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> MONDIAL P-20 Golden Rose Hair Straightener Instruction Manual

## MONDIAL P-20

# MONDIAL P-20 Golden Rose Hair Straightener

Instruction Manual

## 1. INTRODUCTION

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Thank you for choosing the MONDIAL P-20 Golden Rose Hair Straightener. This manual provides essential information for the safe and effective use, maintenance, and troubleshooting of your new appliance. Please read it thoroughly before first use and keep it for future reference.



*Image: The MONDIAL P-20 Golden Rose Hair Straightener, designed for perfectly straight and shiny hair.*

## 2. IMPORTANT SAFETY INSTRUCTIONS

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To reduce the risk of electric shock, burns, fire, or injury, always follow these basic safety precautions:

- Read all instructions before using this appliance.
- Keep the appliance away from water. Do not use it near bathtubs, showers, basins, or other vessels containing water.
- Do not immerse the appliance in water or any other liquid.
- Always unplug the appliance immediately after use and before cleaning.
- Do not leave the appliance unattended when plugged in.
- Keep the cord away from heated surfaces.
- Never use the appliance if it has a damaged cord or plug, if it is not working properly, or if it has been dropped or damaged.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- **Caution:** Avoid direct contact with the heated plates and skin to prevent burns.
- Allow the appliance to cool completely before storing.

### 3. PRODUCT FEATURES

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The MONDIAL P-20 Golden Rose Hair Straightener is designed with advanced features for optimal performance and hair care:

- **Ceramic Coated Plates:** Ensures rapid and uniform heating, protecting hair from excessive heat exposure.
- **Tourmaline Ion Technology:** Emits negative ions that help seal hair cuticles, resulting in softer, shinier, and frizz-free hair.
- **Floating Plates:** These plates adapt to each hair strand, providing smooth straightening without leaving marks or creases.
- **Temperature Control:** Adjustable temperature settings up to 220°C, suitable for various hair types to achieve perfect straightening.
- **Bivolt (127V-220V):** Automatic voltage adjustment allows for use in different regions without needing a voltage converter.
- **Safety Lock:** A convenient lock mechanism keeps the plates closed, preventing accidental burns and facilitating compact storage.
- **360° Swivel Cord:** The rotating power cord offers greater flexibility and ease of use, preventing tangles during styling.



## REVESTIMENTO CERÂMICO COM TOURMALINE ÍON

A tecnologia emite íons negativos e fecha a cutícula dos fios. O resultado é um cabelo com mais brilho, maciez e menos frizz!

## MECHAS SEM MARCAS

As chapas flutuantes se deslocam e se ajustam a cada mecha, promovendo um alisamento sem marcas.

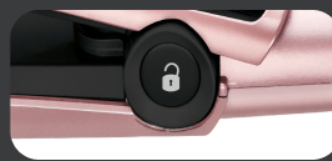


Image: Detail of the ceramic coating with Tourmaline Ion technology and floating plates for smooth, frizz-free results.



## CONTROLE DE TEMPERATURA

Selecione entre 100°C e 220°C, conforme seu tipo de cabelo, e obtenha um alisamento perfeito!



## TRAVA DE SEGURANÇA

Com as chapas fechadas, você evita acidentes e consegue guardar o item com muito mais facilidade.



Image: Close-up of the temperature control dial (100°C to 220°C) and the safety lock mechanism.



Image: Illustration of the Bivolt capability and the flexible 360° swivel cord.

## 4. GETTING STARTED (SETUP)

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1. **Unpacking:** Carefully remove the straightener from its packaging. Ensure all components are present: 1 Hair Straightener, Instruction Manual, and Technical Assistance Manual.
2. **Inspect:** Check the appliance for any signs of damage. Do not use if damaged.
3. **Power Connection:** Plug the straightener into a suitable electrical outlet. The Bivolt feature automatically adjusts to 127V or 220V.
4. **Unlock (if applicable):** If the safety lock is engaged, slide the lock switch to release the plates.

## 5. OPERATING INSTRUCTIONS

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1. **Prepare Hair:** Ensure your hair is clean, dry, and detangled before use. For best results, apply a heat protectant spray.
2. **Turn On:** Press the power button to turn on the straightener.
3. **Set Temperature:** Use the temperature control dial to select your desired heat setting, up to a maximum of 220°C. Lower temperatures are recommended for fine or damaged hair, while higher temperatures are suitable for thick or coarse hair.
4. **Heat Up:** Allow the straightener to heat up. The indicator light may flash until the desired temperature is reached.
5. **Straighten Hair:** Divide your hair into small sections. Place a section of hair between the heated plates, close the plates gently, and glide the straightener slowly and evenly from roots to ends. Do not hold the straightener in one place for too long.
6. **Repeat:** Repeat the process for all sections of hair until desired straightness is achieved.
7. **Turn Off:** After use, press the power button to turn off the appliance.
8. **Cool Down:** Unplug the straightener from the outlet and allow it to cool completely on a heat-resistant surface before storing.

## 6. CARE AND MAINTENANCE

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- **Cleaning:** Ensure the straightener is unplugged and completely cool before cleaning. Wipe the exterior surfaces and plates with a soft, damp cloth. Do not use abrasive cleaners or harsh chemicals.
- **Storage:** Once cool, engage the safety lock to keep the plates closed. Store the straightener in a dry place, away from moisture and out of reach of children. Do not wrap the power cord tightly around the appliance, as this can damage the cord.
- **Cord Care:** Regularly check the power cord for any damage. If the cord becomes damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons to avoid a hazard.

## 7. TROUBLESHOOTING

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Problem	Possible Cause	Solution
Straightener does not turn on.	Not plugged in correctly; power outlet malfunction; appliance fault.	Ensure the plug is fully inserted. Test the outlet with another device. If still not working, contact customer support.
Straightener is not heating up.	Temperature setting too low; internal fault.	Increase the temperature setting. If the issue persists, contact customer support.
Hair is not straightening effectively.	Hair is too wet; sections are too large; temperature setting too low.	Ensure hair is completely dry. Work with smaller sections. Increase the temperature setting if appropriate for your hair type.
Frizz after straightening.	Hair not fully dry; no heat protectant used; humidity.	Ensure hair is completely dry. Use a heat protectant with anti-frizz properties. Consider using a finishing product.

## 8. TECHNICAL SPECIFICATIONS

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**Brand:** MONDIAL

**Model Number:** P-20

**Model Name:** Golden Rose Line

**Product Type:** Hair Straightener

**Power Source:** Electric

**Voltage:** Bivolt (127V-220V)

**Maximum Temperature:** 220°C

**Heater Surface Material:** Ceramic

**Product Dimensions:** 3 x 3.5 x 32 cm

**Weight:** 290 g

**Material:** PP and Metal

**Color:** Rosé

**Country of Origin:** China

**Included Components:** 1 Hair Straightener, Instruction Manual, Technical Assistance Manual

290g

GOLDEN  
ROSE  
— L I N E —



Image: Dimensions of the MONDIAL P-20 Hair Straightener, showing length, width, and plate size.

## 9. WARRANTY AND CUSTOMER SUPPORT

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**Warranty:** This product comes with a 12-month manufacturer's warranty from the date of purchase. Please retain your proof of purchase for warranty claims.

**Customer Support:** For technical assistance, repairs, or any questions regarding your MONDIAL P-20 Hair Straightener, please refer to the included Technical Assistance Manual or contact MONDIAL customer service. Contact information can typically be found on the manufacturer's official website or on the product packaging.