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> rockpapa Comfort+ Kids Headphones with Microphone User Manual

## rockpapa Comfort+

# rockpapa Comfort+ Kids Headphones with Microphone User Manual

Model: Comfort+ | Brand: rockpapa

## INTRODUCTION

Welcome to the user manual for your rockpapa Comfort+ Kids Headphones. These wired over-ear headphones are designed for comfort and clear audio, featuring a built-in microphone for communication. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your headphones to ensure a reliable audio experience for school, home, and travel.

## PACKAGE CONTENTS

Please verify that all items listed below are included in your package:

- 1 x rockpapa Comfort+ Wired Headphones



Image: The rockpapa Comfort+ Kids Headphones in blue and black, showcasing the 3.5mm jack and in-line microphone.

## SETUP INSTRUCTIONS

1. **Connect to Device:** Locate the 3.5mm audio jack on your device (e.g., Chromebook, computer, laptop, smartphone, tablet, TV, PC). Insert the 3.5mm plug of the headphones firmly into the device's audio jack.
2. **Adjust Headband:** Gently extend or retract the adjustable headband to fit comfortably over your head. The earcups should fully cover your ears for optimal sound isolation.



Image: Illustration showing the 3.5mm audio jack connecting to various compatible devices like phones, tablets, PCs, and Chromebooks.

## OPERATING INSTRUCTIONS

The rockpapa Comfort+ headphones feature an in-line microphone with integrated controls for convenient audio management.

- **Play/Pause Audio:** Press the button on the in-line control once to play or pause audio playback.
- **Skip Tracks:**
  - Press the button twice quickly to skip to the next track.
  - Press the button three times quickly to go back to the previous track.
- **Answer/End Calls:** Press the button once to answer an incoming call. Press it again to end an active call.
- **Microphone Usage:** The built-in HD microphone is automatically active when connected to a compatible device for calls or voice recording. Ensure the microphone is positioned appropriately for clear voice capture.



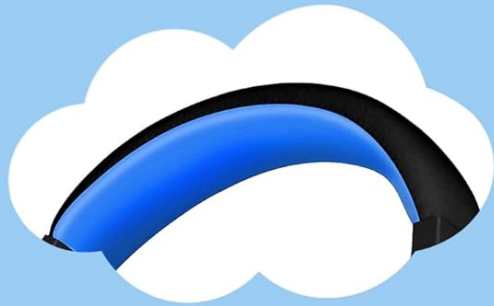
Image: A close-up of the headphone cable showing the in-line control button and HD microphone, with labels for play/pause and microphone function.

## MAINTENANCE AND CARE

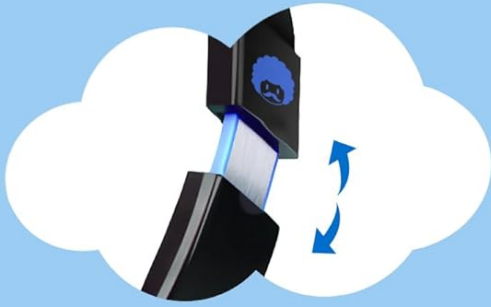
Proper care will extend the lifespan of your rockpapa Comfort+ headphones.

- **Cleaning:** Use a soft, dry cloth to clean the earcups and headband. Avoid using harsh chemicals or abrasive materials.
- **Storage:** When not in use, store the headphones in a clean, dry place. The foldable design allows for compact storage. Avoid tangling the cable.
- **Cable Care:** The headphones feature a tangle-free nylon woven cable. Avoid excessive pulling or bending of the cable, especially near the connectors.
- **Environmental Conditions:** Do not expose the headphones to extreme temperatures, humidity, or direct sunlight. These headphones are not water-resistant.

# Comfortable & Durable



Soft Headband



Twistable Headband



Soft Padded Cushions



Image: Diagram highlighting the soft headband, twistable headband, and soft padded cushions, indicating comfort and durability features.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
No sound or low volume	Headphone plug not fully inserted. Device volume too low or muted. Incorrect audio output selected on device.	Ensure the 3.5mm plug is fully inserted into the device's audio jack. Increase the volume on your connected device. Check your device's audio settings to ensure headphones are selected as the output.

Problem	Possible Cause	Solution
Microphone not working or unclear audio	Microphone input not selected on device.	Verify your device's audio input settings to ensure the external microphone is selected.
	Microphone port obstruction.	Ensure the microphone is not obstructed and is positioned correctly.
	Device compatibility issue.	While compatible with most devices, some older devices may have limited microphone functionality.
Headphones are uncomfortable	Improper headband adjustment.	Adjust the headband to ensure a snug yet comfortable fit. The earcups should rest gently over the ears.

## SPECIFICATIONS

Feature	Detail
Model Name	Comfort+
Connectivity Technology	Wired
Headphones Jack	3.5 mm Jack
Audio Driver Size	40 Millimeters
Frequency Response	20 Hz - 20 kHz
Sensitivity	98 dB
Impedance	32 Ohm
Noise Control	Sound Isolation
Special Features	Adjustable Headband, Lightweight, Microphone Included, Tangle Free Cord, Universal Phone Control
Compatible Devices	Cellphones, Desktops, Laptops, Tablets
Item Weight	0.25 Kilograms (8.8 ounces)
Product Dimensions	7.9 x 7.5 x 3.15 inches
Water Resistance Level	Not Water Resistant
Material	Plastic, Faux Leather (earpads)

## WARRANTY AND SUPPORT

rockpapa provides protection against manufacturer defects for all wired headphones at no additional charge.

For any questions or assistance while using your product, please contact rockpapa customer service. You can expect a response within 12-24 hours.

- **Contact Information:** Refer to the product packaging or the official rockpapa website for the most current support contact details.
- **Online Resources:** Visit the [rockpapa Store on Amazon](#) for additional product information and support.

## SAFETY INFORMATION

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- **Hearing Protection:** To prevent possible hearing damage, do not listen at high volume levels for long periods.
- **Traffic Safety:** Do not use headphones while driving, cycling, or walking in traffic, as this may distract you and create a hazard.
- **Choking Hazard:** Keep the product and its components out of reach of small children to prevent accidental ingestion.

