

GIWOX 42CM

GIWOX 3D Hologram Advertising Display Fan User Manual

Model: 42CM

Brand: GIWOX

1. INTRODUCTION

This manual provides comprehensive instructions for the installation, operation, and maintenance of your GIWOX 3D Hologram Advertising Display Fan. This device utilizes high-speed rotating LED fans to create stunning 3D holographic effects, making images and videos appear to float in the air. It is designed for commercial display, retail environments, exhibitions, and advertising purposes.

Key features include:

- High-resolution 640P display with 234 LED lights.
- WiFi connectivity for content upload via compatible Android/iOS apps.
- Support for content upload via TF card for stable operation.
- Enhanced brightness for clear visuals.

2. SAFETY INFORMATION

WARNING: Please read all safety warnings and instructions carefully before use to prevent injury or damage to the device.

- **Do not touch the fan blades while the device is running.** The blades rotate at high speed and can cause serious injury.
- Ensure the device is securely mounted before operation.
- Keep hands, hair, and loose clothing away from the rotating blades.
- Operate the device in a well-ventilated area.
- Do not expose the device to water or excessive moisture.
- Use only the provided power adapter.
- Keep out of reach of children.

- If any unusual noise, smell, or smoke occurs, immediately unplug the device and contact support.

3. PACKAGE CONTENTS

Verify that all items are present in the package:

- GIWOX 3D Hologram Advertising Display Fan Unit (Main body with blades)
- Power Adapter
- Remote Control
- Mounting Bracket
- Screws and Wall Anchors
- TF Card (pre-inserted or included separately)
- User Manual (this document)



Image: Overview of the GIWOX 3D Hologram Advertising Display Fan components, showing the main fan unit, power supply, remote, and mounting accessories.

4. SETUP

Follow these steps to set up your hologram display fan:

1. **Choose a Location:** Select a suitable location for mounting the display. Ensure it is a stable surface or wall, away from direct sunlight, heat sources, and areas with high foot traffic where it might be accidentally touched.
2. **Mounting:**
 - Attach the mounting bracket to the desired wall or surface using the provided screws and wall anchors.

Ensure it is level and secure.

- Carefully align the main unit with the mounting bracket and secure it in place. Refer to the diagram below for proper orientation.



Image: Close-up of the fan's base, illustrating how it connects to the mounting bracket.

3. **Insert TF Card:** If the TF card is not pre-inserted, locate the TF card slot on the main unit and gently insert the provided TF card until it clicks into place. This card contains essential software and can store your display content.
4. **Connect Power:** Connect the power adapter to the display unit and then plug it into a standard electrical outlet. The unit may power on automatically.

5. OPERATING INSTRUCTIONS

Your GIWOX 3D Hologram Display Fan can be operated via a remote control or a mobile application.

5.1. Remote Control Operation

Insert the AAAA battery (included) into the remote control. The remote allows you to:

- **Power On/Off:** Press the power button to start or stop the fan.
- **Brightness Control:** Adjust the display brightness.
- **Content Cycling:** Use arrow buttons to manually cycle through images/videos stored on the TF card.
- **Mode Button:** Switch between automatic content cycling and displaying a single image/video.

5.2. Content Management (TF Card & App)

The display unit plays content from the inserted TF card. To update or add new content:

1. **Prepare Content:** Your video or image files must be converted to a specific BIN format for the display. The TF

card contains conversion software (for PC).

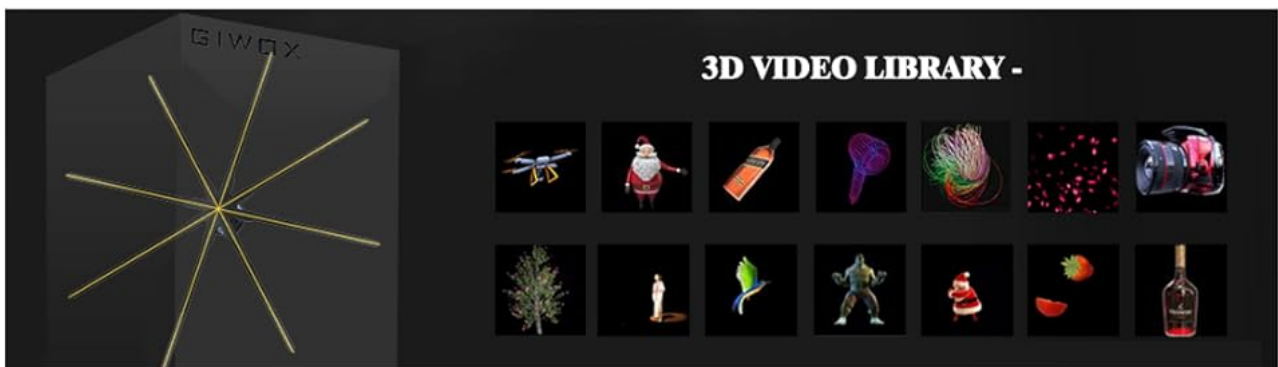
2. Using the Conversion Software (PC):

- Remove the TF card from the display unit and insert it into a computer's TF card reader.
- Locate and run the conversion software on the TF card.
- Follow the software's instructions to convert your MP4 or image files into BIN format.
- Transfer the converted BIN files back to the TF card.
- Safely eject the TF card and reinsert it into the display unit.

3. Using the Mobile App (Android/iOS):

- Download the official GIWOX app from your device's app store.
- Ensure your display fan is powered on and its WiFi function is active.
- Connect your mobile device to the display fan's WiFi network (point-to-point connection). Refer to the app's instructions for specific WiFi network name and password.
- Use the app to upload content directly to the display fan. The app will handle the conversion process.
- *Note: While the app offers convenience, TF card upload is generally more stable for large files or frequent updates.*

The display will automatically cycle through the BIN files on the TF card once powered on.



Giwox builds a 3D video library, more than 800pcs various 3D videos for customer. We also supply 3D video creation service.

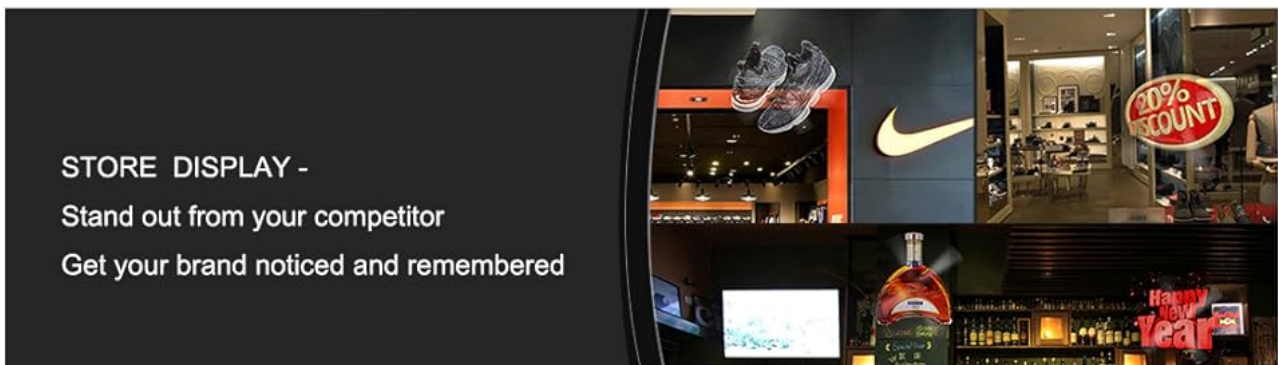


Image: Examples of holographic content displayed by the GIWOX fan in a retail environment.



Image: The GIWOX 3D Hologram Advertising Display Fan projecting a festive Christmas tree hologram.

6. MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your display fan.

- **Cleaning:**
 - Always unplug the device before cleaning.
 - Use a soft, dry cloth to wipe the main unit and blades.
 - Do not use liquid cleaners, aerosols, or abrasive materials.
- **Storage:** If storing the device for an extended period, unplug it, clean it, and store it in its original packaging in a cool, dry place.
- **LED Lamp Beads:** The LED lamp beads are firmly welded for durability and uniform brightness. Avoid direct impact or pressure on the LED strips.

Imported LED lamp beads

The lamp beads are firmly welded, durable for cold connection, uniform brightness and long service life



Image: Comparison highlighting the superior quality of GIWOX's imported LED lamp beads, offering high color saturation and contrast.

7. TROUBLESHOOTING

If you encounter issues with your GIWOX 3D Hologram Advertising Display Fan, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Device does not power on.	No power, loose connection, faulty power adapter.	<ul style="list-style-type: none">• Ensure the power adapter is securely plugged into both the unit and the wall outlet.• Test the outlet with another device.• Verify the power adapter is not damaged.

Problem	Possible Cause	Solution
Remote control not working.	Dead battery, incorrect battery insertion, remote not aimed correctly, faulty remote.	<ul style="list-style-type: none"> • Replace the AAAA battery in the remote. • Ensure the battery is inserted with correct polarity. • Aim the remote directly at the display unit's receiver. • If issues persist, contact customer support for a replacement remote.
No 3D effect / Image flickering.	Incorrect file format, corrupted file, TF card issue.	<ul style="list-style-type: none"> • Ensure content is converted to the correct BIN format using the provided software. • Try re-converting the file or using a different source file. • Check if the TF card is properly inserted. • Try formatting the TF card (backup content first) and re-uploading files.
Mobile app connection issues.	Incorrect WiFi password, app compatibility, network interference.	<ul style="list-style-type: none"> • Verify you are connecting to the correct WiFi network broadcast by the fan. • Double-check the WiFi password. • Ensure your mobile device's operating system is compatible with the app. • Try restarting both the fan and your mobile device. • Consider using the TF card method for content upload if app issues persist.

8. SPECIFICATIONS

Feature	Detail
Model Number	42CM
Display Resolution	640 x 360 pixels
LED Quantity	234 pcs
Brightness Rating	500 Lumen
Connectivity	Bluetooth, Wi-Fi, USB (for TF card reader)
Material	Aluminum Alloy
Item Weight	14.4 ounces
Power Source	AC Power Adapter

Feature	Detail
Recommended Uses	Commercial Display, Retail Display, Exhibition Display, Advertising

9. WARRANTY AND SUPPORT

GIWOX provides a **1-year warranty** for this product, covering manufacturing defects and malfunctions not caused by human damage. Please retain your proof of purchase for warranty claims.

For technical support, troubleshooting assistance, or warranty inquiries, please contact GIWOX customer service. You can typically find contact information on the product packaging or the official GIWOX website.

GIWOX also offers a free 800-piece 3D video library to customers, accessible via Google Drive. Contact customer service for access details.

Seller Information: Giwox USA (Fulfilled by Amazon)

10. OFFICIAL PRODUCT VIDEOS

No official product videos from the seller were found in the provided data. Please refer to the manufacturer's official channels or contact customer support for video demonstrations if available.