

Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

manuals.plus /

› [BEARTWO](#) /

› [BEARTWO SX-991 Foldable Bluetooth Neckband Headset User Manual](#)

BEARTWO SX-991

BEARTWO SX-991 Foldable Bluetooth Neckband Headset User Manual

Model: SX-991

1. PRODUCT OVERVIEW

The BEARTWO SX-991 is a lightweight, foldable Bluetooth neckband headset designed for convenience and high-fidelity audio. Featuring retractable earbuds and passive noise cancellation, it is suitable for sports, exercise, and daily use. This manual provides detailed instructions to help you get the most out of your headset.



Image 1.1: The BEARTWO SX-991 headset, showcasing its foldable design and retractable earbuds, accompanied by its protective carry case.

2. KEY FEATURES

- **High-Fidelity Stereo Sound:** Equipped with a high-sensitivity microphone and passive noise-canceling technology for clear calls and music.
- **Extended Battery Life:** Offers up to 16 hours of continuous music playback and 300 hours of standby time on a single charge.
- **Advanced Bluetooth 4.1:** Ensures a fast, stable, and low-power connection, compatible with most smartphones, iPhones, and Android devices.
- **Ergonomic Neckband Design:** Made from durable ABS+PC material, providing a comfortable and lightweight fit for prolonged wear.
- **Foldable & Retractable:** Features a foldable structure for easy portability and retractable earbuds for tangle-free storage.

FOLDABLE DESIGN

Portable and Convenient to carry and store



Image 2.1: The headset's foldable design allows for compact storage, easily fitting into a pocket or the included carry case.

Amazing Battery Life, Fast Charging

iOS Devices show the power level



300 h
standby time



18 h
talking time



16 h
max music time



3.5 h
charging time

Image 2.2: Battery performance details, highlighting long music playback and standby times.

High Definition Sound Quality

Bluetooth 4.1 lets you enjoy the super clear sound quick pairing and stable connectivity.



Image 2.3: Key technologies for enhanced sound quality and call management.

3. SETUP GUIDE

3.1 Charging the Headset

Before first use, fully charge the headset. The charging port is a Micro USB port located on the side of the neckband.

1. Locate the Micro USB charging port on the headset (refer to Image 3.1).
2. Gently open the rubber cover protecting the charging port.
3. Connect the provided USB charging cable to the headset and a compatible USB power source (e.g., computer USB port, wall adapter).
4. The indicator light will illuminate during charging. It typically takes approximately 3.5 hours for a full charge.
5. Once fully charged, the indicator light may change color or turn off. Disconnect the charging cable and close the rubber cover to protect the port.

3.2 Powering On/Off

- **To Power On:** Slide the ON/OFF switch to the "ON" position. The indicator light will flash, indicating it's powered on.

- **To Power Off:** Slide the ON/OFF switch to the "OFF" position. The indicator light will turn off.

3.3 Bluetooth Pairing

Pair your headset with your device to enable wireless audio and calls.

1. Ensure the headset is powered off.
2. Press and hold the Multi-function button (often the call answer/hang-up button) until the indicator light flashes red and blue alternately, indicating pairing mode.
3. On your smartphone or Bluetooth-enabled device, go to the Bluetooth settings and turn Bluetooth on.
4. Search for available devices. The headset should appear as "BEARTWO SX-991" or a similar name.
5. Select the headset from the list to connect. Once paired, the indicator light will typically flash blue slowly or remain solid blue.
6. If prompted for a passcode, enter "0000".



Image 3.1: Detailed view of the headset's control buttons and Micro USB charging port.

4. OPERATING INSTRUCTIONS

4.1 Music Playback

- **Play/Pause:** Press the Multi-function button once.

- **Next Track:** Press and hold the "Vol+" button.
- **Previous Track:** Press and hold the "Vol-" button.
- **Volume Up:** Short press the "Vol+" button.
- **Volume Down:** Short press the "Vol-" button.

4.2 Call Management

- **Answer/End Call:** Press the Multi-function button once.
- **Reject Call:** Press and hold the Multi-function button for approximately 2 seconds.
- **Redial Last Number:** Double-press the Multi-function button.
- **Voice Assistant:** Press the Multi-function button for 1 second to activate your device's voice assistant (e.g., Siri, Google Assistant).

4.3 Retractable Earbuds

- **To Extend:** Gently pull the earbuds out to the desired length.
- **To Retract:** Press the retractable cable button located on the side of the neckband for the corresponding earbud (L for left, R for right). The cable will automatically retract.

5. MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the headset. Do not use abrasive cleaners or solvents.
- **Storage:** When not in use, fold the headset and store it in the provided carry case to prevent damage and tangling.
- **Avoid Moisture:** The headset is not water-resistant. Avoid exposure to water, rain, or excessive humidity.
- **Temperature:** Do not expose the headset to extreme temperatures (hot or cold).

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
Headset does not power on.	Low battery.	Charge the headset fully (approx. 3.5 hours).
Cannot pair with device.	Bluetooth is off on device; headset not in pairing mode; too far from device.	Ensure Bluetooth is enabled on your device. Put headset in pairing mode (flashing red/blue). Keep devices within 10 meters.
No sound or poor sound quality.	Volume too low; not properly paired; interference.	Increase volume on both headset and device. Re-pair the headset. Move away from other wireless devices.
Earbuds do not retract.	Cable mechanism jammed or damaged.	Ensure no obstructions. Gently try to retract again. Avoid forcing the mechanism.

7. PRODUCT SPECIFICATIONS

Model Name: SX-991

Brand: BEARTWO

Connectivity: Bluetooth 4.1

Bluetooth Range: Up to 10 meters (33 feet)

Battery Life (Music Playback): Up to 16 hours

Battery Life (Talk Time): Up to 18 hours

Standby Time: Up to 300 hours

Charging Time: Approximately 3.5 hours

Charging Port: Micro USB

Material: Acrylonitrile Butadiene Styrene (ABS) + Polycarbonate (PC)

Item Weight: 67 grams (2.36 ounces)

Special Features: Foldable design, Retractable Earbuds, Built-in Microphone, Passive Noise Cancellation (for calls)

Compatibility: Smartphones (iPhone, Android), Tablets, Smart Speakers, other Bluetooth-enabled devices.

Water Resistance: Not Water Resistant

8. PRODUCT VIDEOS

8.1 BEARTWO Foldable Bluetooth Neckband Headphones Overview

Your browser does not support the video tag.

Video 8.1: An official overview of the BEARTWO Foldable Bluetooth Neckband Headphones, highlighting key features and design elements.

9. WARRANTY AND SUPPORT

For warranty information, technical support, or further inquiries, please refer to the product packaging or visit the official BEARTWO store on Amazon:

[Visit the BEARTWO Store](#)