Promate Divemate

Promate Divemate Wireless In-Ear MP3 Headphones User Manual
Model: Divemate

INTRODUCTION

The Promate Divemate is a versatile wireless in-ear headset designed for active lifestyles. Featuring an IPX8 waterproof rating, it is suitable for various activities including swimming. With 8GB of internal storage, you can enjoy music directly from the headset without needing a connected smartphone. It also includes Bluetooth 4.2 connectivity and a built-in microphone for hands-free calls.

Image: Promate Divemate Wireless In-Ear MP3 Headphones, showcasing the neckband design and earbuds.

Key Features:

- **MP3 Bluetooth Play Mode:** Built-in 8GB memory for music storage, allowing playback without a connected device.
- **IPX8 Waterproof:** Designed to withstand immersion in water, ideal for swimming and water sports.
- **Easy 'Drag & Drop' Audio File Management:** Simple transfer of music files to the internal 8GB storage.
- **Premium Sound:** Echo-elimination technology and noise isolation for clear audio.
- **Built-in Microphone:** For hands-free calls, even in wet environments.
- **Intuitive Playback Controls:** Easy access to power, volume, and music playback functions.
- **Flexible Neckband:** Lightweight and comfortable design for extended wear.
- **Long Play Time:** Up to 8 hours of usage on a single charge.
- **Universal Compatibility:** Connects with most Bluetooth-enabled devices.

SETUP

1. Charging the Device

Before first use, fully charge your Divemate headphones. Connect the charging cable to the charging port on the device and to a standard USB power source. A full charge takes approximately 1.5 hours. The LED indicator will show charging status (e.g., red for charging, blue for fully charged).

- **Charging Time:** Approximately 1.5 hours
- **Usage Time:** Up to 8 hours
- **Standby Time:** Up to 120 hours

2. Transferring Music Files (MP3 Mode)

The Divemate features 8GB of internal storage for MP3 playback. To transfer music:

1. Connect the Divemate to your computer using the provided USB cable.
2. The device will appear as a removable storage drive on your computer.
3. Drag and drop your desired audio files (MP3 and other supported formats) into the Divemate's storage folder.
4. Safely eject the device from your computer once the transfer is complete.

This allows you to listen to music without needing a Bluetooth connection, which is ideal for activities like swimming.

3. Bluetooth Pairing

To connect your Divemate to a Bluetooth-enabled device (e.g., smartphone, tablet):

1. Ensure the Divemate is charged and powered off.
2. Press and hold the power button until the LED indicator flashes blue and red, indicating pairing mode.
3. On your device, go to Bluetooth settings and search for available devices.
4. Select "Divemate" from the list.
5. Once paired, the LED indicator will flash blue periodically.

The operating distance for Bluetooth is approximately 10 meters (33 feet).

OPERATING INSTRUCTIONS

Power On/Off

- **To Power On:** Press and hold the power button until the LED indicator lights up.
- **To Power Off:** Press and hold the power button until the LED indicator turns off.

Music Playback

- **Play/Pause:** Press the multi-function button once.
- **Next Track:** Press and hold the Volume Up button.
- **Previous Track:** Press and hold the Volume Down button.
- **Volume Up:** Press the Volume Up button briefly.
- **Volume Down:** Press the Volume Down button briefly.

To switch between MP3 mode (internal storage) and Bluetooth mode, refer to the device's specific button combination, usually a long press on a dedicated mode button or the multi-function button.

Making and Receiving Calls

When connected via Bluetooth to a smartphone:

- **Answer Call:** Press the multi-function button once.
- **End Call:** Press the multi-function button once during a call.
- **Reject Call:** Press and hold the multi-function button for 2 seconds.
- **Redial Last Number:** Double-press the multi-function button.

The waterproof microphone ensures clear communication even in wet conditions.

MAINTENANCE

Proper maintenance ensures the longevity and performance of your Promate Divemate headphones.

- **Cleaning:** After use, especially in chlorinated or saltwater, rinse the headphones with fresh water. Wipe them dry with a soft, clean cloth. Do not use abrasive cleaners or solvents.
- **Storage:** Store the headphones in a cool, dry place away from direct sunlight and extreme temperatures.
- **Water Resistance:** While IPX8 rated, avoid intentionally submerging the device for extended periods beyond its intended use. Ensure the charging port cover is securely closed before exposing to water.
- **Charging:** Only use the provided charging cable and a compatible USB power adapter.

TROUBLESHOOTING

If you encounter issues with your Divemate headphones, refer to the following common solutions:

Problem	Possible Solution
Device does not power on.	Ensure the battery is charged. Connect to a power source and charge for at least 1.5 hours.
Cannot pair via Bluetooth.	- Ensure the Divemate is in pairing mode (flashing blue and red LED). - Make sure Bluetooth is enabled on your device. - Move the headphones closer to your device (within 10 meters). - Forget "Divemate" from your device's Bluetooth list and try pairing again.
No sound or low volume.	- Adjust the volume on both the headphones and your connected device. - Ensure the headphones are properly connected (Bluetooth) or in MP3 mode. - Check if the audio files on the internal storage are corrupted or in an unsupported format.
Microphone not working.	- Ensure the headphones are properly connected via Bluetooth to your phone. - Check your phone's audio input settings to ensure the Divemate is selected.
Water damage despite IPX8 rating.	Ensure all port covers were securely closed before water exposure. IPX8 rating specifies conditions (depth and duration); exceeding these limits or improper sealing can lead to damage.

SPECIFICATIONS

Feature	Detail
Model Name	Divemate

Feature	Detail
Brand	Promate
Bluetooth Version	v4.2
Bluetooth Chipset	Action ATS2825
Bluetooth Profile	HSP, HFP, A2DP
Bluetooth Frequency	2.4-2.48GHz
Operating Distance	10m
Waterproof Rating	IPX8
Internal Storage	8GB
Impedance	32Ω
Input Voltage	5.1V
Battery Capacity	160mAh
Battery Type	Li-Polymer
Charging Time	~1.5 hours
Usage Time	8 hours
Standby Time	120 hours
Product Dimensions	3.5 x 13 x 23 cm
Product Weight	200 grams

WARRANTY AND SUPPORT

Information regarding product warranty and customer support is not available in the provided product data. Please refer to the product packaging or the manufacturer's official website for details on warranty coverage and how to contact customer support.