

WALI GSDM002

WALI GSDM002 Dual Monitor Gas Spring Desk Mount Instruction Manual

Model: GSDM002

INTRODUCTION

This manual provides detailed instructions for the safe and proper installation, operation, and maintenance of your WALI GSDM002 Dual Monitor Gas Spring Desk Mount. Please read this manual thoroughly before installation and retain it for future reference. If you have any questions or require assistance, please contact WALI customer support.

SAFETY INFORMATION

WARNING: Failure to read and follow all instructions may result in personal injury or damage to the product. Always ensure the mounting surface can safely support the combined weight of the mount and monitors. Do not exceed the maximum weight capacity. Use safety gear and proper tools during installation.

- Verify VESA compatibility and monitor weight before installation.
- Do not overtighten screws to avoid damage.
- Ensure all connections are secure before use.
- Keep children away from moving parts.

PACKAGE CONTENTS

Please check that all components are present and undamaged:

- 1 x WALI Dual Monitor Gas Spring Stand
- Mounting Hardware Kit
- User Manual



Image: The WALI GSDM002 Dual Monitor Gas Spring Desk Mount, showcasing its two monitor arms attached to a central pole, with both C-clamp and grommet mounting options visible.

SPECIFICATIONS

Feature	Detail
Model Number	GSDM002
Compatible Screen Size	13" to 32"
Maximum Weight Capacity	19.8 lbs per arm
VESA Compatibility	75x75mm, 100x100mm
Mounting Options	C-Clamp, Grommet Base
C-Clamp Thickness Range	0.39" - 2.76"
Grommet Base Thickness Range	0.39" - 1.97"
Tilt Range	+70° / -45°

Swivel Range	+/-180°
Rotation	360°
Max Height	26.6"
Max Extension	20.3"
Material	Alloy Steel

SETUP AND INSTALLATION

Step 1: Choose Your Mounting Option

The WALI GSDM002 offers two installation methods: C-clamp or Grommet Base. Select the option that best suits your desk.

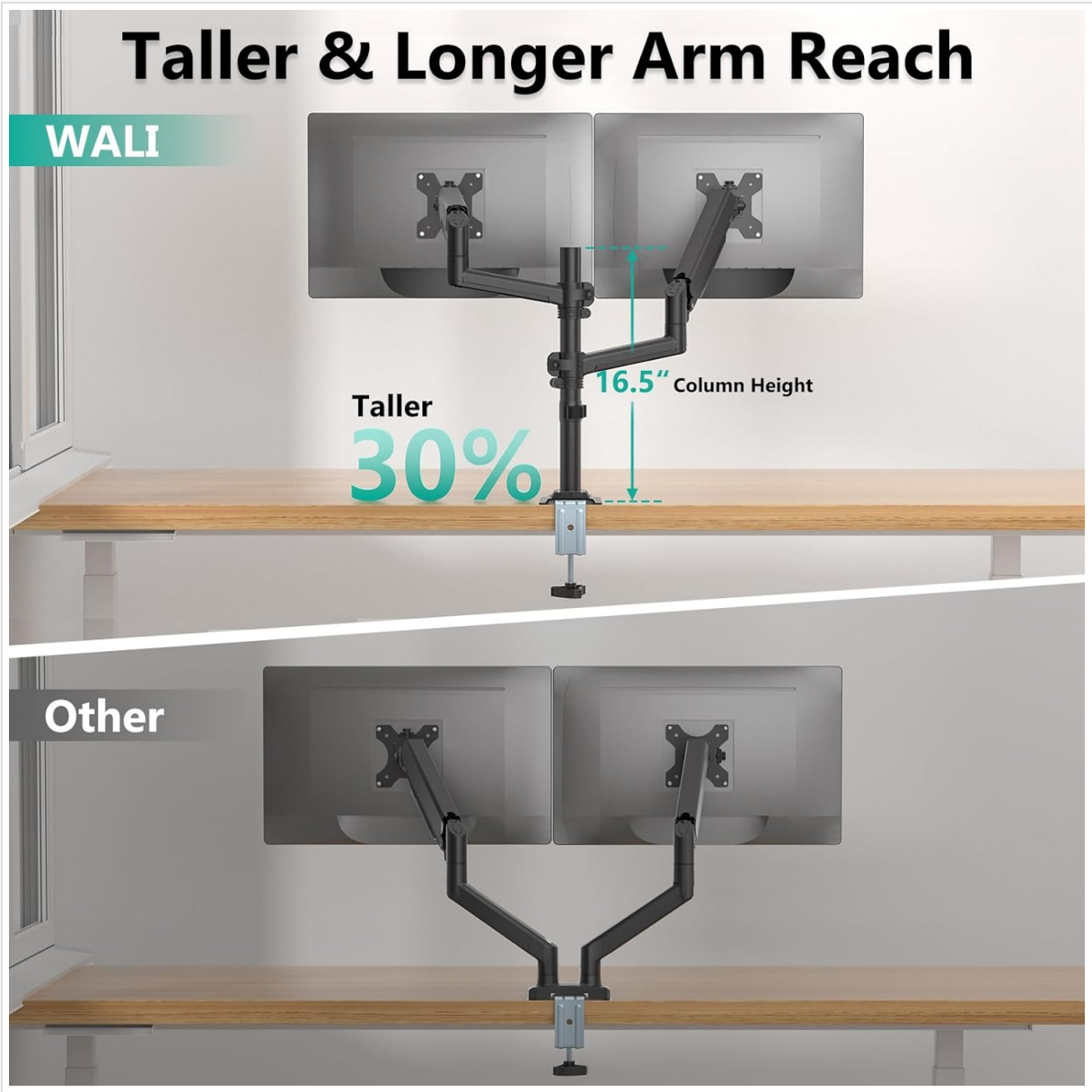


Image: A visual comparison of the C-clamp mounting method, which secures to the edge of a desk, and the grommet base method, which uses an existing hole in the desk.

C-Clamp Installation:

1. Attach the C-clamp to the bottom of the main pole.

2. Position the C-clamp on the edge of your desk and tighten the knob until secure. Ensure the desk thickness is between 0.39" and 2.76".

Grommet Base Installation:

1. If your desk has a grommet hole, insert the grommet base through the hole.
2. Secure the base from underneath the desk using the provided hardware. Ensure the desk thickness is between 0.39" and 1.97".

Step 2: Attach Monitor Arms to Pole

Slide the monitor arms onto the central pole at your desired height. Use the provided Allen key to tighten the set screws on the arms to secure them in place.

Step 3: Attach Monitors to VESA Plates

1. Carefully attach your monitors to the VESA plates on each arm using the appropriate screws from the hardware kit. Ensure your monitors have VESA mounting holes (75x75mm or 100x100mm).
2. Confirm that each monitor weighs no more than 19.8 lbs.



Image: Two monitors are shown mounted on the WALI GSDM002, demonstrating its compatibility with large screens and flexible orientation, with one monitor in portrait mode and the other in landscape mode.

Monitor Positioning

The gas spring arms allow for flexible positioning of your monitors. You can adjust the height, tilt, swivel, and rotation to achieve an ergonomic viewing angle.

- **Height Adjustment:** Gently push or pull the monitor up or down.
- **Tilt:** Tilt the monitor screen $+70^{\circ}$ upwards or -45° downwards.
- **Swivel:** Swivel the monitor $\pm 180^{\circ}$ horizontally.
- **Rotation:** Rotate the monitor 360° for portrait or landscape orientation.

Full Motion Adjustable

Customize your viewing angle

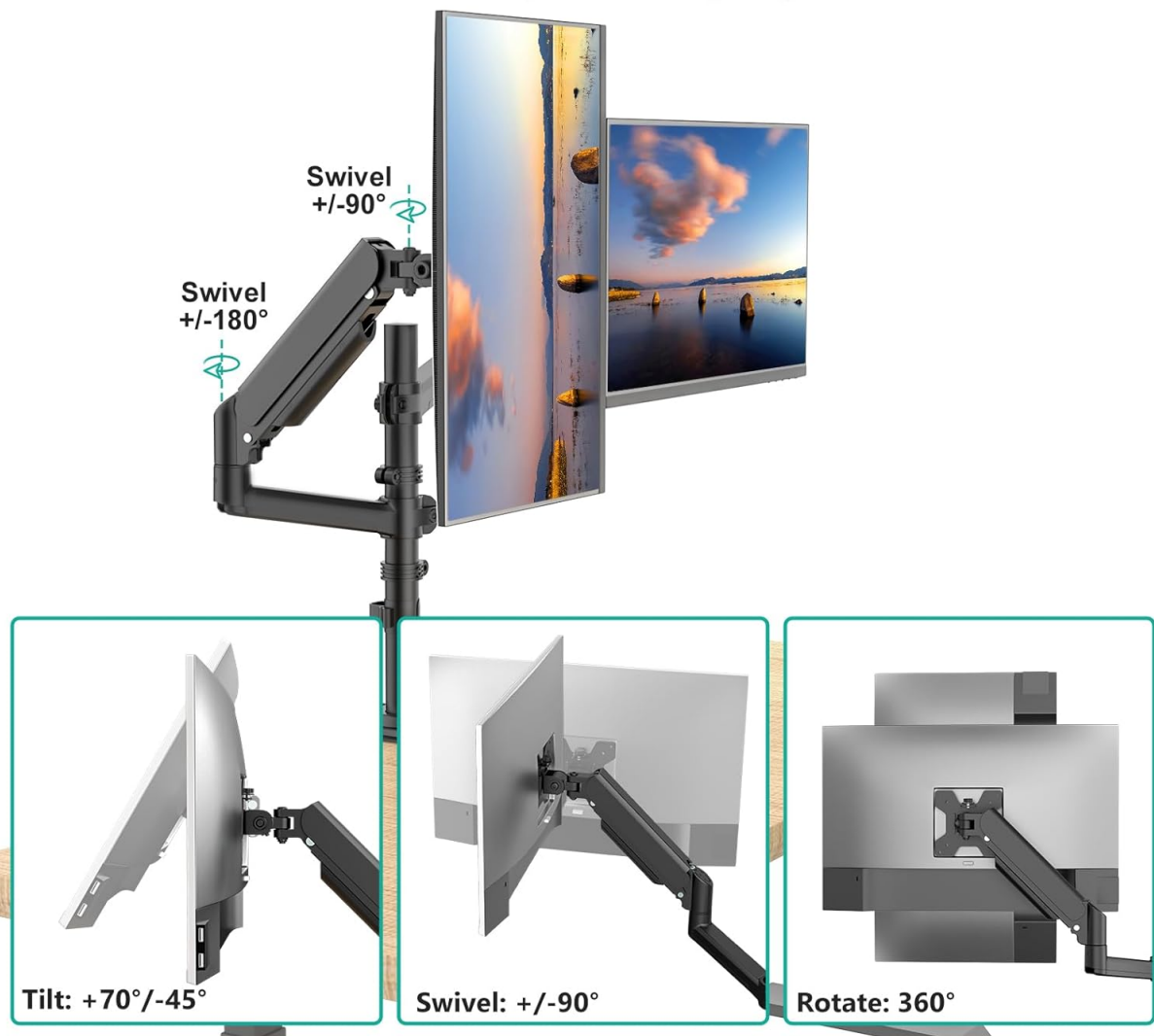


Image: A diagram illustrating the full range of motion for the monitor arm, including tilt ($+70^{\circ}/-45^{\circ}$), swivel ($\pm 180^{\circ}$), and 360° rotation, with monitors shown in various positions.

Adjustable Extension & Height

Higher longer arm reach for better viewing

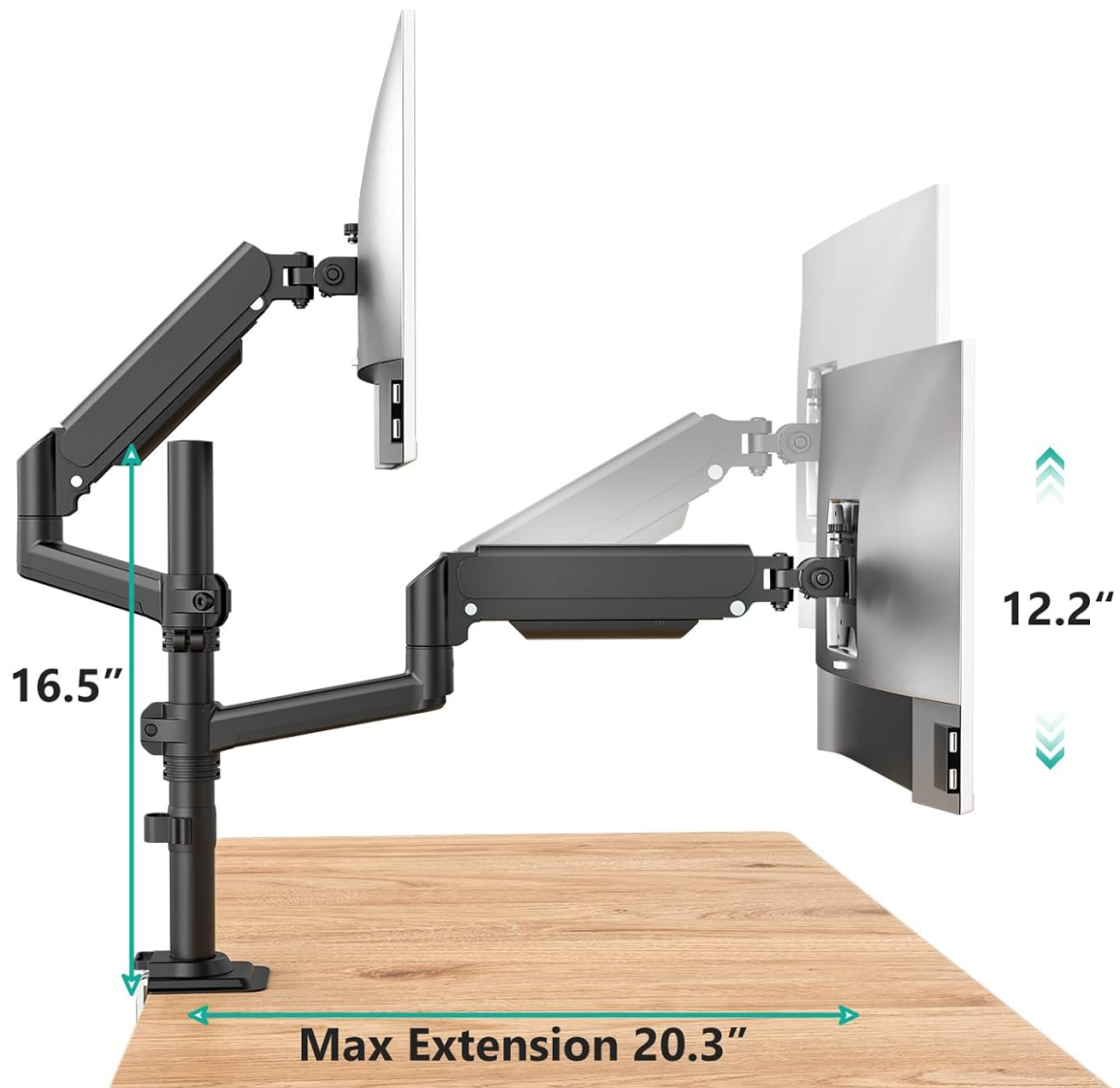


Image: A diagram highlighting the adjustable extension (up to 20.3 inches) and height (up to 16.5 inches) of the monitor arm, demonstrating its reach and vertical range.

Gas Spring Tension Adjustment

The gas spring tension may need adjustment based on your monitor's weight to ensure it holds its position. An Allen key is provided for this purpose.

- **For lighter monitors:** Turn the adjustment screw clockwise to decrease tension.
- **For heavier monitors:** Turn the adjustment screw counter-clockwise to increase tension.

Two Mounting Options



Grommet
0.39" - 1.97"



C-clamp
0.39" - 2.76"

Image: A close-up view of the gas spring tension adjustment point on the monitor arm, showing an Allen key being used to turn the screw for calibration.

CABLE MANAGEMENT

Integrated cable management clips are provided along the arms and on the central pole to keep your cables tidy and organized. Route your monitor and power cables through these clips to maintain a clean workspace.

MAINTENANCE

To ensure the longevity and proper function of your WALI monitor mount, follow these maintenance guidelines:

- Regularly check all screws and connections to ensure they remain tight.
- Clean the mount with a soft, damp cloth. Avoid abrasive cleaners.
- Do not apply lubricants to the gas spring mechanism unless specifically instructed by WALI support.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Monitor sags or does not stay in position.	Gas spring tension is too low for monitor weight.	Increase gas spring tension by turning the adjustment screw counter-clockwise.
Monitor is difficult to move.	Gas spring tension is too high for monitor weight.	Decrease gas spring tension by turning the adjustment screw clockwise.
Mount feels unstable.	C-clamp or grommet base is not securely tightened.	Re-tighten the C-clamp or grommet base. Ensure desk thickness is within specified limits.
Monitors are not level.	Minor adjustment needed at the VESA plate.	Adjust the leveling screws on the VESA plate or slightly rotate the monitor.

WARRANTY AND SUPPORT

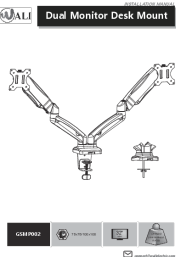
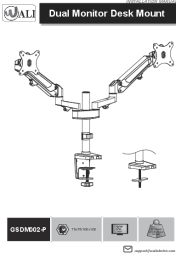
WALI products are designed for durability and performance. This product comes with a standard limited warranty. For specific warranty details, please refer to the warranty card included with your purchase or visit the official WALI website.

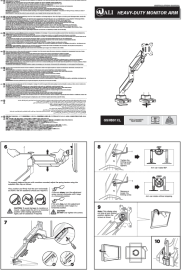
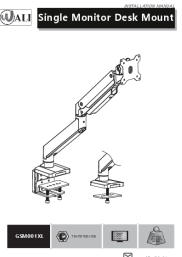
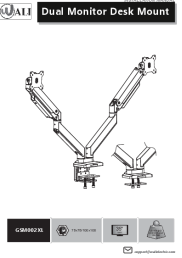
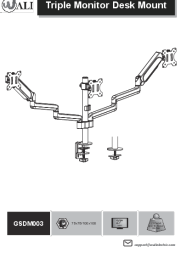
For technical assistance, missing parts, or any other inquiries, please contact our experienced and friendly US-based customer support team. Support is available 7 days a week.

Contact Information: Please refer to the contact details provided on the WALI website or your product packaging.

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Related Documents - GSDM002

	<p>WALI GSMP002 Dual Monitor Desk Mount Installation Manual</p> <p>Step-by-step installation guide for the WALI GSMP002 dual monitor desk mount, covering clamp and grommet installation, VESA plate attachment, and gas spring tension adjustment. Includes safety warnings and part identification.</p>
	<p>WALI GSDM002-P Dual Monitor Desk Mount Installation Manual</p> <p>Comprehensive installation manual for the WALI GSDM002-P Dual Monitor Desk Mount. Includes parts list, step-by-step assembly instructions for clamp and grommet installation, monitor attachment, and angle adjustments.</p>

	<p>WALI GSM001XL Heavy-Duty Monitor Arm Installation Guide Secure Desk Mount Setup</p> <p>Get step-by-step instructions for installing the WALI GSM001XL Heavy-Duty Monitor Arm. This guide covers clamp and grommet installation, monitor mounting, gas spring tension adjustment, and cable management for a secure and ergonomic workspace.</p>
	<p>WALI GSM001XL Single Monitor Desk Mount Installation Manual</p> <p>Step-by-step installation guide for the WALI GSM001XL single monitor desk mount. Includes parts list, safety warnings, and assembly instructions for securely mounting your monitor.</p>
	<p>WALI GSM002XL Dual Monitor Desk Mount Installation Guide</p> <p>Comprehensive installation guide for the WALI GSM002XL Dual Monitor Desk Mount, detailing clamp and grommet installation, arm attachment, VESA plate mounting, gas spring tension adjustment, and cable management for optimal monitor setup.</p>
	<p>WALI Triple Monitor Desk Mount Installation Manual (GSDM003)</p> <p>Comprehensive installation manual for the WALI GSDM003 Triple Monitor Desk Mount, featuring a premium gas spring arm for screens up to 27 inches. Includes detailed steps for clamp and grommet base installation, monitor attachment, and angle adjustments.</p>