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Diversey 100961733

Diversey Soft Care Instant Hand Sanitizer AF Cartridge

Model: 100961733 - User Manual

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1. Introduction

This manual provides essential information for the proper use, installation, and maintenance of the Diversey Soft Care Instant Hand Sanitizer AF 1,300 ml Cartridge (Model 100961733). This alcohol-free hand sanitizer is designed for effective hand hygiene, killing germs while conditioning the skin.





Figure 1: Diversey Soft Care Instant Hand Sanitizer AF 1,300 ml Cartridge.

The Soft Care Instant Hand Sanitizer AF is an alcohol-free instant hand sanitizer rub. It is formulated with skin conditioning emollients to help protect against irritation, keeping skin smooth and soft. This sanitizer effectively kills germs while moisturizing and nurturing the skin, even for frequent users. Its dye-free formula minimizes the chance of irritation, promoting acceptance among healthcare staff and patients.

2. Safety Information

Please read all safety information before using this product.

- For external use only. Do not ingest.
- Avoid contact with eyes. In case of contact, rinse eyes thoroughly with water.
- Keep away from naked flame or direct heat sources. This product is flammable.
- Keep out of reach of children.

- Discontinue use if irritation or redness develops. If condition persists for more than 72 hours, consult a doctor.

3. Product Features

The Diversey Soft Care Instant Hand Sanitizer AF offers several key benefits:

- **Complete Hand Hygiene:** Ensures thorough hand hygiene without the need for water or soap.
- **Skin Conditioning:** Enriched with emollients to help protect against irritation and maintain skin smoothness and softness.
- **Quick Evaporation:** Evaporates quickly after application, leaving hands feeling clean and refreshed.
- **Gentle Formula:** Gentle on hands, suitable for frequent use.
- **Versatile Application:** Ideal for various environments where sanitizing is required and alcohol-based products are not preferred, such as retail, educational facilities, and municipal buildings.



Figure 2: Diversey Soft Care products are designed for various hand hygiene needs.

4. Ingredients

The formulation of Diversey Soft Care Instant Hand Sanitizer AF includes:

- Water
- Propane-1,2-diol
- Cocamidopropyl betaine
- Ethylene glycol phenyl ether
- Quaternary ammonium compounds, benzyl-C8-18-alkyldimethyl, chlorides
- Ethylene glycol phenyl ether

Active Ingredients: Benzalkonium Chloride

5. Setup and Installation

This product is a cartridge designed for use with compatible Diversey hand sanitizer dispensers. Follow these general steps for installation:

1. **Prepare the Dispenser:** Ensure the dispenser is clean and free from any residue. If replacing an empty cartridge,

remove it according to the dispenser's instructions.

2. **Open the Dispenser:** Unlock and open the dispenser cover.
3. **Insert Cartridge:** Carefully align the new Diversey Soft Care Instant Hand Sanitizer AF cartridge with the dispenser's internal mechanism. Push firmly until it clicks securely into place. Ensure the nozzle is correctly positioned.
4. **Close Dispenser:** Close the dispenser cover and lock it.
5. **Prime the Dispenser (if necessary):** For first-time use or after a cartridge change, you may need to press the dispenser lever/button a few times to prime the pump and dispense the product.



Figure 3: Cartridge design for easy installation into compatible dispensers.

Refer to your specific dispenser's user manual for detailed installation instructions.

6. Operating Instructions

Once the cartridge is correctly installed in a compatible dispenser, follow these steps for effective hand sanitization:

1. **Dispense Product:** Place your hand under the dispenser nozzle and activate the dispenser to release 0.4 to 1.0 mL of sanitizer into your palm.
2. **Rub Hands Vigorously:** Rub your hands together vigorously, ensuring the sanitizer covers all surfaces of your hands, including between fingers and under nails.
3. **Air Dry:** Continue rubbing until your hands are completely dry. Do not rinse with water.

This product is designed for quick evaporation, leaving no sticky residue.

7. Maintenance

To ensure optimal performance and hygiene, consider the following maintenance tips:

- **Regular Cleaning:** Periodically clean the exterior of the dispenser with a damp cloth to remove dust and spills.
- **Cartridge Replacement:** Replace the cartridge promptly when it is empty. Do not attempt to refill empty cartridges.
- **Storage:** Store unused cartridges in a cool, dry place, away from direct sunlight and heat sources.
- **Check Expiration Date:** Always check the expiration date on the cartridge before installation to ensure product

efficacy.

8. Troubleshooting

If you encounter issues with your Diversey Soft Care Instant Hand Sanitizer AF cartridge or dispenser, consider the following:

Problem	Possible Cause	Solution
No product dispenses	Cartridge empty Cartridge not installed correctly Dispenser mechanism jammed	Replace cartridge Re-install cartridge, ensuring it clicks into place Check dispenser for obstructions or consult dispenser manual
Product dispenses slowly or inconsistently	Low product level Air in pump Nozzle partially blocked	Replace cartridge soon Prime dispenser several times Gently clean nozzle opening (do not poke with sharp objects)
Skin irritation after use	Individual sensitivity Expired product	Discontinue use. Consult a medical professional if irritation persists. Check expiration date on cartridge. Replace if expired.

For issues related to the dispenser unit itself, please refer to the specific dispenser's troubleshooting guide or contact Diversey customer support.

9. Specifications

- **Product Name:** Soft Care Instant Hand Sanitizer AF
- **Brand:** Diversey
- **Model Number:** 100961733
- **Volume:** 1,300 mL (43.96 Fluid Ounces)
- **Form:** Gel
- **Scent:** Fresh Scent
- **Active Ingredient:** Benzalkonium Chloride
- **Special Features:** Alcohol-Free, Antimicrobial, Quick Dry, Skin Conditioning Emollients
- **Product Dimensions:** Approximately 11.63 x 10.75 x 10.75 inches (for the 6-carton pack, individual cartridge dimensions may vary)
- **Weight:** Approximately 2.87 Pounds (for the 6-carton pack)
- **Date First Available:** June 19, 2018

10. Warranty and Support

Specific warranty information for the Diversey Soft Care Instant Hand Sanitizer AF cartridge is not provided in this manual. For details regarding product warranty, technical support, or to report any issues, please contact Diversey directly through

their official website or customer service channels.
You can visit the **Diversey Store on Amazon** for more information or to find contact details.

11. Legal Disclaimer

Statements regarding dietary supplements have not been evaluated by the FDA and are not intended to diagnose, treat, cure, or prevent any disease or health condition. This product is a hand sanitizer and should be used as directed for hygiene purposes only.

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