**Microsoft KCS-00021**

# Microsoft Surface Go Alcantara Signature Type Cover (Model KCS-00021) User Manual

Model: KCS-00021 | Brand: Microsoft

## 1. INTRODUCTION

The Microsoft Surface Go Alcantara Signature Type Cover is designed to enhance the functionality of your Surface Go device, transforming it into a versatile laptop experience. This ultra-slim accessory features a full-mechanical keyset, backlit keys, and a large glass trackpad, providing a comfortable and precise input solution. The Alcantara material offers a luxurious feel while being durable and stain-resistant.
This manual provides essential information on setting up, operating, maintaining, and troubleshooting your Type Cover to ensure optimal performance.

## 2. SETUP AND CONNECTION

The Surface Go Signature Type Cover connects magnetically to your Surface Go device, allowing for instant attachment and detachment.

### 2.1 Attaching the Type Cover

1. Align the magnetic connector on the Type Cover with the corresponding port at the bottom edge of your Surface Go.

2. Gently bring the Type Cover closer to the Surface Go until the magnets engage and the cover clicks into place.

3. Ensure the connection is secure. The Surface Go will automatically detect the Type Cover.

Image: The Microsoft Surface Go tablet with the Alcantara Signature Type Cover securely attached, demonstrating its use as a laptop.

## 3. OPERATING THE TYPE COVER

### 3.1 Keyboard Functionality

The Type Cover features a full-mechanical keyset with optimal spacing for fast and fluid typing. It includes standard QWERTY layout keys, function keys (F1-F12), and dedicated media control keys.

- **Backlit Keys:** The keyboard backlight can be adjusted through multiple levels. Use the dedicated backlight key (often an F-key with a sun icon) to cycle through brightness settings or turn it off.
- **Function Key Lock:** The Fn key often has a lock feature (indicated by an LED) to switch between standard F-key functions and media/shortcut functions.

### 3.2 Trackpad Usage

The extra-large glass trackpad provides precise control and navigation. It supports multi-touch gestures for enhanced productivity.

- **Single-finger tap:** Left-click.
- **Two-finger tap:** Right-click.
- **Two-finger scroll:** Scroll through documents or web pages.
- **Pinch-to-zoom:** Zoom in or out on content.

Image: A close-up, top-down view of the Cobalt Blue Alcantara Signature Type Cover, highlighting the full keyboard layout and the integrated trackpad.

## 3.3 Usage Modes

- **Laptop Mode:** Open the Type Cover and use the Surface Go Kickstand to position your device for a traditional laptop experience.
- **Tablet Mode:** Fold the Type Cover completely back behind the Surface Go. The keyboard keys will automatically disable to prevent accidental input.
- **Protection Mode:** Close the Type Cover over the Surface Go display to protect the screen and conserve battery life.

## 4. MAINTENANCE AND CARE

To maintain the appearance and functionality of your Alcantara Signature Type Cover, follow these care instructions:

- **Cleaning the Alcantara Material:** Use a soft, lint-free cloth dampened with water or a mild soap solution. Gently wipe the surface. Avoid harsh chemicals or abrasive cleaners.
- **Cleaning the Keys and Trackpad:** Use a soft, dry cloth to wipe dust and smudges. For stubborn marks, a slightly dampened cloth can be used, ensuring no liquid enters the key gaps.
- **Storage:** When not in use, keep the Type Cover attached to your Surface Go or store it in a clean, dry environment to prevent dust accumulation.

## 5. TROUBLESHOOTING

If you encounter issues with your Surface Go Signature Type Cover, consider the following:

- **Keyboard/Trackpad Not Responding:**
  - Ensure the Type Cover is securely attached to the Surface Go. Detach and reattach it.
  - Restart your Surface Go device.
  - Check for any pending Windows updates that might include driver updates for accessories.

- **Backlight Not Working:**
  - Press the backlight adjustment key (often F1 or F2 with a sun icon) to cycle through brightness levels.
  - Ensure your Surface Go's battery is not critically low, as backlight functionality might be reduced to conserve power.

- **Accidental Input in Tablet Mode:**
  - Ensure the Type Cover is folded completely back. The keys should automatically disable. If not, detach and reattach the cover, or restart the Surface Go.

For further assistance, refer to the official Microsoft Surface support website.

## 6. SPECIFICATIONS

**Microsoft Surface Go Alcantara Signature Type Cover (KCS-00021)**
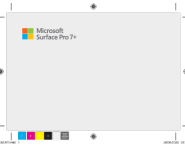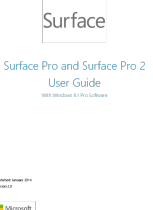
| Model Number | KCS-00021 |
|---|---|
| Brand | Microsoft |
| Color | Cobalt Blue |
| Material | Alcantara (on select covers), Microfiber (for Black) |
| Interface | Magnetic |
| Sensor | Accelerometer |
| Trackpad Dimensions | 99.2 mm x 56.5 mm (height) |
| Item Weight | 8.6 ounces (approx. 244 grams) |
| Product Dimensions (LxWxH) | 7.48 x 9.77 x 0.18 inches (approx. 19 x 24.8 x 0.46 cm) |
| Compatible Devices | Surface Go, Surface Go 2, Surface Go 3 |
| Special Feature | Backlighting (Single Color) |

## 7. WARRANTY AND SUPPORT

This Microsoft Surface Go Alcantara Signature Type Cover is covered by Microsoft's standard limited warranty. For detailed warranty information, including terms, conditions, and how to make a claim, please refer to the official Microsoft support website or the warranty documentation included with your purchase. For technical support, driver updates, or additional assistance, visit the official Microsoft Surface support page:

**support.microsoft.com/surface**

## Related Documents - KCS-00021

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|---|---|
| | [Microsoft Surface Pro 4 User Manual](#)<br>A comprehensive user guide for the Microsoft Surface Pro 4, covering setup, features, software, and troubleshooting. |
| | [Microsoft Surface Charging Port Replacement Guide](#)<br>Detailed step-by-step instructions for replacing the charging port on a Microsoft Surface RT (1st Gen) tablet. Includes required tools, parts, and visual descriptions of each repair stage. |
| | [Microsoft Surface Go 3 Quick Start Guide](#)<br>A concise guide to setting up and using your Microsoft Surface Go 3, including information on Windows Hello and battery health. |
| | [Microsoft ME-MPP303 Stylus Pen for Surface - User Manual & Specifications](#)<br>User manual and specifications for the Microsoft ME-MPP303 Stylus Pen, compatible with various Surface devices. Details include auto-sleep feature, material, and printing specifications. |
| | [Microsoft Surface Pro 7+ Quick Start Guide](#)<br>Get started with your Microsoft Surface Pro 7+. Learn about device setup, Windows Hello, LTE connectivity options, and essential battery maintenance tips. |
| | [Surface Pro and Surface Pro 2 User Guide](#)<br>Official user guide for Microsoft Surface Pro and Surface Pro 2 tablets. Learn about setup, Windows 8.1 Pro features, app usage, system settings, connectivity, and troubleshooting for your device. |