

## Logilink QP0028

# LogiLink QP0028 Quickport USB 3.1 GEN2 Dual Bay HDD/SSD Docking Station User Manual

Model: QP0028

## 1. PRODUCT OVERVIEW

The LogiLink QP0028 Quickport is a dual-bay docking station designed for 2.5-inch and 3.5-inch SATA Hard Disk Drives (HDDs) and Solid State Drives (SSDs). It features USB 3.1 Gen 2 connectivity for high-speed data transfer up to 10 Gbit/s and includes an offline cloning function, allowing you to duplicate drives without connecting to a computer.

### Key Features:

- Supports 2.5-inch and 3.5-inch SATA HDDs/SSDs up to 14 TB.
- USB 3.1 Gen 2 interface with USB-C (male) input and 2x HDD SATA (female) output.
- Maximum transfer speed of 10 Gbit/s.
- LED indicators for power and data flow.
- Offline cloning function for direct drive duplication without a PC.



Figure 1: LogiLink QP0028 Quickport USB 3.1 GEN2 Dual Bay Docking Station.

## 2. PACKAGE CONTENTS

Please verify that all items are present in your package:

- 1x LogiLink QP0028 Quickport USB 3.1 GEN2 for 2X 2.5/3.5" HDD/SSD (2-Bay) Black
- 1x USB 3.1 Cable (Type-C to Type-C)
- 1x USB 3.1 Cable (Type-C to Type-A)
- 1x Power Adapter (12V/3A)
- 1x Instruction Manual

### 3. SPECIFICATIONS

| Feature                | Description                                                     |
|------------------------|-----------------------------------------------------------------|
| Model                  | QP0028                                                          |
| Supported Drive Types  | 2.5" and 3.5" SATA HDD/SSD                                      |
| Max. Drive Capacity    | Up to 14 TB per bay                                             |
| Interface              | USB 3.1 Gen 2 (USB-C)                                           |
| Data Transfer Rate     | Up to 10 Gbit/s                                                 |
| Number of Bays         | 2                                                               |
| Offline Clone Function | Yes                                                             |
| LED Indicators         | Power, HDD1/HDD2 activity, Clone progress (25%, 50%, 75%, 100%) |
| Power Adapter          | 12V/3A                                                          |
| Dimensions             | 14.8 x 6.1 x 10.7 cm                                            |
| Weight                 | 391 grams                                                       |
| Material               | Aluminum                                                        |
| Compatible OS          | Windows, macOS, Linux                                           |

### 4. SETUP

#### 4.1 Connecting the Power Adapter

1. Connect the provided 12V/3A power adapter to the DC 12V/3A input port on the back of the Quickport.
2. Plug the power adapter into a wall outlet.



Figure 2: Side view of the LogiLink QP0028, highlighting the USB-C port, power switch, and DC 12V/3A power input.

#### 4.2 Connecting to Your Computer (for Data Transfer)

1. Ensure the Quickport is powered off using the ON/OFF switch.
2. Connect one end of the provided USB 3.1 cable (Type-C to Type-C or Type-C to Type-A) to the USB-C port on the Quickport.
3. Connect the other end of the USB cable to an available USB 3.1 (or compatible) port on your computer.
4. Turn on the Quickport using the ON/OFF switch.



Figure 3: Rear view of the LogiLink QP0028, showing the USB-C data port, power switch, and DC 12V/3A power input.

## 4.3 Inserting HDD/SSD Drives

1. Ensure the Quickport is powered off and disconnected from your computer.
2. Gently slide your 2.5-inch or 3.5-inch SATA HDD/SSD into the drive bays (HDD1 or HDD2) until it is firmly seated. Ensure the SATA connectors align correctly.
3. For 2.5-inch drives, they will fit directly. For 3.5-inch drives, the bay is designed to accommodate their larger size.



Figure 4: LogiLink QP0028 with a 2.5-inch SSD and a 3.5-inch HDD inserted into the bays.

## 5. OPERATING INSTRUCTIONS

### 5.1 Data Transfer Mode

Once the Quickport is connected to your computer and powered on, the inserted drives will appear as external storage devices. You can then drag and drop files, backup data, or perform any other disk operations as you would with any other external drive.

- The **Power LED** will illuminate when the device is powered on.
- The **HDD1/HDD2 LEDs** will light up when a drive is detected in the corresponding bay and will blink during data activity.

### 5.2 Offline Cloning Function

The offline cloning function allows you to duplicate the contents of a source drive (HDD1) to a target drive (HDD2) without requiring a computer connection. This is useful for creating exact copies of drives.

**Important: The target drive (HDD2) must be equal to or larger in capacity than the source drive (HDD1). All data on the target drive will be overwritten during the cloning process.**

1. Ensure the Quickport is powered off and disconnected from your computer.
2. Insert the **source drive** into the **HDD1 bay**.
3. Insert the **target drive** into the **HDD2 bay**.
4. Ensure the target drive has sufficient capacity (equal to or greater than the source drive).
5. Press and hold the **Clone button** for approximately 3-5 seconds until the **25% progress LED** starts blinking.
6. Release the Clone button, then quickly press it again to confirm and start the cloning process.

7. The progress LEDs (25%, 50%, 75%, 100%) will illuminate sequentially to indicate the cloning progress.
8. Once the 100% LED is solid, the cloning process is complete.
9. Power off the Quickport before removing the drives.



Figure 5: Top view of the LogiLink QP0028, displaying the two 2.5/3.5 inch SATA HDD/SSD bays, LED indicators for power and data flow, and the dedicated clone button.

## 6. MAINTENANCE AND CARE

- Keep the device in a dry environment, away from direct sunlight and extreme temperatures.
- Clean the exterior with a soft, dry cloth. Do not use liquid cleaners or solvents.
- Avoid dropping or subjecting the device to strong impacts.
- Ensure proper ventilation around the device during operation.

## 7. TROUBLESHOOTING

- **Drives not recognized or unstable operation:**  
Ensure the power adapter is securely connected and providing sufficient power. Some high-capacity or performance drives may require a robust power supply. Verify that the included 12V/3A power adapter is functioning correctly. If issues persist, try a different power outlet or, if available, a compatible power

adapter with higher amperage (e.g., 12V/5A) to rule out power delivery issues.

- **Slow data transfer speeds:**

Ensure you are using the provided USB 3.1 cables and connecting to a USB 3.1 Gen 2 compatible port on your computer. Older USB ports (e.g., USB 2.0) will result in significantly slower speeds. Check the quality of the USB cables; sometimes, lower quality cables can impact performance.

- **Offline cloning fails:**

Confirm that the target drive (HDD2) has a capacity equal to or greater than the source drive (HDD1).

Ensure both drives are securely inserted into their respective bays. Follow the cloning procedure precisely, including the double-press of the clone button.

- **LED indicators not working:**

Check the power connection and ensure the device is switched on. If a drive is inserted, ensure it is properly seated.

## 8. WARRANTY AND SUPPORT

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For warranty information and technical support, please refer to the documentation included with your product or visit the official LogiLink website. Keep your purchase receipt for warranty claims.