

Kenmore 20362

Kenmore 20362 Triple Action Agitator Top-Load Washer User Manual

Model: 20362 | Brand: Kenmore

INTRODUCTION

Welcome to the user manual for your new Kenmore 20362 Triple Action Agitator Top-Load Washer. This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your appliance. Please read it thoroughly before using the washer for the first time and keep it for future reference. Your Kenmore washer is designed to provide powerful and customizable cleaning for a variety of laundry needs. With its 3.8 cubic foot capacity and Triple Action Agitator, it efficiently tackles dirt and stains, ensuring a thorough clean for every load.

IMPORTANT SAFETY INFORMATION

Always follow basic safety precautions when using this appliance to reduce the risk of fire, electric shock, or injury to persons.

- Read all instructions before using the appliance.
- Do not wash articles that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry-cleaning solvents, or other flammable or explosive substances, as they give off vapors that could ignite or explode.
- Do not allow children to play on or in the appliance. Close supervision of children is necessary when the appliance is used near children.
- Do not reach into the appliance if the tub or agitator is moving.
- Do not install or store this appliance where it will be exposed to the weather.
- Do not repair or replace any part of the appliance or attempt any servicing unless specifically recommended in the user-maintenance instructions or in published user-repair instructions that you understand and have the skills to carry out.
- Always disconnect the appliance from the power supply before attempting any service.

SETUP AND INSTALLATION

Unpacking and Inspection

Upon receiving your washer, carefully unpack it and inspect for any shipping damage. Retain all packaging materials until you are sure the appliance is in good working order.

Location Requirements

Ensure the installation area meets the following criteria:

- **Space:** The washer measures 27.5" W x 27" D x 44" H to the top of the cabinet and 59" H when the lid is open. Allow adequate space for installation, door opening, and servicing.
- **Electrical:** A standard 110-volt, 3-prong grounded electrical outlet must be within reach of the power cord.
- **Water Supply:** A water supply line with corrosion-free shut-off valves must be located within 4 feet of the appliance on the same floor. No plumbing alterations are needed to connect parts.
- **Drain:** A suitable drain for the drain hose.

Product Dimensions:



The Kenmore 20362 washer's dimensions are 44 inches high, 27 inches deep, and 27.5 inches wide.

Installation Considerations:

Choose the right washer



Measure space. Ensure fit in intended space and any doorways, hallways and stairways in delivery path. Take into account appliance molding and legs when measuring space.



Check hook-ups. Verify a standard 110-volt, 3-prong grounded electrical outlet is within reach of power cord. A water supply line with corrosion-free shut-off valve must be located within 4ft of appliance on the same floor. No plumbing alterations needed to connect parts.

This diagram highlights the importance of measuring your space and verifying proper electrical and water hook-ups for installation.

What's in the Box

Your Kenmore 20362 washer comes with the following components:

- Power Cord
- Drain Hose

OPERATING INSTRUCTIONS

Control Panel Overview

The control panel features intuitive dials for selecting wash temperature, water level, and fabric softener options, along with a cycle selector knob.



A close-up view of the washer's control panel, featuring dials for Wash Temp, Water Level, and Fabric Softener.



A user adjusting the Water Level dial on the control panel.

Loading the Washer

The spacious 3.8 cu. ft. capacity allows you to wash large loads, such as up to 17 towels in a single cycle. Distribute laundry evenly around the agitator for best results.



Towels placed inside the washer tub, demonstrating the ample capacity.



Hands loading clothes into the washer tub.

Selecting a Wash Cycle

Your Kenmore washer offers 12 specialized wash cycles to cater to various fabric types and soil levels. Turn the cycle selector knob to choose the appropriate setting:

- Normal
- Heavy Duty

- Quick Wash
- Tub Clean
- Delicates
- Towels
- Bulky/Bedding
- Whites
- Jeans
- Express
- Casual
- Soak

Key Features in Action

Triple Action Agitator: This innovative agitator cleans in every direction, utilizing spray jets, wash basket motion, and agitator action to effectively remove ground-in dirt and tough stains.



The Triple Action Agitator, designed for comprehensive cleaning.



The agitator in action, ensuring thorough cleaning of laundry.

Deep Fill Option: For larger or heavily soiled loads, the deep fill option allows you to increase the water level, optimizing washing performance.

Stainless Steel Tub: The durable and attractive stainless steel tub resists odors, won't snag or pull fabrics, and maintains its appearance after each wash.



The interior of the washer, showcasing the stainless steel tub and agitator.

MAINTENANCE AND CARE

Cleaning the Washer

- **Exterior:** Wipe down the exterior surfaces with a soft, damp cloth and mild detergent. Avoid abrasive cleaners.
- **Interior (Tub Clean Cycle):** Regularly use the dedicated 'Tub Clean' cycle to maintain the freshness and cleanliness of the washer tub. Follow the instructions in the cycle selection section.
- **Dispensers:** Clean the bleach and fabric softener dispensers periodically to prevent buildup.

Preventative Measures

- Leave the washer lid slightly ajar after use to allow the interior to dry and prevent odors.
- Check and clean the lint filter (if applicable, refer to specific model details for location).
- Ensure the washer is level to minimize vibration and noise during operation.

TROUBLESHOOTING

If you encounter issues with your Kenmore washer, refer to the following common problems and solutions before contacting service.

Problem	Possible Cause	Solution
Washer does not start	Power cord unplugged; Lid not closed properly; Circuit breaker tripped.	Ensure power cord is securely plugged in; Close lid completely; Reset circuit breaker.
Washer not filling with water	Water supply faucets are off; Water inlet hoses kinked.	Turn on water supply faucets; Straighten water inlet hoses.
Excessive vibration/noise	Washer not level; Load is unbalanced.	Adjust leveling feet to ensure washer is level; Redistribute laundry evenly in the tub.
Clothes are still wet after spin cycle	Load is unbalanced; Drain hose is kinked or clogged.	Redistribute laundry; Check drain hose for kinks or obstructions.

For more detailed troubleshooting, please refer to the full user manual available for download or contact customer support.

PRODUCT SPECIFICATIONS

Feature	Detail
Brand	Kenmore
Model Number	20362
Capacity	3.8 Cubic Feet
Dimensions (W x D x H)	27.5" x 27" x 44" (to top of cabinet)
Item Weight	115 Pounds
Color	White
Material	Steel
Installation Type	Freestanding
Access Location	Top Load
Efficiency	High Efficiency
Standard Cycles	12
Control Console	Knob
Voltage	120 Volts

Feature	Detail
Included Components	Drain Hose, Power Cord

WARRANTY AND SUPPORT

User Manual and Documentation

For a comprehensive guide and additional details, you can download the official user manual in PDF format:

[Download User Manual \(PDF\)](#)

Customer Support

If you require further assistance, have questions about your product, or need to inquire about warranty information, please visit the official Kenmore store or contact their customer support channels.

[Visit the Kenmore Store on Amazon](#)

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

