**C2G 28832**

# C2G 6FT USB 3.0 Cable (Model 28832) User Manual

Instructions for the C2G USB-C Male to USB-A Male Data Transfer and Charging Cable

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## 1. Introduction

This manual provides instructions for the C2G 6FT USB 3.0 Cable, Model 28832. This cable is designed to connect USB-C enabled devices to USB-A devices for both charging and high-speed data transfer. Please read this manual carefully to ensure proper use and optimal performance of your cable.




Figure 1: C2G 6FT USB 3.0 Cable (Model 28832) overview, displaying the USB-C connector on the left and the USB-A connector on the right, connected by a black cable.

## 2. Setup

The C2G USB 3.0 cable is designed for simple plug-and-play functionality. No software installation is required.

1. **Identify Connectors:** Locate the USB-C connector and the USB-A connector on the cable.




Figure 2: USB-C connector, featuring its reversible design.



Figure 3: USB-A connector, typically found on computers and chargers.

2. **Connect to Device:** Insert the USB-C connector into the USB-C port of your compatible device (e.g., smartphone, tablet, laptop). The USB-C connector is reversible, allowing it to be plugged in either way.
3. **Connect to Host/Power Source:** Insert the USB-A connector into a compatible USB-A port on a host device (e.g., computer, external hard drive) or a power adapter for charging.

## 3. Operating Instructions

### 3.1. Charging Devices

To charge your USB-C enabled device:

1. Ensure the USB-A end of the cable is connected to a power source (e.g., wall charger, power bank, computer USB-A port).

2. Connect the USB-C end to your device.
3. The device should begin charging automatically. The cable supports up to 3A charging output.

### 3.2. Data Transfer

To transfer data between your USB-C device and a USB-A host device:

1. Connect the USB-C end to your device (e.g., smartphone, tablet).
2. Connect the USB-A end to a USB 3.0 compatible port on your computer or other host device.
3. Your computer should recognize the connected device. Follow your operating system's instructions for accessing and transferring files.
4. The cable supports data transfer speeds up to 5 Gbps (USB 3.0 SuperSpeed).

## 4. Maintenance

Proper care will extend the life of your C2G USB 3.0 cable:

- **Storage:** Store the cable in a cool, dry place away from direct sunlight and extreme temperatures. Avoid tightly coiling or bending the cable at sharp angles.
- **Cleaning:** Disconnect the cable from all devices before cleaning. Use a soft, dry cloth to wipe the cable and connectors. Do not use liquid cleaners or solvents.
- **Handling:** Always grasp the connector housing when plugging or unplugging the cable. Avoid pulling directly on the cable itself, as this can damage the internal wires.
- **Inspection:** Periodically inspect the cable and connectors for any signs of damage, such as fraying, cuts, or bent pins. Discontinue use if damage is observed.

## 5. Troubleshooting

If you encounter issues with your C2G USB 3.0 cable, refer to the following common solutions:

- **Device Not Charging:**
  - Ensure both ends of the cable are securely connected.
  - Verify that the power source (wall adapter, computer port) is functional.
  - Try using a different USB-A port or power adapter.
  - Test the cable with another USB-C device if available.
- **Data Transfer Not Working / Slow Transfer Speeds:**
  - Confirm both ends of the cable are fully inserted.
  - Ensure the USB-A port on your computer supports USB 3.0 (often indicated by a blue interior or SS logo). Connecting to a USB 2.0 port will result in slower speeds.
  - Restart both the connected device and the computer.
  - Check your device's settings to ensure it's configured for data transfer (e.g., "File Transfer" mode on Android phones).
- **Intermittent Connection:**
  - Check for any physical damage to the cable or connectors.
  - Ensure the ports on your devices are clean and free of debris.
  - Avoid excessive bending or tension on the cable during use.

## 6. Specifications

| Feature | Detail |
|---|---|
| **Model Number** | 28832 |
| **Connector Type** | USB-C Male to USB-A Male |
| **Cable Length** | 6 feet (approximately 1.8 meters) |
| **USB Standard** | USB 3.0 (SuperSpeed) |
| **Data Transfer Rate** | Up to 5 Gbps |
| **Charging Output** | Up to 3A |
| **Color** | Black |
| **Product Dimensions (L x W x H)** | 5.5 x 5 x 0.5 inches (packaging dimensions) |
| **Item Weight** | 2.74 ounces |
| **Compatible Devices** | Laptops, Tablets, Smartphones (e.g., Apple iPhone 15/15 Pro, Samsung, Google, Android phones) |
| **Specific Uses** | External Hard Drive connection, Laptop, Smartphone, Tablet charging and data transfer |

## 7. Support & Warranty

### 7.1. Customer Support

For further assistance or inquiries regarding your C2G product, please visit the official C2G website or contact their customer support. You can find more information and contact details on the C2G Store on Amazon.

### 7.2. Warranty Information

C2G, a brand of Legrand, is committed to providing high-quality connectivity solutions. While specific warranty terms may vary by region and product, C2G guarantees the performance of its products. Please refer to the official C2G website for detailed warranty policies and registration information.

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