



[Manuals.plus](#) /

> [HyperGear](#) /

> HyperGear HYG-14590 Wireless Fast Charging Car Dash Mount User Manual

HyperGear HYG-14590

HyperGear HYG-14590 Wireless Fast Charging Car Dash Mount User Manual

Model: HYG-14590

INTRODUCTION

This manual provides instructions for the HyperGear HYG-14590 Wireless Fast Charging Car Dash Mount. This device is designed to securely hold and wirelessly charge Qi-enabled smartphones in your vehicle, offering hands-free navigation and communication.

PACKAGE CONTENTS

Verify that all items are present in the package:

- Telescopic Mount
- Fast Charge Car Adapter
- Micro USB Cable
- User Manual (this document)

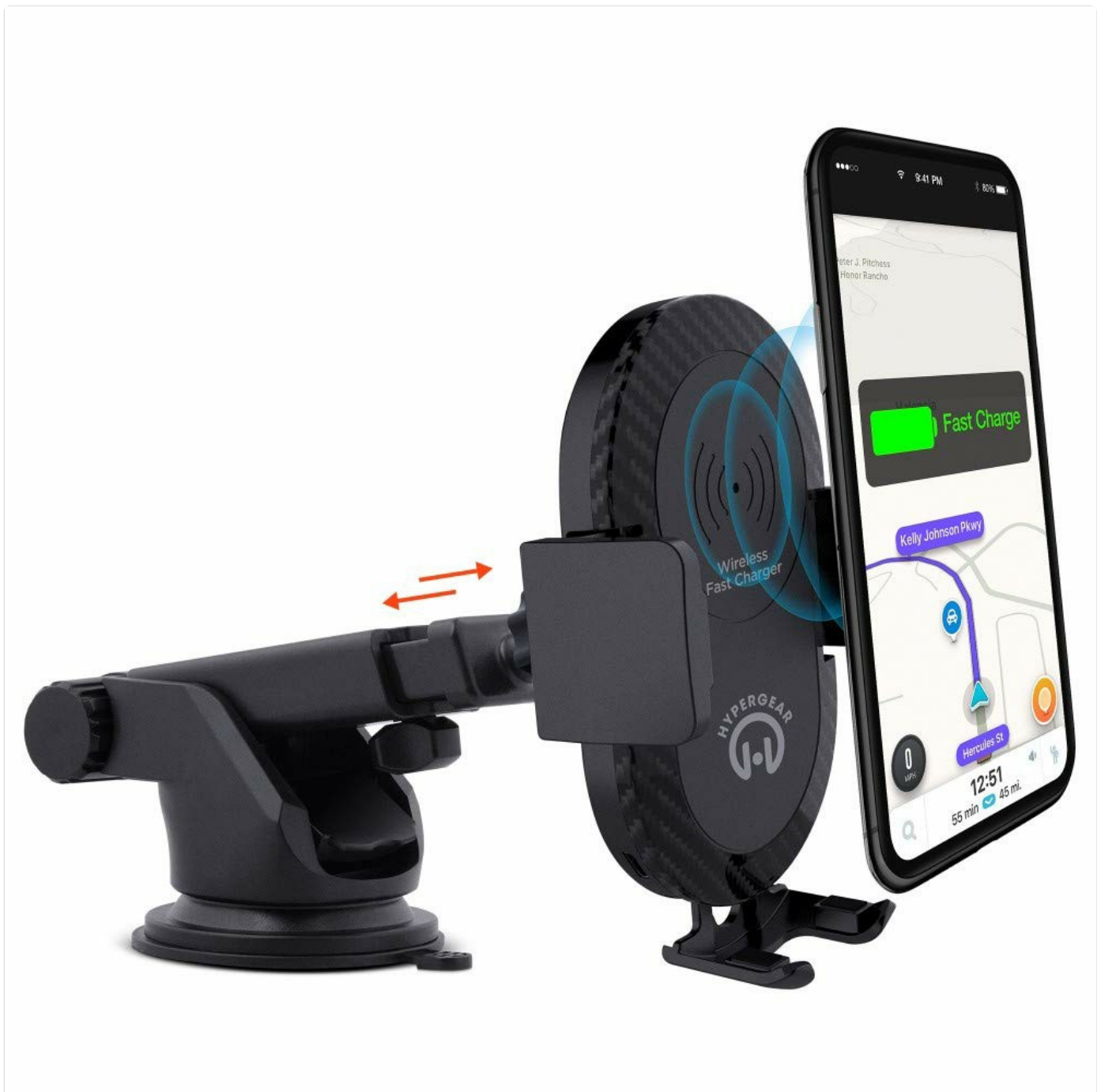


Image: HyperGear Wireless Charging Telescopic Mount and its package contents. The image displays the mount, a smartphone being charged, the car adapter, and the micro USB cable, along with the product packaging.

SETUP INSTRUCTIONS

- 1. Choose Mounting Location:** Select a clean, flat surface on your dashboard or windshield. Ensure the location does not obstruct your view or interfere with vehicle controls.
- 2. Attach the Mount:**
 - Clean the chosen surface thoroughly.
 - Remove the protective film from the sticky gel suction cup.
 - Press the suction cup firmly onto the surface.
 - Engage the 2-step locking lever to secure the mount in place.
- 3. Connect Power:**
 - Insert the Micro USB cable into the charging port on the mount.

- Plug the other end of the Micro USB cable into the Fast Charge Car Adapter.
- Insert the Fast Charge Car Adapter into your vehicle's 12V power outlet (cigarette lighter socket).

4. Adjust the Mount:

- Extend the telescopic arm up to 8 inches as needed.
- Pivot the arm up to 230° to achieve the desired angle.
- Rotate the cradle head 360° to switch between portrait and landscape orientation.

OPERATING INSTRUCTIONS

1. **Placing Your Device:** Gently open the adjustable padded cradle grips and place your Qi-enabled smartphone into the mount. The grips will automatically secure the device.
2. **Wireless Charging:** Once your device is placed in the mount and the mount is powered, wireless charging will begin automatically. Ensure your device is centered on the charging pad for optimal performance.
3. **Removing Your Device:** To remove your device, gently open the cradle grips and lift your smartphone out.
4. **Hands-Free Use:** The mount allows for hands-free use of navigation, calls, and other applications while driving. Always ensure your device is positioned safely and does not obstruct your view of the road.

MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the mount. Do not use abrasive cleaners or solvents.
- **Suction Cup Care:** If the sticky gel suction cup loses adhesion, rinse it with warm water and let it air dry. This can help restore its stickiness.
- **Storage:** When not in use for extended periods, store the mount in a cool, dry place away from direct sunlight.

TROUBLESHOOTING

Device not charging wirelessly:

- Ensure your smartphone is Qi-enabled or has a Qi-enabled receiver.
- Verify the Micro USB cable is securely connected to both the mount and the car adapter.
- Check that the car adapter is firmly seated in the vehicle's 12V power outlet.
- Ensure your phone is centered on the charging pad of the mount.
- Remove any thick phone cases that might interfere with wireless charging.

Mount not sticking to surface:

- Clean the dashboard or windshield surface thoroughly before attachment.
- Ensure the 2-step locking lever is fully engaged.
- Rinse the sticky gel suction cup with warm water and air dry to restore adhesion.
- Avoid mounting on textured or porous surfaces.

Phone not held securely:

- Ensure the adjustable padded cradle grips are properly closed around your device.
- Verify that your phone's size is compatible with the mount's adjustable range.

SPECIFICATIONS

Model Number	HYG-14590
Brand	HyperGear
Connectivity Technology	Wireless
Connector Type	USB, Wireless
Compatible Devices	Cellular Phones (Qi-enabled)
Compatible Phone Models	iPhone X/8/8 Plus, Samsung Galaxy S9/S9+, S8/S8+, Note 8, and other Qi-enabled devices
Special Feature	Fast Charging, Wireless Charging
Wattage	10 watts
Power Source	Vehicle 12V Power Outlet
Main Power Connector Type	USB Type C (for car adapter)
Item Weight	11.84 ounces
Enclosure Material	Gel (suction cup)
Color	Black
UPC	633755145902

WARRANTY INFORMATION

This HyperGear product comes with a **30-day warranty** from the date of purchase. This warranty covers manufacturing defects. Please retain your proof of purchase for warranty claims. For further details or to initiate a claim, please refer to the HyperGear official website or contact their customer support.

CUSTOMER SUPPORT

For technical assistance, product inquiries, or warranty support, please visit the official HyperGear website or contact their customer service department. Contact information can typically be found on the product packaging or the brand's official online presence.