

Whirlpool W11259785

Whirlpool W11259785 Dishwasher Dishrack Track
Instruction Manual

Model: W11259785

PRODUCT OVERVIEW

The Whirlpool W11259785 is a genuine Original Equipment Manufacturer (OEM) replacement part designed for Whirlpool dishwashers. This dishrack track facilitates the smooth extension and retraction of the dishwasher's upper or lower rack, ensuring proper functionality and ease of use. It is engineered to meet the exact specifications of your appliance.



Image: Full view of the Whirlpool W11259785 Dishwasher Dishrack Track. This image displays the complete track assembly, including the metal rail and plastic roller components.

SPECIFICATIONS

Manufacturer	Whirlpool
Part Number	W11259785
Item Weight	13.7 ounces
Package Dimensions	14.21 x 7.13 x 1.54 inches
Item Model Number	W11259785

Item Package Quantity	1
Warranty Description	Genuine OEM replacement part.

INSTALLATION INSTRUCTIONS

This section provides general guidance for replacing a dishwasher dishrack track. Specific steps may vary based on your dishwasher model. Always prioritize safety and consult your appliance's service manual if available.

1. Safety Precautions

- **Disconnect Power:** Before beginning any repair, always turn off the circuit breaker that supplies power to your dishwasher.
- **Water Supply:** If you need to pull the dishwasher completely out, you may need to turn off the water supply and disconnect the water inlet and drain lines.

2. Accessing the Track

- Open the dishwasher door and remove the dishrack from the old track.
- The dishrack tracks are typically mounted to the side walls of the dishwasher tub. To access the mounting screws, it may be necessary to partially or fully pull the dishwasher out from its cabinet housing.
- If pulling the dishwasher out, carefully disconnect any water supply lines, drain lines, and the electrical cord as needed.



Image: Close-up view of the dishrack track, showing the part number W11192640 (which is part of the W11259785 assembly) and mounting holes.

3. Removing the Old Track

- Locate and remove the screws securing the old track to the dishwasher tub. These are usually Phillips head screws.
- Carefully detach the old track from the dishwasher. Note its orientation (left or right side) as replacement tracks are often specific to a side.

4. Installing the New Track

- Position the new Whirlpool W11259785 dishrack track in the correct orientation (left or right, matching the one removed).
- Align the mounting holes on the new track with the screw holes in the dishwasher tub.
- Secure the new track using the appropriate screws. Ensure it is firmly attached and level. Do not overtighten.





Image: Top-down view of the dishrack track, showing the full length and attachment points.

5. Reassembly and Testing

- Carefully slide the dishrack back onto the newly installed track.
- If the dishwasher was pulled out, reconnect any disconnected water lines, drain lines, and the electrical cord. Ensure all connections are secure and leak-free.
- Slide the dishwasher back into its cabinet housing.
- Restore power to the dishwasher and test the movement of the dishrack to ensure it slides smoothly without binding.





Image: Top-down view of the dishrack track in an extended position, demonstrating its full range of motion.

OPERATING THE DISHRACK

Once the Whirlpool W11259785 Dishwasher Dishrack Track is correctly installed, it will enable the smooth and efficient operation of your dishwasher's rack.

- **Smooth Movement:** The dishrack should glide in and out effortlessly. Avoid forcing the rack if it encounters resistance.
- **Loading:** Load dishes evenly across the rack to prevent undue stress on the track mechanism and ensure balanced movement.

MAINTENANCE

Proper maintenance can significantly extend the lifespan and performance of your dishrack track.

- **Regular Cleaning:** Periodically inspect the track for any accumulation of food debris, grease, or

mineral deposits. Clean the track with a soft cloth and a mild detergent. Rinse thoroughly to remove any cleaning residue.

- **Lubrication:** If the track movement becomes stiff or noisy, a small amount of food-grade silicone lubricant can be applied to the rollers or bearing areas. **Do not use petroleum-based lubricants** as they can damage plastic components.
- **Inspection:** Regularly check the track for any signs of wear, such as loose rollers, missing ball bearings, or damaged components. Address these issues promptly to prevent further damage to the track or the dishrack.

TROUBLESHOOTING

If you encounter issues with your dishrack track, refer to the following common problems and solutions:

- **Rack Binds or Sticks:**
 - *Cause:* Debris (food particles, broken glass) lodged in the track, damaged rollers, or a misaligned track.
 - *Solution:* Thoroughly clean the track. Inspect rollers for damage and replace if necessary. Ensure the track is securely mounted and properly aligned within the dishwasher tub.
- **Rack Does Not Slide Smoothly:**
 - *Cause:* Lack of lubrication, worn bearings, or uneven loading of dishes.
 - *Solution:* Apply food-grade silicone lubricant to the moving parts. Check for worn or missing ball bearings (if applicable to your track design) and consider replacing the track if they are damaged. Distribute the dish load evenly.
- **Noise During Rack Movement:**
 - *Cause:* Dry track, damaged rollers, or foreign objects obstructing movement.
 - *Solution:* Clean and lubricate the track. Inspect for damaged rollers or any objects that might be causing friction or obstruction.

WARRANTY INFORMATION

The Whirlpool W11259785 Dishwasher Dishrack Track is a genuine OEM replacement part. Genuine OEM parts typically carry a manufacturer's warranty against defects in materials and workmanship.

For specific warranty details, including coverage period and terms, please refer to the documentation provided with your original Whirlpool appliance or contact Whirlpool customer support directly. Keep your purchase receipt as proof of purchase.

CUSTOMER SUPPORT

For further assistance, technical support, or to inquire about specific dishwasher models and compatibility, please contact Whirlpool customer service.

When contacting support, it is helpful to have your dishwasher's full model number and serial number readily available. This information is usually found on a label inside the dishwasher door or on the frame.

