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> [Primo](#) /

> Primo hTRIO Water Dispenser with K-Cup Single Serve Coffee Brewing, Bottom-Loading 2 Temp (Hot & Cold) Water Cooler Water Dispenser for 5 Gallon Bottle, White User Manual

Primo 601240-B

Primo hTRIO Water Dispenser User Manual

INTRODUCTION

Thank you for choosing the Primo hTRIO Water Dispenser. This versatile appliance provides instant access to ice-cold and piping-hot water, along with the convenience of single-serve coffee brewing. Designed for ease of use and efficiency, this manual will guide you through the setup, operation, and maintenance of your new water dispenser to ensure optimal performance and longevity.

For best results and to ensure the longevity of your dispenser, please read these instructions carefully before use and retain them for future reference.

SAFETY INFORMATION

- **Child Safety Lock:** The hot water dispenser is equipped with a child safety lock to prevent accidental dispensing of hot water. Always engage this lock when not in use, especially in households with children.
- **Proper Ventilation:** Ensure adequate clearance (at least 4 inches on all sides) around the dispenser for proper ventilation. This prevents overheating and ensures efficient operation.
- **Electrical Safety:** Plug the dispenser into a grounded electrical outlet. Do not use extension cords.
- **Water Quality:** Use only potable water from reputable sources, such as Primo pre-filled exchange water or self-service refill water.
- **Cleaning:** Always unplug the dispenser before cleaning. Do not immerse the dispenser in water.

SETUP GUIDE

1. Unpacking

Carefully remove the dispenser from its packaging. Inspect for any damage during transit. Remove all packing materials, including any tape or protective films.

2. Placement

Place the dispenser on a flat, level surface in a cool, dry location away from direct sunlight and heat sources. Ensure there is at least 4 inches of clearance from walls or other appliances on all sides to allow for proper ventilation.



Image: The Primo hTRIO Water Dispenser positioned in a kitchen, illustrating the recommended spacing from surrounding surfaces for optimal airflow.

3. Water Bottle Installation (Bottom-Loading)

The Primo hTRIO features a convenient bottom-loading design, eliminating the need for heavy lifting and spills. It accommodates both 3 and 5-gallon water bottles.

1. Open the lower cabinet door of the dispenser.
2. Remove the cap from your 3 or 5-gallon Primo water bottle.
3. Insert the probe into the bottle opening. Ensure the probe is fully inserted and the bottle is securely seated.
4. Slide the water bottle into the cabinet and close the door.



Image: A user demonstrates the easy bottom-loading process by sliding a 5-gallon water bottle into the dispenser's lower compartment.

4. Initial Setup & Priming

Before plugging in the unit, ensure all three power switches located on the back of the dispenser are in the "OFF" position. These switches control the hot water, cold water, and coffee brewing functions. Once the water bottle is installed, plug the dispenser into a grounded electrical outlet. Allow the tanks to fill and the water to cool/heat for approximately 1-2 hours before first use.

OPERATING INSTRUCTIONS

1. Dispensing Cold Water

Place your cup or bottle under the cold water spigot (blue button). Press the blue button to dispense chilled water. The dispenser cools water to 39.2 degrees Fahrenheit.



Image: A young user easily fills their bottle with cold water from the dispenser.

2. Dispensing Hot Water

Place your cup under the hot water spigot (red button). To dispense hot water, you must first press and hold the red child safety lock button located above the hot water spigot, then press the red dispensing button. The dispenser heats water to at least 188.5 degrees Fahrenheit.





Image: The Primo hTRIO dispenser ready to dispense hot water, indicated by steam rising from a cup.

3. Brewing K-Cup Coffee

The Primo hTRIO is compatible with K-Cup pods and includes a reusable coffee filter for your own grounds. It also features a built-in storage tray for up to 20 K-Cup pods.

1. Open the top lid of the dispenser to access the K-Cup pod storage and brewing mechanism.
2. Select your desired K-Cup pod from the integrated storage tray.
3. Press the white button above the center spigot to eject the K-Cup holder. Insert your K-Cup pod or reusable filter with grounds into the holder.
4. Push the K-Cup holder back into the dispenser until it clicks securely into place. Ensure it is fully seated to pierce the pod.
5. Place your coffee mug on the drip tray.
6. Select your desired brew size (6, 8, or 10 oz) from the illuminated buttons on the top panel. The lights

will be green when ready to brew.

7. Press the selected brew size button to start brewing.



Image: The convenient K-Cup pod storage area on top of the dispenser, showing various pods.



Image: Close-up of a hand placing a K-Cup pod into the dispenser's brewing slot.



Image: The control panel with illuminated brew size options, being activated by a user's finger.

Official Product Video: Primo hTRIO Water Dispenser

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Video: An official product video demonstrating the features and functionality of the Primo hTRIO Water Dispenser, including water dispensing and coffee brewing.

MAINTENANCE

1. Cleaning the Drip Tray

The removable stainless steel drip tray should be cleaned regularly to prevent water buildup and maintain hygiene. It is dishwasher-safe for easy cleaning.

2. Replacing Water Bottle

The dispenser features an indicator light that will turn red when the water bottle is low or completely empty, signaling it's time for a replacement. Follow the "Water Bottle Installation" steps to replace the bottle.

3. General Cleaning

Wipe the exterior of the dispenser with a soft, damp cloth. Do not use abrasive cleaners or solvents. For internal cleaning, refer to the detailed cleaning instructions in the full product manual available on the manufacturer's website.

TROUBLESHOOTING

Problem	Possible Cause & Solution
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Problem	Possible Cause & Solution
No hot or cold water dispensed.	Ensure the hot and cold water switches on the back of the unit are in the "ON" position. Allow sufficient time for water to heat or cool after initial setup or bottle change.
Dispenser is noisy during operation.	It is normal for the internal pump and cooling/heating mechanisms to make some noise as they operate to maintain water temperatures and refill tanks.
K-Cup pod holder does not fully eject.	The K-Cup holder may require manual assistance to pull it out completely for pod insertion or removal. Ensure the pod is firmly pressed into place to be pierced.
5-gallon bottle does not allow the cabinet door to close completely.	While the dispenser is designed for both 3 and 5-gallon bottles, some 5-gallon bottle shapes may result in a slightly less flush closure of the cabinet door. Ensure the bottle is pushed as far back as possible.
Water is not dispensing from the bottle.	Check if the water bottle is empty and replace it if necessary. Ensure the probe is correctly inserted into the bottle.

SPECIFICATIONS

Feature	Detail
Brand	Primo
Model Number	601240-B
Color	White
Material	Stainless Steel
Capacity	3 or 5 Gallon Water Bottles
Product Dimensions (D x W x H)	12.2" x 14.2" x 43.5"
Item Weight	40.3 Pounds
Wattage	420 watts
Power Source	AC
Access Location	Bottom-Loading
Cold Water Temperature	39.2 Degrees Fahrenheit
Hot Water Temperature	188.5 Degrees Fahrenheit (at least)
K-Cup Brew Sizes	6, 8, and 10 oz
Drip Tray	Removable, Stainless Steel, Dishwasher-Safe
Safety Features	Child Safety Lock for Hot Water
Certifications	BPA-Free (materials in contact with water)

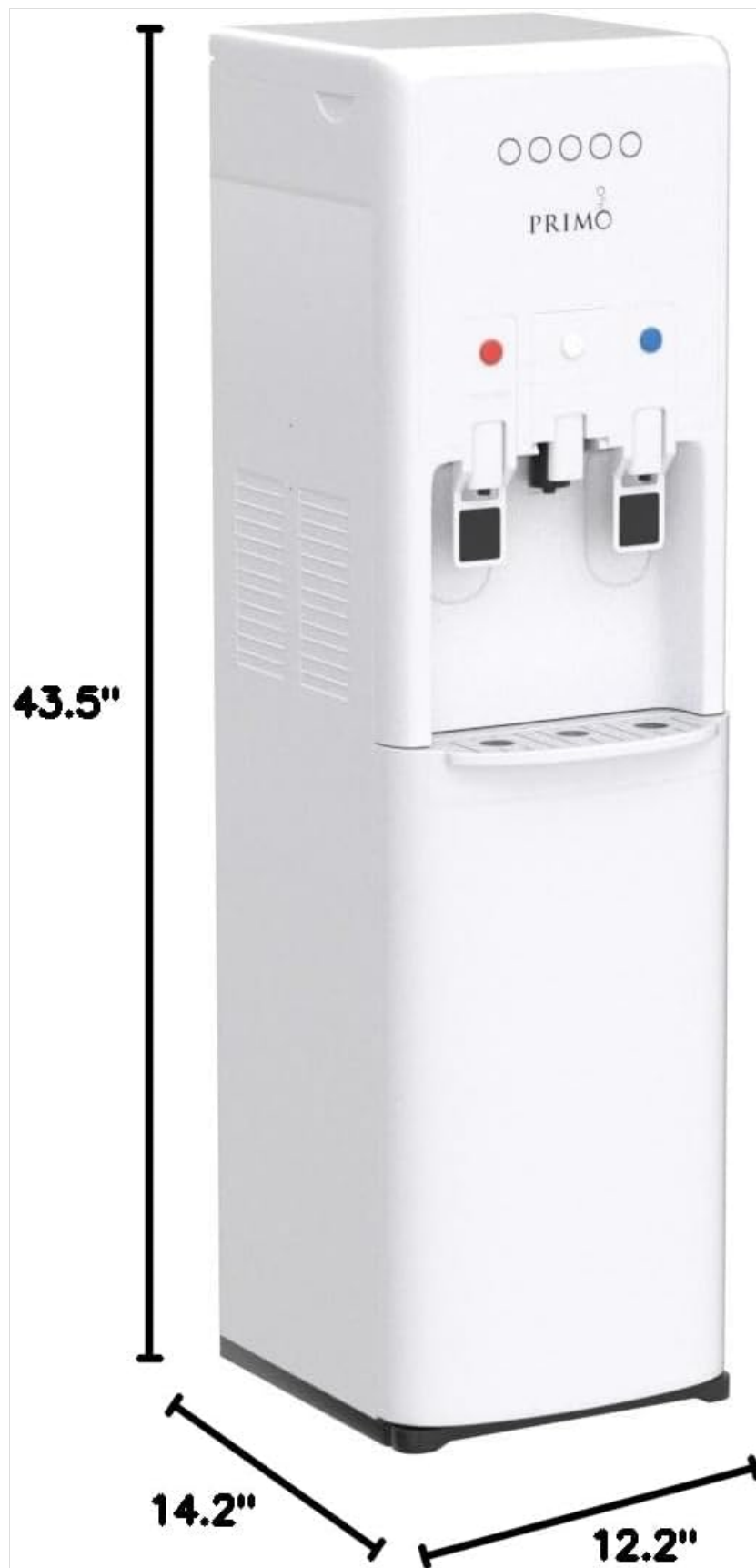


Image: A diagram illustrating the precise dimensions of the Primo hTRIO Water Dispenser.

WARRANTY AND SUPPORT

For warranty information, technical support, or to inquire about replacement parts, please contact Primo Water Corporation directly. Refer to the contact details provided in your product packaging or visit the official Primo Water website. When contacting support, please have your model number (601240-B) and serial number ready.

