

## Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

manuals.plus /

› [INSIGNIA](#) /

› [INSIGNIA NS-24DF310NA19 24-inch Smart HD TV - Fire TV Edition User Manual](#)

## INSIGNIA NS-24DF310NA19

# INSIGNIA NS-24DF310NA19 24-inch Smart HD TV - Fire TV Edition User Manual

Model: NS-24DF310NA19

## INTRODUCTION

---

This manual provides essential information for the setup, operation, and maintenance of your INSIGNIA NS-24DF310NA19 24-inch Smart HD TV - Fire TV Edition. This television integrates the Fire TV experience, offering access to various streaming services and smart features, including Alexa voice control.

Key features include:

- 720p HD picture quality with deep blacks and rich colors.
- Built-in Fire TV experience with access to thousands of channels, apps, and Alexa skills.
- Seamless integration of live over-the-air TV and streaming channels (HD antenna required).
- Voice Remote with Alexa for app launching, title search, music playback, input switching, and smart home device control.

## WHAT'S IN THE BOX

---

Upon unboxing, ensure all the following components are present:

- INSIGNIA NS-24DF310NA19 24-inch Smart HD TV
- Voice Remote with Alexa
- TV Stand (2 pieces)
- 2 AAA Batteries (for remote)
- Quick Setup Guide
- Safety Sheet

If any items are missing or damaged, please contact customer support.

## SETUP

---

### Unboxing and Stand Assembly

Carefully remove the TV from its packaging. It is recommended to have two people for TVs larger than 32 inches to prevent damage. Lay the TV screen-down on a clean, soft blanket or towel on a flat surface before attaching the stand.

Follow the specific instructions provided in your Quick Setup Guide for attaching the TV stand. Ensure screws are tightened securely but do not overtighten. When lifting the TV, hold it from the edges of the bezel, avoiding pressure on the screen itself, as this can cause cracking.

Official video guide for unboxing and setting up the Insignia NS-24DF310NA19 24-inch Smart HD TV, including instructions for safe removal from packaging and stand assembly.

## Initial Power-On and Network Connection

1. Connect the power cord to the TV and then to a power outlet.
2. Insert the included AAA batteries into the Voice Remote.
3. Press the Power button on the remote to turn on the TV.
4. Follow the on-screen instructions to select your language, connect to your Wi-Fi network, and sign in with your Amazon account.
5. The Fire TV setup wizard will guide you through the remaining steps, including channel scanning if an antenna is connected.

## OPERATING YOUR TV

---

### Fire TV Interface

The Fire TV Edition provides a unified home screen for live TV and streaming content. Navigate using the directional pad on your Voice Remote. The home screen displays your recently used apps, recommended content, and various categories.

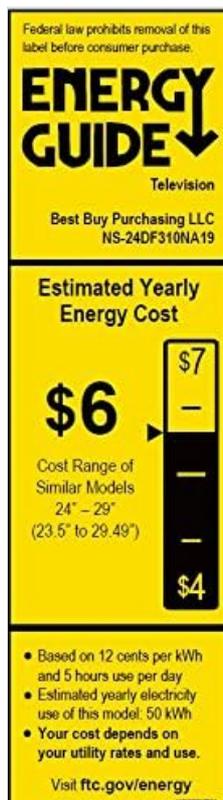


The Insignia Smart HD TV displaying the 'Insignia | Fire TV Edition' startup screen, showing the brand logo and Fire TV branding.

### Voice Remote with Alexa

Your TV comes with a Voice Remote that allows you to control the TV and access content using voice

commands. Press and hold the microphone button on the remote, then speak your command.



The Insignia Voice Remote with Alexa, featuring dedicated buttons for power, microphone activation, navigation, volume control, and quick access to popular streaming apps.

Examples of voice commands:

- "Alexa, open Netflix."
- "Alexa, find comedies."
- "Alexa, turn up the volume."
- "Alexa, switch to HDMI 1."

## Hands-Free Control with Echo Dot

For hands-free control of your Fire TV Edition, you can pair it with an Amazon Echo Dot. Ensure both devices are registered to the same Amazon account. If you have only one Fire TV device, Alexa should complete the linking process automatically.

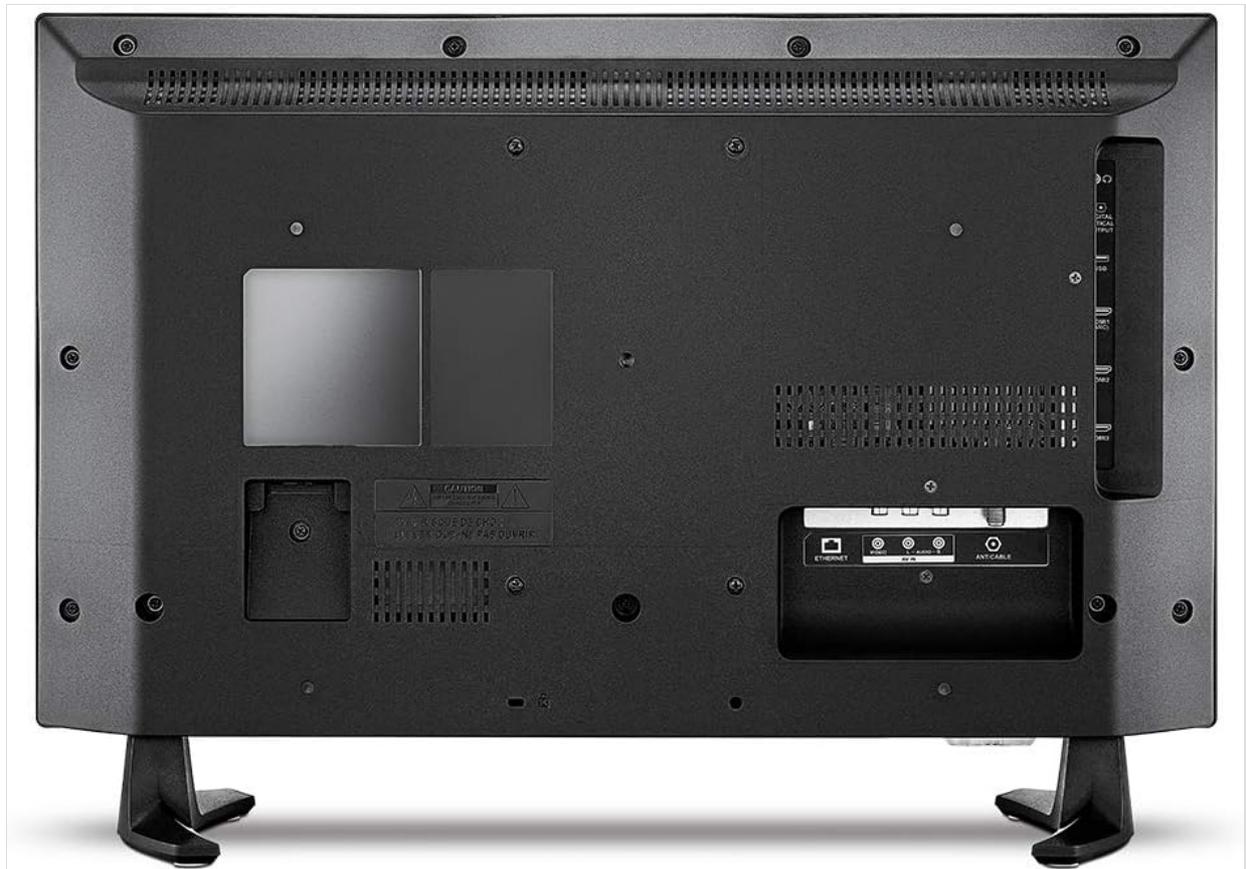
If you have multiple Fire TV devices, go to **Settings** from the menu, select **TV & Video**, then select your linked Fire TV, and choose **Manage device** to pair.

Video demonstrating how to control your Fire TV Edition television hands-free using an Amazon Echo Dot device, including voice commands for power, volume, and content search.

## SPECIFICATIONS

Feature	Detail
Brand	INSIGNIA
Model Number	NS-24DF310NA19
Screen Size	24 Inches

Display Technology	LED
Resolution	HD (720p)
Refresh Rate	60 Hz
Product Dimensions (with stand)	21.9"W x 15.3"H x 6.8"D
Product Dimensions (without stand)	21.9"W x 13.5"H x 2.7"D
Item Weight	6.8 Pounds
Connectivity Technology	Ethernet, HDMI (3 ports, 1 with ARC), USB, Composite Input, Antenna/Cable Input, Digital Optical Output, Audio Output
Color	Black



Rear view of the Insignia NS-24DF310NA19 TV, illustrating the placement of various input and output ports including HDMI, USB, and Ethernet.



Side view of the Insignia NS-24DF310NA19 TV, showing accessible HDMI and USB ports.

## TROUBLESHOOTING

---

If you encounter issues with your Insignia Fire TV Edition, try the following common solutions:

- **No Power:** Ensure the power cord is securely connected to both the TV and a working electrical outlet. Try a different outlet.
- **No Picture/Sound:** Verify that the correct input source is selected. Check all cable connections (HDMI, antenna, etc.).
- **Remote Not Responding:** Replace the batteries in the Voice Remote. Ensure there are no obstructions between the remote and the TV.
- **Wi-Fi Connectivity Issues:** Restart your Wi-Fi router and modem. Go to **Settings > Network** on your TV to reconnect to your Wi-Fi network.
- **Slow Performance/Lag:** If the interface feels slow or laggy, try restarting the TV by unplugging it from the power outlet for 30 seconds and plugging it back in. Close unused applications.
- **Low Sound Volume:** Adjust the TV volume using the remote. Check audio settings in the TV menu to ensure no limits are set or external speakers are incorrectly configured.
- **App Issues:** If an app is not working correctly, try clearing its cache or reinstalling it from the Fire TV app store.

For more detailed troubleshooting, refer to the online support resources.

## MAINTENANCE

---

To ensure the longevity and optimal performance of your Insignia TV, follow these maintenance guidelines:

- **Cleaning the Screen:** Gently wipe the screen with a soft, dry, lint-free cloth. For stubborn smudges, lightly dampen the cloth with water or a screen-cleaning solution specifically designed for electronics. Do not spray liquid directly onto the screen.
- **Cleaning the Cabinet:** Use a soft, dry cloth to wipe the TV cabinet and remote control. Avoid using abrasive cleaners or solvents.
- **Ventilation:** Ensure the TV's ventilation openings are not blocked to prevent overheating. Maintain adequate space around the TV for air circulation.
- **Power Protection:** Consider using a surge protector to safeguard your TV from power fluctuations.

## WARRANTY AND SUPPORT

---

For product support, warranty information, or to contact customer service, please use the following resources:

- **Phone Support:** 1-877-467-4289
- **Online Support:** [www.insigniaproducts.com/support](http://www.insigniaproducts.com/support)

Please have your model number (NS-24DF310NA19) and serial number ready when contacting support.