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› [La-Z-Boy](#) /

› [La-Z-Boy Sutherland Ergonomic Office Chair User Manual](#)

La-Z-Boy CHR10048B

La-Z-Boy Sutherland Ergonomic Office Chair User Manual

Model: CHR10048B

1. INTRODUCTION

Thank you for choosing the La-Z-Boy Sutherland Ergonomic Office Chair. This manual provides essential information for the assembly, operation, maintenance, and care of your new chair. Please read this manual thoroughly before assembly and use to ensure proper function and longevity of your product.



Figure 1: La-Z-Boy Sutherland Ergonomic Office Chair (Grey Faux Leather)

This image displays the La-Z-Boy Sutherland Ergonomic Office Chair in its grey faux leather finish, showcasing its overall design, padded headrest, armrests, and chrome base with casters.

2. SAFETY INFORMATION

Always follow basic safety precautions when using this product to reduce the risk of injury.

- Ensure all parts are securely fastened before use.
- Do not stand on the chair.
- Do not use the chair if any parts are damaged or missing.
- Keep children away from moving parts.
- Maximum weight recommendation for this chair is **250 pounds**. Exceeding this limit may cause damage to the chair or personal injury.

3. ASSEMBLY INSTRUCTIONS

The La-Z-Boy Sutherland Ergonomic Office Chair is designed for quick and easy assembly, typically taking around 30 minutes. All necessary tools and parts are included in the box.

3.1. Unpacking

1. Carefully remove all components from the packaging.
2. Verify all parts are present against the included parts list.
3. Place components on a soft, clean surface to prevent scratching.

3.2. Assembly Steps

Refer to the detailed assembly diagram and instructions provided in the box. A T-handle hex driver is included for convenience.



Quick and Easy Assembly

Everything you need is included in the box.



Customer Service

www.trueinnovations.com
service@trueinnovations.com

7am - 4pm PST
(10am - 7pm EST)

Our dedicated U.S. based team is ready to assist you with your La-Z-Boy® chair and any help needed with its assembly!



Figure 2: Quick and Easy Assembly Overview

This image highlights the quick assembly time (30 minutes) and provides contact information for customer service, emphasizing that all necessary components are included for assembly.

4. PRODUCT FEATURES AND OPERATION

The La-Z-Boy Sutherland Ergonomic Office Chair is designed for comfort and versatility.

Ergonomic Comfort



Figure 3: Ergonomic Comfort Features

This diagram illustrates the key ergonomic features of the chair, including the cushioned headrest, contoured back, padded armrests, and soft foam cushion, all contributing to enhanced comfort.

4.1. Key Features

- **Full-Body Support:** Generous padding on the headrest, arms, seat, and back.
- **Lumbar Support:** Contoured lumbar cushion for extended comfort.
- **Stylish Design:** Diamond-quilted leather upholstery with polished chrome accents.
- **Ultra-Comfort Seating Technology:** Seat cushion filled with high-rebound foam for lasting support.
- **Easy-Glide Casters:** 360° swivel casters for smooth movement on various surfaces.

4.2. Adjusting Chair Settings

Height Customization

To adjust the chair's height, locate the tab on the right side of the chair, beneath the seat. Lift this tab upwards to raise or lower the seat to your desired height. Release the tab to lock the height in place.



Figure 4: Height Adjustment

This image demonstrates how to adjust the chair's height using the lever located under the seat on the right side.

Recline and Relax

The chair features easy-to-reach controls for adjusting recline settings. To unlock the recline, flip the left tab downwards. To adjust the tension of the recline, twist the knob located underneath the seat.

Recline

AND RELAX

Easy-to-reach controls allow you to adjust your recline settings for a personalized fit. Flip the left tab downwards to unlock the recline and twist the knob to adjust tension.



Figure 5: Recline Adjustment

This image illustrates the mechanism for adjusting the chair's recline, showing the lever to unlock the recline and the knob to control tension.

5. MAINTENANCE AND CARE

Proper care will extend the life and appearance of your La-Z-Boy Sutherland Office Chair.

- **Cleaning:** Spot clean the faux leather upholstery as needed. Use a soft, damp cloth with mild soap for spills. Avoid harsh chemicals or abrasive cleaners.
- **Inspection:** Periodically check all bolts and screws to ensure they are tight. Retighten if necessary.
- **Casters:** Keep casters free of debris (hair, dust) to ensure smooth rolling.

6. TROUBLESHOOTING

If you encounter any issues with your chair, please refer to the following common solutions.

Problem	Possible Cause	Solution
Chair does not adjust height.	Gas lift malfunction or lever not fully engaged.	Ensure the height adjustment lever is fully lifted. If issue persists, contact customer service.
Chair wobbles or feels unstable.	Loose screws or improper assembly.	Check and tighten all assembly screws. Ensure the base and casters are correctly installed.
Casters do not roll smoothly.	Debris caught in casters.	Clean casters to remove any hair, dust, or other obstructions.

7. SPECIFICATIONS

Detailed specifications for the La-Z-Boy Sutherland Ergonomic Office Chair.

Attribute	Detail
Brand	La-Z-Boy
Model Name	Sutherland
Model Number	CHR10048B
Color	Grey
Material Type	Faux Leather (Bonded Leather)
Product Dimensions (D x W x H)	23.5"D x 30.25"W x 40.5"H
Maximum Weight Recommendation	250 Pounds
Back Style	Solid Back
Special Feature	Adjustable Height, Recline, Swivel
Included Components	Office Chair
Certifications	Meets ANSI / BIFMA X5.1, FSC, Greenguard

LA Z BOY

Product Dimensions



275 lb

**Weight
Capacity**

Figure 6: Product Dimensions

This diagram provides detailed measurements of the chair, including seat height, backrest height, and overall width and depth, along with the 275 lb weight capacity.

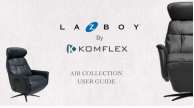





8. WARRANTY AND SUPPORT

For any questions, assistance with assembly, or support regarding your La-Z-Boy Sutherland Ergonomic Office Chair, please contact our dedicated customer service team.

- **Website:** www.trueinnovations.com
- **Email:** service@trueinnovations.com
- **Operating Hours:** 7am - 4pm PST (10am - 7pm EST)

Please refer to your purchase documentation for specific warranty details.

Related Documents - CHR10048B

	<p>La-Z-Boy Air Collection User Guide: Setup, Features, and Safety</p> <p>Comprehensive user guide for the La-Z-Boy Air Collection ergonomic chair by Komflex. Includes assembly instructions, detailed operation of the hand controller for recline, massage, heating, and memory functions, along with essential safety guidelines.</p>
	<p>La-Z-Boy Manager Chair: Use and Care, Assembly, and Warranty Guide</p> <p>Detailed instructions for the La-Z-Boy Manager Chair, covering assembly, operation, maintenance, and limited warranty information. Includes multilingual support.</p>
	<p>La-Z-Touch Cooler Recliner with Massage & Heat: Operating and Assembly Instructions</p> <p>Comprehensive guide for the La-Z-Touch Cooler Recliner by La-Z-Boy, covering assembly, operation of massage, heat, and cooling features, care, maintenance, and troubleshooting.</p>
	<p>La-Z-Boy Operating Instructions and Assembly Guide</p> <p>Comprehensive operating instructions, assembly guides, safety information, and placement tips for La-Z-Boy recliners and furniture. Includes details on assembly, tension adjustment, legrest operation, and more.</p>
	<p>La-Z-Boy Operating Instructions: Assembly, Safety, and Care Guide</p> <p>Comprehensive operating instructions for La-Z-Boy furniture, covering safety guidelines, assembly procedures for chairs and loveseats, tension adjustment, legrest operation, placement, and cleaning. Includes multilingual content.</p>
	<p>La-Z-Boy Executive Chair 44940 Assembly and Operating Instructions</p> <p>Comprehensive assembly, operating, and warranty guide for the La-Z-Boy Executive Chair, Model 44940. Learn how to assemble, adjust, and care for your chair.</p>