

## Microsoft GHV-00001

# Microsoft Precision Mouse

## USER MANUAL

### 1. Introduction

The Microsoft Precision Mouse is engineered for exceptional accuracy, comfort, and control, designed to enhance productivity and workflow. It features flawless scrolling, an ergonomic design, and three programmable buttons for a personalized experience.



Image: The Microsoft Precision Mouse, a sleek black device with a textured scroll wheel and two silver side buttons, designed for comfortable use.

### 2. Setup

#### 2.1 Connecting Your Mouse

The Microsoft Precision Mouse offers versatile connectivity options, supporting both Bluetooth and wired USB connections.

- **Bluetooth Connection:** To connect via Bluetooth, ensure your device's Bluetooth is enabled. The mouse can pair with and seamlessly work across up to three computers, offering multi-tasking power.

- **Wired USB Connection:** Connect the mouse directly to your computer using a compatible USB cable. When connected via cable, the mouse operates as a wired device and charges simultaneously.

For detailed pairing instructions, refer to your operating system's Bluetooth device management settings.

## 2.2 Initial Charge

Before first use, it is recommended to fully charge the mouse. Connect the mouse to a USB power source using the provided charging cable.

## 3. Operating the Mouse

### 3.1 Ergonomics and Comfort

The Microsoft Precision Mouse is designed for extended use with thoughtful ergonomic details. It features side grips, a dedicated thumb rest, and an elegant curved shape that conforms comfortably to your hand, reducing strain during long hours of work.

### 3.2 Flawless Scrolling

Experience precise control with patented magnetic scrolling. The mouse offers two distinct scrolling modes:

- **Smooth Scrolling:** Ideal for navigating long documents or web pages with fluid, continuous motion.
- **Tactile Scrolling:** Provides distinct steps for precise control, useful for tasks requiring fine adjustments.

Switch between these modes using the dedicated button located below the scroll wheel.

### 3.3 Programmable Buttons

The mouse includes three programmable buttons, typically located on the side. These buttons can be customized to perform various functions, enhancing your productivity. Customization options may vary and are not available on devices running Windows 10 S or Mac OSX.

### 3.4 Smart Switching (Multi-Device Functionality)

Leverage the mouse's multi-tasking capabilities by pairing it with up to three different computers. The Smart Switching feature allows for seamless transitions between devices. Note that Smart Switching is not available on devices running Windows 10 S or Mac OSX.

## 4. Maintenance

### 4.1 Battery Management

The Microsoft Precision Mouse is equipped with a rechargeable battery. Battery life can vary based on usage. To charge, connect the mouse via its USB port to a power source. It is recommended to charge the battery regularly to ensure uninterrupted performance.

### 4.2 Cleaning Instructions

To maintain the mouse's appearance and functionality, clean it periodically. Use a soft, lint-free cloth slightly dampened with water or a mild cleaning solution. Avoid using abrasive cleaners or spraying liquids directly onto the mouse.

## 5. Troubleshooting

If you encounter issues with your Microsoft Precision Mouse, consider the following common solutions:

- **Connectivity Issues (Bluetooth):** If the mouse frequently disconnects or fails to connect, ensure it is within range of your device. Try re-pairing the mouse or restarting your computer's Bluetooth service. Check for driver updates for your Bluetooth adapter.
- **Wired Connection Disconnects:** If the mouse disconnects when wired, try a different USB port or cable. Ensure the cable is securely connected to both the mouse and the computer.
- **Choppy Cursor Movement:** This can occur with wireless connections. Try power cycling the mouse (turn it off and on again). Ensure there are no strong interference sources nearby. Update mouse drivers.
- **Scroll Wheel Ineffectiveness:** If the scroll wheel becomes unresponsive or scrolls too slowly, try switching between the smooth and tactile scrolling modes. For wired connections, disconnecting and reconnecting the USB cable may resolve the issue.
- **Programmable Buttons Not Working:** Ensure you have the necessary software installed for customization (e.g., Microsoft Mouse and Keyboard Center). Remember that customization is not available on Windows 10 S or Mac OSX.

For persistent issues, visit the official Microsoft support website for further assistance and updated drivers.

## 6. Specifications

Feature	Detail
Brand	Microsoft
Model Number	GHV-00001
Hardware Platform	Laptop, PC
Operating System Compatibility	Chrome OS, Windows, Mac
Item Weight	13.4 ounces
Product Dimensions (LxWxH)	5.98 x 4.06 x 2.76 inches
Color	Black
Power Source	Corded Electric
Batteries	1 AA battery required (included)
Connectivity Technology	Bluetooth, Wired, USB
Special Feature	Ergonomic Design
Movement Detection Technology	Optical

## 7. Warranty and Support

### 7.1 Legal Disclaimer

Customization and Smart Switching features are not available on devices running Windows 10 S or Mac OSX.

### 7.2 Product Warranty

For information regarding the product warranty, please refer to the documentation included with your purchase or visit the official Microsoft support website. Warranty terms and conditions may vary by region.

### 7.3 Customer Support

Should you require further assistance, technical support, or have questions not covered in this manual, please visit the official Microsoft support website or contact their customer service channels. Links to support resources can typically be found on the product packaging or Microsoft's official website.

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Documents - Microsoft – GHV-00001



[\[pdf\]](#) Guide

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Mouse Part Code **GHV-00001** RVF-00052 KTF-00001 HDQ-00001 H3S-00003  
Description Black Precision Mouse Arc Touch Mouse Modern Mobile Mouse Classic  
IntelliMouse Sculpt Comfort Mouse Price Connection Quality Ergonomic Battery life  
Box Why buy MSRP 99.99 Bluetooth Premium Yes 3 months Reta...  
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Personally customizable. ELG-00001 Arc Mouse MSRP 79.99 BL...  
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