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VANMASS CTVK13

VANMASS Car Phone Mount User Manual

Model: CTVK13

INTRODUCTION

This manual provides comprehensive instructions for the installation, operation, and maintenance of your VANMASS Car Phone Mount. Designed for durability and versatility, this mount offers secure placement for your mobile device on dashboards, windshields, or air vents, ensuring a safe and convenient driving experience.



Image: The VANMASS Car Phone Mount securely holding a smartphone, demonstrating its use on both a dashboard and an air vent.

WHAT'S IN THE BOX

Please verify that all components are present before proceeding with installation.

- 1x Telescopic Suction Cup Mount
- 1x Vent Clip (suitable for vertical and horizontal air vents)
- 1x Wipe (for cleaning dashboard/windshield surface)
- 1x Phone Cradle (compatible with large phones and thick cases)

CAR MOUNT

SPECIFICATIONS

Model / Modell / 型号	CTVK13
Package size / Paket abmessung / 梱包寸法	(124×92×115)mm
Net weight / Nettogewicht / 重量	≈200g

The parameters above are derived from the laboratory of VANMASS®. The actual parameters would be different because of products or other factors.

Shenzhen Lanmiao Technology Co., Ltd.

ADD: RM1207, BLK C, Zhantao Technology BLDG, Minzhi Avenue, Minzhi ST, Longhua DIST, Shenzhen, China

Email: service@vanmasslife.com Web: www.vanmasslife.com

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C&E Connection E-Commerce (DE) GmbH
Zum Linnegraben 20, 65933, Frankfurt am Main, Germany
service@vanmasslife.com +49 (069) 27246648



CET PRODUCT SERVICE LTD.
Beacon House Stokenchurch Business Park, Ibstone RD,
Stokenchurch High Wycombe HP14 3FE UK
service@vanmasslife.com +447419325266



Image: The product packaging displaying the included components: the telescopic suction cup, vent clip, phone cradle, and a cleaning wipe.

SETUP AND INSTALLATION

The VANMASS Car Phone Mount offers multiple installation options for optimal placement in your vehicle.

1. Suction Cup Installation (Dashboard or Windshield)

1. Choose a flat, clean surface on your dashboard or windshield. Use the provided wipe to clean the area thoroughly and allow it to dry completely.
2. Remove the protective film from the suction cup.
3. Press the suction cup firmly onto the chosen surface.
4. Push down the locking lever on the base of the mount to create a strong vacuum seal.
5. Adjust the telescopic arm and ball joint to your desired viewing angle.

Beyond Next Level

Keep Upgrading, Keep Best

TOP QUALITY
Military-Grade

2018
30
POUNDS

2021
44
POUNDS

2025
85
POUNDS

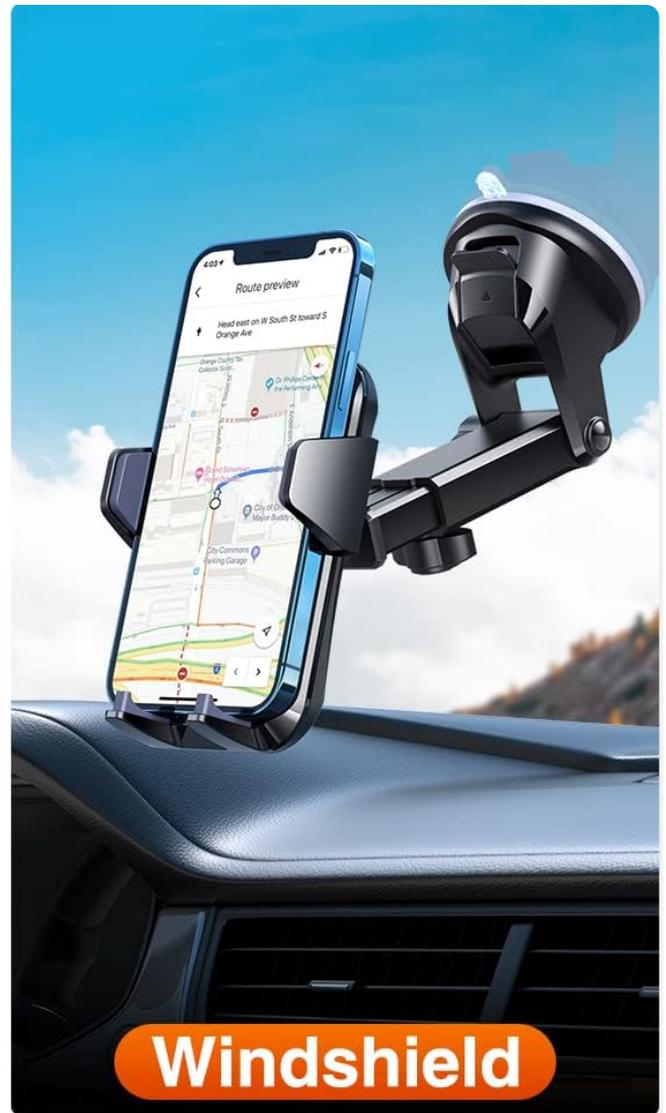
NEW STYLE

99%
80%
60%
40%
20%
0%

STABILITY

UPGRADE

Image: A close-up of the suction cup, illustrating its robust design with a secret gel formula and steel structure for strong adhesion across various temperatures.



Super **Versatile** Assistant

Universal for **99%** Spots & Phones & Cases



OtterBox



MagSafe



Wallet



PopSocket

Image: The versatile mounting options of the phone holder, showing it installed on the dashboard, air vent, and windshield.

2. Air Vent Clip Installation

1. Attach the vent clip to the back of the phone cradle.
2. Identify a suitable horizontal or vertical air vent blade in your vehicle.
3. Securely attach the vent clip to the air vent blade using the lever mechanism. Ensure it is firmly in place to prevent movement.



Image: An illustration detailing the robust steel cleats integrated into the air vent clip, designed for maximum grip and stability.



Image: The "Golden Triangle Stable" design of the vent clip, demonstrating its compatibility with most car vent configurations.

OPERATING INSTRUCTIONS

Using your VANMASS Car Phone Mount is simple and intuitive.

1. **Inserting Your Phone:** Press the release button located on the lower back of the cradle to open the clamping arms. Place your phone into the cradle, ensuring it rests securely on the widened bottom legs. The arms will automatically clamp around your phone.
2. **Removing Your Phone:** Press the release button again to open the clamping arms and carefully remove your phone.
3. **Adjusting Viewing Angle:** The mount features a ball joint for 360-degree rotation, allowing you to switch between portrait and landscape orientations. The telescopic arm can be extended or retracted to bring your phone closer or further away for optimal viewing.



Image: A close-up view of the easily accessible back release button on the phone cradle, designed for comfortable operation.

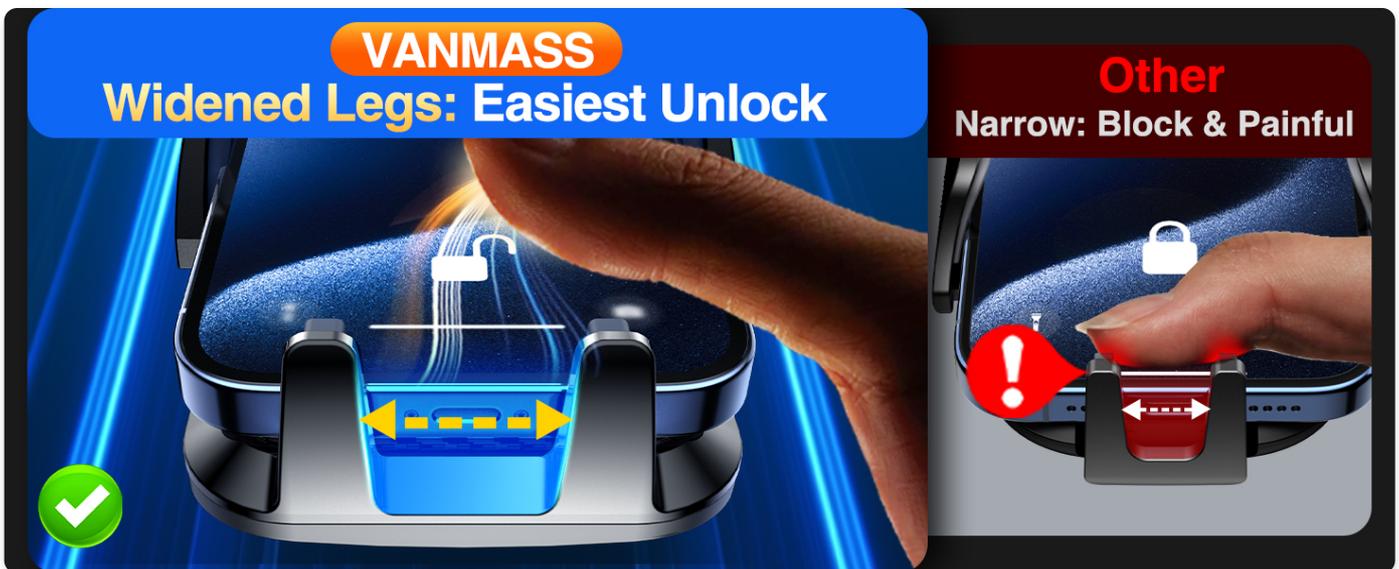


Image: An illustration highlighting the widened bottom legs of the phone cradle, which facilitate easier and more secure placement and removal of your device.

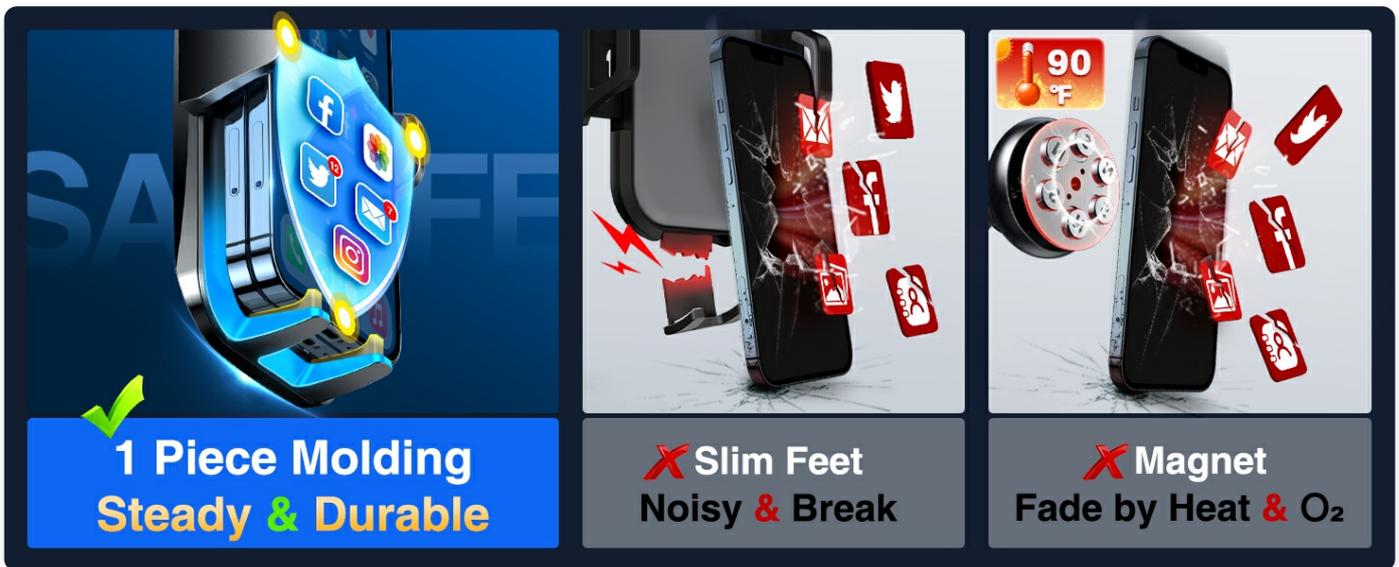


Image: The deep cradle design of the VANMASS mount, ensuring full phone protection and preventing obstruction or damage to the camera.

MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your VANMASS Car Phone Mount.

- **Cleaning the Suction Cup:** If the suction cup loses its stickiness, rinse it with warm water and allow it to air dry completely. Do not wipe it with a cloth, as this can leave lint.
- **General Cleaning:** Wipe the mount with a soft, damp cloth to remove dust and grime. Avoid using harsh chemicals or abrasive cleaners.
- **Temperature Resistance:** The mount is constructed from durable materials designed to withstand extreme temperatures from -40°F to 194°F (-40°C to 90°C). However, prolonged exposure to direct sunlight in extreme heat may affect the suction cup's longevity over time.

Healthy & Odorless

KING of Plastic



\$ 4329
/Ton



CLIMATE
PLEDGE
FRIENDLY



Others - **Inferior & Unsafe**
Cheap Plastic



Waste



Image: An illustration contrasting the healthy, odorless, and high-quality materials used in VANMASS products with the inferior and potentially unsafe cheap plastics found in other mounts.

TROUBLESHOOTING

If you encounter issues with your VANMASS Car Phone Mount, please refer to the common solutions below. For more detailed assistance, consult the official [Troubleshooting Guide \(PDF\)](#).

- **Suction Cup Not Sticking:**

- Ensure the mounting surface (dashboard or windshield) is clean, dry, and free of dust or oils. Use the provided wipe.
- Make sure the locking lever is fully engaged after pressing the suction cup firmly onto the surface.
- If the suction cup has lost stickiness, rinse it with warm water and air dry it completely before re-applying.
- Avoid textured or porous surfaces, as the suction cup requires a smooth, flat area for optimal adhesion.

- **Phone Not Holding Securely:**

- Ensure the phone is properly seated in the cradle and the clamping arms have fully closed around it.
- Verify that the release button is not partially depressed, which could prevent the arms from clamping tightly.

- **Vent Clip Loose:**

- Ensure the vent clip is fully engaged with the air vent blade. The lever on the clip should be in the locked position.
- Confirm that your vehicle's vent blades are compatible (horizontal/vertical, not round or unusually shaped).

SPECIFICATIONS

Model Number	CTVK13
Product Dimensions	4.96 x 3.62 x 4.53 inches
Item Weight	8.2 ounces
Color	Black
Compatible Devices	Most smartphones including iPhone (16/15/14/13/12 series, SE, 11, X, 8, 7, 6), Samsung Galaxy (S23/S22/S21/S20/S10/S9/S8/S7/S6 series, Note 20/10/9/8 series, A71/A51/A50/A10), Google Pixel (6a/6/5a/5/4a/4/3a/3 series), LG (G8/G7/G6, V50/V40/V30, Stylo 4), Motorola (Turbo, Moto Maxx, G series, Z3), OnePlus (7 Pro/6T/6/5T/5/X), Huawei (P40/P30 series), Nokia (7.1/6.1). Compatible with phone cases up to 0.7 inches thick (e.g., Protective, Silicone, Clear, Rubber, Leather). Excludes Samsung Galaxy Fold/Flip, iPhone 12 mini/13 mini, and phones with ring cases.
Temperature Resistance	-40°F to 194°F (-40°C to 90°C)
Suction Strength	Rated for 85+ pounds of force
Vent Clip Material	Built-in Steel-cored

WARRANTY AND SUPPORT

VANMASS stands behind the quality of its products.

- **Warranty:** Your VANMASS Car Phone Mount is covered by a 12-month refund or replacement support policy.
- **Customer Service:** For any inquiries, technical support, or warranty claims, please contact VANMASS customer service. Refer to the contact information provided on the product packaging or visit the official VANMASS store on Amazon: [VANMASS Store](#).
- **Official User Manual:** A detailed User Manual is also available in PDF format: [User Manual \(PDF\)](#).

Related Documents - CTVK13

 <p>USER MANUAL</p>  <p>service@vanmass.com www.vanmass.com @vanmasslife</p>	<p>VANMASS User Manual: Car Phone Holder Installation and Usage Guide</p> <p>Comprehensive user manual for the VANMASS car phone holder, detailing installation, adjustment, and usage instructions. Includes FAQs and warranty information.</p>
 <p>USER MANUAL</p>  <p>service@vanmasslife.com www.vanmass.com @vanmasslife</p>  <p>INSTALLATION VIDEOS</p>	<p>VANMASS Car Phone Mount User Manual and Installation Guide</p> <p>Comprehensive user manual and installation guide for the VANMASS car phone mount, including assembly, air vent mounting, usage, and FAQs. Learn how to securely install and use your phone holder.</p>