

AT&T S30-S1B

AT&T U-Verse S30-S1B Remote Control Instruction Manual

Model: S30-S1B

1. OVERVIEW

The AT&T U-Verse S30-S1B Remote Control is a universal, multi-functional digital remote designed for seamless control of your AT&T U-Verse receivers and compatible set-top boxes. This manual provides detailed instructions to help you set up, operate, and maintain your remote control for an optimal viewing experience.

2. SETUP

2.1 Battery Installation

Your AT&T U-Verse S30-S1B Remote Control requires two (2) AAA batteries for operation. Please follow these steps to install them:

1. Locate the battery compartment cover on the back of the remote control.
2. Slide the cover downwards or press the latch (if present) to open the compartment.
3. Insert two AAA batteries, ensuring the positive (+) and negative (-) terminals align correctly with the indicators inside the compartment.
4. Slide the battery compartment cover back into place until it clicks securely.

2.2 Initial Programming (Quick Setup)

To program your remote control to operate your TV or audio device, follow these quick setup instructions, which are also printed on the back of the remote:



Image: Back view of the AT&T U-Verse S30-S1B Remote Control, showing the battery compartment and printed quick setup instructions.

1. Press the **On Demand** or **TV/Interactive** button.
2. Press and hold the **MENU** and **OK** buttons simultaneously until the LED light on the remote blinks twice.
3. Press and hold the **FF** (Fast Forward) key.
4. Release the **FF** key as soon as your TV turns OFF or your Audio device MUTES. This indicates successful programming.

3. OPERATING INSTRUCTIONS

The AT&T U-Verse S30-S1B Remote Control features a variety of buttons for controlling your U-Verse receiver and other compatible devices. Familiarize yourself with the layout and functions below:



Image: Front view of the AT&T U-Verse S30-S1B Remote Control, displaying all buttons and their labels.

3.1 Button Functions

- **Power (TV/STB):** Turns the TV or Set-Top Box on/off.
- **On Demand:** Accesses On Demand content.
- **Interactive:** Accesses interactive features.
- **My Multiview:** Activates Multiview feature.
- **Menu:** Displays the main menu.
- **Guide:** Displays the program guide.
- **OK:** Confirms selections.
- **Navigation Arrows (Up, Down, Left, Right):** Navigate through menus and guide.
- **Vol (+/-):** Adjusts volume up or down.
- **Mute:** Mutes or unmutes audio.
- **CH/PG (+/-):** Changes channels or pages up/down in the guide.
- **Recordings:** Accesses recorded programs.
- **Info:** Displays program information.
- **Options:** Accesses additional options.
- **Playback Controls (Rewind, Play, Fast Forward, Pause, Stop):** Control media playback.
- **Number Pad (0-9):** Enters channel numbers or other numerical inputs.
- **Delete:** Deletes selected items.
- **TV Input:** Changes TV input source.
- **Space:** Used for text input.
- **B, C, CC:** Function buttons, often used for closed captions or specific menu actions.
- **Help:** Accesses help features.

4. MAINTENANCE

Proper care and maintenance will extend the life of your remote control:

- **Cleaning:** Use a soft, dry cloth to clean the remote. Do not use liquid cleaners or abrasive materials, as they may damage the surface or internal components.
- **Battery Replacement:** Replace batteries when the remote's response becomes sluggish or the LED indicator does not light up. Always replace both batteries at the same time with new AAA batteries.
- **Storage:** Store the remote in a cool, dry place away from direct sunlight and extreme temperatures.
- **Avoid Drops:** Protect the remote from drops and impacts, which can cause internal damage.

5. TROUBLESHOOTING

If you encounter issues with your remote control, refer to the following common problems and their solutions:

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Remote not responding.	Dead or incorrectly inserted batteries; obstructed signal path; remote out of range.	Replace batteries with new AAA batteries, ensuring correct polarity. Remove any obstructions between the remote and the device. Ensure you are within effective range.
Cannot control TV power.	Remote not programmed for TV; incorrect programming steps.	Repeat the Initial Programming (Quick Setup) steps carefully, ensuring the TV turns off when the FF key is released.
Volume button requires multiple presses for small changes.	This is a characteristic of some remote models; not a malfunction.	This behavior is typical for this model. Continue pressing the button for desired volume level.
Remote does not program to U-Verse receiver.	Incorrect programming steps; incompatible receiver model.	Verify your U-Verse receiver model is compatible with the S30-S1B remote. Carefully re-attempt the programming steps. If issues persist, contact AT&T support.

6. SPECIFICATIONS

- **Model:** S30-S1B
- **Brand:** AT&T
- **Color:** Black
- **Product Dimensions:** 9.76 x 7.87 x 2.05 inches
- **Item Weight:** 0.01 ounces
- **Batteries Required:** 2 AAA batteries
- **Max Number of Supported Devices:** 1 (for primary control)
- **Compatible Devices:** Set Top Box (and programmable for TV/Audio)
- **Special Feature:** Universal (programmable for various devices)
- **Manufacturer:** - AT&T -

7. WARRANTY AND SUPPORT

For information regarding the warranty of your AT&T U-Verse S30-S1B Remote Control, please refer to the documentation provided at the time of purchase or visit the official AT&T support website. If you require further assistance with setup, programming, or troubleshooting that is not covered in this manual, please contact AT&T customer support directly.

You can often find support resources, FAQs, and contact information on the official AT&T website:

www.att.com/support/