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## HyperX Cloud

# HyperX Cloud Gaming Headset User Manual

Model: Cloud (HX-HSCLS-BL/AM)

## 1. SETUP AND CONNECTION

This section details how to connect your HyperX Cloud Gaming Headset to your PlayStation console.

### 1.1 Package Contents

- HyperX Cloud Headset
- Detachable Microphone

### 1.2 Attaching the Microphone

The microphone is detachable for convenience. To attach, align the microphone's 3.5mm jack with the port on the left earcup of the headset and push firmly until it clicks into place.



Image: HyperX Cloud Headset with detachable microphone.

### 1.3 Connecting to PlayStation Console

The HyperX Cloud Headset connects directly to your PlayStation 4 or PlayStation 5 controller via the integrated 3.5mm audio jack.

1. Ensure your PlayStation controller is powered on and connected to your console.
2. Locate the 3.5mm audio port on the bottom of your PlayStation controller.
3. Insert the 3.5mm jack from the HyperX Cloud Headset cable into the controller's audio port.
4. The headset should now be recognized by your PlayStation system. You may need to adjust audio settings in the console's system menu for optimal performance.



Image: HyperX Cloud Headset connected to a PlayStation controller.

## 2. OPERATING INSTRUCTIONS

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This section provides guidance on using the features of your HyperX Cloud Gaming Headset.

### 2.1 In-Line Audio Control

The headset features an in-line audio control unit on the cable, allowing for quick adjustments without accessing console menus.

- **Volume Wheel:** Rotate the wheel up or down to increase or decrease the headset's audio volume.
- **Microphone Mute Switch:** Slide the switch to mute or unmute your microphone.



Image: In-line audio control unit for volume and microphone mute.

## 2.2 Microphone Usage

The detachable noise-cancelling microphone is designed for clear communication during gameplay.

- Position the microphone approximately two fingers' width from your mouth for optimal voice pickup.
- The noise-cancelling feature helps reduce background noise, focusing on your voice.
- When not in use, the microphone can be detached and stored.

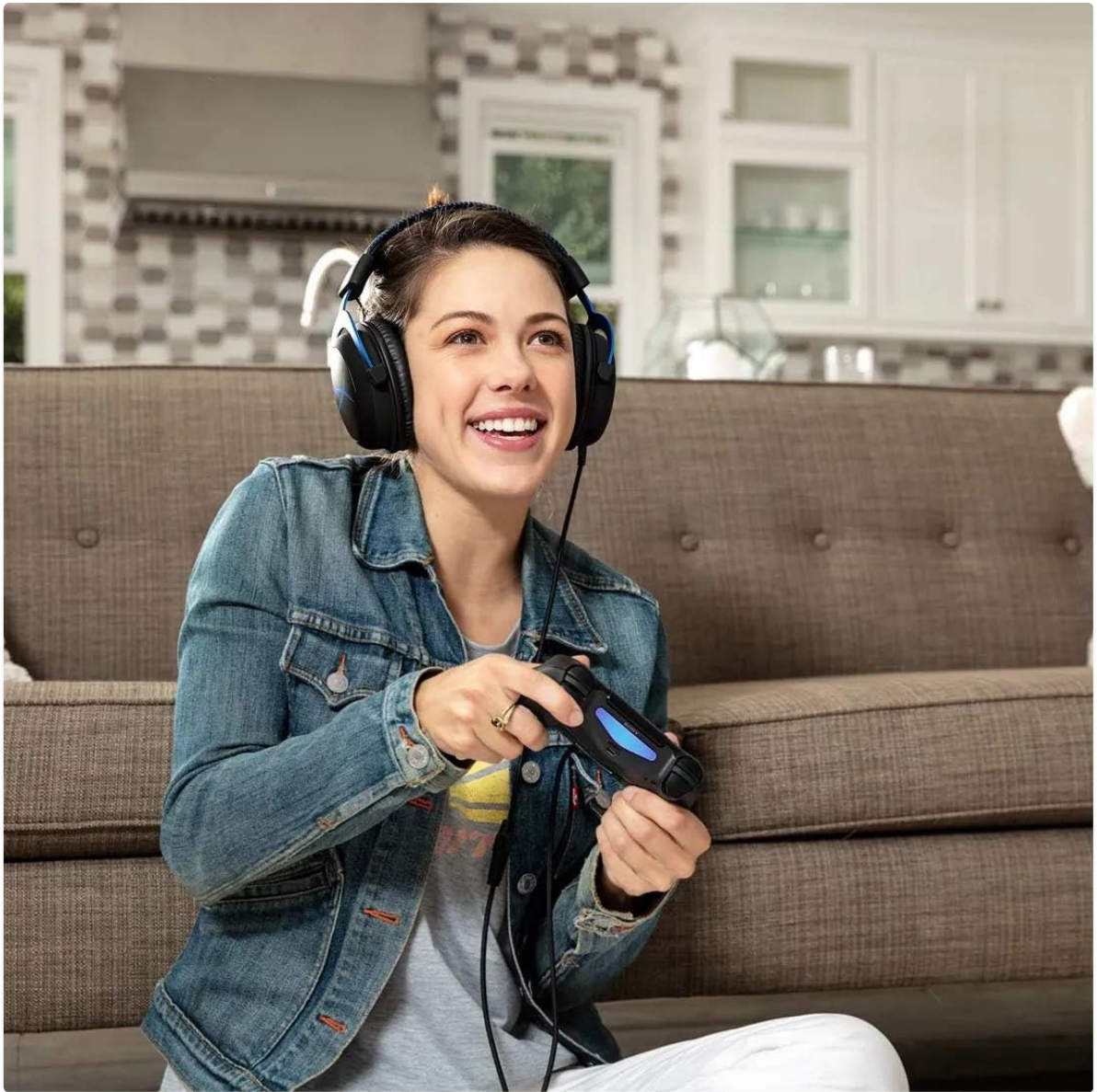


Image: Detachable noise-cancelling microphone.

## 2.3 Comfort Features

The HyperX Cloud Headset is designed for extended gaming sessions with comfort in mind.

- **Memory Foam Ear Cushions:** The earcups feature HyperX signature memory foam for a comfortable fit over the ears.
- **Adjustable Headband:** The headband can be adjusted to fit various head sizes. Gently slide the earcups up or down along the headband to find a comfortable position.
- **Padded Leatherette Headband:** The top of the headband is padded with soft leatherette for additional comfort.





Image: Padded headband with HyperX branding.

### 3. MAINTENANCE AND CARE

Proper care ensures the longevity and performance of your HyperX Cloud Gaming Headset.

#### 3.1 General Care

- Avoid exposing the headset to extreme temperatures, humidity, or direct sunlight.
- Do not pull on the cable excessively or wrap it too tightly, as this can damage internal wiring.
- Store the headset in a safe place when not in use to prevent accidental damage.

#### 3.2 Cleaning

- Use a soft, dry cloth to wipe down the earcups and headband.
- For stubborn dirt, a slightly damp cloth with mild soap can be used, but ensure no liquid enters the speaker grilles or microphone.
- Allow all components to dry completely before use.

#### 3.3 Durability

The headset features a durable aluminum frame designed to withstand regular use.

## 4. TROUBLESHOOTING

If you encounter issues with your HyperX Cloud Gaming Headset, refer to the following common solutions.

### 4.1 No Audio from Headset

- Ensure the 3.5mm jack is fully inserted into the PlayStation controller.
- Check the in-line volume wheel and ensure it is turned up.
- Verify audio output settings on your PlayStation console. Navigate to **Settings > Sound > Audio Output** and ensure 'Output Device' is set to 'Headset (Controller)'.
- Test the headset with another device (e.g., smartphone) to determine if the issue is with the headset or the console/controller.

### 4.2 Microphone Not Working

- Ensure the microphone is securely attached to the headset.
- Check the in-line microphone mute switch and ensure it is not in the muted position.
- Verify microphone input settings on your PlayStation console. Navigate to **Settings > Sound > Microphone** and ensure 'Input Device' is set to 'Headset (Controller)' and adjust the microphone level.
- Ensure the application or game you are using has microphone access enabled.

### 4.3 Discomfort During Use

- Adjust the headband to ensure a proper fit. The earcups should sit comfortably over your ears without excessive pressure.
- Take breaks during long gaming sessions to alleviate pressure.

## 5. SPECIFICATIONS

Detailed technical specifications for the HyperX Cloud Gaming Headset.

### 5.1 Headphone

- **Driver:** Dynamic, 53mm with neodymium magnets
- **Type:** Circumaural, Closed back
- **Frequency Response:** 15Hz–25,000Hz
- **Impedance:** 41 Ohms
- **Sound Pressure Level:** 95dBSPL/mW at 1kHz
- **T.H.D.:** <2%
- **Weight:** 325g (337g with mic)
- **Cable Length and Type:** 1.3m braided

- **Connection:** 3.5mm plug (4 pole)

### 5.2 Microphone

- **Element:** Electret condenser microphone
- **Polar Pattern:** Noise-cancelling
- **Frequency Response:** 50Hz–18,000Hz
- **Sensitivity:** -39dBV (0dB=1V/Pa, 1kHz)

### 5.3 General

- **Model Number:** HX-HSCLS-BL/AM
- **Manufacturer:** HP Inc.
- **Compatible Devices:** PS4, PS5 (via 3.5mm jack compatible controllers)
- **Material:** Aluminum (frame), Memory Foam (ear cushions), Leatherette (headband)

## 6. WARRANTY AND SUPPORT

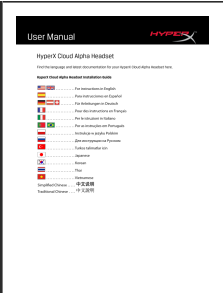
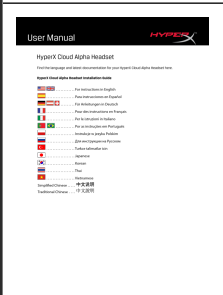
For warranty information and technical support, please refer to the official HyperX website or contact HyperX customer service.

- **Manufacturer:** HP Inc.
- **Official Support:** Visit the [HyperX Official Website](#) for product registration, FAQs, and support resources.

Please retain your proof of purchase for warranty claims.

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### Related Documents - Cloud

	<p><a href="#">HyperX Cloud Alpha Headset User Manual - Features and Setup Guide</a></p> <p>Explore the features, technical specifications, setup guide, and multi-platform compatibility of the HyperX Cloud Alpha gaming headset. Learn how to connect and use your headset with PC, PlayStation, Xbox, and mobile devices.</p>
	<p><a href="#">HyperX Cloud Alpha Headset - User Manual</a></p> <p>Discover the HyperX Cloud Alpha headset, featuring groundbreaking Dual Chamber Drivers for superior audio clarity, premium comfort, a detachable noise-cancellation microphone, and multi-platform compatibility for PC, PS4, Xbox One, and more.</p>



 <p>HyperX Cloud Flight for PS Quick Start Guide</p> <p>Overview</p> <p>Get 4 Quick Start Guides: 2 Pages, 3-5 Extension Cord, Power Strip, 800 Joules, Flat Plug, Tether to Cloud Safety, Coaxial, Protected Indicators Light, 10, Lateral, White, 4800</p> <p>User Manual of Product 1:</p> <p>Get 2 Quick Start Guides: 2 Pages, 3-5 Extension Cord, Power Strip, 800 Joules, Flat Plug, Tether to Cloud Safety, Coaxial, Protected Indicators Light, 10, Lateral, White, 4800</p> <p>User Manual of Product 2:</p> <p>Get 2 Quick Start Guides: 2 Pages, 3-5 Extension Cord, Power Strip, 800 Joules, Flat Plug, Tether to Cloud Safety, Coaxial, Protected Indicators Light, 10, Lateral, White, 4800</p>	<p><a href="#">HyperX Cloud Flight for PS Wireless Gaming Headset Quick Start Guide</a></p> <p>Quick start guide for the HyperX Cloud Flight wireless gaming headset for PlayStation consoles. Learn how to set up, charge, and connect your headset.</p>
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 <p>HyperX Cloud Stinger Core Quick Start Guide</p> <p>Overview</p> <p>Get 4 Quick Start Guides: 2 Pages, 3-5 Extension Cord, Power Strip, 800 Joules, Flat Plug, Tether to Cloud Safety, Coaxial, Protected Indicators Light, 10, Lateral, White, 4800</p> <p>User Manual of Product 1:</p> <p>Get 2 Quick Start Guides: 2 Pages, 3-5 Extension Cord, Power Strip, 800 Joules, Flat Plug, Tether to Cloud Safety, Coaxial, Protected Indicators Light, 10, Lateral, White, 4800</p> <p>User Manual of Product 2:</p> <p>Get 2 Quick Start Guides: 2 Pages, 3-5 Extension Cord, Power Strip, 800 Joules, Flat Plug, Tether to Cloud Safety, Coaxial, Protected Indicators Light, 10, Lateral, White, 4800</p>	<p><a href="#">HyperX Cloud Stinger Core Wireless Gaming Headset Quick Start Guide</a></p> <p>Quick start guide for the HyperX Cloud Stinger Core Wireless Gaming Headset, covering setup, charging, usage, LED indicators, and troubleshooting for PlayStation and PC.</p>
 <p>HyperX Cloud Alpha Wireless Gaming Headset User Guide</p> <p>Overview</p> <p>Get 4 Quick Start Guides: 2 Pages, 3-5 Extension Cord, Power Strip, 800 Joules, Flat Plug, Tether to Cloud Safety, Coaxial, Protected Indicators Light, 10, Lateral, White, 4800</p> <p>User Manual of Product 1:</p> <p>Get 2 Quick Start Guides: 2 Pages, 3-5 Extension Cord, Power Strip, 800 Joules, Flat Plug, Tether to Cloud Safety, Coaxial, Protected Indicators Light, 10, Lateral, White, 4800</p> <p>User Manual of Product 2:</p> <p>Get 2 Quick Start Guides: 2 Pages, 3-5 Extension Cord, Power Strip, 800 Joules, Flat Plug, Tether to Cloud Safety, Coaxial, Protected Indicators Light, 10, Lateral, White, 4800</p>	<p><a href="#">HyperX Cloud Alpha Wireless Gaming Headset User Guide</a></p> <p>Comprehensive user guide for the HyperX Cloud Alpha Wireless Gaming Headset, detailing setup for PC and PlayStation 5, feature explanations, charging instructions, and software integration.</p>