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Samsung GP-Y500HAHHCAC

SAMSUNG AKG Y500 On-Ear Wireless Bluetooth Headphones User Manual

Model: GP-Y500HAHHCAC

INTRODUCTION

This manual provides detailed instructions for the setup, operation, maintenance, and troubleshooting of your SAMSUNG AKG Y500 On-Ear Wireless Bluetooth Headphones. Please read this manual thoroughly to ensure proper use and to maximize your listening experience.



WHAT'S IN THE BOX

Carefully unpack your new AKG Y500 headphones and ensure all items listed below are present:

- AKG Y500 On-Ear Wireless Bluetooth Headphones
- USB Charging Cable
- 3.5mm Audio Cable with 1-Button Remote and Microphone
- Protective Carrying Pouch



Figure 2: Included accessories with the AKG Y500 headphones

SETUP

1. Initial Charging

Before first use, fully charge your headphones. A full charge provides up to 33 hours of playback. A quick 5-minute charge can provide an additional hour of listening time.

1. Connect the micro-USB end of the charging cable to the charging port on the headphone earcup.
2. Connect the USB-A end of the charging cable to a compatible USB power source (e.g., computer USB port, USB wall adapter).
3. The LED indicator on the headphone will show charging status. It will typically turn off or change color when fully charged.

2. Bluetooth Pairing

Pair your AKG Y500 headphones with your Bluetooth-enabled device to enjoy wireless audio.

1. Ensure the headphones are powered off.
2. Press and hold the Power button on the headphone until the LED indicator flashes blue and red, indicating pairing mode.

3. On your device, enable Bluetooth and search for available devices.
4. Select "AKG Y500" from the list of available devices.
5. Once connected, the LED indicator will turn solid blue or flash blue periodically.



Figure 3: Headphone controls and ports

OPERATING INSTRUCTIONS

1. Power On/Off

- To power on: Press and hold the Power button until the LED indicator lights up.
- To power off: Press and hold the Power button until the LED indicator turns off.

2. Music Playback

Use the on-ear controls for managing your audio playback:

- **Play/Pause:** Press the multi-function button once.

- **Volume Up/Down:** Use the volume rocker switch.
- **Next Track:** Double-press the multi-function button.
- **Previous Track:** Triple-press the multi-function button.



Figure 4: On-ear control buttons

3. Call Management

Manage phone calls using the on-ear controls:

- **Answer/End Call:** Press the multi-function button once.
- **Reject Call:** Press and hold the multi-function button.

4. Multi-Point Connectivity

The AKG Y500 headphones support multi-point connectivity, allowing you to pair with two Bluetooth devices simultaneously. The headphones will intuitively switch between devices, ensuring you never miss a call while listening to music on another device.

5. Auto Play/Pause Automation

Your headphones feature an intelligent auto play/pause function. Music will automatically pause when you take the headphones off your ears and resume playing when you place them back on.



Figure 5: Headphones with auto play/pause functionality

6. Ambient Aware Technology

Activate Ambient Aware technology to stay connected to your surroundings without removing your headphones. This feature allows you to hear ambient sounds while still enjoying your audio.



Figure 6: Ambient Aware feature in use

7. Official Product Video

Your browser does not support the video tag.

Video 1: This video demonstrates the key benefits and features of the AKG Y500 Wireless Headphones, including controls, auto play/pause, and multi-point connectivity.

MAINTENANCE

1. Cleaning

To maintain the condition and performance of your headphones:

- Wipe the earcups and headband with a soft, dry cloth.
- Do not use liquid cleaners or aerosols directly on the headphones.
- Avoid moisture in the charging port or audio jack.

2. Storage

When not in use, store your headphones in the provided protective carrying pouch to prevent scratches and damage. Keep them in a cool, dry place away from extreme temperatures.

TROUBLESHOOTING

If you encounter any issues with your AKG Y500 headphones, refer to the table below for common problems and solutions.

Problem	Solution
Headphones do not power on	Ensure the battery is charged. Connect the headphones to a power source using the USB charging cable.
Cannot pair with a Bluetooth device	Ensure headphones are in pairing mode (LED flashing blue/red). Verify Bluetooth is enabled on your device and it is within 10 meters range. Forget previous pairings on your device and try again.
No sound or low volume	Check the volume levels on both the headphones and your connected device. Ensure the headphones are properly connected via Bluetooth or the 3.5mm audio cable.
Poor sound quality or intermittent connection	Move your device closer to the headphones to reduce interference. Avoid obstacles between the headphones and the device. Ensure no other devices are interfering with the Bluetooth signal.
Auto Play/Pause not working	Ensure the headphones are worn correctly on your ears. Check for any obstructions on the sensors.

SPECIFICATIONS

Key technical specifications for the AKG Y500 On-Ear Wireless Bluetooth Headphones:

Feature	Detail
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Feature	Detail
Model Number	GP-Y500HAHHCAC
Connectivity	Bluetooth 4.2, 3.5mm Audio Jack
Bluetooth Range	Up to 10 meters (33 feet)
Battery Life	Up to 33 hours
Charging Time	5 minutes for 1 hour playback (Speed Charge)
Noise Control	Adaptive Noise Cancellation
Form Factor	On-Ear, Foldable
Item Weight	8.1 ounces (230 grams)
Product Dimensions	7.2 x 2.87 x 8.66 inches
Manufacturer	Samsung

WARRANTY AND SUPPORT

Your SAMSUNG AKG Y500 headphones are covered by a manufacturer's warranty. For specific warranty terms and conditions, please refer to the warranty card included in your product packaging or visit the official Samsung support website.

For technical assistance, troubleshooting, or to inquire about additional support options, please contact Samsung Customer Service or visit their official support portal. Extended protection plans may also be available for purchase.