

La-Z-Boy CHR10048D

La-Z-Boy Sutherland Ergonomic Office Chair Instruction Manual

Model: CHR10048D

INTRODUCTION

This manual provides comprehensive instructions for the assembly, operation, and maintenance of your La-Z-Boy Sutherland Ergonomic Office Chair. Designed for comfort and support during extended periods of use, this chair features a diamond-quilted design, generous padding, and adjustable settings to suit individual preferences. Please read this manual thoroughly before assembly and use to ensure proper function and longevity of your product.

PRODUCT FEATURES

- **Full-Body Support:** Ergonomic design with ample padding on the headrest, arms, seat, and back.
- **Lumbar Support:** Contoured lumbar cushion provides additional support for the lower back.
- **Stylish Design:** Diamond-quilted upholstery offers a modern aesthetic.
- **Versatile and Mobile:** Features adjustable height settings, a convenient swivel design, and smooth-rolling casters.
- **Ultra-Comfort Seating Technology:** Seat cushion filled with high-rebound foam for lasting support.
- **Relaxed Armrests:** Subtly sloping armrests with cushy foam padding for enhanced comfort.
- **Easy-Glide 360° Swivel Casters:** Designed for smooth movement over most carpeted surfaces.
- **Trusted Quality:** Constructed with high-quality materials meeting ANSI/BIFMA X5.1 safety and durability standards.
- **Heavy Duty Class III Gas Lift:** Rated to support up to 275 pounds.

Figure 1: Key features of the La-Z-Boy Sutherland office chair.

Figure 2: Ultra-Comfort Seating Technology in the seat cushion.

SETUP AND ASSEMBLY

The La-Z-Boy Sutherland office chair is designed for quick and easy assembly. All necessary components and tools are included in the box. Please refer to the separate assembly guide provided with your product for detailed, step-by-step instructions. Ensure all parts are present and undamaged before beginning assembly.

Figure 3: Quick and easy assembly process.

OPERATING INSTRUCTIONS

Height Customization

To adjust the chair's height, locate the lever on the right side of the chair. Lift this lever upwards while applying or releasing weight from the seat to move the chair up or down to your desired height. Release the lever to lock the height in place.



Figure 4: Adjusting chair height.

Recline and Tension Adjustment

The chair features easy-to-reach controls for adjusting recline settings and tension. To unlock the recline function, flip the left lever downwards. To adjust the recline tension, twist the knob located underneath the seat. This allows for a personalized fit and comfort level.



Figure 5: Recline and tension adjustment controls.

Swivel and Mobility

The chair is equipped with a 360-degree swivel base and five easy-glide casters, allowing for effortless movement and rotation. This feature enhances versatility in various office or home environments.



Figure 6: Easy-Glide 360° Swivel Casters.

Product Video Overview

Video 1: Official La-Z-Boy Sutherland Product Video. This video provides a visual overview of the chair's features and functionality.

MAINTENANCE

Cleaning Instructions

For general cleaning, spot clean the microfiber fabric as needed. Use a mild detergent and a soft cloth, gently dabbing the affected area. Avoid harsh chemicals or abrasive cleaners, as these may damage the upholstery. Allow to air dry completely.

General Care

Regularly check all bolts and screws to ensure they are tight. Periodically clean the casters to prevent debris buildup, which can hinder smooth movement. Avoid exposing the chair to direct sunlight for prolonged periods to prevent fading of the fabric.

TROUBLESHOOTING

Chair Does Not Adjust Height

- Ensure the height adjustment lever is fully engaged.
- Check if the gas lift cylinder is functioning correctly. If the chair consistently sinks or does not hold its height, the gas lift may need replacement.

Chair Does Not Recline

- Verify that the recline lock lever is disengaged (flipped downwards).
- Check the recline tension knob; it might be tightened too much. Loosen it by twisting.

Casters Do Not Roll Smoothly

- Inspect casters for hair, dust, or other debris. Clean them thoroughly.
- Ensure casters are securely attached to the chair base.

Unstable or Wobbly Chair

- Check all assembly bolts and screws. Tighten any loose fasteners.
- Ensure the chair base is properly assembled and seated on the gas lift.

SPECIFICATIONS

| Feature | Detail |
|--------------------------------|--|
| Brand | La-Z-Boy |
| Model Name | Sutherland |
| Model Number | CHR10048D |
| Color | Cream |
| Material | Microfiber Fabric, Foam Fill |
| Product Dimensions (D x W x H) | 23.5"D x 30.25"W x 40.5"H |
| Seat Height | Adjustable (Min: 39", Max: 42") |
| Seat Depth | 31 inches |
| Chair Backrest Width | 23.5 Inches |
| Maximum Weight Recommendation | 250 Pounds |
| Furniture Base Movement | Swivel |
| Special Feature | Adjustable |
| Product Care Instructions | Spot Clean |
| Certifications | Meets ANSI/BIFMA X5.1, FSC, Greenguard |



Figure 7: Product Dimensions and Weight Capacity.



Figure 8: Quality and Safety Standards.

WARRANTY AND SUPPORT

For any questions, assistance with assembly, or support regarding your La-Z-Boy Sutherland office chair, please contact customer service:

Website: www.trueinnovations.com

Email: service@trueinnovations.com

Operating Hours: 7am - 4pm PST (10am - 7pm EST)

Our dedicated U.S. based team is available to assist you.
Please refer to the product packaging or the official La-Z-Boy website for specific warranty details and terms.



Figure 9: Endorsement by the American Chiropractic Association.