



[Manuals.plus](#) /

› [HTC](#) /

› HTC U12+ Unlocked Smartphone User Manual

HTC U12+

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1. INTRODUCTION

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your HTC U12+ unlocked smartphone. Please read this guide thoroughly to ensure optimal performance and longevity of your device.

2. DEVICE OVERVIEW

The HTC U12+ is a high-performance smartphone featuring a 6-inch display, 64GB internal storage, and advanced camera capabilities. It is designed for an intuitive user experience with features like Edge Sense and hands-free voice assistance.



Figure 1: Front view of the HTC U12+ smartphone.

This image displays the HTC U12+ smartphone, highlighting its 6-inch screen and sleek design. The device is shown in its Flame Red color variant.

3. SETUP

3.1. What's in the Box

- HTC U12+ Smartphone
- USB Type-C Cable
- Charger (may vary by region)
- Documentation (Quick Start Guide, Safety Information)

3.2. Inserting the SIM Card

To use cellular services, you must insert a Nano SIM card into your device. Locate the SIM card tray on the side of the phone. Use the provided SIM ejector tool to open the tray. Place your Nano SIM card(s) and/or microSD card (if applicable) into the tray with the gold contacts facing down, then carefully reinsert the tray into the phone.

3.3. Initial Power On and Configuration

Press and hold the Power button until the HTC logo appears. Follow the on-screen prompts to complete the initial setup,

which includes selecting your language, connecting to a Wi-Fi network, and signing in to your Google account.

4. OPERATING YOUR HTC U12+

4.1. Edge Sense Squeeze

The HTC U12+ features Edge Sense, allowing you to interact with your phone by squeezing its sides. A short squeeze can launch the camera, take photos, or activate other customizable functions. A long squeeze can open the Edge Launcher for quick access to apps and contacts. You can customize Edge Sense actions in the phone's settings.

4.2. Camera Features

The device is equipped with a 16 MP front-facing camera and a 12 MP UltraPixel rear-facing camera. Key camera features include Optical Image Stabilization (OIS), HDR Boost for improved dynamic range, and Ultra Speed Autofocus for quick and clear shots. The camera supports various shooting modes, including automatic and High Dynamic Range.

4.3. Hands-Free Alexa

The HTC U12+ integrates hands-free Alexa. With the always-on microphone, you can activate Alexa by simply saying "Alexa" to access its voice assistant features without needing to tap an app or push buttons.

4.4. Boomsound Audio

Experience enhanced audio quality with the Boomsound audio system, designed to deliver clear and powerful sound for media playback and calls.

4.5. Face Unlock

For convenient and secure access, the HTC U12+ supports Face Unlock. This feature allows you to unlock your device quickly and reliably using facial recognition.

4.6. Fast Charging

The device supports fast charging, allowing for quicker replenishment of the battery. Use a compatible charger and USB Type-C cable for optimal charging speeds.

5. MAINTENANCE

5.1. Cleaning Your Device

Gently wipe the screen and body of your phone with a soft, lint-free cloth. Avoid using harsh chemicals or abrasive materials, which can damage the display or finish.

5.2. Battery Care

The HTC U12+ is equipped with a Lithium-Polymer battery. To prolong battery life, avoid exposing the device to extreme temperatures. It is recommended to keep the battery charge between 20% and 80% for optimal long-term health, though occasional full charges/discharges are acceptable.

5.3. Water Resistance

The HTC U12+ is water resistant. However, water resistance is not a permanent condition and may decrease over time with normal wear. Do not intentionally submerge the device in water. If the device gets wet, dry it thoroughly before charging or using ports.

6. TROUBLESHOOTING

6.1. Wi-Fi Calling Issues

Wi-Fi calling functionality is dependent on your mobile carrier and their network support. If you experience issues with Wi-Fi calling, please contact your carrier for assistance and to confirm compatibility with your HTC U12+.

6.2. Edge Sense Sensitivity

If you find Edge Sense difficult to use or too sensitive, you can adjust its pressure sensitivity settings in the phone's system settings. Practice with different pressure levels to find what works best for you.

6.3. Accidental One-Handed Mode Activation

Accidental activation of one-handed mode can occur with certain gestures. Check your display or accessibility settings for options to disable or adjust the trigger for one-handed mode if it is frequently activated unintentionally.

6.4. Screen Rotation Issues

If the screen does not rotate as expected, ensure that auto-rotate is enabled in your quick settings panel. If the issue persists, try restarting the device. Some applications may also restrict screen rotation.

6.5. Device Shuts Down Unexpectedly

If your device frequently shuts down unexpectedly, try the following steps:

- **Restart the phone:** A simple restart can resolve temporary software glitches.
- **Check for software updates:** Ensure your device's operating system is up to date. Go to Settings > System > Software updates.
- **Clear cache:** Clear the cache partition (refer to online resources for specific instructions for your model).
- **Factory reset:** As a last resort, back up your data and perform a factory reset. This will erase all data on the phone.
- **Contact Support:** If the issue persists after these steps, contact HTC customer support.

6.6. Screen Brightness

The HTC U12+ screen brightness is designed to be perfectly usable in various lighting conditions, including bright daylight. You can adjust the brightness manually or enable adaptive brightness in your display settings for automatic adjustment based on ambient light.

7. SPECIFICATIONS

Feature	Detail
Brand	HTC
Model Name	U12+
Memory Storage Capacity	64 GB
Screen Size	6 Inches
Display Type	AMOLED
Display Pixel Density	537 Pixels Per Inch (PPI)
Wireless Carrier	Unlocked for All Carriers

Feature	Detail
Cellular Technology	GSM
Connectivity Technology	Wi-Fi
Color	Flame Red
Wireless Network Technology	GSM, LTE
Connector Type	USB Type C
Form Factor	Smartphone
Biometric Security Feature	Fingerprint Recognition, Face Unlock
Human-Interface Input	Buttons
Water Resistance Level	Water Resistant
Additional Features	Edge Sense Squeeze, Boomsound, Hands-Free Alexa, High Dynamic Range
Flash Memory Supported Size Maximum	64 GB (Internal)
Rear Facing Camera Photo Sensor Resolution	12 MP
Front Facing Camera Photo Sensor Resolution	16 MP
Optical Sensor Resolution	12.0 MP (Rear), 16.0 MP (Front)
Shooting Modes	Automatic, High Dynamic Range
Number of Rear Facing Cameras	1
Battery Description	Lithium-Polymer
Item Weight	0.41 Pounds (approx. 186 grams)
Item Dimensions (L x W x H)	6.17 x 2.91 x 0.34 inches (approx. 156.7 x 73.9 x 8.6 mm)
Manufacturer	HTC America

8. WARRANTY INFORMATION

Your HTC U12+ smartphone comes with a manufacturer's limited warranty. Please refer to the warranty card included in your product packaging or visit the official HTC website for detailed terms and conditions, including coverage period and service procedures. Keep your proof of purchase for warranty claims.

9. SUPPORT

For further assistance, technical support, or to download the latest software updates, please visit the official HTC support website:

<https://www.htc.com/us/support/>

You may also find helpful resources and community forums on the HTC website.