

Manuals.plus /

› Whirlpool /

› Whirlpool Neo DF258 ROY (3S) 245L Frost-Free Double-Door Refrigerator User Manual

## Whirlpool Neo DF258 ROY (3S)

# Whirlpool Neo DF258 ROY (3S) 245L Frost-Free Double-Door Refrigerator User Manual

Model: Neo DF258 ROY (3S)

## 1. IMPORTANT SAFETY INFORMATION

Please read all safety instructions carefully before installing, operating, or performing maintenance on your refrigerator. Keep this manual for future reference.

- Ensure the refrigerator is placed on a stable, level surface to prevent tipping.
- Do not block ventilation openings in the appliance enclosure or in the built-in structure.
- Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- Do not damage the refrigerant circuit.
- Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

## 2. PRODUCT OVERVIEW

The Whirlpool Neo DF258 ROY (3S) is a 245-liter frost-free double-door refrigerator designed for efficient food preservation. It features advanced technologies to maintain freshness and optimize energy consumption.

### Key Features:

- **6th Sense Deepfreeze Technology:** Controls cold air movement to achieve optimal temperatures with minimum energy.
- **Freshflow Air Tower with Anti-Bacterial Filters:** Ensures uniform cooling and clean air circulation.

- **MicroBlock:** Prevents up to 99.9% bacterial growth in key compartments.
- **Active Deo:** Integrated anti-odour action for a fresh interior.
- **7 Days Garden Fresh:** Moisture control system to keep vegetables fresh for up to 7 days.
- Stabilizer-free operation.
- Ice Twister and Collector.
- Separate Easy Slide Tray for dairy products.





Image: Front view of the Whirlpool Neo DF258 ROY (3S) refrigerator, showcasing its sleek Arctic Steel finish and double-door design.





Image: Interior view of the refrigerator, showing the freezer compartment at the top with an ice tray and the main refrigerator section below with shelves, a Freshflow Air Tower, and the 7 Days Garden Fresh crisper.

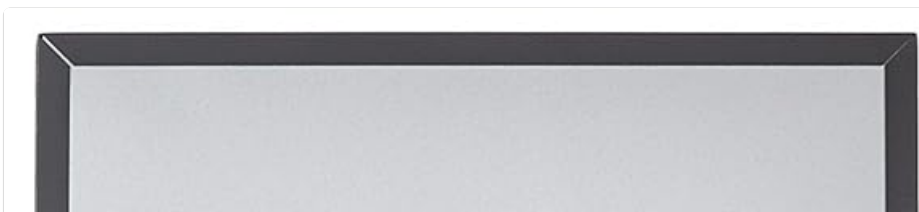
### 3. SETUP AND INSTALLATION

#### Unpacking

- Remove all packaging materials, including tape and protective films.
- Check for any shipping damage. If damaged, contact your retailer immediately.
- Ensure all included components (refrigerator, manual, warranty card) are present.

#### Placement

- Place the refrigerator on a firm, level floor. Use the adjustable leveling feet at the bottom to stabilize the unit.
- Allow at least 10 cm (4 inches) of space at the back and sides for proper ventilation.
- Avoid direct sunlight or heat sources (e.g., oven, radiator) as this can increase energy consumption.
- Ensure the ambient temperature is within the recommended range for optimal performance.



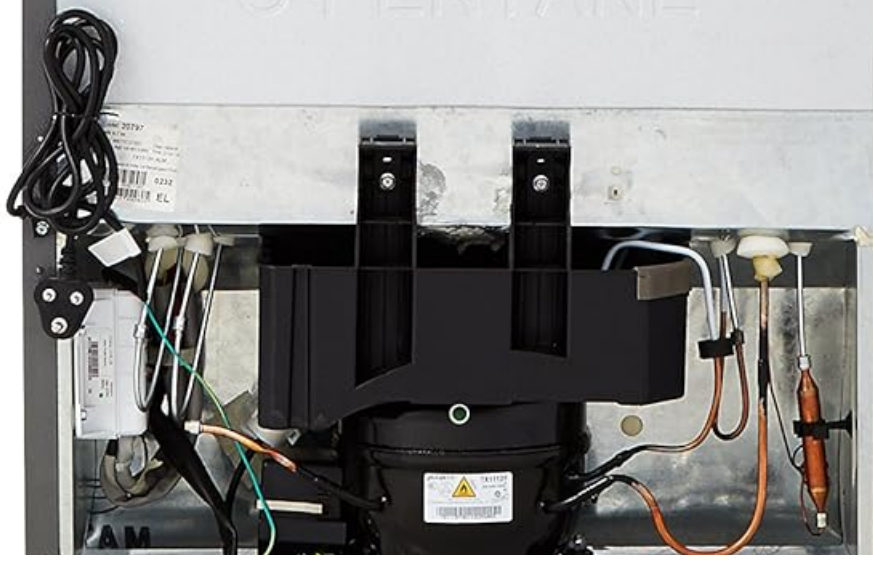
**AWARNING**  
Electrical Shock Hazard

Do not touch the electrical components inside the cabinet. The electrical components are energized and can cause electrical shock. To avoid electrical shock, do not touch the electrical components inside the cabinet. To avoid electrical shock, do not touch the electrical components inside the cabinet.

For more information, see the safety manual.



C-PENTANE



Internal components of a machine, including a motor, wiring, and a power cord. The motor is black and has a warning label. The power cord is black and has a three-pronged plug. There are also several other wires and components visible.

20797  
0232  
PENTON EL

WARNING  
Electrical Shock Hazard



Image: Rear view of the refrigerator, showing the compressor unit, power cord, and warning labels. This area requires adequate ventilation.

## Electrical Connection

- Plug the refrigerator into a dedicated 230V AC power outlet.
- Do not use extension cords or multi-plugs.
- The appliance is designed for stabilizer-free operation within a specified voltage range.

## First Use

- After plugging in, allow the refrigerator to run empty for at least 2-4 hours to reach its operating temperature before storing food.
- Clean the interior with a mild detergent and warm water before first use.

## 4. OPERATING INSTRUCTIONS

### Temperature Control

The refrigerator features intuitive temperature controls. Adjust the thermostat dial located inside the fresh food compartment to your desired cooling level. Higher numbers typically indicate colder settings.

### Freezer Compartment

- Utilize the **6th Sense Deepfreeze Technology** for rapid freezing and optimal ice cream preservation.
- Use the provided Ice Twister and Collector for convenient ice cube production and storage.
- Store frozen foods in sealed containers to prevent freezer burn.

### Refrigerator Compartment

- The **Freshflow Air Tower with Anti-Bacterial Filters** ensures even cooling throughout the compartment.
- The **7 Days Garden Fresh** crisper drawer is designed to maintain optimal humidity for fruits and vegetables, keeping them fresh longer.
- The **MicroBlock** feature helps inhibit bacterial growth on surfaces within the crisper and other areas.
- The **Active Deo** system, integrated near the Freshflow Air Tower, helps eliminate odors.
- Use the Separate Easy Slide Tray for convenient storage of dairy products or other small items.





Image: Interior view of the refrigerator, demonstrating typical food storage. The image highlights the various shelves, door bins,

## 5. CARE AND MAINTENANCE

### Cleaning the Interior

- Unplug the refrigerator before cleaning.
- Remove all food items and removable parts (shelves, drawers).
- Wash interior surfaces with a solution of mild detergent and warm water. Rinse and dry thoroughly.
- Do not use abrasive cleaners, scouring pads, or harsh chemicals.

### Cleaning the Exterior

- Wipe exterior surfaces with a soft cloth dampened with mild detergent and water.
- For Arctic Steel finish, use a stainless steel cleaner if necessary, following product instructions.
- Clean the door gaskets regularly to ensure a tight seal.

### Defrosting

This is a frost-free refrigerator, meaning manual defrosting is not required. However, it is recommended to periodically clean the freezer compartment and remove any accumulated ice from the ice collector.

### Power Saving Tips

- Avoid opening the doors frequently or for extended periods.
- Allow hot foods to cool to room temperature before placing them in the refrigerator.
- Ensure the door seals are clean and intact to prevent cold air leakage.
- Do not overfill the refrigerator, as this can impede air circulation.

## 6. TROUBLESHOOTING

Before contacting customer service, please check the following common issues and solutions:

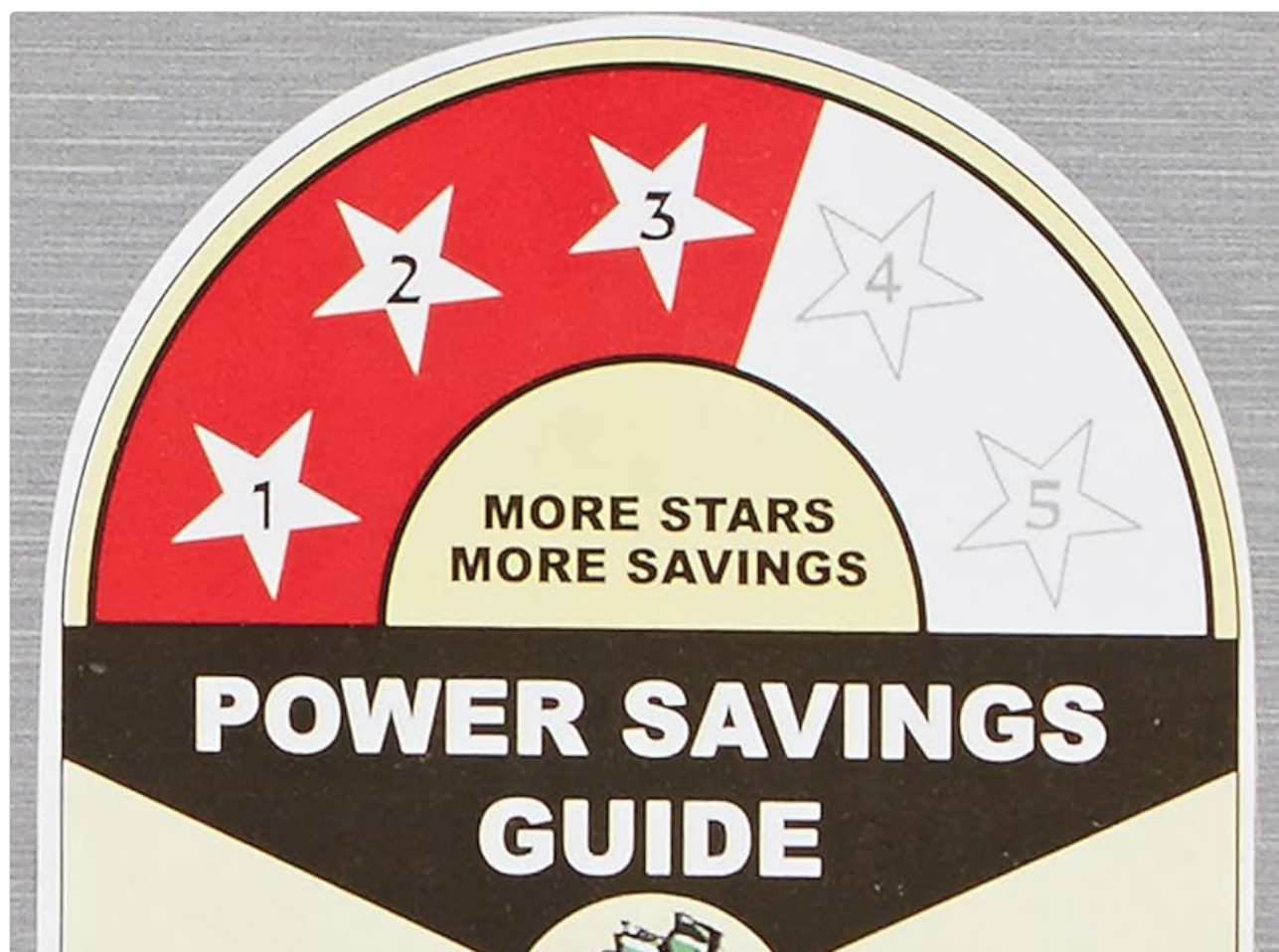
Problem	Possible Cause	Solution
Refrigerator not cooling	Power cord unplugged; thermostat set too high; door left open; poor ventilation.	Check power connection; adjust thermostat; ensure door is closed; provide adequate clearance.
Excessive noise	Refrigerator not level; items vibrating inside; normal compressor operation.	Adjust leveling feet; rearrange items; some compressor noise is normal.
Water on floor/inside	Drain tube blocked; door not sealing properly; high humidity.	Clear drain tube; check door gasket; this is a frost-free unit, so minor condensation is normal.
Bad odor inside	Spoiled food; strong-smelling items; Active Deo filter needs checking.	Remove spoiled food; store strong-smelling items in airtight containers; ensure Active Deo is functioning.

If the problem persists after trying these solutions, please contact Whirlpool customer support.

## 7. SPECIFICATIONS

Detailed technical specifications for the Whirlpool Neo DF258 ROY (3S) Refrigerator:

Specification	Value
Brand	Whirlpool
Model Name	Neo DF258 ROY (3S)
Capacity	245 litres
Configuration	Double Door
Colour	Arctic Steel
Defrost System Type	Frost Free
Energy Rating	3 Star (BEE Star Rating)
Voltage	230 Volts
Shelf Type	Toughened Glass
Cooling Method	Compressor
Refrigerant	R-600A
Item Weight	55000 Grams
Included Components	1 Refrigerator, 1 Manual, 1 Warranty Card





<b>ELECTRICITY CONSUMPTION</b>
<b>244*</b>
<b>UNITS PER YEAR</b>
Label Period : 1st Jan 2016 - 31st Dec 2018

Appliance/Type : Refrigerator

Brand : Whirlpool

Model/Year : FF 2D 258 C/2018

Type : Frost Free

Gross Volume : 245 Liters

Storage Volume : 222 Liters



\*Under test conditions, when tested in accordance with relevant standards. Actual electricity consumption will depend on how the appliance being used.

Image: Energy efficiency label for the Whirlpool Neo DF258 ROY (3S) refrigerator, indicating its 3-star BEE rating and annual electricity consumption.

## 8. WARRANTY INFORMATION

Your Whirlpool Neo DF258 ROY (3S) Refrigerator comes with a comprehensive warranty:

- **Product Warranty:** 1 year from the date of purchase.
- **Compressor Warranty:** 10 years from the date of purchase.

The warranty covers manufacturing defects and malfunctions under normal use. Please refer to the warranty card included with your product for full terms and conditions, exclusions, and details on how to claim warranty services.

Keep your purchase receipt and warranty card safe as proof of purchase is required for warranty claims.

## 9. CUSTOMER SUPPORT

For any queries, service requests, or technical assistance regarding your Whirlpool refrigerator, please contact Whirlpool customer support.

- Refer to your warranty card or the official Whirlpool website for the most current contact information, including phone numbers and email support.
- When contacting support, please have your model number (Neo DF258 ROY (3S)) and serial number (found on the appliance rating plate) ready.