

Poly 206110-01

Poly Voyager 5200 UC User Manual

Bluetooth Single-Ear Headset

1. INTRODUCTION

Welcome to the user manual for your Poly Voyager 5200 UC Bluetooth Single-Ear Headset. This manual provides detailed instructions on how to set up, operate, maintain, and troubleshoot your device. The Voyager 5200 UC is designed for mobile and office professionals, offering crystal clear audio and seamless connectivity for communication across various platforms.

2. PRODUCT OVERVIEW

The Poly Voyager 5200 UC headset is a versatile communication tool, featuring advanced noise-canceling technology and a comfortable over-the-ear design. It connects to your PC/Mac via a USB-A adapter and/or directly to your mobile phone via Bluetooth.

2.1 Package Contents

- Poly Voyager 5200 UC Headset
- USB-A Bluetooth Adapter (BT600)
- USB Charging Cable
- Ear Tips (various sizes)
- Quick Start Guide (refer to this manual for full details)

2.2 Headset Components



Figure 2.1: Poly Voyager 5200 UC Headset with USB-A Bluetooth Adapter.

This image displays the main components: the black over-ear headset with its microphone boom, and the compact black USB-A Bluetooth adapter.

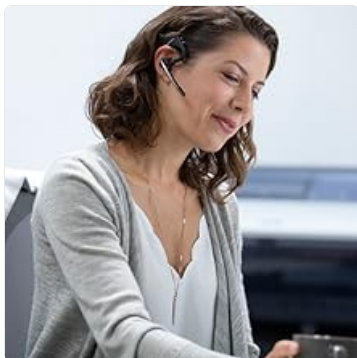


Figure 2.2: Close-up view of the headset's earpiece and microphone boom.

This image provides a detailed look at the headset's earpiece, showing the speaker and the extended microphone boom with its noise-canceling elements.

- **Microphone Boom:** Adjustable for optimal voice pickup.
- **Power Button:** Turns the headset on/off.
- **Call Button:** Answers/ends calls.
- **Volume Buttons:** Adjusts audio volume.
- **Mute Button:** Mutes/unmutes the microphone.
- **USB Charging Port:** For charging the headset.
- **Smart Sensor:** Detects when the headset is worn for automatic call answering/routing.

3. SETUP

3.1 Charging the Headset

Before first use, fully charge your headset. Connect the USB charging cable to the headset's charging port and the other end to a USB wall charger or a computer's USB port. The LED indicator will show charging status.

- **Charging Time:** Approximately 1.5 hours for a full charge.
- **Battery Life:** Up to 7 hours of talk time.

3.2 Pairing with a Mobile Device (Bluetooth)

1. Turn on the headset by sliding the Power button.
2. Activate pairing mode: Press and hold the Call button until the LED flashes red and blue.
3. On your mobile device, go to Bluetooth settings and select "PLT V5200 Series" from the list of available devices.
4. Once paired, the headset LED will stop flashing and you will hear "pairing successful".



Figure 3.1: Headset positioned next to a smartphone, illustrating mobile connectivity.

This image shows the headset resting on a smartphone, symbolizing its primary use for mobile communication and ease of pairing.

3.3 Connecting to a Computer (USB-A Adapter)

1. Insert the USB-A Bluetooth adapter (BT600) into a USB port on your computer.
2. The adapter's LED will flash blue, then turn solid blue when connected to the headset.
3. Ensure the headset is powered on and within range.
4. Select the Poly Voyager 5200 UC as your audio input and output device in your computer's sound settings and communication applications (e.g., Microsoft Teams, Zoom).



Figure 3.2: Headset and USB-A adapter connected to a laptop.

This image depicts the headset alongside a laptop with the USB-A adapter plugged into a USB port, demonstrating its use with computer-based communication.

4. OPERATING THE HEADSET

4.1 Making and Receiving Calls

- **Answer Call:** Press the Call button or simply put on the headset (if Smart Sensors are enabled).
- **End Call:** Press the Call button.
- **Reject Call:** Press and hold the Call button for 2 seconds.
- **Redial Last Number:** Double-press the Call button.

4.2 Adjusting Volume and Mute

- **Volume Up/Down:** Use the dedicated Volume buttons on the headset.
- **Mute/Unmute:** Press the Mute button. A voice alert will indicate "mute on" or "mute off".

4.3 Smart Sensor Technology

The headset features Smart Sensor technology, which intelligently routes calls and audio based on whether the headset is being worn. For example:

- Putting on the headset during an incoming call will automatically answer it.
- Taking off the headset during a call will transfer the audio back to your phone (if connected).
- Taking off the headset while listening to music will pause the music.



Figure 4.1: User wearing the headset in an office setting.

This image shows a woman comfortably wearing the headset while working at a desk, highlighting its ergonomic design and suitability for professional use.

4.4 Voice Commands and Alerts

The headset provides voice alerts for various statuses, such as power on/off, battery level, incoming calls (caller ID), and mute status. You can also use voice commands for certain functions (refer to the Poly Lens app for customization).

5. MAINTENANCE

- **Cleaning:** Wipe the headset with a soft, dry cloth. Do not use liquid cleaners or solvents.
- **Storage:** Store the headset in a cool, dry place away from extreme temperatures.
- **Battery Care:** To preserve battery life, avoid fully discharging the battery frequently. Charge regularly.
- **Ear Tips:** Replace ear tips periodically for hygiene and optimal fit.

6. TROUBLESHOOTING

6.1 Common Issues and Solutions

Issue	Solution
Headset not powering on	Ensure the headset is charged. Press and hold the Power button for 2 seconds.

Issue	Solution
Cannot pair with device	Ensure headset is in pairing mode (flashing red/blue). Turn off and on Bluetooth on your device. Try restarting both devices.
No audio or poor audio quality	Check volume levels on both headset and connected device. Ensure headset is selected as the audio device. Move closer to the connected device to improve range (up to 30 meters).
Microphone not working	Ensure microphone is not muted. Check microphone settings on your computer/application. Adjust microphone boom position.
Smart Sensors not working	Ensure Smart Sensors are enabled via the Poly Lens app. Clean the sensor area on the headset.

6.2 Resetting the Headset

If issues persist, you may need to reset the headset. Refer to the Poly Lens application or Poly support website for specific reset procedures for your model.

7. SPECIFICATIONS

Feature	Detail
Model Name	Voyager 5200 UC
Connectivity	Bluetooth 5.0, USB-A (via adapter)
Wireless Range	Up to 30 meters (98 feet)
Talk Time	Up to 7 hours
Charging Time	1.5 hours
Noise Control	Active Noise Cancellation, Triple-mic DSP, WindSmart technology
Weight	0.6 ounces
Compatible Devices	PC/Mac, Mobile Phones
Supported Platforms	Microsoft Teams, Zoom, and other leading collaboration platforms
Water Resistance Level	Water Resistant

8. WARRANTY AND SUPPORT

8.1 Warranty Information

The Poly Voyager 5200 UC headset comes with a **2-year global warranty**. Please retain your proof of purchase for warranty claims. For detailed warranty terms and conditions, visit the official Poly website.

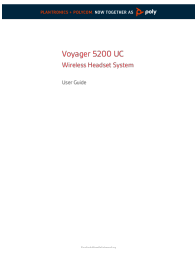
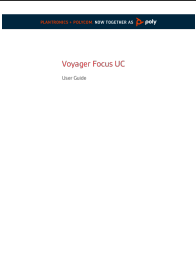
8.2 Customer Support

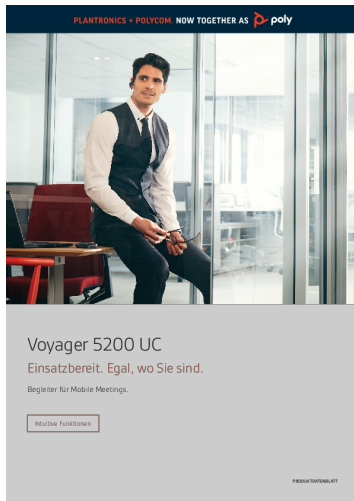
For further assistance, technical support, or to download the Poly Lens application for advanced settings and firmware updates, please visit the official Poly support website:

You can also refer to the official user guide PDF for additional details:[Poly Voyager 5200 UC User Guide PDF](#)

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Related Documents

	Poly Voyager 5200 UC Wireless Headset System User Guide User guide for the Poly Voyager 5200 UC Wireless Headset System, covering setup, features, troubleshooting, and specifications.
	Voyager 5200 UC Wireless Headset System User Guide Comprehensive user guide for the Poly Voyager 5200 UC Wireless Headset System, covering setup, features, troubleshooting, and specifications.
	Poly Voyager 5200 UC Bluetooth Headset User Guide Comprehensive user guide for the Poly Voyager 5200 UC Bluetooth headset, covering setup, features, troubleshooting, and safety information. Learn how to connect, use, and maintain your headset for optimal performance.
	Voyager Focus UC User Guide - Poly Bluetooth Headset Comprehensive user guide for the Poly Voyager Focus UC Bluetooth headset, covering setup, features, operation, troubleshooting, and software installation for optimal audio and communication.



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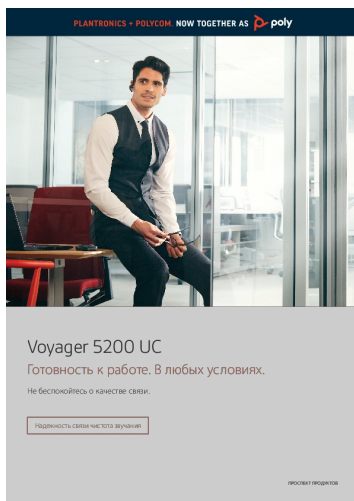
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Voyager 5200 UC Einsatzbereit. Egal, wo Sie sind. Begleiter für Mobile Meetings.

Intuitive Funktionen ... ungen und Softphones von Avaya, Cisco und viele mehr*

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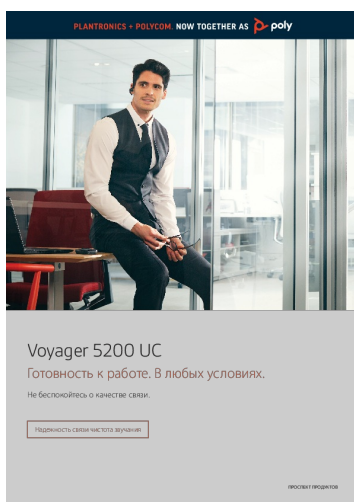


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