Bose 809945-0010

Bose Soundbar Universal Remote Control User Manual

Model: 809945-0010

1. PRODUCT OVERVIEW

The Bose Soundbar Universal Remote Control is designed to manage various home entertainment devices connected to your Bose Soundbar 500 or Bose Soundbar 700. This remote consolidates control, reducing the need for multiple individual remote controls. It features a lightweight construction with a soft-touch, seamless elastomer keypad and includes six programmable presets for quick access to preferred functions or devices. The remote is designed to illuminate only the necessary buttons during use, enhancing user experience.

This remote is included with the Bose Soundbar 700 and is available as an optional accessory for the Bose Soundbar 500.

2. PACKAGE CONTENTS

- Bose Soundbar Universal Remote Control (Model 809945-0010)
- 4 AA Batteries

3. SETUP

3.1. Battery Installation

To install the batteries:

1. Locate the battery compartment cover on the back of the remote control.
2. Slide the cover downwards or press the latch to open it.
3. Insert the four (4) AA batteries, ensuring correct polarity (+ and -) as indicated inside the compartment.
4. Replace the battery compartment cover until it clicks securely into place.

3.2. Initial Configuration and Device Pairing

The Bose Soundbar Universal Remote Control requires configuration through the Bose Music app to

control your soundbar and other connected devices. This process allows the remote to learn and store the necessary commands for your television, cable box, Blu-ray player, and other compatible equipment.

1. Ensure your Bose Soundbar (500 or 700) is powered on and connected to the Bose Music app on your mobile device.
2. Open the Bose Music app and navigate to the settings for your soundbar.
3. Follow the in-app instructions to add and configure the universal remote control. The app will guide you through the process of identifying and pairing your various entertainment devices.
4. During the setup, you may be prompted to enter codes or perform specific actions with your original device remotes to teach the Bose universal remote the correct commands.
5. Once configured, the remote will be ready to operate your devices.

For detailed, step-by-step instructions on device pairing, refer to the Bose Music app's help section or the Bose support website.

4. OPERATING INSTRUCTIONS

The Bose Soundbar Universal Remote is designed for intuitive control of your home entertainment system. Its intelligent design illuminates only the relevant buttons for the active function, simplifying operation.

Figure 4.1: Front view of the Bose Soundbar Universal Remote Control.

4.1. Button Functions

The remote features a comprehensive set of buttons for various functions:

- **Power Button ( ):** Turns the soundbar and configured devices on or off.

- **Source Button:** Cycles through input sources for the soundbar.
- **TV Input Button:** Changes the input source on your television.
- **Navigation Pad (Up, Down, Left, Right, Select):** Used for menu navigation on connected devices.
- **Volume Up/Down (VOL +/-):** Adjusts the soundbar's volume.
- **Mute Button ( ):** Mutes or unmutes the soundbar audio.
- **Channel Up/Down (CH +/-):** Changes channels on a configured cable/satellite box.
- **Menu, Guide, Back, Exit:** Standard control buttons for navigating device menus.
- **Playback Controls (Play/Pause, Skip Forward, Skip Backward):** Controls media playback.
- **Number Pad (0-9):** For direct channel entry or other numerical inputs.
- **Preset Buttons:** Six customizable buttons for quick access to favorite content or functions. These buttons illuminate when active.
- **Contextual Buttons:** Other buttons (e.g., Info, DVR, colored buttons) provide specific functions depending on the active device and content.
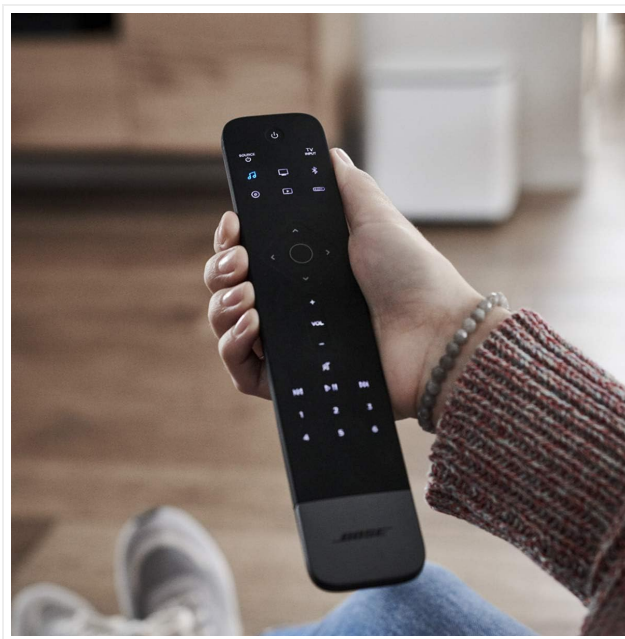

Figure 4.2: Remote in use, showing illuminated buttons.

4.2. Using Presets

The remote allows you to set up to six presets for quick access to your favorite music, radio stations, or other functions. These presets are configured via the Bose Music app. Once configured, simply press the corresponding preset button on the remote to activate the saved function.

4.3. Universal Control Functionality

After configuring your devices through the Bose Music app, the remote will automatically switch control modes based on the active input or device. For example, when watching TV, the remote's channel and TV input buttons will control your television or cable box, while the volume buttons will control the Bose soundbar.

5. MAINTENANCE

5.1. Battery Replacement

When the remote's performance diminishes or buttons fail to respond, it may be time to replace the batteries. Follow the battery installation steps outlined in Section 3.1. Always use four new AA alkaline

batteries for optimal performance.

5.2. Cleaning

To clean the remote control:

- Ensure the remote is powered off or batteries are removed before cleaning.
- Use a soft, dry cloth to wipe the surface of the remote.
- For stubborn marks, lightly dampen the cloth with water. Avoid using harsh chemicals, abrasive cleaners, or spraying liquids directly onto the remote.
- Do not allow moisture to enter any openings.

6. TROUBLESHOOTING

If you encounter issues with your Bose Soundbar Universal Remote Control, refer to the following common troubleshooting steps:

- **Remote not responding:**
  - Check if the batteries are correctly inserted and not depleted. Replace them if necessary.
  - Ensure there is a clear line of sight between the remote and the soundbar/device. Obstructions can block the infrared signal.
  - Verify that the remote is within the maximum operating range (approximately 10 meters).

- **Specific device not responding:**
  - Confirm that the device is properly configured within the Bose Music app. Re-run the device pairing process if needed.
  - Ensure the device itself is powered on and functioning correctly with its original remote.

- **Buttons not illuminating:**
  - This may indicate low battery power. Replace the batteries.

For further assistance, consult the Bose Music app's help section or visit the official Bose support website.

7. SPECIFICATIONS

Brand	Bose
Model Number	809945-0010
Compatible Devices	Bose Soundbar 500, Bose Soundbar 700, and other devices configured via Bose Music app (e.g., Television, Cable Box, Blu-ray Player)
Connectivity Technology	Infrared (IR)
Controller Type	Button Control
Maximum Range	Approximately 10 Meters (33 feet)
Power Source	4 AA Batteries (included)
Product Dimensions	4.45 x 23.5 x 1.27 cm (1.75 x 9.25 x 0.5 inches)

Item Weight	0.25 Kilograms (0.55 pounds)
Manufacturer	Bose Corporation
Date First Available	4 October 2018

8. WARRANTY AND SUPPORT

Bose products are designed for durability and performance. For information regarding the warranty period and terms for your Bose Soundbar Universal Remote Control, please refer to the warranty card included with your product or visit the official Bose website.

For technical support, product registration, or to access additional resources, please visit the Bose support website:

www.bose.com/support