

Mitel 5330e

Mitel 5330e IP Phone User Manual

INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, and maintenance of your Mitel 5330e IP Phone. Please read this manual thoroughly to ensure proper use and to maximize the functionality of your device.

PRODUCT OVERVIEW

The Mitel 5330e IP Phone is an enterprise-class telephone designed for advanced communication needs. It features dual integrated Gigabit Ethernet ports, enabling high-speed network connectivity. This device offers real-time access to various applications and services, including web browsing, contact lists, and call history logs, alongside extensive customizable user settings.



Figure 1: Mitel 5330e IP Phone. An overhead view of the Mitel 5330e IP Phone, featuring its black handset, silver and black base, large display, and keypad. An Ethernet cable is coiled next to the phone.

Key Features:

- Large back-lit graphics display (160x320 pixels) with auto-dimming functionality.
- Twenty-four programmable, multi-functional, self-labeling keys, organized into three pages with eight keys each, for speed dialing, line appearances, and feature access.
- Twelve fixed function keys: Hold, Settings, Message, Speaker, Mute, Transfer/Conference, Redial, Cancel, Volume/Ringing/Contrast Up and Down, Previous Page, and Next Page.
- Three context-sensitive soft keys for intuitive feature access.

SETUP

1. **Unpacking:** Carefully remove all components from the packaging. Verify that all parts are present: the phone base, handset, coiled handset cord, and Ethernet cable.
2. **Handset Connection:** Connect the coiled handset cord to the handset and to the designated port on the phone base.
3. **Network Connection:** Connect one end of the Ethernet cable to the LAN port on the back of the phone and the other end to an active network jack or a network switch/router. The 5330e features dual integrated Gigabit Ethernet ports.
4. **Power Connection:** The phone typically receives power over Ethernet (PoE). If PoE is not available, connect an appropriate power adapter (sold separately) to the power port on the phone and then to a power outlet.
5. **Initial Boot-up:** The phone will power on automatically once connected to the network/power. It will then initiate its boot-up sequence and connect to your VoIP system.

OPERATING INSTRUCTIONS

Making and Receiving Calls:

- **To Make a Call:** Lift the handset or press the **Speaker** button. Dial the desired number using the keypad.
- **To Answer a Call:** Lift the handset or press the flashing line key, or press the **Speaker** button.
- **To End a Call:** Replace the handset or press the **Speaker** button again if using speakerphone.

Using Fixed Function Keys:

- **Hold:** Places an active call on hold.
- **Settings:** Accesses phone settings and preferences.
- **Message:** Accesses your voicemail messages.
- **Speaker:** Toggles speakerphone mode on/off.
- **Mute:** Mutes your microphone during a call.
- **Transfer/Conference:** Initiates call transfer or conference call features.
- **Redial:** Dials the last number called.
- **Cancel:** Cancels an action or exits a menu.
- **Volume/Ringing/Contrast Up and Down:** Adjusts volume, ringer volume, or display contrast.
- **Previous Page/Next Page:** Navigates through programmable key pages.

Programmable Keys:

The 24 programmable keys can be configured for speed dialing, line appearances, or feature access. Use the **Previous Page** and **Next Page** buttons to cycle through the three available pages of keys.

MAINTENANCE

- **Cleaning:** Use a soft, damp cloth to clean the phone's exterior. Avoid abrasive cleaners or solvents. Do not spray liquids directly onto the phone.
- **Cable Management:** Ensure all cables are securely connected and not tangled or pinched to prevent damage.
- **Software Updates:** Your system administrator typically manages software updates for IP phones. Contact your IT department for any required firmware updates.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Phone does not power on.	No power over Ethernet (PoE) or power adapter not connected.	Verify Ethernet cable connection to a PoE-enabled port or ensure power adapter is securely connected and functional.
No dial tone.	Network connectivity issue or phone not registered with VoIP system.	Check Ethernet cable connection. Restart the phone. Contact your IT administrator if the issue persists.
Display is blank or dim.	Power issue or contrast setting.	Check power connection. Adjust display contrast using the dedicated fixed function keys.

SPECIFICATIONS

- **Brand:** Mitel
- **Model:** 5330e IP Phone
- **Part Number:** 50006476
- **Dimensions (L x W x H):** 9.25 x 7.48 x 7.09 inches
- **Weight:** Approximately 2.21 pounds
- **Color:** Black
- **Material:** Metal, Plastic
- **Telephone Type:** Corded
- **Power Source:** Corded Electric (PoE capable)
- **Dialer Type:** Single Keypad
- **Answering System Type:** Digital
- **Compatible Devices:** VoIP services, computer systems, answering machines

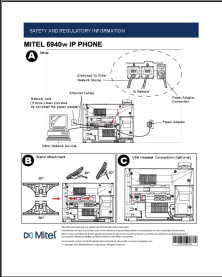
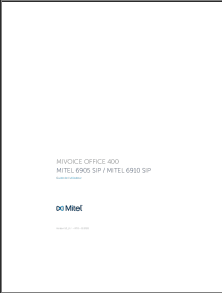
WARRANTY AND SUPPORT

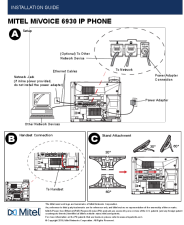
This Mitel 5330e IP Phone is a Certified Refurbished product. It is tested and certified to look and work like new. The refurbishing process includes functionality testing, basic cleaning, inspection, and repackaging.

The product ships with all relevant accessories and includes a minimum 90-day warranty provided by the seller. For support or warranty claims, please refer to the documentation provided by the seller or contact your system administrator.

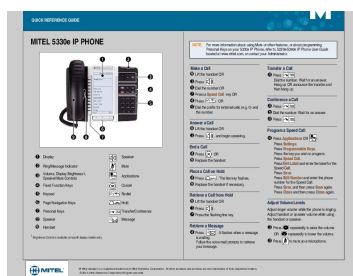
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Related Documents - 5330e

	Mitel EX Controller, GX Gateway, AG4100, TA7100 Installation and Configuration Guide This document provides detailed instructions for the installation and configuration of Mitel EX Controller, GX Gateway, AG4100 Analog Gateways, and TA7100 series devices within the MiVoice 5000 solution.
	Mitel 6940w IP Phone: Safety, Regulatory Information, and Features Comprehensive safety, regulatory, and connection information for the Mitel 6940w IP Phone (Model EHTPERS3). This document details product features, setup instructions, network and power connections, and essential safety precautions, including FCC and EU compliance.
	Mitel 7x2 DECT Telefone: Schnelle Bedienungsanleitung für 712DT, 722DT, 732D, 742D Diese Schnellbedienungsanleitung bietet detaillierte Informationen zur Bedienung der Mitel 7x2 DECT Telefone (Modelle 712DT, 722DT, 732D, 742D), einschließlich Tastenfunktionen, Anzeige-Symbolen, LED-Indikatoren und grundlegenden Gesprächsfunktionen. Zusätzliche Benutzerdokumentation ist auf www.mitel.com verfügbar.
	Guide de l'utilisateur Mitel 6905 SIP / 6910 SIP pour MiVoice Office 400 Ce guide de l'utilisateur fournit des instructions détaillées sur l'utilisation des téléphones Mitel 6905 SIP et 6910 SIP au sein du système de communication MiVoice Office 400. Découvrez les fonctionnalités, la configuration et les conseils d'utilisation pour optimiser votre expérience téléphonique professionnelle.

	Mitel MiVoice 6930 IP Phone Installation Guide Learn how to install and set up your Mitel MiVoice 6930 IP Phone with this comprehensive installation guide. Discover its features, connectivity options, and safety precautions for optimal performance.
	Mitel MiVoice 5000: Manuel de Mise en Œuvre du Service SBC Guide complet pour l'implémentation et la configuration du service Session Border Controller (SBC) sur les systèmes Mitel MiVoice 5000, incluant Trunk SIP, Mitel Dialer OTT, Unify Phone et Remote Worker. Détaille les architectures, la sécurité et les paramètres réseau.

Documents - Mitel – 5330e

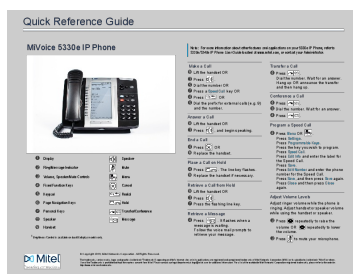


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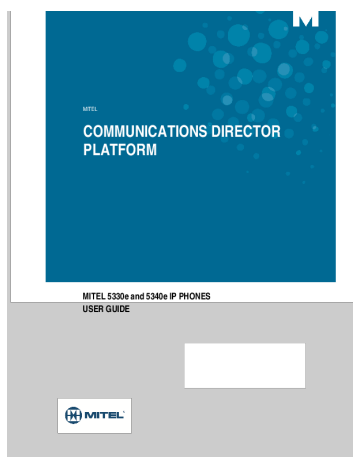


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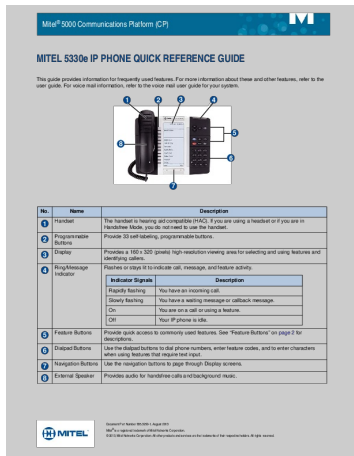
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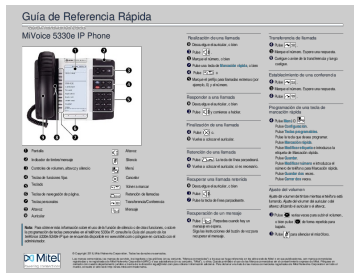
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For more information about these and other features, refer to the user guide. For voice mail information, refer to the voice mail user guide for your sys...

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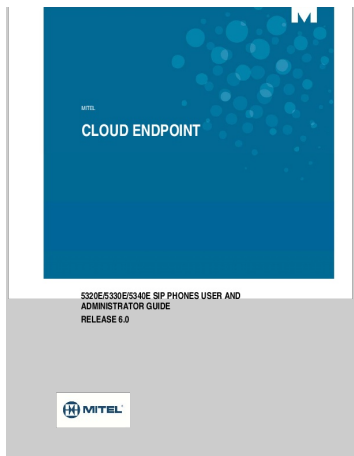
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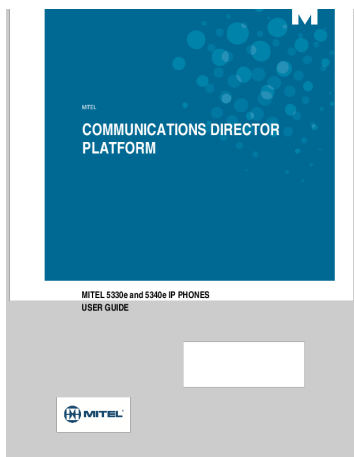


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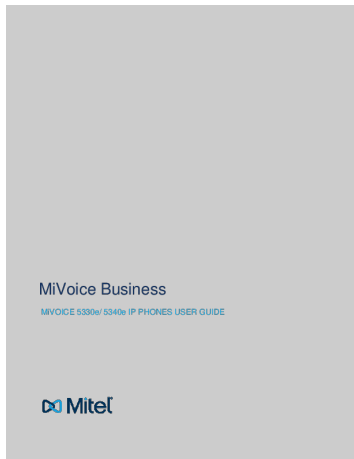


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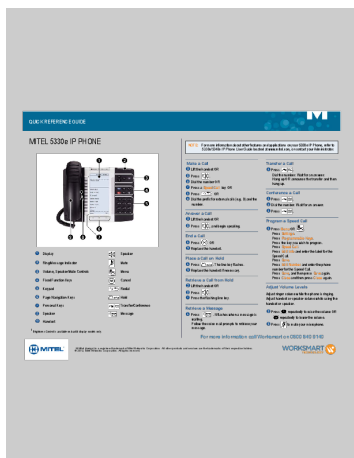


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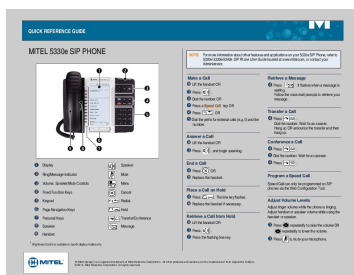


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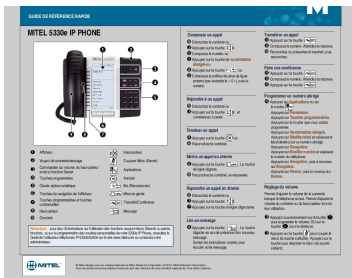
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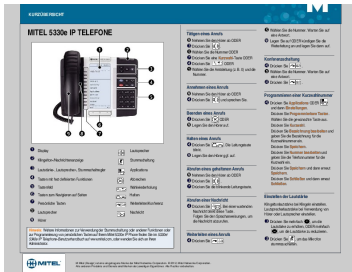


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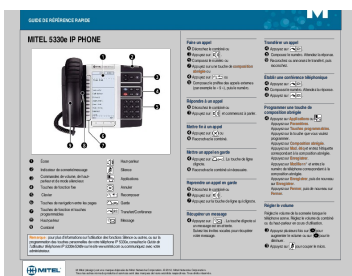


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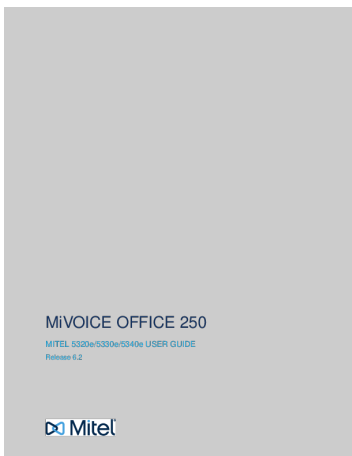


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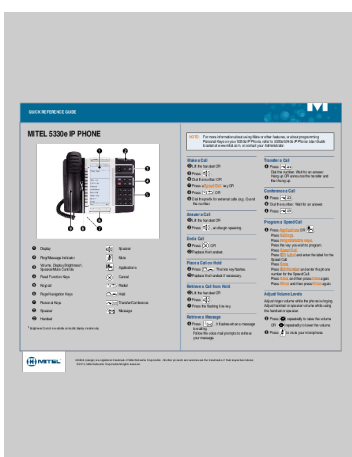
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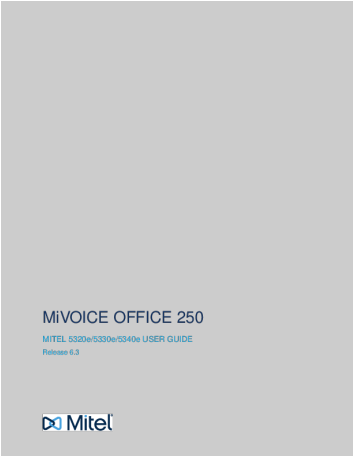
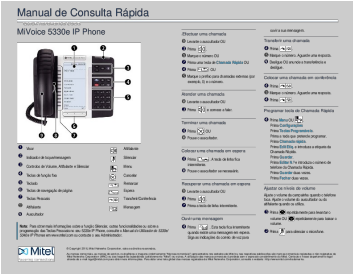
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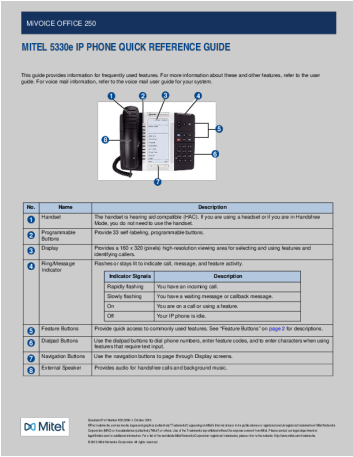
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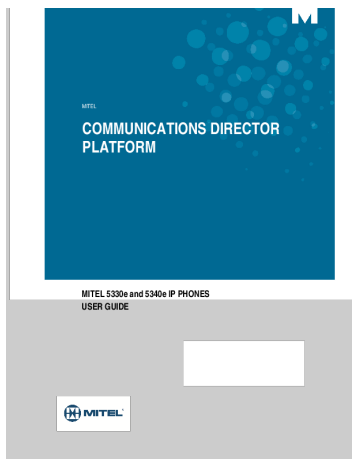
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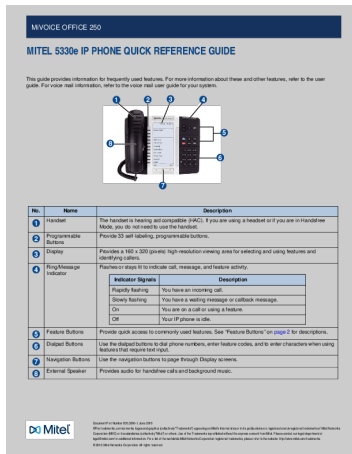


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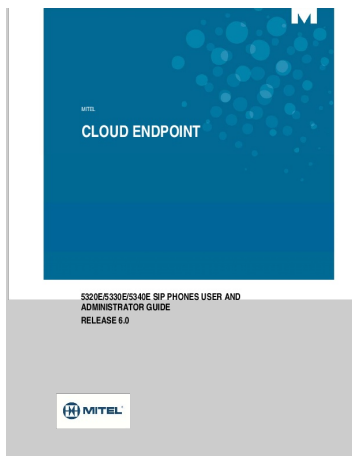
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guide provides information for frequently used features. For more information about
these and other features, refer to the user guide. For voice mail information, refer to
the voice mail user guide for your system. 1 2 3 4 5 8 ...

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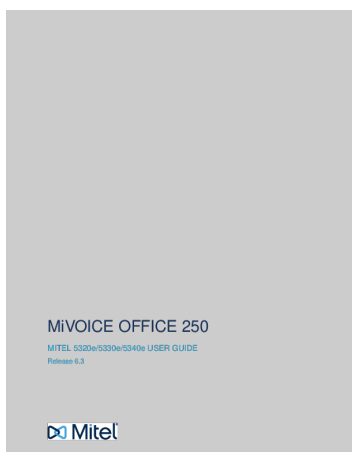


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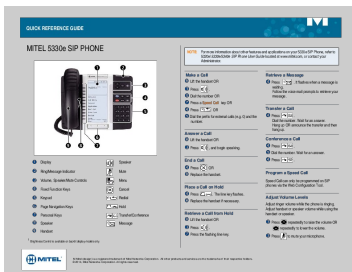
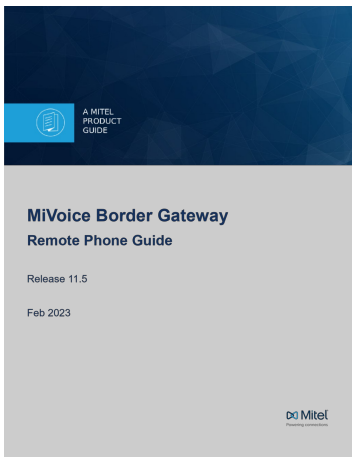
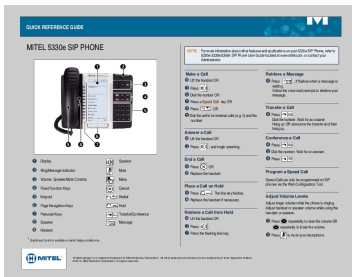
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HTML Applications and Wideband Audio The Mitel **5330e** IP Phone is a full-feature

enterprise class telephone that provides users with real-time access to applications

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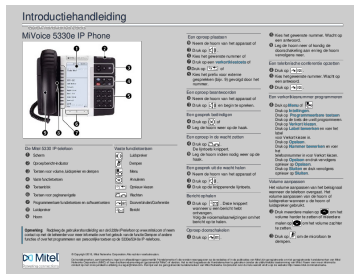
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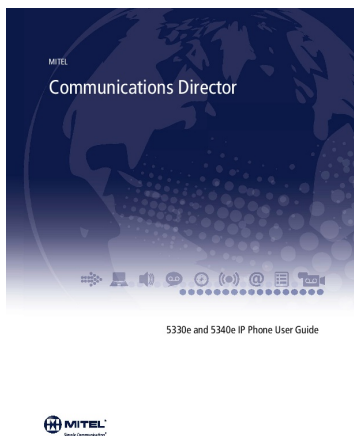
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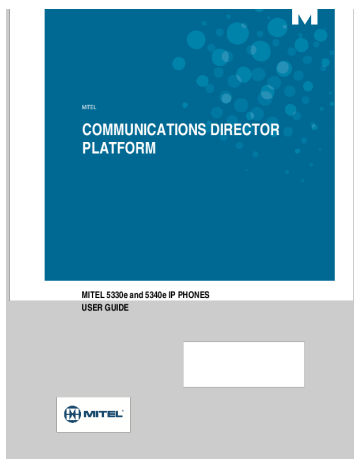
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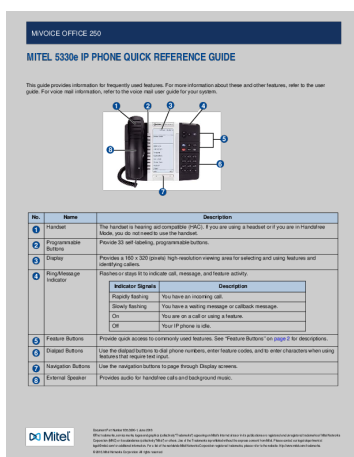
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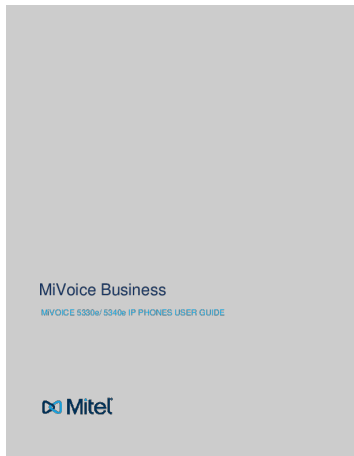
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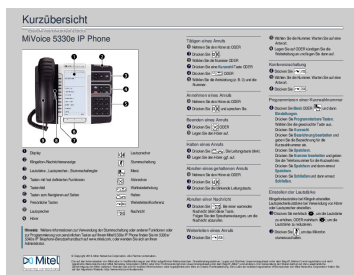


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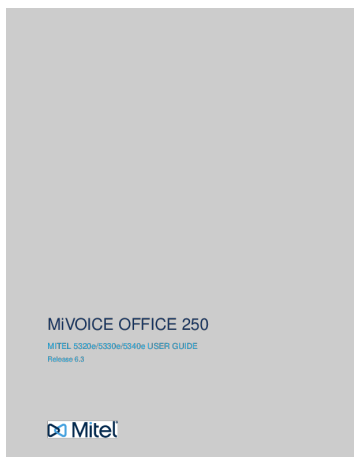


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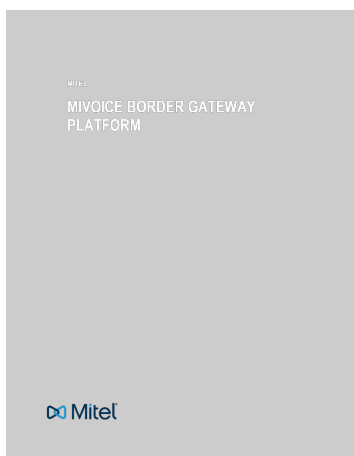


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Volume, Speaker/Mute Controls Fixed Function Keys Keypad Page Navigation Keys
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models only. Speaker Mute Menu Cancel Redial Hold T...

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Mitel 5330 IP-telefoon Scherm Oproep/bericht-indicator Toetsen voor volume,
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Pantalla Indicador de timbre/mensaje Controles de volumen, altavoz y silencio Teclas
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Auricular Altavoz Silencio Men Cancelar Volver a mar...

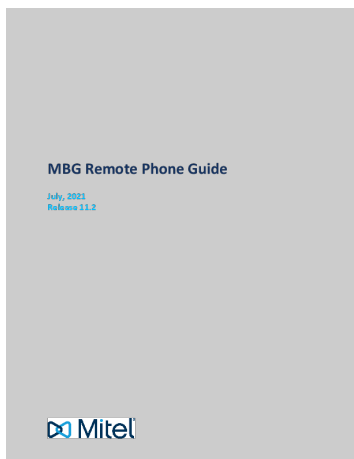
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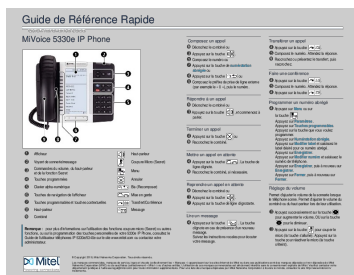
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guide provides information for frequently used features. For more information about

these and other features, refer to the user guide. For voice mail information, refer to

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