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› Veken VK022 84oz/2.5L Automatic Pet Water Fountain Instruction Manual

## Veken VK022

# Veken VK022 84oz/2.5L Automatic Pet Water Fountain Instruction Manual

Model: VK022 | Brand: Veken

## INTRODUCTION

The Veken VK022 Automatic Pet Water Fountain is designed to provide a continuous supply of fresh, filtered water for your pets. This manual contains essential information for the safe and efficient operation, maintenance, and troubleshooting of your pet fountain. Please read it thoroughly before initial use and retain it for future reference.



Image: The Veken Pet Fountain, showcasing its flower-shaped water spout and the accompanying blue silicone mat.

## WHAT'S INCLUDED

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Verify that all components are present in the package:

- 1 x Pet Water Fountain (main unit)
- 1 x DC Pump (6ft cable)
- 1 x Adapter (AC 100-240V)
- 3 x Replacement Filters
- 1 x Pre-filter Sponge
- 1 x Silicone Mat
- 1 x Instruction Manual (this document)

# Keep the Water Clean and Fresh

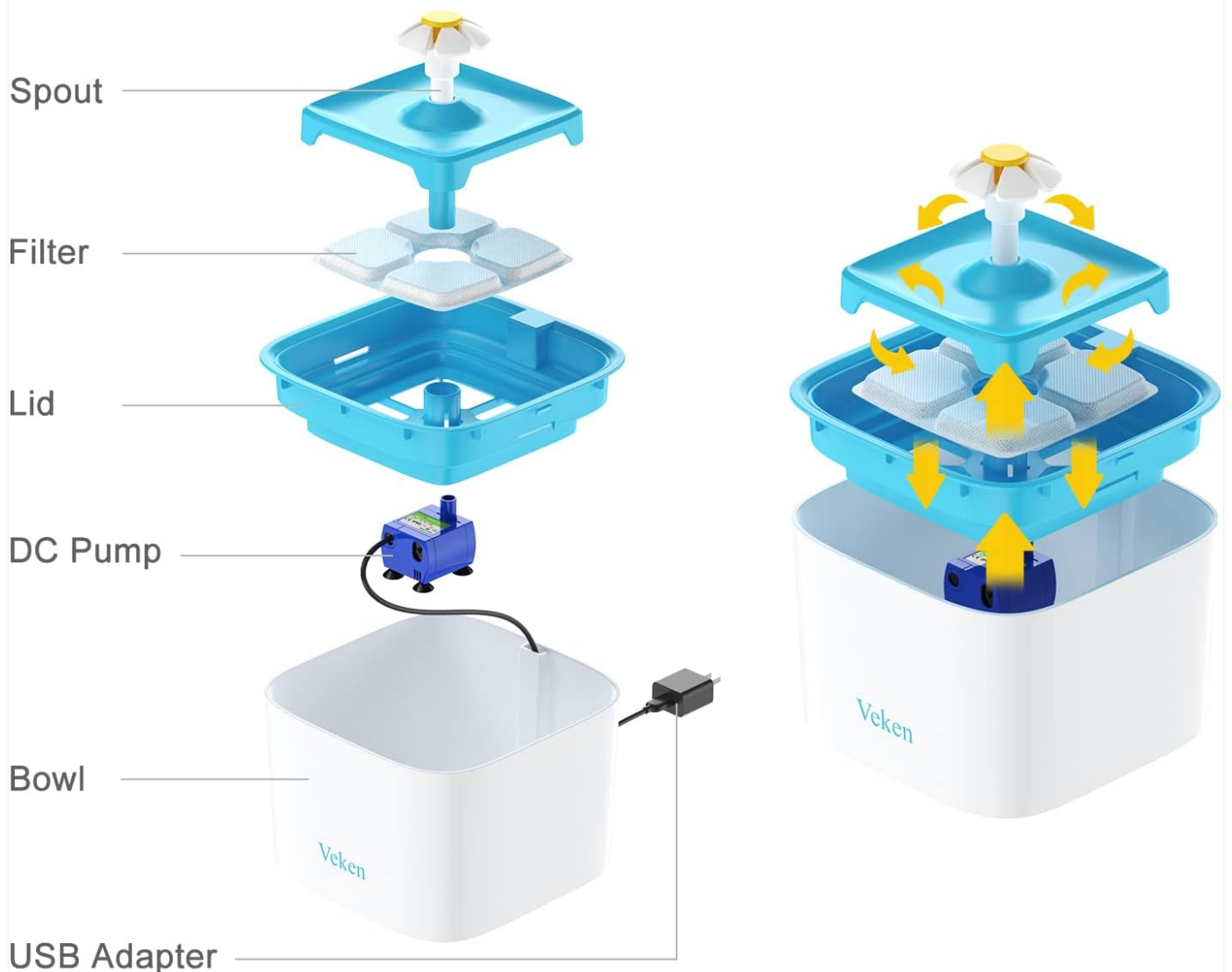


Image: An illustration detailing all parts included in the Veken Pet Fountain package.

## SETUP INSTRUCTIONS

1. **Clean the Fountain:** Before first use, thoroughly clean all parts of the fountain (bowl, lid, spout, pump, filter housing) with warm water and mild soap. Rinse thoroughly to remove any residue.
2. **Prepare the Filter:** Soak the activated carbon filter in water for 2 minutes and rinse it thoroughly under running water. This prevents activated carbon dust from shedding into the water. (Note: Activated carbon dust is harmless to pets).
3. **Assemble the Pump:** Ensure the pump is clean. If disassembled for cleaning, reassemble the impeller and impeller cap into the pump body. Place the pre-filter sponge over the pump intake.
4. **Place the Pump:** Position the DC pump at the bottom of the fountain bowl, securing it with its suction cups. Route the power cord through the designated channel in the bowl.
5. **Add Water:** Fill the fountain bowl with water. The water level should be above the pump's water outlet and below the maximum fill line (approximately 3/4 of the bowl height). Using distilled or purified water is recommended to prolong pump life and reduce mineral buildup.

6. **Install Filter and Lid:** Place the prepared filter into the filter tray, then place the filter tray onto the pump. Position the lid securely on the fountain bowl.
7. **Attach Spout:** Insert the flower-shaped spout onto the pump's water outlet on the lid.
8. **Connect Power:** Connect the DC pump cable to the adapter, then plug the adapter into a standard electrical outlet. Ensure the fountain is placed on the silicone mat to catch any splashes.

## Included in Your Order

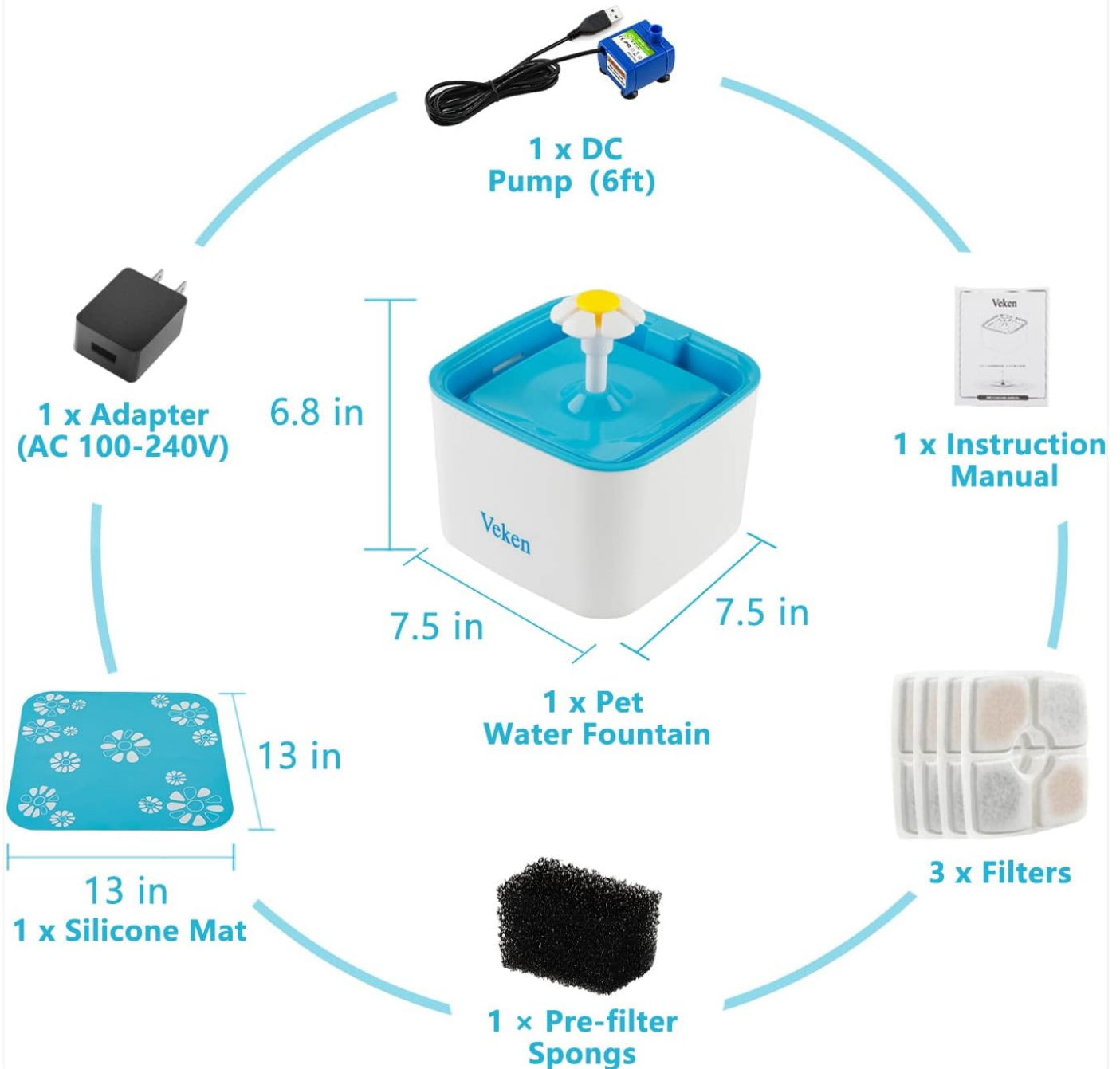


Image: A visual guide to assembling the Veken Pet Fountain, illustrating each component and its placement.

### OPERATING INSTRUCTIONS

The Veken Pet Fountain offers three different water flow designs to cater to your pet's preferences:

- **Flower Waterfall:** Provides multiple streams of water, mimicking a natural waterfall. This mode is often attractive to pets who enjoy drinking from faucets.

- **Flower Bubble:** Creates a bubbling surface, ideal for pets who prefer a calmer, gently flowing water source.
- **Gentle Fountain:** Removes the flower spout for a still water surface with a slight ripple, suitable for pets who are shy or prefer traditional water bowls.

To change the flow design, simply adjust or remove the flower-shaped spout from the pump's water outlet on the lid.

## 3 Different Flow Designs



Image: Visual examples of the three adjustable water flow settings: flower waterfall, flower bubble, and gentle fountain.

Regular maintenance is crucial for the longevity of your fountain and the health of your pets.

### Water Changes and Cleaning:

- Change the water and clean the entire fountain (bowl, lid, spout) at least once a week.
- Use warm water and mild soap, then rinse thoroughly.

### Filter Replacement:

- The filter should be changed every 2-3 weeks, or more frequently if you have multiple pets or notice excessive debris.
- Always soak new filters in water for 2 minutes and rinse before use.

# Triple Filtration System



Image: An infographic explaining the triple filtration system, highlighting the different filter materials.

### Pump Cleaning:

- Clean the pump regularly to prevent mineral buildup and ensure quiet operation.
- Disconnect the pump from power.
- Remove the pump cover and impeller cap.

- Carefully remove the impeller.
- Clean all parts with a small brush (e.g., a toothbrush) and warm water.
- Reassemble the pump, ensuring the impeller is correctly seated.



Image: A detailed view of the pump's internal components for cleaning.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
Fountain is noisy.	Low water level; dirty impeller; pump not properly seated.	Ensure water level is above the pump's water outlet. Clean the pump and impeller thoroughly. Re-seat the pump firmly with suction cups.
No water flow or weak flow.	Pump clogged; low water level; filter clogged.	Clean the pump and impeller. Add water to the appropriate level. Replace the filter if it appears clogged.
Water tastes bad or is cloudy.	Dirty water; old filter.	Change water and clean the fountain. Replace the filter.

## SPECIFICATIONS

- **Model:** VK022
- **Capacity:** 2.5 Liters (84 ounces)
- **Material:** Quality PP Resin (BPA-free)
- **Pump Noise Level:** Below 40dB (Ultra-quiet)
- **Pump Lifespan:** 1.5 - 2 years (typical)
- **Dimensions (L x W x H):** 7.48 x 7.48 x 5.91 inches (Fountain unit)
- **Item Weight:** 1.54 Pounds
- **Power:** AC 100-240V Adapter, DC Pump
- **Specific Uses:** Indoor



Image: The Veken Pet Fountain with height measurement of 7.7 inches (19 cm).



**Ultra Silent**  
( < 40dB)



**Long Life Span**  
( > 13,000h)



**2W Low**  
**Consumption**



**4 Strong**  
**Suction Cups**

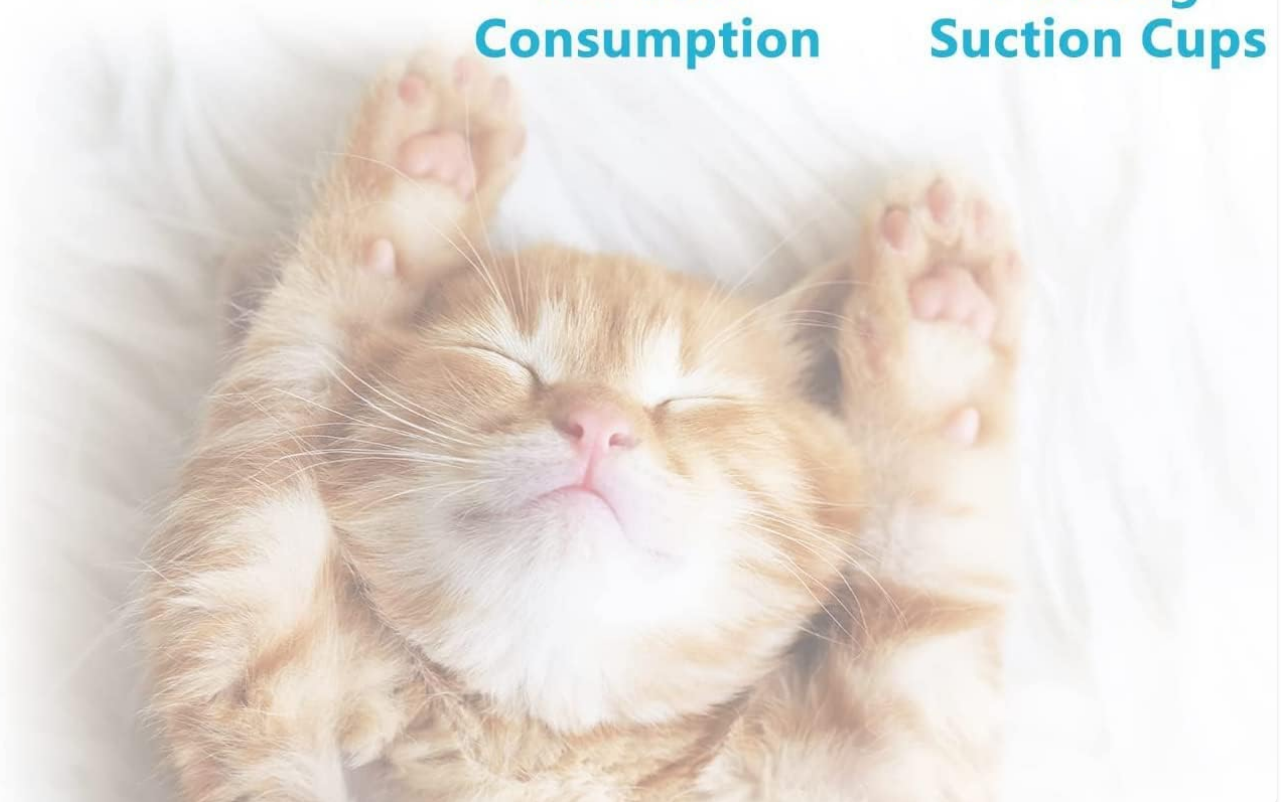


Image: Key features of the fountain's pump, including its quiet operation and low power consumption.

## WARRANTY AND SUPPORT

The Veken Pet Fountain comes with a 1-Year Warranty. For warranty claims or product support, please contact Veken customer service. Refer to the contact information provided in your product packaging or on the official Veken website.

