

Smartby URMT39JHG003

Smartby Universal Remote Control for Philips TVs

Model: URMT39JHG003 - Instruction Manual



1. INTRODUCTION

This manual provides essential instructions for the setup, operation, and maintenance of your Smartby Universal Remote Control, model URMT39JHG003. This remote is designed as a direct replacement and universal controller for a wide range of Philips LCD, LED, and 4K UHD Smart TVs.

The remote control is pre-programmed and does not require any additional setup or coding for compatible Philips TV models. Simply insert batteries, and it is ready for use.

2. SETUP AND BATTERY INSTALLATION

Your Smartby Universal Remote Control is designed for immediate use with compatible Philips TVs. No programming is required.

2.1 Battery Installation

1. Locate the battery compartment on the back of the remote control.
2. Slide the battery cover downwards or in the direction indicated by the arrow to open it.
3. Insert two (2) AAA batteries, ensuring the positive (+) and negative (-) terminals align correctly with the markings inside the compartment.
4. Replace the battery cover by sliding it back into position until it clicks securely.

Note: Always use new batteries and replace both batteries at the same time. Do not mix old and new batteries or different types of batteries.



Figure 1: Front view of the Smartby Universal Remote Control, showing all buttons including power, Netflix, volume, channel, and number pad.

3. OPERATING INSTRUCTIONS

This section outlines the primary functions of the buttons on your remote control.

Universal Remote for All Philips LCD LED 4K UHD Smart TV



Figure 2: Detailed view of the upper section of the remote control, highlighting the power, Netflix, Vudu, playback, CC, Home, and Info buttons.

- **Power (⏻):** Turns the TV on or off.
- **Netflix / Vudu:** Direct access buttons for Netflix and Vudu streaming services.
- **Playback Controls (⏮ / ⏭ / ⏩):** Control media playback (rewind, fast forward, play/pause).
- **CC (Closed Caption):** Toggles closed captions on or off.
- **Format:** Adjusts the screen aspect ratio or display format.
- **Home (🏠):** Returns to the TV's home screen or smart TV menu.
- **NETTV:** Accesses Philips Net TV or smart TV features.
- **INFO:** Displays information about the current program or input.
- **Navigation Pad (Up, Down, Left, Right, OK):** Navigates menus and confirms selections.
- **BACK:** Returns to the previous menu or screen.

- **OPTIONS:** Opens context-sensitive options menus.
- **SOURCE:** Selects input sources (HDMI, AV, etc.).
- **VOL (+/-):** Adjusts the volume level.
- **Mute ():** Mutes or unmutes the TV audio.
- **CH (+/-):** Changes TV channels.
- **APP1, APP2, APP3, APP4:** Customizable or pre-assigned application buttons.
- **Number Pad (0-9):** Directly enters channel numbers.
- **PREV.CH:** Returns to the previously viewed channel.
- **Dot (•):** Used for decimal points in channel numbers or other inputs.

4. MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your remote control.

- **Cleaning:** Use a soft, dry cloth to clean the remote control. For stubborn dirt, slightly dampen the cloth with water or a mild cleaning solution. Avoid harsh chemicals or abrasive materials.
- **Battery Replacement:** Replace batteries when the remote's response becomes sluggish or stops working. Refer to Section 2.1 for battery installation instructions.
- **Storage:** Store the remote control in a cool, dry place away from direct sunlight and extreme temperatures. If storing for an extended period, remove the batteries to prevent leakage.
- **Avoid Drops:** Protect the remote from physical impact, as drops can damage internal components.

5. TROUBLESHOOTING

If you encounter issues with your remote control, please refer to the following common solutions:

- **Remote Not Responding:**
 - Check if the batteries are inserted correctly with the correct polarity.
 - Replace the batteries with new ones.
 - Ensure there are no obstructions between the remote control and the TV's infrared sensor.
 - Make sure you are within the effective range of the TV's IR receiver.
- **Specific Buttons Not Working:**
 - Clean the remote control, especially around the problematic buttons, to remove any dirt or debris that might be causing them to stick.
 - If only certain buttons fail, and battery replacement does not help, the remote may require replacement.
- **TV Not Responding to Remote:**
 - Verify that the TV is powered on and not in standby mode.
 - Confirm that the remote control is compatible with your specific Philips TV model. While this remote is universal for many Philips TVs, a very old or very new model might have different IR codes.

6. SPECIFICATIONS

Brand	Smartby
Model Number	URMT39JHG003

Compatible Devices	Philips LCD, LED, 4K UHD Smart Televisions (including models like NH500UP, NH500, RTNH500UP and various PFL series)
Special Feature	Universal, No Programming Required
Color	Black
Product Dimensions	8 x 1.7 x 0.5 inches (approximately)
Item Weight	2 ounces (approximately)
Power Source	2 x AAA Batteries (not included)

7. WARRANTY AND SUPPORT

Information regarding product warranty and customer support is not available in the provided product data. Please refer to the product packaging or the retailer's website for specific warranty details and contact information for support.

