

## Touchstone 80033

# Touchstone Chesmont Smart Electric Fireplace - Model 80033 User Manual

Model: 80033 | Brand: Touchstone

## 1. INTRODUCTION

This manual provides comprehensive instructions for the safe and efficient operation, installation, and maintenance of your Touchstone Chesmont Smart Electric Fireplace, Model 80033. Please read all instructions carefully before installation and use. Retain this manual for future reference.



Image 1.1: The Touchstone Chesmont Smart Electric Fireplace, Model 80033, shown with its remote control and mobile application icon.

## 2. IMPORTANT SAFETY INFORMATION

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, and injury to persons.

- Read all instructions before using this fireplace.
- Do not operate any fireplace with a damaged cord or plug, or if the heater malfunctions or has been dropped or damaged in any manner.
- Do not use outdoors.
- Avoid placing the power cord under carpeting or covering it with throw rugs, runners, or similar coverings.
- To disconnect the fireplace, turn controls to off, then remove the plug from the outlet.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the fireplace.

- This fireplace is hot when in use. To avoid burns, do not let bare skin touch hot surfaces.

### 3. SETUP AND INSTALLATION

#### 3.1 Unpacking and Inspection

Carefully remove all components from the packaging. Inspect the fireplace and all parts for any damage that may have occurred during shipping. Contact customer support immediately if any damage is found.

#### 3.2 Included Components

The following items are included with your Chesmont Smart Electric Fireplace:

- Chesmont Electric Fireplace Unit
- Remote Control (requires 2 AAA batteries, not included)
- Clear Crystals for hearth media
- Driftwood Log Piece for hearth media
- Mounting Hardware (ST4\*12 screws, Wood Screws, Drywall Anchors)

#### 3.3 Wall Mounting Instructions

The Chesmont fireplace is designed for wall-mounted installation. Ensure the mounting surface is structurally sound and capable of supporting the unit's weight (approximately 62 pounds). The fireplace features a fully finished mantel and is designed to be mounted on the wall, not recessed into it.

1. Select a suitable location on a wall, ensuring it is away from drapes, furniture, and high-traffic areas.
2. Determine the desired height for the fireplace. Consider the visibility of the display screen, which may be difficult to see if mounted too low.
3. Securely attach the mounting bracket to the wall using the provided wood screws into studs, or drywall anchors if studs are not available. It is crucial for the bracket to be firmly attached.
4. Carefully lift the fireplace unit and hook it onto the installed wall bracket. Ensure it is securely seated.
5. Connect the power cord to a standard AC outlet. Note that the power cord features a 90-degree plug, and there is limited space behind the unit to hide excess wire. Plan your outlet placement accordingly.



Image 3.1: Product dimensions of the Chesmont Smart Electric Fireplace, measuring 20.5 inches in height, 7 inches in depth,

and 50 inches in width.

### 3.4 Media Installation (Crystals & Driftwood)

Your fireplace includes both clear crystals and a driftwood log piece for the hearth. You can choose to use either or both to customize the appearance.

1. Gently place the desired media (crystals or driftwood) into the media bed area at the bottom of the fireplace.
2. Distribute the media evenly for optimal flame effect visibility.



Image 3.2: A detailed view of the fireplace's media bed, showcasing the clear crystals and driftwood options with active flame effects.

## 4. OPERATING INSTRUCTIONS

The Chesmont Smart Electric Fireplace offers multiple control options for convenience.

### 4.1 Control Options

You can operate your fireplace using the following methods:

- **Remote Control:** The included remote allows full control over all functions.
- **Built-in Control Panel:** Located on the fireplace unit for direct access.
- **Smart Mobile App:** Download the free Touchstone app to control the fireplace from your mobile device.
- **Voice Control:** Compatible with Alexa and Google Home devices for hands-free operation.

# Simple Operation



## Touchstone® Smart Electric Fireplace

Touchstone's smart-enabled electric fireplaces are designed to seamlessly integrate into your way of life. Operate it using the included remote, the built-in control panel, the free Touchstone app, or your Alexa or Google smart home device.

## Versatile Control Options



App Enabled



Remote Controlled



Control Panel



Works with:  
Amazon  
Alexa®  
and Google  
Home®



**PREMIUM  
ELECTRIC FIREPLACES  
& TV LIFTS**  
Exceeding Expectations

Image 4.1: Overview of the fireplace's control options, including the remote control, mobile app, and built-in control panel, highlighting Alexa and Google Home compatibility.

## 4.2 Flame and Ember Bed Settings

Customize the visual ambiance with a variety of flame and ember bed options:

- **Flame Colors:** Choose from 6 distinct flame colors.
- **Ember Bed Colors:** Select from 10 different ember bed colors.
- **Light Intensity:** Adjust the brightness with 5 light intensity settings.
- **Flame Speeds:** Control the movement of the flames with 3 speed settings.

These settings can be combined to create over 60 unique visual effects. The flame effect can be operated independently of the heating function.



## Choose From 6 Flame Colors and 10 Ember Bed Colors on The Chesmont

To Match Your Style



### Included Media Options



Clear Crystals



Driftwood

### Select From

- 5 light intensity settings
- 3 flame speeds
- 60 color combinations

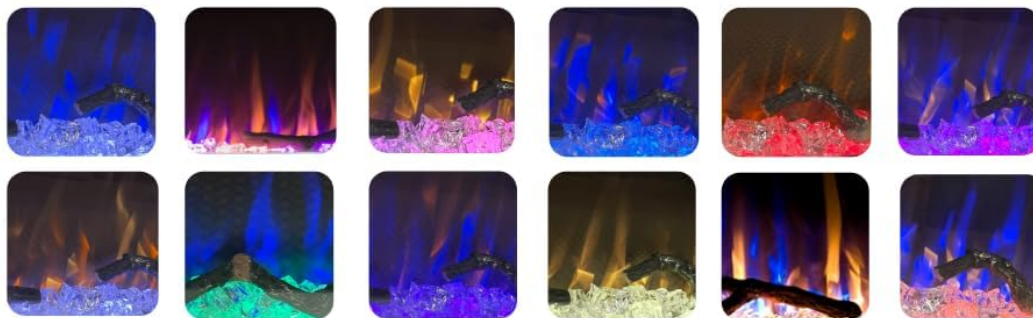


Image 4.2: Visual representation of the 6 flame colors and 10 ember bed colors, demonstrating the customization options for the fireplace's aesthetic.

### 4.3 Heating Function

The Chesmont fireplace provides supplemental heat for areas up to 400 sq. ft. It is not intended as a primary heat source.

- **Heat Settings:** High and Low heat options are available.
- **Thermostat:** Features a thermostat mode to maintain a desired room temperature (68-86°F).
- **Timer:** Set the heater to operate for a duration of 1 to 8 hours.

# Flexible Heating System

The Chesmont provides heat that takes the edge off a cool bedroom, family room or basement. It has two heat settings, a thermostat mode (**68-86°F**), and can add warmth to a room of up to **400 sq. ft.** Control the heat settings using the remote, app or the built-in heat timer.



Image 4.3: The Chesmont fireplace in a room, highlighting its flexible heating system with options for setting a timer and controlling the thermostat.

## 4.4 Alexa/WiFi Connectivity

To enable smart features, connect your fireplace to your home WiFi network and link it with the Touchstone mobile app, Alexa, or Google Home.

1. Download the Touchstone mobile app from your device's app store.
2. Follow the in-app instructions to connect your fireplace to your 2.4 GHz WiFi network.
3. Once connected, you can link the fireplace to your Alexa or Google Home account for voice control.

*Note: Some users have reported intermittent WiFi connectivity issues. Ensure your 2.4 GHz network is stable and consider minimizing other devices on the network during setup if problems persist.*

## 5. MAINTENANCE

### 5.1 Cleaning

- Always unplug the fireplace before cleaning.
- Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or solvents.

- Gently clean the glass panel with a soft cloth and glass cleaner.
- Periodically vacuum the air intake and exhaust vents to prevent dust buildup.

### 5.2 Storage

If storing the fireplace for an extended period, unplug it and store it in a dry, dust-free location. It is recommended to keep the original packaging for storage.

## 6. TROUBLESHOOTING

Problem	Possible Cause	Solution
Fireplace does not turn on.	No power, power cord not plugged in, circuit breaker tripped.	Ensure the power cord is securely plugged into a working outlet. Check your home's circuit breaker.
No heat output.	Heater function not activated, thermostat set too low, internal thermal cut-off activated.	Activate the heater function. Increase the thermostat setting. Unplug the unit for 15 minutes to reset the thermal cut-off.
WiFi connectivity issues.	Incorrect WiFi password, 5 GHz network used, router interference, app issues.	Ensure correct password. Connect to a 2.4 GHz WiFi network only. Restart your router. Reinstall the Touchstone app.
Heater is noisy.	Normal fan operation, dust buildup in vents.	A fan sound is normal when the heater is active. Clean the air intake and exhaust vents.
Flame effect not visible or dim.	Light intensity set too low, LED malfunction.	Adjust the light intensity settings. If the issue persists, contact customer support.
Remote control not working.	Dead batteries, obstruction, remote out of range.	Replace AAA batteries. Ensure no obstructions between remote and fireplace. Operate within range.

## 7. PRODUCT SPECIFICATIONS

Feature	Specification
Brand	Touchstone
Model Name	Chesmont Smart 50in 80033
Product Dimensions (D x W x H)	7.13" x 50" x 20.38"
Material	Alloy Steel, Wood
Power Source	AC
Installation Type	Wall Mount
Heat Output	5118 British Thermal Units



Feature	Specification
Power Consumption	1500 Watts
Heating Coverage	Up to 400 sq. ft.
Ventilation Type	Vent Free
Item Weight	62 Pounds
Color	White
Special Features	Alexa / WiFi Compatible, Flame Effect, Multicolor Flame
Included Components	Crystals for hearth, Drift Log Piece, Remote Control, Mounting Hardware
Batteries Required	2 AAA (for remote, not included)

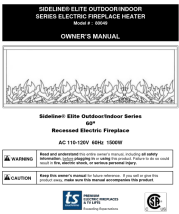
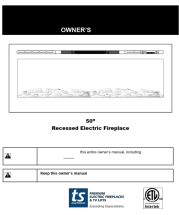
## 8. WARRANTY INFORMATION

This Touchstone Chesmont Smart Electric Fireplace is covered by a Limited Warranty. For specific terms and conditions, please refer to the warranty documentation included with your product or visit the official Touchstone Home Products website.

## 9. CUSTOMER SUPPORT

For technical assistance, troubleshooting, or warranty claims, please contact Touchstone Home Products customer support. Contact information can typically be found on the manufacturer's website or in the product packaging.

### Related Documents - 80033

	<p><a href="#">Touchstone Sideline Elite 60" Outdoor/Indoor Recessed Electric Fireplace Owner's Manual &amp; Installation Guide</a></p> <p>Comprehensive owner's manual and installation guide for the Touchstone Sideline Elite 60-inch recessed electric fireplace (Model 80049). Learn about safety, installation, operation, and maintenance.</p>
	<p><a href="#">Touchstone 50" Recessed Electric Fireplace Heater Owner's Manual (Models 86273, 86275)</a></p> <p>This owner's manual provides essential safety information, installation instructions, operating procedures, troubleshooting tips, and warranty details for the Touchstone 50-inch Recessed Electric Fireplace Heater, models 86273 and 86275.</p>



## Touchstone Sideline Series Electric Fireplace Heater Owner's Manual

This manual provides detailed instructions for the installation, operation, and maintenance of the Touchstone Sideline Series Electric Fireplace Heater. It covers safety precautions, dimensional drawings for various models, unpacking and setup, installation procedures (recessed and wall-mounted), operating the fireplace via control panel and remote, care and cleaning, and warranty information.



# Touchstone Sideline Series Recessed Electric Fireplace Owner's Manual & Installation Guide

Comprehensive owner's manual and installation guide for Touchstone Sideline Series recessed electric fireplaces (Models 80004, 80011, 80013, 80014, 80015). Includes safety information, specifications, operating instructions, and warranty details.



## Touchstone Sideline Series Electric Fireplace Owner's Manual & Installation Guide

Comprehensive owner's manual for Touchstone Sideline Series Recessed Electric Fireplaces (Models 80004-80032). Includes installation, operation, safety, and maintenance instructions.



## Touchstone Sideline Series Electric Fireplace Heater Owner's Manual

Comprehensive owner's manual for the Touchstone Sideline Series Recessed Electric Fireplace Heater, covering installation, operation, safety, and maintenance for models 80004 through 80043.