

[Manuals.plus](#) /

› [Gimebox](#) /

› H96 Max H618 Plus Android TV Box User Manual

Gimebox H96 Max H618 Plus

H96 Max H618 Plus Android TV Box User Manual

Model: H96 Max H618 Plus | Brand: Gimebox

1. INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, and maintenance of your Gimebox H96 Max H618 Plus Android TV Box. Please read this manual carefully before using the device to ensure optimal performance and longevity.

2. PRODUCT OVERVIEW

2.1 Key Features

- Operating System: Android 14.0
- Processor: H618 Quad-core ARM Cortex A53 CPU
- Graphics Processor: Mali G31 MP2 GPU
- Memory: 4GB DDR3 RAM
- Storage: 128GB EMMC Flash
- Wireless Connectivity: WiFi 6.0 (Dual-band 2.4G & 5G)
- Bluetooth: BT 5.4
- USB Ports: 2 x USB 2.0
- Network: Ethernet 10/100M (Standard RJ-45)
- Video Output: Supports 8K resolution

2.2 Package Contents

Verify that all items are present in the package:

- H96 Max H618 Plus Android TV Box
- Remote Control
- Power Adapter

- HDMI Cable
- User Manual (this document)

2.3 Device Layout and Components



Figure 2.1: Front view of the H96 Max H618 Plus Android TV Box with its accompanying remote control. The device is white with a blue LED strip and a digital display showing time and connectivity status. The remote is also white with various navigation and function buttons.



Figure 2.2: Top-down view of the H96 Max H618 Plus Android TV Box, showing the various ports on its side. These include DC power input, AV port, Ethernet (NET) port, HDMI (HD) port, and two USB 2.0 ports (USB1, USB2).

Rich Interface

Colorful Expansion Unlimited Excitement

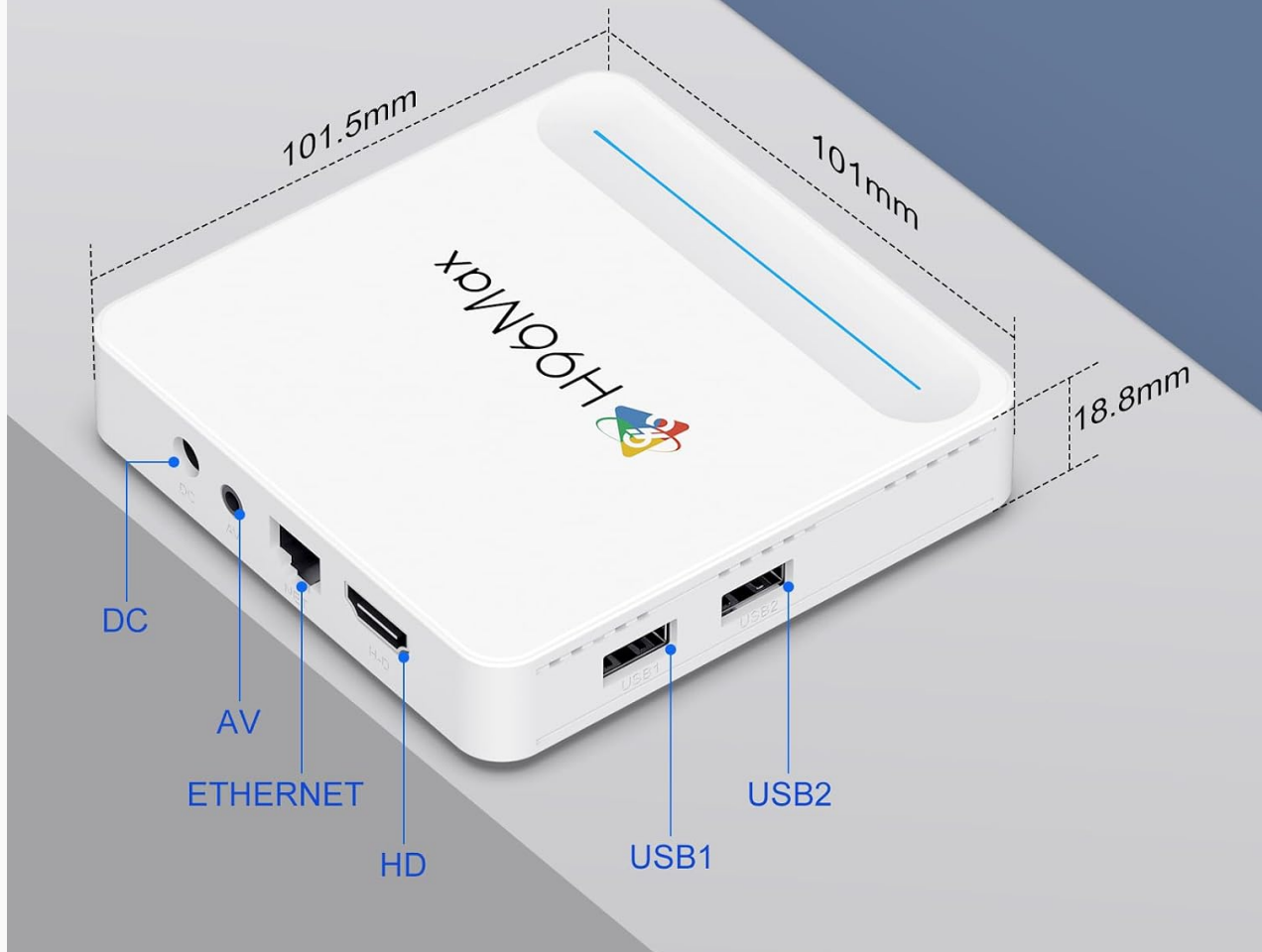


Figure 2.3: Diagram illustrating the dimensions of the H96 Max H618 Plus Android TV Box (101.5mm x 101mm x 18.8mm) and clearly labeling its ports: DC power, AV, Ethernet, HD (HDMI), USB1, and USB2.

ALLWINER® H618



CPU Quad core ARM Cortex A53



GPU Mali G31 MP2



RAM: 2/4GB ROM: 16/32/128GB



Figure 2.4: Visual representation of the Allwinner H618 chip, highlighting its Quad-core ARM Cortex A53 CPU and Mali G31 MP2 GPU, along with supported RAM (2/4GB) and ROM (16/32/128GB) configurations.

8K Experience Every Detail

Dive into a world of crystal-clear 8K resolution,
where every pixel is rendered with stunning clarity and realism.



Figure 2.5: Illustrates the 8K resolution capability of the H96 Max, showing a user enjoying high-definition content on a large screen, emphasizing clarity and realism. The TV box and remote are visible in the foreground.

WiFi6[®]

Wi-Fi 6 technology achieves faster speeds, greater capacity and reduced network congestion compared to the previous generation.

2.4G&5G



WiFi 6



Figure 2.6: Explains the advantages of Wi-Fi 6 technology, including faster speeds, greater capacity, and reduced network congestion compared to previous generations, with a visual comparison of 2.4G/5G and Wi-Fi 6 performance.

3. SETUP GUIDE

3.1 Connecting the Device

1. **Connect to TV:** Insert one end of the HDMI cable into the "HD" port on the H96 Max TV Box and the other end into an available HDMI input on your television.
2. **Connect Power:** Plug the power adapter into the "DC" port on the TV Box, then plug the adapter into a wall outlet.
3. **Network Connection (Optional):**
 - **Wired:** Connect an Ethernet cable from your router to the "NET" port on the TV Box.
 - **Wireless:** The device supports WiFi 6.0. You will configure this during the initial setup process.
4. **Power On:** The device should automatically power on once connected to power. If not, press the power button on the remote control.

3.2 Initial Setup Wizard

Upon first boot, the device will guide you through an initial setup wizard:

1. **Language Selection:** Choose your preferred language.
2. **Screen Adjustment:** Adjust the screen size to fit your TV display.
3. **Network Configuration:**
 - If using wired Ethernet, it should connect automatically.
 - For Wi-Fi, select your network from the list, enter the password, and connect.
4. **Google Account Login:** Sign in with your Google account to access the Google Play Store and other Google services. If you don't have one, you can create one.
5. **Date and Time:** Set the correct date, time, and time zone.
6. **Finish:** Complete the wizard to access the main interface.

4. OPERATING INSTRUCTIONS

4.1 Remote Control Usage

The included remote control allows you to navigate the Android interface. Key buttons include:

- **Power Button:** Turns the device on/off or puts it into standby.
- **Navigation (Arrow) Buttons:** Move cursor or selection up, down, left, or right.
- **OK Button:** Confirms selection or opens an item.
- **Back Button:** Returns to the previous screen.
- **Home Button:** Returns to the main home screen.
- **Volume Buttons:** Adjust audio volume.
- **Menu Button:** Accesses context-sensitive menus.

4.2 Navigating the Interface

The H96 Max runs on Android 14.0, providing a user-friendly interface:

- **Home Screen:** Displays frequently used apps, recommended content, and system shortcuts.
- **App Drawer:** Access all installed applications.
- **Settings:** Configure network, display, sound, storage, and other system options.

4.3 Installing and Managing Applications

You can download and install applications from the Google Play Store:

1. Open the **Google Play Store** app from the home screen or app drawer.
2. Search for desired applications using the search function.
3. Select an app and click **Install**.
4. To uninstall an app, go to **Settings > Apps**, select the app, and choose **Uninstall**.

4.4 Media Playback

The device supports various media formats. You can play media from:

- **USB Storage:** Connect a USB flash drive or external hard drive to the USB 2.0 ports. Use a file manager app to browse and play content.

- **Network Storage:** Access media files from network-attached storage (NAS) or shared folders on your local network.
- **Streaming Apps:** Utilize pre-installed or downloaded streaming services (e.g., YouTube, Netflix) for online content.

5. MAINTENANCE

5.1 Cleaning

- Ensure the device is powered off and unplugged before cleaning.
- Use a soft, dry, lint-free cloth to wipe the exterior.
- Do not use liquid cleaners, aerosols, or abrasive solvents.

5.2 Software Updates

Regularly check for software updates to ensure optimal performance and security:

1. Go to **Settings > About Device > System Update**
2. Follow the on-screen prompts to check for and install any available updates.
3. Do not power off the device during an update.

5.3 Storage Management

To maintain performance, periodically manage your device's storage:

- Go to **Settings > Storage** to view storage usage.
- Uninstall unused applications.
- Clear cache data for apps that consume excessive storage.

6. TROUBLESHOOTING

This section addresses common issues you might encounter with your H96 Max TV Box.

6.1 No Power

- Ensure the power adapter is securely connected to the device and the wall outlet.
- Verify the wall outlet is functioning by plugging in another device.
- Try a different power outlet.

6.2 No Signal on TV

- Check if the HDMI cable is securely connected to both the TV Box and the TV.
- Ensure your TV input source is set to the correct HDMI port.
- Try a different HDMI cable or a different HDMI port on your TV.
- Restart the TV Box by unplugging and re-plugging the power adapter.

6.3 Network Connection Issues

- **Wired:** Ensure the Ethernet cable is properly connected to both the TV Box and the router. Check router status.
- **Wireless:**
 - Verify Wi-Fi is enabled on the TV Box (Settings > Network & Internet).

- Ensure you have entered the correct Wi-Fi password.
- Move the TV Box closer to your Wi-Fi router to improve signal strength.
- Restart your Wi-Fi router.

6.4 Apps Crashing or Freezing

- Close and reopen the app.
- Clear the app's cache (Settings > Apps > [App Name] > Storage > Clear Cache).
- Uninstall and reinstall the app.
- Ensure the device has sufficient free storage space.
- Perform a system restart.

7. SPECIFICATIONS

Feature	Specification
Operating System	Android 14.0
CPU	H618 Quad-core ARM Cortex A53
GPU	Mali G31 MP2
RAM	4GB DDR3
Internal Storage	128GB EMMC Flash
Wireless Connectivity	WiFi 6.0 (2.4G & 5G Dual Band)
Bluetooth	BT 5.4
USB Ports	2 x USB 2.0
LAN	Ethernet: 10/100M, standard RJ-45
Video Output	8K Resolution Support
Product Dimensions (LxWxH)	13.78 x 7.09 x 1.18 inches (approx. 350 x 180 x 30 mm)
Item Weight	11.3 ounces (approx. 320 grams)

8. WARRANTY AND SUPPORT

8.1 Product Warranty

The Gimebox H96 Max H618 Plus Android TV Box comes with a standard manufacturer's warranty. Please refer to the warranty card included in your product packaging or visit the official Gimebox website for detailed warranty terms and conditions. Keep your purchase receipt as proof of purchase for warranty claims.

8.2 Customer Support

For technical assistance, troubleshooting not covered in this manual, or general inquiries, please contact Gimebox customer support. You can typically find contact information on the official Gimebox website or through the retailer where you purchased the product.

Official Gimebox Store: [Visit Gimebox Store on Amazon](#)