

SUTRA IR

Sutra Professional IR2 Flat Iron User Manual

Model: IR

IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances, especially when children are present, basic safety precautions should always be followed, including the following:

- Always unplug the appliance immediately after use.
- Do not use while bathing or in a shower.
- Do not place or store appliance where it can fall or be pulled into a tub or sink.
- Do not place in or drop into water or other liquid.
- If an appliance falls into water, unplug it immediately. Do not reach into the water.
- Keep away from water.
- This appliance is for household use only.
- Do not use this appliance near bathtubs, showers, basins or other vessels containing water.

PRODUCT FEATURES

The Sutra Professional IR2 Flat Iron incorporates advanced technology for effective hair styling.

- **Ionic Infrared Technology:** Designed to penetrate the hair cuticle, assisting in moisture retention and minimizing heat-related damage.
- **Rose Gold Titanium Plates:** These plates contribute to a smooth glide and even heat distribution, aiming for a glossy finish.
- **Adjustable Temperature:** Digital temperature control allows selection of heat settings suitable for various hair

types.

- **Automatic Shut-Off:** For safety, the device is equipped with an automatic shut-off feature.
- **Professional Swivel Cord:** A 360-degree swivel cord enhances maneuverability during use.

HEALTHY HEAT™ TECHNOLOGY

HEALTHIER HAIR

FAR Infrared (IR) penetrates the hair cuticle to **lock in moisture** and minimizes damage.

GLOSSY FINISH

Titanium plates and an **ION Generator** deliver **smooth, glossy shine** in one effortless pass.



Image: Overview of the Sutra IR2 Flat Iron's Healthy Heat Technology, emphasizing benefits for hair health and shine.

FASTER STYLING WITH GENTLER HEAT



ION GENERATOR
Seals the Hair Cuticle



TITANIUM PLATES
Gives a Glossy Finish



INFRARED HEAT
Minimizes Damage



Image: Detailed view of the flat iron's core technologies: Ion Generator, Titanium Plates, and Infrared Heat.



HOW TO USE

1

Apply Heat Guard Heat
Protectant to dry hair.

SETUP

1. **Unpack:** Carefully remove the flat iron from its packaging.
2. **Inspect:** Check the appliance for any signs of damage. Do not use if damaged.
3. **Plug In:** Connect the power cord to a suitable electrical outlet. Ensure the voltage matches the appliance's requirements.

OPERATING INSTRUCTIONS

1. **Prepare Hair:** Ensure hair is clean and completely dry. Apply a heat protectant spray to minimize potential heat damage.
2. **Power On:** Press and hold the power button until the digital display illuminates.
3. **Select Temperature:** Use the temperature control buttons (up/down arrows) to select your desired heat setting. The recommended temperature varies based on hair type: lower settings for fine or damaged hair, higher settings for thick or coarse hair. The iron heats up quickly.
4. **Section Hair:** Divide your hair into small, manageable sections using clips.
5. **Straighten Hair:** Take one section of hair and place it between the plates, close to the roots. Gently clamp the plates together and slowly glide the flat iron down the hair shaft to the ends. Repeat if necessary, ensuring not to over-process any single section.
6. **Style:** The flat iron can also be used to create curls or waves by rotating the iron as you glide it down the hair section.
7. **Power Off:** After use, press and hold the power button until the display turns off. Unplug the appliance from the outlet.
8. **Cool Down:** Allow the flat iron to cool completely before storing.



HOW TO USE

①

Apply Heat Guard®
Heat Protector to
dry hair.

②

Section hair and
select a heat setting.

③

Clamp the iron at the
roots and slowly glide
down to the ends.

④

Finish with Heat
Guard® Hair Serum.

Image: Visual guide to the four-step process of using the flat iron for optimal results.

MAINTENANCE AND CARE

- **Cleaning:** Ensure the appliance is unplugged and completely cool before cleaning. Wipe the plates and exterior with a soft, damp cloth. Do not use abrasive cleaners or immerse the appliance in water.
- **Storage:** Store the flat iron in a cool, dry place, away from moisture. Do not wrap the cord around the appliance, as this can cause damage.
- **Cord Care:** Regularly inspect the power cord for any damage. If the cord is damaged, discontinue use and contact customer support.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Appliance does not turn on.	Not plugged in correctly or power outlet issue.	Ensure the power cord is securely plugged into a working outlet. Check the circuit breaker.
Appliance not heating up.	Temperature setting too low or internal malfunction.	Increase the temperature setting. If still not heating, contact customer support.
Hair is not straightening effectively.	Hair is not completely dry, sections are too large, or temperature is too low.	Ensure hair is completely dry. Use smaller sections. Increase temperature if appropriate for your hair type.
Hair feels brittle or damaged.	Temperature setting is too high or no heat protectant used.	Lower the temperature setting. Always use a heat protectant.

SPECIFICATIONS

Feature	Detail
Brand	SUTRA
Model Number	IR
Plate Material	Rose Gold Titanium
Technology	Ionic Infrared
Temperature Range	Adjustable, up to 450°F
Safety Feature	Automatic Shut-Off
Cord Type	Professional Swivel Cord
UPC	857677007265



1 ½" | 38MM
for longer, thicker
hair types

1" | 25MM
for shorter,
finer hair types

Image: The Sutra IR2 Flat Iron is available in two sizes: 1.5 inches for longer, thicker hair and 1 inch for shorter, finer hair.

WARRANTY INFORMATION

This product comes with a manufacturer's warranty. Please refer to the product packaging or the official Sutra Beauty website for specific warranty terms and conditions. Keep your proof of purchase for any warranty claims.

CUSTOMER SUPPORT

For further assistance, product inquiries, or troubleshooting not covered in this manual, please contact Sutra Beauty customer support through their official website or the contact information provided with your product.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question