

SPC 3602N

SPC 3602N Landline Telephone User Manual

Model: 3602N | Brand: SPC

1. INTRODUCTION

Thank you for choosing the SPC 3602N Landline Telephone. This manual provides essential information for setting up, operating, and maintaining your new telephone. Please read it carefully to ensure proper use and to fully utilize all features.



Image 1: The SPC 3602N Landline Telephone, a corded phone with a black finish and large, easy-to-read buttons.

2. PACKAGE CONTENTS

Please check the package contents upon unboxing:

- SPC 3602N Landline Telephone Unit
- Handset
- Coiled Handset Cord
- Telephone Line Cord (RJ11)
- User Manual (this document)

3. PRODUCT OVERVIEW AND FEATURES

The SPC 3602N is designed for simplicity and functionality, offering essential features for reliable communication.

Key Features:

- **3 Direct Memory Buttons (M1, M2, M3):** For quick dialing of frequently used numbers.
- **10 Indirect Memory Locations:** Additional storage for important contacts.
- **Mute Function:** Temporarily mutes your microphone during a call.
- **"R" Key (Flash Function):** Allows access to operator services or call waiting features (network dependent).
- **Adjustable Ringer Volume:** 3 levels (Low, Medium, High) to suit your environment.
- **3 Ringer Melodies:** Choose your preferred ringtone.
- **Adjustable Earpiece Volume:** 2 levels (High, Low) for comfortable listening.
- **Tone Dialing (DTMF):** Standard dialing method.
- **Line-in-use Indicator:** Visual indication when the line is active.
- **Mute Indicator:** Visual indication when the mute function is active.
- **Integrated Directory:** For managing stored numbers.
- **Versatile Placement:** Designed for both desktop and wall-mounted use.
- **RJ11 Telephone Connection:** Standard connection for analog telephone lines.



Image 2: A close-up view of the function buttons on the SPC 3602N, including M1, M2, M3, VOL, MENU, MEM, P, R, and RLL keys.



Image 3: A detailed view of the large, clearly labeled numeric keypad on the SPC 3602N telephone.

4. SETUP

4.1 Connecting the Telephone

1. **Connect the Handset:** Plug one end of the coiled handset cord into the handset and the other end into the handset jack on the side of the telephone base unit.
2. **Connect to Telephone Line:** Plug one end of the telephone line cord (RJ11) into the LINE jack on the back or side of the telephone base unit. Plug the other end into your wall telephone jack.
3. **Placement:** Place the telephone on a flat, stable surface for desktop use, or use the integrated wall-mount bracket (if applicable) to mount it on a wall. Ensure it is within reach of the telephone line jack.

4.2 Initial Test

After connecting, lift the handset. You should hear a dial tone, indicating the phone is ready for use.

5. OPERATING INSTRUCTIONS

5.1 Making a Call

1. Lift the handset.
2. Wait for the dial tone.

3. Dial the desired telephone number using the keypad.
4. Once the call is complete, replace the handset to hang up.

5.2 Receiving a Call

1. When the phone rings, lift the handset to answer the call.
2. Once the call is complete, replace the handset to hang up.

5.3 Using Memory Functions

The SPC 3602N offers both direct and indirect memory dialing.

Storing Numbers (Direct Memory M1, M2, M3):

1. Lift the handset.
2. Press the **MEM** button.
3. Dial the telephone number you wish to store.
4. Press the **MEM** button again.
5. Press the desired direct memory button (**M1**, **M2**, or **M3**) to save the number.

Dialing from Direct Memory:

- Lift the handset.
- Press the desired direct memory button (**M1**, **M2**, or **M3**). The stored number will be dialed automatically.

Storing Numbers (Indirect Memory 1-10):

1. Lift the handset.
2. Press the **MEM** button.
3. Dial the telephone number you wish to store.
4. Press the **MEM** button again.
5. Press the numeric key (**1-0**) corresponding to the desired indirect memory location.

Dialing from Indirect Memory:

- Lift the handset.
- Press the **MEM** button.
- Press the numeric key (**1-0**) corresponding to the desired indirect memory location. The stored number will be dialed automatically.

5.4 Adjusting Volume

- **Earpiece Volume:** During a call, press the **VOL** button to cycle between High and Low earpiece volume levels.
- **Ringer Volume:** Use the switch on the side or back of the phone (if present) or the **VOL** button in standby mode to adjust the ringer volume (Low, Medium, High).

5.5 Mute Function

- During a call, press the **MUTE** button (often indicated by a microphone icon). The mute indicator light will illuminate. Your voice will not be transmitted to the other party.
- Press the **MUTE** button again to resume the conversation. The mute indicator light will turn off.

5.6 Using the "R" Key (Flash)

The **R** key (Flash) is used to access network services such as call waiting or transferring calls. Its functionality depends on your telephone service provider. Consult your provider for specific instructions on using this feature.

6. MAINTENANCE

To ensure the longevity and optimal performance of your SPC 3602N telephone, follow these maintenance guidelines:

- **Cleaning:** Wipe the telephone unit and handset with a soft, damp cloth. Do not use abrasive cleaners, solvents, or strong chemicals, as these can damage the surface.
- **Avoid Liquids:** Keep the telephone away from water and other liquids. If liquid spills on the unit, immediately unplug it from the wall jack and allow it to dry completely before reconnecting.
- **Temperature and Humidity:** Store and operate the telephone in a dry environment, away from extreme temperatures and high humidity.
- **Cable Management:** Ensure that the telephone line cord and handset cord are not tangled or pinched, which could lead to damage.

7. TROUBLESHOOTING

If you encounter issues with your telephone, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No dial tone	Telephone line cord is disconnected or faulty.	Ensure the telephone line cord is securely plugged into both the phone and the wall jack. Try a different wall jack or line cord if available.
Cannot make or receive calls	Line issue from service provider; phone not connected properly.	Check all connections. If the problem persists, contact your telephone service provider.
Ringer does not sound	Ringer volume set to Low or Off.	Adjust the ringer volume to Medium or High using the switch or button.
Poor call quality (static, low volume)	Loose connections; interference; earpiece volume too low.	Check handset and line cord connections. Adjust earpiece volume. Move phone away from other electronic devices.
Memory dialing not working	Number not stored correctly; incorrect dialing procedure.	Review Section 5.3 for correct storage and dialing procedures. Re-store the number if necessary.

8. SPECIFICATIONS

Detailed technical specifications for the SPC 3602N telephone:

Feature	Specification
Model	3602N
Brand	SPC
Telephone Type	Corded
Dialer Type	Single Keypad

Feature	Specification
Connection Type	RJ11 Analog Line
Direct Memory	3 locations (M1, M2, M3)
Indirect Memory	10 locations (0-9)
Ringer Volume Levels	3 (Low, Medium, High)
Earpiece Volume Levels	2 (High, Low)
Dimensions (H x D x W)	81mm (with handset lifted) x 191mm x 137mm
Item Weight	0.462 kg (462 grams)
Material	Kunststoff (Plastic)
Color	Schwarz (Black)



Image 4: The SPC 3602N telephone shown with its key dimensions: 81mm height, 191mm depth, and 137mm width.

9. WARRANTY AND SUPPORT

Your SPC 3602N Landline Telephone comes with a **two-year warranty** against factory defects. Please retain your proof of purchase for warranty claims.

For technical support or warranty inquiries, please contact your retailer or the official SPC customer service channels. Refer to the packaging or SPC's official website for contact information.

