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Kwikset 99140-024

Kwikset SmartCode 914 Traditional Smart Lock Keypad Electronic Deadbolt User Manual

Model: 99140-024 | Brand: Kwikset

1. INTRODUCTION

The Kwikset SmartCode 914 Traditional Smart Lock with Home Connect technology allows for wireless communication with other smart home devices. This electronic deadbolt provides keyless entry convenience through a backlit keypad and offers remote control capabilities (lock/unlock, status checks, notifications) when integrated with a compatible Z-Wave smart home system. It is designed for easy installation, programming, and operation, powered by 4 AA batteries. The lock also incorporates SmartKey Security for enhanced protection and re-keying functionality.

2. KEY FEATURES

- **Smart Home Integration:** Works with Alexa for voice control (requires smart home hub, Alexa device, and hub sold separately). Compatible with Z-Wave smart home systems for remote lock/unlock and status monitoring.
- **Keyless Entry:** Convenient keypad entry with a backlit keypad for increased visibility.
- **User Codes:** Program up to 30 unique user access codes for family, friends, or service providers.
- **One-Touch Locking:** Lock your door with a single touch of a button.
- **Automatic Locking:** Optional automatic door locking after 30 seconds for added peace of mind.
- **SmartKey Security:** Protects against advanced break-in techniques and allows for self re-keying in seconds.
- **Durable Construction:** Made from metal for enhanced durability.

3. SETUP AND INSTALLATION

The Kwikset SmartCode 914 is designed for easy installation. A detailed installation and user manual is included with the product. Ensure proper alignment of the lock components for smooth operation.

3.1. Installation Overview

Installation typically involves replacing an existing deadbolt. The process includes mounting the exterior keypad assembly, the interior battery pack and thumb-turn assembly, and ensuring the latch and strike plate are correctly positioned.



Image: Exterior keypad and interior assembly of the Kwikset SmartCode 914.

3.2. Z-Wave Pairing

For smart home integration, the lock needs to be paired with a compatible Z-Wave hub. It is recommended to perform pairing with the lock in close proximity to the hub before final installation on the door.

4. OPERATING INSTRUCTIONS

4.1. Locking the Door

1. **From the Exterior:** Press the "Lock" button (padlock icon) on the keypad. The deadbolt will extend, securing the door.
2. **From the Interior:** Turn the thumb-turn on the interior assembly to the locked position.
3. **Automatic Locking:** If enabled, the lock will automatically engage the deadbolt 30 seconds after being unlocked.

4.2. Unlocking the Door

1. **Using a User Code:** Enter your programmed 4-digit user code on the keypad. The keypad will illuminate, and the deadbolt will retract.
2. **Using a Key:** Insert the physical key into the keyway and turn to unlock. This is a backup option in case of battery depletion.
3. **From the Interior:** Turn the thumb-turn on the interior assembly to the unlocked position.

4.3. Programming User Codes

Refer to the included "Installation and User Manual" for detailed instructions on programming and managing up to 30 unique user codes. This typically involves using a master code and specific button sequences on the keypad.

Your browser does not support the video tag.

Video: An official Kwikset video demonstrating the quality and functionality of their locks, including aspects relevant to the SmartCode 914.

5. MAINTENANCE

5.1. Battery Replacement

The lock operates on 4 AA batteries. A low battery indicator will alert you when replacement is needed. To replace batteries, slide off the interior cover and insert new AA batteries. Ensure correct polarity.

5.2. SmartKey Re-keying

The SmartKey Security feature allows you to re-key your lock yourself in seconds, matching it to an existing Kwikset key. This is useful if you move, lose a key, or want to consolidate keys for multiple Kwikset locks. Use the provided SmartKey learn tool and follow the instructions in the manual.



Image: Illustration of the SmartKey Security feature, showing the re-keying tool and a key.

6. TROUBLESHOOTING

- **Lock Not Responding:** Check battery levels. Replace batteries if the low battery indicator is active. Ensure the interior thumb-turn is fully engaged or disengaged.
- **Keypad Not Lighting Up:** This may indicate depleted batteries. Use the physical key to unlock the door and replace the batteries.
- **Deadbolt Not Extending/Retracting Smoothly:** Verify that the lock components are properly aligned and that the door frame strike plate is correctly positioned. The latch should move freely without obstruction.
- **Z-Wave Connectivity Issues:** Ensure the lock is within range of your Z-Wave hub. Re-attempt the pairing process if necessary, following your hub's instructions.

7. SPECIFICATIONS

Feature	Detail
Brand	Kwikset
Model Number	99140-024
Lock Type	Keyed One Side
Material	Metal
Color	Venetian Bronze
Item Dimensions (L x W x H)	4.27 x 3.99 x 9.74 inches
Item Weight	3.49 pounds
Power Source	Battery Powered (4 AA batteries required, not included)
Special Features	App Control, Touchscreen (Keypad), SmartKey Security
Connectivity Protocol	Z-Wave
Controller Type	Amazon Alexa, SmartThings, Vera (Smart home hub required)
Included Components	Deadbolt exterior, Deadbolt interior, Two keys, Latch, Strike Plate, Adapter Ring, Installation and Mounting Hardware, SmartKey learn tool, Installation and User Manual
UPC	883351615457

8. WARRANTY AND SUPPORT

Kwikset provides a 1-year warranty on the electronics and mechanism of the SmartCode 914 lock. The finish is covered

by a lifetime warranty. For detailed warranty information, technical support, or to purchase replacement parts, please refer to the official Kwikset website or contact Kwikset customer service directly. The included "Installation and User Manual" contains contact information and further details.