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> Indesit Washing Machine Shock Absorber User Manual

Indesit C00309597

Indesit Washing Machine Shock Absorber User Manual

Model: C00309597

1. PRODUCT OVERVIEW

This manual provides essential information for the Indesit C00309597 Washing Machine Shock Absorber. This component is designed to absorb vibrations and stabilize the washing machine drum during operation, ensuring smooth and quiet performance.



Image 1.1: Indesit C00309597 Washing Machine Shock Absorbers and mounting pins.

This image displays the two main components included: two black shock absorbers and two white plastic mounting pins. These parts are crucial for maintaining the stability of your washing machine.

2. SPECIFICATIONS

Attribute	Value
Brand	Indesit
Model Number	C00309597
Force (Power)	100N
Length	210 mm (21 cm)
Bore Diameter	13 mm
Material	Metal
Weight	222 Grams



Image 2.1: Shock absorber length measurement.

This image illustrates the total length of the shock absorber, which is 21 cm (210 mm), a critical dimension for compatibility.



Image 2.2: Mounting pin length measurement.

This image shows the length of the accompanying white plastic mounting pins, measuring 7.3 cm, which are used to secure the shock absorbers.

3. COMPATIBILITY

The Indesit C00309597 shock absorber is compatible with a wide range of washing machines and dishwashers from various brands. It is essential to verify compatibility with your specific appliance model before purchase and installation.

Compatible Brands:

- Indesit
- Hotpoint
- Ariston
- Bauknecht
- Whirlpool
- Ignis

- And many other models (refer to your appliance's service manual or contact customer support for verification).

Note: The product description lists numerous specific model numbers. If your model is listed, this part is likely compatible. Always cross-reference with your appliance's documentation.

4. INSTALLATION INSTRUCTIONS

Replacing washing machine shock absorbers typically requires disassembling parts of the appliance. It is recommended that this procedure be performed by a qualified technician. If you choose to proceed yourself, ensure the appliance is unplugged from the power supply and water connections are shut off.

1. **Preparation:** Disconnect the washing machine from the power outlet and turn off the water supply. Move the machine to an area with sufficient space for access.
2. **Accessing Shock Absorbers:** Depending on your washing machine model, you may need to tilt the machine backward or remove the front/back panel to access the shock absorbers located at the bottom of the drum.
3. **Removing Old Shock Absorbers:** Carefully detach the old shock absorbers. They are usually secured with pins or bolts at both ends. Note the orientation and attachment points.
4. **Installing New Shock Absorbers:** Attach the new Indesit C00309597 shock absorbers in the same manner as the old ones. Ensure they are securely fastened using the provided pins or existing hardware. The bore diameter of 13mm should match the mounting points.
5. **Reassembly:** Reattach any panels removed during the process. Ensure all connections are secure before moving the machine back into place.
6. **Testing:** Reconnect power and water. Run a short, empty wash cycle to check for proper operation and stability.



SOS
ACCESSOIRE

Image 4.1: Shock absorber connection details.

This image provides detailed views of the shock absorber's connection points, highlighting how it attaches to the washing machine frame and drum. Pay attention to these details during installation.



Image 4.2: Approximate location of shock absorbers in a washing machine.

This image provides a visual reference for the general placement of shock absorbers within a washing machine, typically found at the bottom supporting the drum.

5. MAINTENANCE

Shock absorbers are wear-and-tear components and do not typically require routine maintenance. However, regular inspection can help identify issues before they lead to significant problems.

- **Periodic Inspection:** Every few years, or if you notice increased vibration or noise during the spin cycle, inspect the shock absorbers for signs of wear, leaks, or damage.
- **Cleaning:** Keep the area around the shock absorbers free from lint, dust, and debris, which can accumulate over time.
- **Replacement:** If a shock absorber shows signs of failure (e.g., excessive play, oil leakage, or visible damage), it should be replaced promptly. It is often recommended to replace both shock absorbers simultaneously to ensure balanced support for the drum.

6. TROUBLESHOOTING

If your washing machine exhibits unusual behavior after shock absorber replacement, or if you suspect the shock absorbers are failing, refer to the following common issues:

Problem	Possible Cause	Solution
Excessive vibration or shaking during spin cycle	Worn out or damaged shock absorbers; unbalanced load; improper installation.	Inspect and replace shock absorbers if damaged. Ensure laundry load is balanced. Re-check installation for secure fit.
Loud banging noises during operation	Shock absorbers are completely failed or detached; drum hitting the casing.	Immediately stop the machine. Inspect shock absorbers for detachment or severe damage. Replace as necessary.

Washing machine "walks" across the floor	Failed shock absorbers; uneven flooring; machine not level.	Check and replace shock absorbers. Ensure the machine is level using adjustable feet.
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7. WARRANTY AND SUPPORT

For warranty information regarding your Indesit C00309597 Shock Absorber, please refer to the purchase documentation or contact the retailer from whom the product was acquired. Specific warranty terms may vary by region and seller. For technical support or further assistance with installation and troubleshooting, it is recommended to contact a certified appliance technician or the customer service department of Indesit or the appliance manufacturer. You can also visit the [official Indesit website](#) for general product information and support resources.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question