

Tefal TG804D14

Tefal Family Flavor 2-in-1 Electric Grill and Plancha (Model TG804D14) Instruction Manual

Your comprehensive guide to safe and efficient use.

1. INTRODUCTION

Thank you for choosing the Tefal Family Flavor 2-in-1 Electric Grill and Plancha, model TG804D14. This versatile appliance is designed for both indoor and outdoor use, offering two independent cooking surfaces (grill and plancha) with adjustable thermostats. With a powerful 2400W heating element, it allows you to prepare a variety of meals for up to 10 people. Please read this instruction manual carefully before first use and keep it for future reference.

2. IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances, basic safety precautions should always be followed, including the following:

- Read all instructions before use.
- Do not touch hot surfaces. Use handles or knobs.
- To protect against electrical shock, do not immerse cord, plugs, or heating unit in water or other liquid.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance.
- Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or has been damaged in any manner. Contact customer service for examination, repair, or adjustment.

- The use of accessory attachments not recommended by the appliance manufacturer may cause injuries.
- Do not use outdoors unless specifically designed for outdoor use and protected from elements. This appliance is designed for both indoor and outdoor use, but ensure it is protected from rain and moisture when used outdoors.
- Do not let cord hang over edge of table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Extreme caution must be used when moving an appliance containing hot oil or other hot liquids.
- Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to 'off', then remove plug from wall outlet.
- Do not use appliance for other than intended household use.
- Ensure the grease tray is correctly inserted before operation.
- The appliance is equipped with a wind shield for outdoor use. Ensure it is properly installed when needed.

3. PACKAGE CONTENTS

Please check that all components are present and in good condition:

- Tefal Family Flavor 2-in-1 Electric Grill and Plancha base unit
- One ribbed grill plate
- One flat plancha plate
- Removable grease collection tray
- Wind shield
- Power cord with two independent thermostats
- Instruction Manual (this document)

4. PRODUCT COMPONENTS

Familiarize yourself with the different parts of your Tefal Family Flavor 2-in-1 Electric Grill and Plancha.



Image 1: Top view of the Tefal Family Flavor 2-in-1 Electric Grill and Plancha, showing the ribbed grill plate on the left and the flat plancha plate on the right, with two control knobs at the front.

- **Grill Plate:** Ribbed surface for grilling meats and vegetables, creating sear marks.
- **Plancha Plate:** Flat surface for cooking delicate foods, searing, or keeping food warm.
- **Base Unit:** Houses the heating elements and supports the cooking plates.
- **Thermostat Control Knobs:** Two independent knobs to adjust the temperature for each cooking surface.
- **Indicator Lights:** Illuminate when the heating elements are active and turn off when the set temperature is reached.
- **Grease Tray:** Removable tray located at the front to collect excess fats and juices.
- **Wind Shield:** Removable stainless steel shield to protect against wind when used outdoors.



Image 2: The electric grill and plancha with the wind shield installed, demonstrating its use for outdoor cooking.

5. SETUP AND FIRST USE

1. **Unpacking:** Carefully remove all packaging materials and dispose of them responsibly.
2. **Initial Cleaning:** Before first use, wash the cooking plates, grease tray, and wind shield in warm, soapy water. Rinse thoroughly and dry completely. Wipe the base unit with a damp cloth.
3. **Assembly:**
 - Place the base unit on a stable, heat-resistant, and level surface.
 - Insert the grease collection tray into its designated slot at the front of the base unit.
 - Place the grill plate and plancha plate onto the heating elements. Ensure they are seated correctly.
 - If using outdoors or to prevent splashes, install the wind shield by slotting it into the grooves on the sides and back of the cooking plates.
4. **Pre-heating:** Plug the power cord into a suitable electrical outlet. Turn the thermostat knobs to the desired temperature. The indicator lights will illuminate. Allow the appliance to pre-heat for approximately 5-10 minutes until the indicator lights turn off, signaling that the set temperature has been reached.

6. OPERATING INSTRUCTIONS

The Tefal Family Flavor 2-in-1 offers versatile cooking options with its independent heating zones.



Image 3: The appliance in use, demonstrating a large steak on the grill plate and vegetable/shrimp skewers on the plancha plate.

6.1. Temperature Control



Image 4: Close-up of the control panel, highlighting the two independent thermostat knobs for precise temperature adjustment of each cooking zone.

- Each cooking surface (grill and plancha) has its own independent thermostat control knob.
- Turn the knob clockwise to increase the temperature and counter-clockwise to decrease it.
- The indicator light above each knob will illuminate when the heating element is active and turn off once the selected temperature is reached. The light will cycle on and off during cooking to maintain the temperature.

6.2. Cooking Guidelines

- **Grill Plate:** Ideal for searing meats like steaks, chicken, and fish, as well as grilling vegetables such as zucchini, bell peppers, and corn. The ribbed surface helps drain fat and creates appealing grill marks.
- **Plancha Plate:** Perfect for cooking delicate items like seafood, eggs, pancakes, or finely chopped vegetables. It can also be used to keep cooked food warm.
- Always pre-heat the appliance to the desired temperature before placing food on the cooking surfaces.
- Use heat-resistant, non-metallic utensils to avoid scratching the non-stick coating.
- Avoid overcrowding the cooking surfaces to ensure even cooking and proper heat distribution.



Image 5: Visual representation of the two distinct cooking zones, highlighting their independent operation.

6.3. After Cooking

- Once cooking is complete, turn both thermostat knobs to the 'OFF' position.
- Unplug the appliance from the wall outlet.
- Allow the appliance to cool down completely before cleaning or storing.

7. CLEANING AND MAINTENANCE

Regular cleaning ensures optimal performance and extends the lifespan of your appliance.

- **Always unplug the appliance and allow it to cool completely before cleaning.**
- **Cooking Plates and Grease Tray:** The cooking plates and grease tray are removable and dishwasher safe. Alternatively, they can be washed by hand in warm, soapy water using a non-abrasive sponge. Rinse thoroughly and dry completely before reassembling.
- **Base Unit:** Wipe the exterior of the base unit with a damp cloth. Do not immerse the base unit, power cord, or thermostat controls in water or any other liquid.
- **Wind Shield:** The wind shield can be washed in warm, soapy water, rinsed, and dried.
- **Stubborn Residue:** For stubborn food residue, soak the plates in warm, soapy water for a short period before cleaning. Do not use abrasive cleaners, metal scouring pads, or sharp objects, as these can damage the non-stick coating.
- **Storage:** Store the clean and dry appliance in a cool, dry place.

8. TROUBLESHOOTING

If you encounter any issues with your appliance, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Appliance does not heat up.	Not plugged in; power outlet malfunction; thermostat knob not turned on.	Ensure the appliance is securely plugged into a working outlet. Turn the thermostat knob to a desired temperature setting. Check your household circuit breaker.
Food sticks to the cooking plates.	Plates not properly cleaned; insufficient pre-heating; damaged non-stick coating.	Ensure plates are clean before use. Allow sufficient pre-heating time until indicator lights turn off. Use a small amount of cooking oil if necessary. If coating is damaged, contact customer service.
Uneven heating.	Food overcrowding; plates not seated correctly.	Avoid placing too much food on the plates at once. Ensure cooking plates are properly positioned on the heating elements.
Smoke or unusual odor during first use.	Protective coating burning off.	This is normal for the first few uses. Ensure good ventilation. If smoke persists, unplug and contact customer service.

If the problem persists after trying these solutions, please contact Tefal customer service.

9. SPECIFICATIONS

Feature	Specification
Brand	Tefal
Model Number	TG804D14
Power	2400 Watts
Voltage	230 Volts (AC)
Material	Aluminum (plates)
Color	Black
Product Dimensions (L x W x H)	52.5 x 36.3 x 10.8 cm
Item Weight	5.5 Kilograms
Special Features	2-in-1: Grill and Plancha, Two independent cooking surfaces, Adjustable thermostats, Anti-splash screen (wind shield)
Cooking Surface Area	1500 cm ²

10. WARRANTY AND SUPPORT

This Tefal appliance is covered by a manufacturer's warranty in accordance with the legal provisions in force in your country of purchase. For detailed warranty terms and conditions, please refer to the warranty card included with your product or visit the official Tefal website.

For technical assistance, spare parts, or any questions regarding your appliance, please contact Tefal customer service. Contact information can typically be found on the Tefal website or on the product packaging.