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Yealink YHS33

Yealink YHS33 Wideband USB Headset

Instruction Manual

Model: YHS33 | Brand: Yealink

1. INTRODUCTION

The Yealink YHS33 is a professional wideband USB headset designed for clear communication. It offers versatile connectivity options, including both USB and a 3.5mm jack, making it suitable for use with Yealink IP Phones, laptops, and smart devices. Its lightweight design ensures comfort during extended use, while features like HD voice and noise cancellation enhance audio quality for both the user and the listener.

2. KEY FEATURES

- **Dual Connectivity:** USB and 3.5mm jack for connection to laptops, smart devices, and compatible IP phones.
- **Call Management:** Simple controls via an integrated control unit with LED indicator and warning tone.
- **High-Definition Audio:** HD voice/wideband speaker performance for crystal-clear sound.
- **Noise Cancellation:** Microphone with noise cancellation technology to reduce background distractions.
- **Adjustable Microphone:** 330° bendable boom arm for precise positioning.
- **Lightweight Design:** Ensures comfort during prolonged use.
- **Durable Construction:** Professional black finish with faux leather ear cushions.

3. PACKAGE CONTENTS

Please check the package for the following items:

- Yealink YHS33 Headset (with integrated 3.5mm cable)
- USB Adapter/Control Unit



The image displays the Yealink YHS33 headset, featuring an over-ear design with an adjustable boom microphone. It is shown with its detachable USB adapter and a 3.5mm audio jack cable, illustrating its dual connectivity options.

4. SETUP

4.1 Connecting to a Computer (USB)

1. Connect the 3.5mm jack of the headset into the USB adapter/control unit.
2. Plug the USB connector of the adapter into an available USB port on your computer.
3. The headset should be automatically recognized by your operating system. You may need to select it as

the default audio input/output device in your computer's sound settings.

4.2 Connecting to a Computer or Smart Device (3.5mm Jack)

1. Plug the 3.5mm jack of the headset directly into the 3.5mm audio port of your computer, laptop, or smart device.
2. Ensure the device's audio settings are configured to use the connected headset.

4.3 Connecting to Yealink IP Phones

The YHS33 headset is compatible with various Yealink SIP-T series IP Phones. For optimal performance and compatibility, ensure your IP Phone's firmware is up to date:

- For SIP-T41S/T42S/T46S/T48S/T52S/T54S: Upgrade to firmware version 82 or higher.
- For SIP-T56A/T58A/T58V: Upgrade to firmware version 80 or higher.

Consult your phone's manual or Yealink's support website for firmware update instructions.

5. OPERATING INSTRUCTIONS

5.1 Wearing the Headset

1. Adjust the headband to fit comfortably over your head.
2. Position the ear cushion over your ear. The YHS33 is an over-ear monaural headset.
3. Adjust the 330° bendable boom arm so the microphone is approximately 1-2 cm from the corner of your mouth for optimal voice pickup.

5.2 Using the Control Unit (USB Connection Only)

The inline control unit provides easy access to call functions:

- **Volume Up/Down:** Press the '+' or '-' buttons to adjust speaker volume.
- **Mute Microphone:** Press the mute button to toggle the microphone on/off. An LED indicator will show the mute status.
- **Answer/End Call:** Press the call button to answer or end a call (functionality may vary depending on the softphone/IP phone application).

5.3 Audio Quality

The headset features HD voice and wideband audio for natural-sounding conversations. The noise-cancelling microphone helps to filter out ambient noise, ensuring your voice is heard clearly by others.

6. DEVICE COMPATIBILITY

The Yealink YHS33 headset is designed for broad compatibility:

- **Yealink SIP-T Series IP Phones:** Compatible with T41S, T42S, T46S, T48S, T52S, T54S, T56A, T58A, T58V. Ensure required firmware versions are installed.
- **Computers/Laptops:** Connects via USB or 3.5mm audio jack.
- **Smart Devices:** Connects via 3.5mm audio jack.

7. MAINTENANCE

To ensure the longevity and optimal performance of your Yealink YHS33 headset, follow these maintenance guidelines:

- **Cleaning:** Gently wipe the headset, especially the ear cushions and microphone foam, with a soft, dry cloth. For faux leather ear cushions, a slightly damp cloth can be used, but ensure no moisture enters the speaker or microphone.
- **Storage:** Store the headset in a clean, dry place away from extreme temperatures and direct sunlight.
- **Cable Care:** Avoid sharp bends or excessive pulling on the cables to prevent damage. The cable features a retractable design for convenience.
- **Avoid Liquids:** Do not expose the headset to water or other liquids.

8. TROUBLESHOOTING

If you encounter issues with your headset, try the following solutions:

- **No Sound/Low Volume:**

- Check the volume settings on the inline control unit (if using USB) and on your connected device.
- Ensure the headset is securely connected to the USB port or 3.5mm jack.
- Verify that the headset is selected as the default audio output device in your computer's sound settings.

- **Microphone Not Working:**

- Check if the microphone is muted on the inline control unit or on your connected device/application.
- Ensure the microphone is positioned correctly near your mouth.
- Verify that the headset is selected as the default audio input device in your computer's sound settings.

- **Distorted Audio:**

- Reduce the volume on both the headset and the connected device.
- Try connecting the headset to a different USB port or 3.5mm jack.
- Ensure there are no other audio devices interfering.

- **Compatibility Issues with IP Phone:**

- Confirm your IP phone's firmware meets the minimum requirements as listed in Section 4.3.
- Restart the IP phone.

9. SPECIFICATIONS

Feature	Description
Model Name	YHS33-USB
Connectivity Technology	Wired (USB, 3.5mm Audio Jack)
Material	Faux Leather
Item Weight	14.8 ounces (0.42 Kilograms)

Product Dimensions	8 x 5 x 3 inches
Noise Control Features	Noise Cancellation
Special Feature	Lightweight
Cable Feature	Retractable
Control Method	Push Button
Earpiece Shape	Over Ear
Form Factor	Over Ear
Color	Black

10. OFFICIAL PRODUCT VIDEO

Your browser does not support the video tag.

This video provides an overview of the Yealink UH33/YHS33 Wideband USB Headset, highlighting its key features, dual connectivity options (USB and 3.5mm), lightweight design, and device compatibility.

11. WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the official Yealink website or contact your product vendor. Keep your purchase receipt for warranty claims.

For further assistance, you may also visit the [Yealink Store on Amazon](#).