

Gigaset A270A Quattro

Gigaset A270A Quattro Cordless Phone with Answering Machine User Manual

Model: A270A Quattro

1. INTRODUCTION

This manual provides essential information for the proper setup, operation, and maintenance of your Gigaset A270A Quattro cordless phone system. Please read these instructions carefully to ensure optimal performance and longevity of your device. The Gigaset A270A Quattro is a reliable cordless telephone system featuring an integrated answering machine and multiple handsets for convenient communication throughout your home or office.

Package Contents

Before you begin, verify that all items are present in your package:

- 1 Gigaset A270A Base Station with integrated answering machine
- 4 Gigaset A270A Handsets
- 4 Handset Charging Cradles
- 4 Power Adapters (for base station and charging cradles)
- 8 AAA Rechargeable Batteries (NiMH)
- 1 Telephone Line Cord
- 1 User Manual (this document)

2. SAFETY INSTRUCTIONS

Observe the following safety precautions to prevent damage to your device or injury to yourself:

- Use only the power adapters and rechargeable batteries supplied with the device.
- Do not expose the phone to extreme temperatures, direct sunlight, or high humidity.
- Avoid placing the phone near heat sources or in dusty environments.
- Do not open the base station or handsets; there are no user-serviceable parts inside.
- Keep the phone away from medical equipment, as it may cause interference.

- Dispose of batteries responsibly according to local regulations.

3. SETUP

3.1 Base Station Connection

1. Connect the telephone line cord to the **TEL** socket on the base station and to your telephone wall socket.
2. Connect the power adapter to the **POWER** socket on the base station and plug it into a mains power outlet.
3. Place the base station on a flat, stable surface, away from other electronic devices that might cause interference.

3.2 Handset Battery Installation and Initial Charge

1. Open the battery compartment cover on the back of each handset.
2. Insert the two supplied AAA rechargeable batteries, observing the correct polarity (+/-).
3. Close the battery compartment cover.
4. Place each handset into its respective charging cradle. Ensure the power adapters for the charging cradles are plugged into mains power outlets.
5. Allow the handsets to charge for approximately **8-10 hours** before initial use. This ensures optimal battery performance.



This image displays the complete Gigaset A270A Quattro system. It features a main base station with an integrated answering machine and four cordless handsets, each resting in its individual charging cradle. All components are black.

3.3 Handset Registration

Your handsets are typically pre-registered to the base station. If a handset displays "Register Handset" or similar, follow these steps:

1. On the base station, press and hold the **Registration/Paging** button (usually a small button on the side or back) for approximately 3 seconds. The base station will enter registration mode.
2. On the handset, press the **Menu** button, navigate to **Settings**, then **Registration**, and select **Register**

Handset.

3. Enter the system PIN (default is **0000**) when prompted.
4. The handset will display a confirmation message once registration is successful.

4. OPERATING THE PHONE

4.1 Basic Call Functions

- **Making a Call:** Press the green **Call** button, then dial the number. Alternatively, dial the number first, then press the **Call** button.
- **Answering a Call:** Press the green **Call** button when the phone rings.
- **Ending a Call:** Press the red **End Call** button.
- **Adjusting Volume:** During a call, use the navigation keys (up/down) to adjust the earpiece volume.
- **Muting the Microphone:** During a call, press the **Mute** button (if available, or a soft key option) to temporarily disable your microphone.

4.2 Answering Machine

The integrated answering machine records incoming calls when you are unavailable.

- **Activating/Deactivating:** Press the **Answering Machine On/Off** button on the base station or via the handset menu (Menu > Answering Machine > Activation).
- **Recording Outgoing Message:** Navigate to Menu > Answering Machine > Record OGM (Outgoing Message) and follow the voice prompts.
- **Playing Messages:** Press the **Play** button on the base station or select "Play Messages" from the handset's answering machine menu.
- **Deleting Messages:** During message playback, press the **Delete** button on the base station or select "Delete Message" from the handset menu.
- **Remote Access:** You can access your answering machine remotely from an external phone. Dial your home number, and when the answering machine picks up, press * and enter your remote access PIN (default usually **0000** or **1234**, check your specific settings).

4.3 Phonebook

Store frequently called numbers for quick dialing.

- **Adding a Contact:** Press **Menu > Phonebook > New Entry**. Enter the name and number, then save.
- **Searching for a Contact:** Press the **Phonebook** button (often a dedicated key or via Menu) and use the navigation keys or type the first letter of the name.
- **Editing/Deleting a Contact:** Select the contact from the phonebook, then choose the **Edit** or **Delete** option from the menu.

4.4 Call Features

- **Redial:** Press the **Redial** button (often the green call button or a dedicated key) to view a list of recently dialed numbers. Select a number to call.
- **Caller ID:** If subscribed to Caller ID service, the caller's number or name will be displayed before you answer.
- **Conference Calls:** The system supports basic conference call functionality. Consult your network provider for specific setup requirements.

4.5 Settings

- **Date and Time:** Press **Menu > Settings > Date/Time** to set the current date and time.
- **Ringtone:** Press **Menu > Settings > Audio > Ringtone** to choose your preferred ringtone.
- **Display Language:** Press **Menu > Settings > Language** to select your desired display language.

5. MAINTENANCE

Proper care ensures the longevity of your Gigaset A270A Quattro system.

- **Cleaning:** Wipe the handsets and base station with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- **Battery Care:** Replace rechargeable batteries when their performance significantly degrades. Use only recommended battery types (NiMH AAA).
- **Storage:** If storing the phone for an extended period, remove the batteries from the handsets. Store in a cool, dry place.

6. TROUBLESHOOTING

Here are solutions to common issues you might encounter:

Problem	Solution
No dial tone	Check if the telephone line cord is securely connected to both the base station and the wall socket. Ensure the base station's power adapter is plugged in.
Handset not charging	Ensure the handset is correctly placed in the charging cradle. Verify the charging cradle's power adapter is plugged in. Clean the charging contacts on both the handset and cradle with a dry cloth.
"Register Handset" message displayed	Follow the handset registration steps in Section 3.3.
Answering machine not recording	Ensure the answering machine is activated. Check if the memory is full; delete old messages if necessary.
Poor call quality or range	Move the handset closer to the base station. Relocate the base station away from other electronic devices (Wi-Fi routers, microwaves) that may cause interference.

7. SPECIFICATIONS

Key technical specifications for the Gigaset A270A Quattro:

- **Model Number:** 9466260000
- **Brand:** Gigaset
- **Color:** Black
- **Phone Type:** Cordless
- **Material:** Plastic
- **Power Source:** Battery powered
- **Dialer Type:** Single keypad

- **Answering System Type:** Digital
- **Compatible Devices:** DECT compatible devices, VoIP services, and telephone networks
- **Conference Call Capability:** Basic
- **Multi-line Operation:** Yes
- **Caller ID:** Yes
- **International Article Number (EAN/UPC):** 04250366850573

8. WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the warranty card included in your product packaging or visit the official Gigaset website. You may also contact Gigaset customer service directly for assistance with product registration, troubleshooting, or service requests.

For further assistance, please visit: www.gigaset.com