Glideaway Odessa (Queen)

Odessa Adjustable Bed User Manual

Brand: Glideaway
Model: Odessa (Queen)

Introduction

This manual provides comprehensive instructions for the setup, operation, and maintenance of your Glideaway Odessa Adjustable Bed. The Odessa model offers a full range of motion, including neck tilt and significant back travel, designed to enhance your comfort and sleep experience. Featuring a premium deck-on-deck design, it seamlessly integrates with most bedroom sets. This bed is equipped with modern technology, including USB ports, Bluetooth, and Wi-Fi compatibility for voice control, underbed lighting, and a backlit wireless remote with pre-set and programmable memory positions.

Important Safety Information

Please read all safety warnings and instructions carefully before operating your adjustable bed. Failure to do so may result in injury or damage to the product.

- **Do Not Sit on the Foot of the Bed:**The design of the adjustable bed is not intended to support weight on the foot section when in an elevated position. Sitting on this part can cause damage to the mechanism or lead to instability.
- **Keep Area Clear During Operation:** Ensure that no objects, pets, or body parts are under or near the bed frame when adjusting positions. The moving parts can cause serious injury.
- **Heavy Item:** The bed frame is exceptionally heavy. Always use proper lifting techniques and seek assistance when moving or assembling to prevent injury.
- **Power Disconnection:** Always unplug the bed from the power outlet before performing any maintenance, cleaning, or moving the unit.
- **Children and Pets:** Do not allow children or pets to play on or under the bed. Supervise children closely when they are near the bed.

Features

- **Full Range Positions:** Head and foot sections can be independently adjusted up and down. The upper body inclines up to 65 degrees, and the lower body inclines up to 35 degrees.

- **Motorized Neck Tilt:** Provides additional comfort and support for the neck area.
- **German Engineered Motor:** Features a quiet, energy-efficient motor with Dynamic Force technology for efficient lifting.
- **Robust Construction:** Built with strong angle iron and steel tubular frame for durability.
- **Wi-Fi Ready for Voice Control:** Compatible with voice-activated systems like Alexa for convenient operation.
- **USB Charging Ports:** Four easy-access USB ports for charging devices.
- **LED Underbed Lighting:** Provides ambient light for safety and convenience.
- **Back Travel:** Up to 12 inches of back travel for optimal positioning.
- **Premium Upholstery:** Upscale charcoal upholstery fabric with a deck-on-deck design.
- **Adjustable Leg Heights:** Recessed steel legs allow for heights of 8", 11.5", and 15".
- **Control Options:** Controllable via backlit wireless remote, Bluetooth, or Wi-Fi Comfort Base App.
- **Preprogrammed Positions:** Includes Zero Gravity and Anti-Snore positions.
- **Programmable Memory Positions:** Two customizable memory positions.
- **Sleep Enhancement Technology:** Features 4 wave modes (Low, Medium, High, Constant) with 4 levels of intensity and 3 timer options.

Setup and Assembly

The Glideaway Odessa Adjustable Bed typically arrives as a single, heavy piece. Professional assistance is highly recommended for unboxing and positioning.

1. **Unpacking:** Carefully remove all packaging materials. Inspect the bed for any signs of damage during transit.
2. **Positioning:** With assistance, carefully move the bed frame to its desired location. Ensure there is adequate space around the bed for full range of motion and access to power outlets.
3. **Leg Installation:** Attach the recessed steel legs. The bed comes with three leg extensions per leg, allowing for adjustable heights of 8", 11.5", and 15". Ensure all leg sections are properly threaded and tightened.
4. **Power Connection:** Plug the power cord into a grounded electrical outlet.
5. **Remote Pairing:** Follow the instructions provided with your remote control to pair it with the bed frame.
6. **Optional Elevation Kit:** If you have the optional elevation kit, refer to its specific instructions for installation.

Note: Due to the significant weight of the unit (approximately 210 pounds for the Queen size), it is strongly advised to have multiple people assist with the setup to prevent injury.

Operating Instructions

Wireless Remote Control

The backlit wireless remote provides intuitive control over all bed functions.

- **Head Up/Down:** Adjusts the upper body section.
- **Foot Up/Down:** Adjusts the lower body section.
- **Neck Tilt:** Adjusts the neck support.
- **Zero Gravity:** Pre-set position designed to relieve pressure on the back and improve circulation.
- **Anti-Snore:** Pre-set position that slightly elevates the head to help reduce snoring.
- **Memory Positions (M1, M2):** Press and hold to save your preferred positions. Briefly press to recall a saved position.
- **Underbed Light:** Activates the LED lighting beneath the bed.
- **Sleep Enhancement Technology:** Cycles through 4 wave modes (Low, Medium, High, Constant) and allows adjustment of intensity and timer settings.

Voice Control (Alexa)

The Odessa bed is Wi-Fi ready for integration with voice-activated systems. Refer to the separate voice control setup guide for detailed instructions on connecting your bed to Alexa or other compatible smart home devices.

Comfort Base App (Bluetooth/Wi-Fi)

Download the Glideaway Comfort Base App from your device's app store. The app allows control of the bed via Bluetooth or Wi-Fi. Follow the in-app instructions for pairing. While the app offers control, some users have reported inconsistent functionality with certain buttons. The physical remote remains the most reliable method of control.

Maintenance

To ensure the longevity and optimal performance of your Glideaway Odessa Adjustable Bed, follow these maintenance guidelines:

- **Cleaning:** Wipe the upholstered surfaces and frame with a dry cloth. Avoid using liquid cleaners or abrasive materials, as they may damage the fabric or finish.
- **Motor and Mechanism:** The German-engineered motor and lift mechanism are designed for durability and typically require no user maintenance. Do not attempt to lubricate or disassemble any components.
- **Power Cord:** Regularly inspect the power cord for any signs of damage or fraying. If damage is found, discontinue use and contact customer support.
- **Legs:** Periodically check that the leg sections are securely tightened to prevent tilting or instability.

Troubleshooting

Problem	Possible Cause	Solution
Bed does not respond to remote/app.	No power; remote not paired; remote batteries low.	Check power connection. Re-pair remote according to instructions. Replace remote batteries.
Legs appear to tilt or become unstable.	Leg extensions not fully tightened; excessive weight on legs.	Ensure all leg sections are securely threaded and tightened. Avoid placing excessive weight on the bed's edges or foot. Consider using fewer leg extensions if stability is an ongoing concern.
Comfort Base App buttons are inconsistent or not working.	App software issue; connectivity problem.	Ensure your device's Bluetooth/Wi-Fi is enabled. Try restarting the app or your device. If issues persist, rely on the physical remote control.
Motor noise seems louder than usual.	Obstruction under bed; bed not level.	Check for any objects obstructing the moving parts. Ensure the bed is on a flat, level surface.

Specifications

Attribute	Detail
Brand	Glideaway
Model	Odessa (Queen)

Attribute	Detail
Material	Alloy Steel, Iron
Special Feature	Adjustable
Product Dimensions (L x W x H)	80 x 60 x 19 inches (Queen size, maximum height)
Item Weight	210 pounds
Color	Grey (Charcoal Upholstery)
Country of Origin	USA
UPC	794604460505

Product Images



Image 1: The Glideaway Odessa Adjustable Bed shown with both head and foot sections elevated, demonstrating its full range of motion. The grey upholstered frame and black metal base are visible.



Image 2: A side view of the Glideaway Odessa Adjustable Bed, highlighting the bed's profile when adjusted. This image also indicates the optional tilt mechanism, which is sold separately.

Warranty and Support

For specific warranty details and to register your product, please refer to the warranty card included with your purchase or visit the official Glideaway website.

If you encounter any issues not covered in this manual or require technical assistance, please contact Glideaway Customer Support. Contact information can typically be found on the Glideaway website or on your purchase documentation.

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