

## Bissell 2003T

# Bissell Pet Stain Eraser Portable Carpet Cleaner 2003T

Instruction Manual

## 1. IMPORTANT SAFETY INSTRUCTIONS

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Please read all instructions carefully before using your BISSELL Pet Stain Eraser Portable Carpet Cleaner. Failure to follow these instructions may result in electric shock, fire, or serious injury.

- Always use a grounded outlet.
- Do not immerse in water or liquids.
- Use only BISSELL cleaning formulas designed for this appliance.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Do not use on wet surfaces or where water is present.
- Keep out of reach of children and pets.

## 2. PRODUCT OVERVIEW

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The BISSELL Pet Stain Eraser is a cordless, portable spot cleaner designed for quick and easy removal of pet stains and messes from carpets, upholstery, stairs, and auto interiors.



**BUY BISSELL**

*SAVE PETS*

BISSELL will donate \$5 for each  
Pet Stain Eraser Purchase\*

**BISSELL PET FOUNDATION®**  
Until every pet has a home.



\*Activate at BISSELL.com/SavePets. Maximum total donation of \$1,000,000,000 per year. BISSELL Pet Foundation™ is a 501(c)(3) non-profit organization founded to assist animal welfare organizations and their efforts to reduce the number of homeless pets in shelters and rescues.

Figure 2.1: The main unit of the Bissell Pet Stain Eraser Portable Carpet Cleaner.

### Key Components:

- **Clean Water Tank:** Holds water and cleaning formula.
- **Dirty Water Tank:** Collects dirty water and debris.
- **Spray Nozzle:** Dispenses cleaning solution.
- **Scrub Brush:** Integrated brush for agitating stains.
- **Power Button:** Turns the unit on and off.
- **Spray Trigger:** Activates the spray function.

# SPRAY, SCRUB, SUCTION



Figure 2.2: Diagram illustrating the spray, scrub, and suction process for effective cleaning.

## 3. SETUP

### 3.1 Charging the Unit

Your Pet Stain Eraser is powered by Lithium Ion batteries. Ensure the unit is fully charged before first use for optimal performance. The charging port is located on the unit's handle.

1. Connect the charger to the charging port.
2. Plug the charger into a standard wall outlet.
3. The battery indicator lights will illuminate to show charging status. A full charge is indicated when all lights are solid.

### 3.2 Filling the Clean Water Tank

The clean water tank is designed for easy filling with BISSELL formulas.

1. Remove the clean water tank by pulling it upwards from the unit.
2. Unscrew the cap at the bottom of the tank.
3. Fill with water up to the 'WATER' fill line.

4. Add BISSELL cleaning formula up to the 'FORMULA' fill line. For larger areas, follow the 'LARGE AREA' markings.
5. Securely screw the cap back on and reinsert the tank into the unit until it clicks into place.



Figure 3.1: Filling the clean water tank with water and cleaning formula according to the marked lines.

## 4. OPERATION

The Pet Stain Eraser is ready to use once charged and filled. It is ideal for tackling fresh stains quickly.



Figure 4.1: Using the Pet Stain Eraser on a rug to remove a fresh stain.

1. **Power On:** Press the power button located on the handle to turn the unit on.
2. **Pre-treat (Optional):** For tough or dried stains, you may pre-treat the area by holding the unit above the stain and pressing the spray trigger to apply solution. Allow it to sit for a few minutes.
3. **Spray and Scrub:** Place the unit's brush directly over the stain. Press the spray trigger to release cleaning solution while moving the unit back and forth over the stain to scrub.
4. **Suction:** Release the spray trigger and tilt the unit slightly to engage the suction nozzle. Slowly pull the unit over the treated area to vacuum up the dirty solution. Repeat until the stain is removed and the area is as dry as possible.

Video 4.1: Official demonstration of the Bissell Pet Stain Eraser in action, showing the spray and suction process.



# INSTANT & PERMANENT STAIN REMOVAL



Figure 4.2: Close-up view of the powerful suction removing liquid and dirt from a carpeted surface.

## 5. MAINTENANCE

Regular maintenance ensures optimal performance and longevity of your Pet Stain Eraser.

### 5.1 Emptying and Cleaning the Dirty Water Tank

1. Turn off the unit and remove the dirty water tank by pulling it upwards.
2. Unscrew the cap at the bottom of the tank and pour out the dirty water.
3. Rinse the tank thoroughly with clean water.
4. Allow the tank to air dry before reassembling.

### 5.2 Cleaning the Brush and Nozzle

1. The brush roll can be removed for cleaning by pressing the release button.
2. Rinse the brush roll and nozzle under running water to remove any trapped debris or hair.
3. Ensure all parts are dry before reattaching.

### 5.3 Storage

Store the unit in a dry, protected area. Ensure both tanks are empty and clean before storage.

## 6. TROUBLESHOOTING

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If you encounter issues with your Pet Stain Eraser, refer to the common problems and solutions below. For more detailed troubleshooting, please consult the full user manual or contact BISSELL customer support.

Problem	Possible Cause	Solution
Unit not spraying	Clean water tank empty or not seated correctly.	Refill tank and ensure it is securely clicked into place.
Poor suction	Dirty water tank full or not seated correctly; nozzle clogged.	Empty and clean dirty water tank; clear any clogs from the nozzle.
Unit not charging	Charger not properly connected or outlet not working.	Ensure charger is fully inserted and try a different outlet.

## 7. SPECIFICATIONS

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- **Brand:** Bissell
- **Model Name:** Pet Stain Eraser 2003T
- **Product Dimensions:** 16.5"D x 5.5"W x 7"H
- **Item Weight:** 5.29 pounds
- **Power Source:** Battery Powered
- **Batteries:** 2 Lithium Ion batteries (included)
- **UPC:** 011120236309

## 8. WARRANTY AND SUPPORT

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For warranty information or to contact customer support, please visit the official Bissell website or refer to the warranty card included in your product packaging. BISSELL is dedicated to providing high-quality products and support.

Every BISSELL purchase helps save pets. BISSELL proudly supports BISSELL Pet Foundation and its mission to help save homeless pets.