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**Anker AK-A2503011**

# Anker PowerWave Pad 10W Qi-Certified Wireless Charger User Manual

Model: AK-A2503011

## 1. INTRODUCTION

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Thank you for choosing the Anker PowerWave Pad. This Qi-certified wireless charging pad provides efficient and convenient charging for your compatible devices. This manual will guide you through the setup, operation, and maintenance of your new wireless charger.



Image: The Anker PowerWave Pad, a sleek, circular black wireless charging pad.

## 2. WHAT'S IN THE BOX

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- Anker PowerWave Pad
- 4 ft Micro USB Cable
- Welcome Guide

**Note:** An AC adapter is not included. Please use a compatible adapter for optimal performance.

## 3. SETUP

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1. Connect the provided Micro USB cable to the PowerWave Pad.

2. Connect the other end of the Micro USB cable to a compatible AC adapter (not included).
3. Plug the AC adapter into a power outlet. The LED indicator on the PowerWave Pad will briefly illuminate solid blue for 3 seconds, then turn off, indicating it is connected to power and ready for use.



Image: Proper power adapter connection for the Anker PowerWave Pad. A Quick Charge 2.0/3.0 adapter is recommended, while a standard 5V/1A Apple adapter is not.

## Power Adapter Requirements:

- For **10W Fast Charge** (Samsung Galaxy): Use a Quick Charge 2.0/3.0 adapter (9V/2A).
- For **5W Standard Charge** (iPhone): Use a 5V/2A adapter.
- **Do not use** an iPhone 5V/1A stock charger or a computer's USB port to power the PowerWave Pad, as this may result in slow or no charging.
- **Not compatible** with USB-C wall chargers.

## 4. OPERATING INSTRUCTIONS

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1. Ensure the PowerWave Pad is properly connected to a power source.
2. Place your Qi-enabled device directly onto the center of the PowerWave Pad.
3. The LED indicator will turn solid blue, confirming that your device is charging.
4. To stop charging, simply remove your device from the pad.



Image: A user placing a smartphone on the Anker PowerWave Pad for wireless charging.

### **Case Friendly Charging:**

The PowerWave Pad can transmit charging power directly through protective cases up to 5 mm thick. This applies to rubber, plastic, or TPU cases only.

# Case Friendly



**Magnets**



**Metal Cases**



**Grips + Stands**



**Credit Cards**

Magnetic or metal attachments and other foreign objects will interfere with charging.

Image: The Anker PowerWave Pad supports charging through cases up to 5mm thick. Magnetic and metal attachments, grips, stands, or cards will prevent charging.

**Important:** Magnetic and metal attachments or cards will prevent charging. Ensure no foreign objects are between your device and the charging surface.

## 5. LED INDICATOR GUIDE

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The LED indicator provides visual feedback on the charging status:

- **Flashing Blue:** Indicates there may be an object between your phone and the charging surface, or your phone needs to be restarted.
- **Flashing Green:** Suggests an incompatible adapter or cable is being used. Try a different adapter and cable.

- **Solid Blue for 3 seconds, then off:** The PowerWave Pad is connected to power and in standby mode.
- **Solid Blue:** Your device is actively charging.



Image: Visual guide to the LED indicator lights on the Anker PowerWave Pad and their corresponding charging statuses.

## 6. COMPATIBILITY

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The Anker PowerWave Pad is compatible with a wide range of Qi-enabled devices:

### 10W Fast Charge Mode (Requires Quick Charge 2.0/3.0 Adapter):

- Samsung Galaxy S20 / S10 / S9+ / S9 / S8 / S8+ / S7 edge / S7 / S6 edge+
- Samsung Note 10 / Note 9 / Note 8 / Note 7

## 5W Standard Charge Mode (Requires 5V/2A Adapter):

- iPhone 11 / 11 Pro / 11 Pro Max / XS Max / iPhone XR / iPhone XS / iPhone X / iPhone 8 / 8 Plus
- All other Qi-enabled phones and devices
- Google Pixel 6 Pro / 6 / 5 / 4 / 3 / 6XL / 5XL / 4XL / 3XL (Note: The phone's screen will display the message: "Charging slowly")

# Universal Compatibility

## Fast Charge Mode for Samsung (10W)

Requires a Quick Charge charger (not included)



S9+/S9



S8+/S8



Note 8



S7 edge/S7

## Standard Charge Mode (5W)

Requires a 5V 2A charger (not included)



iPhone XS  
iPhone XS Max



iPhone XR



iPhone 8  
iPhone 8 Plus



iPhone X

and More



Pixel 3 / Pixel 3 XL will display the message: "Charging slowly."

Image: The Anker PowerWave Pad is compatible with a range of iPhone and Samsung Galaxy devices, offering both 5W and 10W charging speeds depending on the device and adapter.

## 7. SAFETY INFORMATION

To ensure safe operation and optimal performance, please observe the following:

- Avoid dropping or subjecting the device to strong impacts.
- Do not disassemble, repair, or modify the product.
- Keep the device away from water, moisture, and extreme temperatures.
- Do not place metal objects, magnetic cards, or other foreign objects on the charging pad during use.
- Ensure proper ventilation around the charging pad during operation.
- This device incorporates safety features such as cell phone battery safety, radiation shielding, foreign object detection, and temperature control.



Image: The Anker PowerWave Pad includes multiple safety features to protect your device and ensure safe charging.

## 8. MAINTENANCE

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- Clean the PowerWave Pad with a soft, dry cloth.

- Do not use abrasive cleaners or solvents.
- Store the device in a cool, dry place when not in use.

## 9. TROUBLESHOOTING

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- **Device not charging or charging slowly:**
  - Ensure your device is Qi-enabled and placed directly on the center of the charging pad.
  - Check that the power adapter meets the recommended specifications (9V/2A for 10W fast charge, 5V/2A for 5W standard charge).
  - Remove any thick cases (over 5mm), metal attachments, or magnetic objects from your device.
  - Try restarting your phone.
  - Ensure the charging cable is securely connected to both the pad and the adapter.
- **LED indicator is flashing blue:**
  - Check for any foreign objects between your phone and the charging surface.
  - Restart your phone.
- **LED indicator is flashing green:**
  - The adapter or cable may be incompatible. Try a different power adapter and cable.

## 10. SPECIFICATIONS

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Feature	Specification
Model Number	AK-A2503011
Input	5V-2A / 9V-2A
Output	5W / 10W
Material	Plastic
Item Weight	2.4 ounces
Connector Type	Micro USB
Power Source	AC (via adapter)
Certification	Qi

## 11. OFFICIAL PRODUCT VIDEO

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Your browser does not support the video tag.

Video: An official overview of the Anker 10W Qi-Certified Wireless Charging Pad, demonstrating its features and compatibility.

## 12. WARRANTY AND SUPPORT

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Anker provides an **18-month worry-free warranty** for this product. For technical support, warranty claims, or further assistance, please refer to the contact information provided in your welcome guide or visit the official Anker support website.

For more information, visit [Anker Support](#).