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Bose Home Speaker 500

Bose Home Speaker 500 User Manual

Model: Home Speaker 500 (795345-1100)

INTRODUCTION

The Bose Home Speaker 500 is designed to deliver powerful, room-filling stereo sound from a single unit. Its unique acoustic design projects sound in multiple directions, creating a wide soundstage. Equipped with built-in voice assistants like Amazon Alexa and Google Assistant, it offers convenient hands-free control over your music and smart home devices. The speaker supports various connectivity options including Wi-Fi, Bluetooth, and Apple AirPlay 2, ensuring seamless integration with your preferred music services and devices. An intuitive top control panel and the Bose Music app provide additional control methods, while the integrated LCD display offers visual feedback on your audio playback.

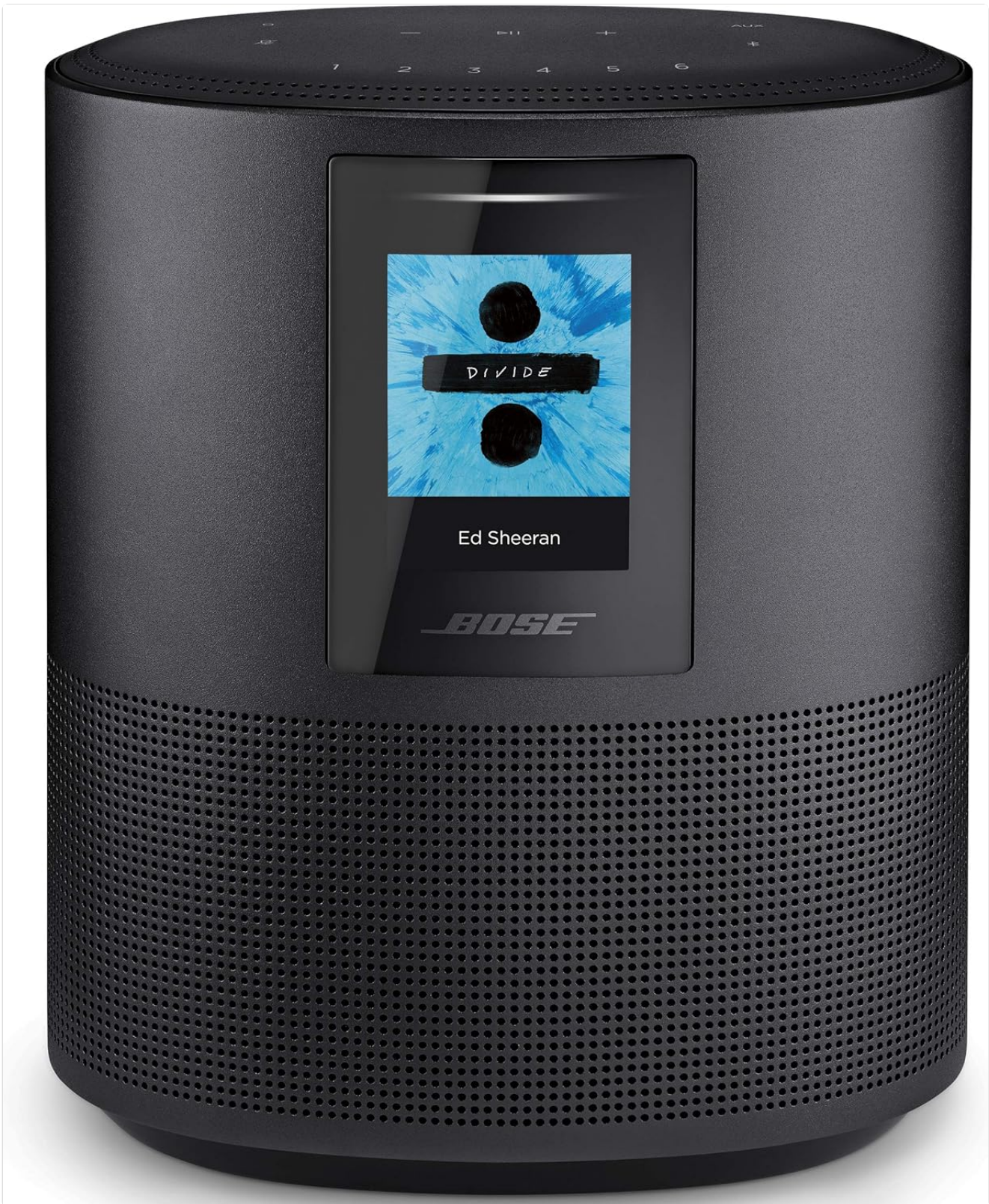


Figure 1: Front view of the Bose Home Speaker 500, showcasing its sleek design and integrated LCD display.

SETUP

Follow these steps to set up your Bose Home Speaker 500:

1. **Power Connection:** Connect the power cord to the speaker's power input port located at the bottom rear. Plug the other end into a wall outlet. The speaker will automatically power on.



Figure 2: Rear view of the speaker showing the power input and AUX port.

2. **Download Bose Music App:** On your mobile device, download the Bose Music app from your device's app store. This app is essential for completing the setup and managing your speaker.
3. **Initial Setup via App:** Open the Bose Music app and follow the on-screen instructions to connect your speaker to your Wi-Fi network, link your music services, and set up voice assistants like Amazon Alexa or Google Assistant.

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Video 1: Official Bose video demonstrating the Home Speaker 500's features and setup process.

OPERATING INSTRUCTIONS

The Bose Home Speaker 500 offers multiple ways to control your audio experience:

Voice Control

With built-in Amazon Alexa and Google Assistant, you can control your speaker using voice commands. Simply say the wake word followed by your request (e.g., "Alexa, play jazz music" or "Hey Google, turn up the volume"). The eight-microphone array ensures superior voice pickup even when music is playing loudly.

Top Panel Controls

The top surface of the speaker features touch-sensitive controls for quick access to common functions:

- **Play/Pause:** Tap to play or pause audio.
- **Volume:** Use the '+' and '-' buttons to adjust the volume.
- **Microphone On/Off:** Tap the microphone icon to enable or disable voice assistant listening.
- **Bluetooth:** Press to activate Bluetooth pairing mode.
- **Presets (1-6):** Assign your favorite playlists, internet radio stations, or albums to these buttons for one-touch access.



Figure 3: Top panel controls for the Bose Home Speaker 500.

Bose Music App Control

The Bose Music app provides comprehensive control over your speaker, including:

- Browsing and playing music from various services.
- Managing presets.
- Adjusting audio settings (e.g., bass and treble).
- Grouping multiple Bose smart speakers for multi-room audio.

Connectivity

- **Wi-Fi:** Connects to your home network for streaming music services, internet radio, and multi-room audio.
- **Bluetooth:** Pair your mobile device to stream audio directly to the speaker.
- **Apple AirPlay 2:** Stream audio from Apple devices.
- **Spotify Connect:** Control music playback directly from the Spotify app.

LCD Display

The color LCD display on the front of the speaker shows useful information such as current song title, artist, album art, station information, and time.

Bose SimpleSync Technology

SimpleSync allows you to pair your Home Speaker 500 with compatible Bose headphones or other Bose smart speakers and soundbars for synchronized audio playback. This enables you to move between rooms without interrupting your listening experience.

MAINTENANCE

To ensure the longevity and optimal performance of your Bose Home Speaker 500, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to clean the surface of the speaker. Do not use any liquids, sprays, or chemical cleaning agents.
- **Ventilation:** Ensure that the speaker's ventilation openings are not blocked. Adequate airflow is crucial for preventing overheating.
- **Placement:** Place the speaker on a stable, flat surface away from direct sunlight, heat sources, and excessive moisture.
- **Power Cord:** Regularly inspect the power cord for any damage. If damaged, discontinue use and contact Bose support.

TROUBLESHOOTING

If you encounter issues with your Bose Home Speaker 500, refer to the following common solutions:

- **Speaker Not Connecting to Wi-Fi / Group Connectivity Issues:**
 - Ensure your Wi-Fi network is active and the signal is strong where the speaker is located.
 - Restart your Wi-Fi router and the Bose Home Speaker 500 by unplugging it for 30 seconds and plugging it back in.
 - If using multiple Bose speakers in a group, ensure they are all on the same Wi-Fi network and try re-creating the group in the Bose Music app. Note that group synchronization can sometimes be sensitive to network conditions.
- **Voice Assistant Not Responding / Recognizing Voice:**
 - Check if the microphone is enabled (microphone icon on the top panel should not be red).
 - Speak clearly and ensure there isn't excessive background noise.

- Verify that your voice assistant account is properly linked in the Bose Music app.
- If multiple voice assistant devices are nearby, ensure the Bose speaker is the primary one responding.
- **Sound Distortion at High Volumes:**
 - While the speaker is designed for powerful sound, extreme volume levels with certain audio content can cause distortion.
 - Try adjusting the bass and treble settings within the Bose Music app to optimize sound for your environment and listening preferences.
- **Rattling Noise or Speaker Stopped Working:**
 - If you experience unusual noises or the speaker ceases to function, this may indicate a hardware issue.
 - Contact Bose customer support for further assistance and potential repair or replacement options.

SPECIFICATIONS

Model Name	Home Speaker 500
Speaker Type	Multimedia
Special Feature	Wireless, Built-in Alexa
Connectivity Technology	Bluetooth, Wi-Fi
Product Dimensions	4.31"D x 6.68"W x 8.01"H
Item Weight	4.65 Pounds
Color	Black
Power Source	Integrated power supply
Audio Output Mode	Stereo
Controller Type	Amazon Alexa, Google Assistant

WARRANTY AND SUPPORT

The Bose Home Speaker 500 comes with a **Limited Warranty**. For detailed information regarding warranty coverage, terms, and conditions, please refer to the official documentation included with your product or visit the Bose support website.

For further assistance, technical support, or service inquiries, please contact Bose customer support. You can also refer to the comprehensive [User Manual \(PDF\)](#) available online for more in-depth information.