

WYZE WYZEC2

WYZE Cam v2 1080p HD Indoor Smart Home Camera User Manual

Model: WYZEC2 | Brand: WYZE

1. INTRODUCTION

The WYZE Cam v2 is a 1080p Full HD indoor smart home camera designed for monitoring your home. It offers live streaming, two-way audio, motion and sound detection with free cloud storage, and night vision capabilities. This manual provides essential information for setting up, operating, and maintaining your camera.

What's in the Box:

- 1x WYZE Cam v2 Camera
- 1x USB Power Cable
- 1x Power Adapter
- 1x Metal Mounting Plate
- 1x Adhesive Tape



Figure 1: WYZE Cam v2 and included accessories.

This image displays the WYZE Cam v2 camera along with its essential accessories: a USB power cable, a power adapter, a metal mounting plate, and adhesive tape, all necessary for setup and installation.

2. SAFETY INFORMATION

- The WYZE Cam v2 is designed for indoor use only and is not weatherproof.
- Ensure the camera is powered by the provided 110-240V (AC/DC) power adapter.
- Do not expose the camera to water or moisture.
- Keep the camera away from heat sources.

3. SETUP

3.1. Download the Wyze App

Download the official Wyze app from the Apple App Store (for iOS devices) or Google Play Store (for Android devices). Create an account or log in if you already have one.

3.2. Powering the Camera

1. Connect the USB power cable to the camera's micro USB port.
2. Plug the other end of the USB cable into the power adapter.
3. Plug the power adapter into a standard electrical outlet. The camera will power on and the indicator light will begin to flash.

3.3. Connecting to Wi-Fi

1. Open the Wyze app and tap the '+' icon to add a new device.
2. Follow the on-screen instructions to connect your camera to your 2.4GHz Wi-Fi network. The camera is not compatible with 5GHz Wi-Fi networks.

3.4. Mounting Options

The WYZE Cam v2 features a magnetic base and comes with an adhesive metal plate for flexible placement.

- **Magnetic Base:** The camera's base is magnetic, allowing it to attach directly to metallic surfaces.
- **Adhesive Mounting:** For non-metallic surfaces, use the included adhesive tape to attach the metal mounting plate, then secure the camera magnetically to the plate.



Figure 2: WYZE Cam v2 with its adjustable magnetic base.

This image shows the front of the WYZE Cam v2, highlighting its compact design and the adjustable magnetic base that allows for versatile positioning.

4. OPERATING INSTRUCTIONS

4.1. Live Stream

Access 1080p Full HD live streaming from anywhere using the Wyze app on your mobile device. This allows you to view your home in real-time.

4.2. Two-Way Audio

While live streaming, use the two-way audio feature in the Wyze app to speak and listen through your camera.

4.3. Motion/Sound Recording & Free Cloud Storage

The camera automatically records 12-second video clips when motion or sound is detected. These clips are saved to the cloud for 14 days for free, with no subscription required. Mobile push notifications can be enabled to alert you when activity is detected.

4.4. MicroSD Card for Continuous Recording

For continuous recording, insert an 8GB, 16GB, or 32GB FAT32 microSD card (sold separately) into the camera's slot. This enables continuous recording regardless of motion or sound, and allows for custom time-lapse videos.

4.5. Night Vision

The camera features 4 infrared (IR) LEDs, providing night vision up to 30 feet in absolute darkness.*Note: IR does not work through glass windows.*

4.6. Motion Tagging

Utilize the Motion Tagging feature to easily identify and highlight moving objects in both live stream and playback video modes.

4.7. Voice Control

The WYZE Cam v2 is compatible with Amazon Alexa and Google Assistant (US only). Use voice commands to view the camera's live stream on compatible smart displays.

4.8. Sharing Camera Access

You can share access to your WYZE Cam v2 with multiple family members. They simply need to download the Wyze app and accept your invitation to view the live stream and video recordings.

5. MAINTENANCE

5.1. Cleaning

To clean the camera, gently wipe the lens and body with a soft, dry cloth. Avoid using harsh chemicals or abrasive materials.

5.2. Firmware Updates

Regularly check the Wyze app for available firmware updates. Keeping your camera's firmware up-to-date ensures optimal performance, security, and access to new features.

6. TROUBLESHOOTING

- **Connectivity Issues:** Ensure your camera is within range of your 2.4GHz Wi-Fi network. Restart your camera and router if connection problems persist.
- **Night Vision Clarity:** If night vision is blurry or reflective, ensure there are no obstructions directly in front of the lens, especially if viewing through glass.
- **Motion/Sound Detection:** Verify that motion and sound detection settings are enabled in the Wyze app. Adjust sensitivity levels as needed.

7. SPECIFICATIONS

Feature	Specification
Model Name	Wyze Cam v2
Video Resolution	1080p Full HD
Indoor/Outdoor Usage	Indoor
Connectivity	2.4GHz Wi-Fi
Night Vision Range	Up to 30 feet (4 IR LEDs)

Two-Way Audio	Yes
Motion/Sound Detection	Yes (with 12-second free cloud storage)
MicroSD Card Support	8GB, 16GB, 32GB FAT32 (for continuous recording)
Voice Control	Amazon Alexa, Google Assistant
Mounting Type	Magnetic, Adhesive
Power Source	Corded Electric (110-240V AC/DC)
Dimensions	2.2 x 2 x 2 inches
Weight	3.53 ounces

8. WARRANTY AND SUPPORT

8.1. Warranty Information

The WYZE Cam v2 comes with a 1-year limited warranty. Please refer to the official WYZE website for full warranty terms and conditions.


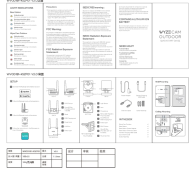

8.2. Customer Support




For further assistance, troubleshooting, or to access additional resources, please visit the official WYZE support page or their brand store on Amazon:

- WYZE Brand Store: <https://www.amazon.com/stores/WYZE/page/2E088799-B509-4053-A944-167ABF7A236E>

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Related Documents - WYZEC2

	Wyze Cam Pan v2 Quick Start Guide This guide provides instructions for setting up and using the Wyze Cam Pan v2, including configuration, light indicators, and FCC compliance information.
	Wyze Cam Outdoor WVOD1B1-KSZP01 Quick Start Guide This Quick Start Guide provides essential setup instructions and product information for the Wyze Cam Outdoor WVOD1B1-KSZP01, a 1080p HD wire-free smart home camera with night vision and 2-way audio, compatible with Alexa and Google Assistant.
	Wyze Cam v3 Pro Quick Start Guide: Setup, Features, and Support Get started quickly with your Wyze Cam v3 Pro security camera. This guide provides essential information on setup, features, status light indicators, important warnings, and warranty details.

	<p>Wyze Cam v3 Quick Start Guide</p> <p>A concise guide to setting up and using the Wyze Cam v3, including unboxing contents, setup steps, light indicator meanings, and regulatory compliance information.</p>
	<p>Wyze Light Strip Pro Quick Start Guide: Setup, Operation, and Voice Assistant Integration</p> <p>A comprehensive guide to installing and using the Wyze Light Strip Pro, covering setup steps, basic operations, voice assistant connectivity (Alexa, Google Assistant), and important safety and regulatory information.</p>
	<p>Wyze Light Strip Pro 10M Quick Start Guide</p> <p>Quick start guide for the Wyze Light Strip Pro (10M and 5M models). Learn how to install, set up, connect to voice assistants like Alexa and Google Assistant, and understand basic operations and safety precautions for your Wyze smart LED light strip.</p>