

Plantronics C3210

Plantronics Blackwire 3200 Series Corded UC Headset (Model C3210) User Manual

OVERVIEW

The Plantronics Blackwire 3200 Series offers durable, lightweight corded UC headsets designed for easy deployment and versatile connectivity. This series provides clear audio for unified communications, adapting to various user needs with options for monaural or stereo configurations and universal USB or USB-C connectivity. The headset is compatible with Plantronics Manager Pro for enhanced management capabilities.

KEY FEATURES

- **Corded UC Headset Design:** Engineered for professional communication environments.
- **Monaural or Stereo Options:** Available in monaural (C3210/C3215) for single-ear use or hi-fi stereo (C3220/C3225) with passive noise reduction for immersive audio.
- **Universal Connectivity:** Variants include universal USB or USB-C for broad device compatibility.
- **Lightweight and Comfortable:** Designed for all-day wear with a lightweight build.
- **Noise-Canceling Microphone:** Ensures clear voice transmission by reducing background noise.
- **Inline Controls:** Easy access to call answer/end, volume, and mute functions.
- **Plantronics Hub App Compatibility:** Allows for settings adjustments and firmware updates.





Figure 1: Plantronics Blackwire 3200 Series Headset with its inline controls and USB-C connector.

Your browser does not support the video tag.

Video 1: An overview of the Plantronics Blackwire 3200 UC Headset, showcasing its design and features for unified communications.

SETUP INSTRUCTIONS

1. Connect the Headset:

- For USB-C models, plug the USB-C connector directly into your computer's USB-C port.
- For USB-A models, plug the USB-A connector directly into your computer's USB-A port. If your computer only has USB-C, an appropriate adapter will be required.
- Some models may also feature a 3.5mm audio jack for direct connection to compatible devices.

2. **Initial Recognition:** Your computer should automatically detect and install the necessary drivers for the headset. This may take a few moments.

3. Verify Audio Settings:

- Open your computer's sound settings.
- Select the Plantronics Blackwire headset as your default playback and recording device.

4. Install Plantronics Hub (Optional but Recommended):

- For advanced settings, firmware updates, and personalized features, download and install the Plantronics Hub application from the official Plantronics website.

Easily connect to PC/Mac via USB-C



OPERATING INSTRUCTIONS

Wearing the Headset

- Adjust the headband for a comfortable and secure fit.
- Position the ear cushion over your ear. For monaural models, the headset can be worn on either the left or right ear by rotating the microphone boom.
- Position the flexible microphone boom approximately two finger-widths from the corner of your mouth.



Figure 3: Proper wearing of the single-ear headset for comfort and optimal microphone placement.

Using the Inline Controls

The inline control unit provides convenient access to essential call management functions:

- **Call Answer/End Button:** Press to answer an incoming call or end an active call.
- **Volume Up/Down Buttons:** Use the '+' and '-' buttons to adjust the listening volume.

- **Mute Button:** Press to mute or unmute your microphone during a call.



Plantronics Hub app for settings and updates



Figure 4: The headset's inline controls allow for easy management of calls and audio settings.

Microphone Adjustment

The microphone boom is flexible and can be adjusted for optimal voice pickup. Ensure the microphone is positioned correctly to utilize its noise-canceling capabilities effectively.

Noise-canceling microphone to ensure your voice is heard

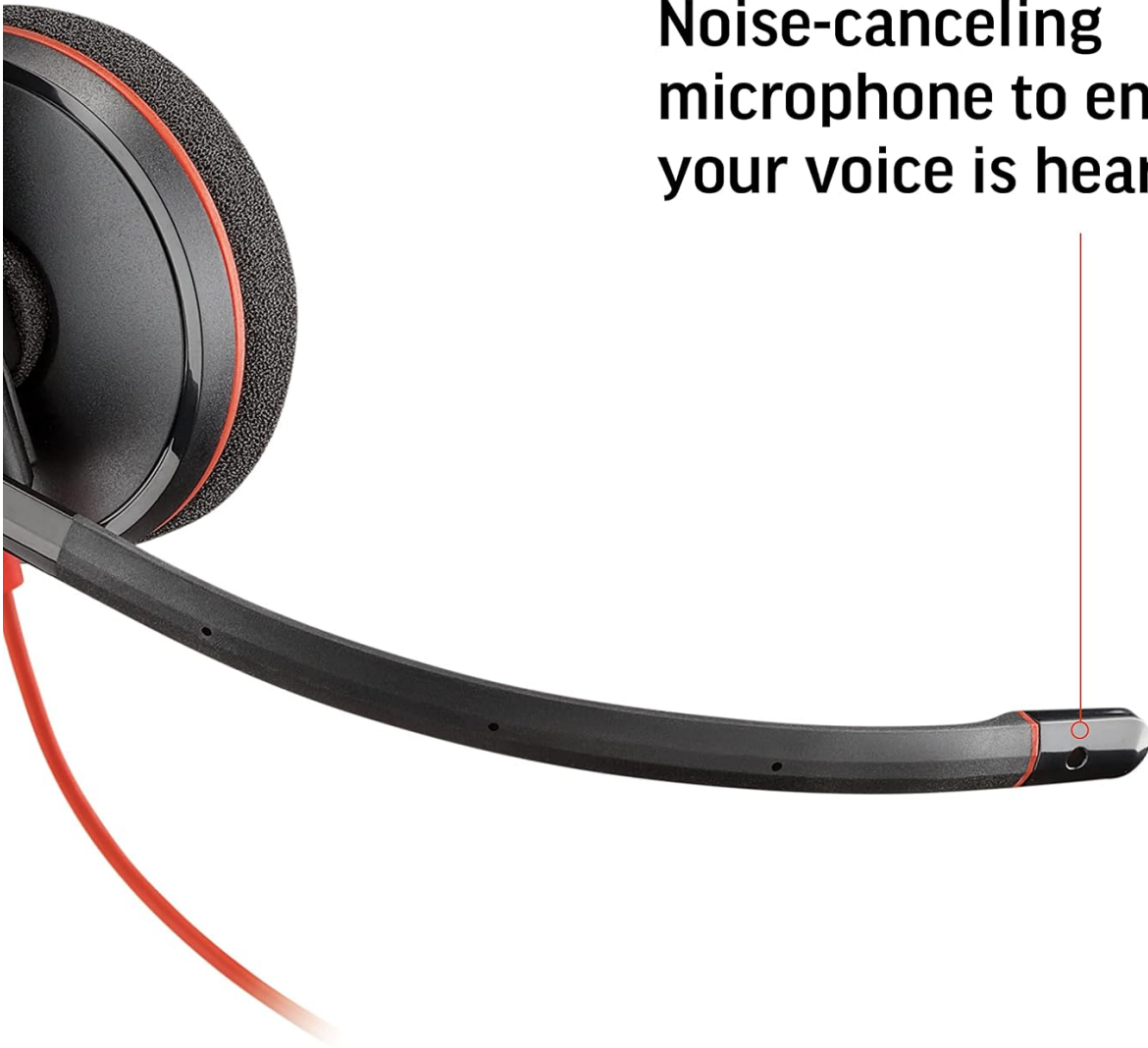


Figure 5: The noise-canceling microphone ensures clear communication by minimizing background distractions.

MAINTENANCE

- **Cleaning:** Gently wipe the ear cushions and microphone with a soft, damp cloth. Avoid using harsh chemicals or abrasive materials.
- **Cable Care:** Avoid sharp bends or excessive pulling on the cable to prevent damage. Store the cable neatly when not in use.
- **Storage:** Store the headset in a clean, dry place away from extreme temperatures and direct sunlight.

TROUBLESHOOTING

- **No Audio/Microphone Not Working:**
 - Ensure the headset is securely plugged into the correct port on your computer.
 - Check your computer's sound settings to confirm the Plantronics headset is selected as the default input/output device.

- Verify the mute button on the inline control is not activated.
- Restart your computer.
- **Poor Audio Quality:**
 - Adjust the volume using the inline controls or your computer's settings.
 - Ensure the microphone is positioned correctly, about two finger-widths from your mouth.
 - Check for any physical damage to the cable or connectors.
 - Update headset firmware via the Plantronics Hub application.
- **Headset Not Recognized:**
 - Try plugging the headset into a different USB port.
 - If using a USB-C to USB-A adapter, ensure the adapter is functioning correctly.
 - Reinstall the Plantronics Hub application.

SPECIFICATIONS

Brand	Plantronics
Model Name	Blackwire 3200 (C3210)
Connectivity Technology	Wired (USB-C, USB-A, 3.5mm audio jack variants)
Ear Placement	Over Ear
Form Factor	Over Ear
Noise Control	Sound Isolation (Passive Noise Reduction in stereo models)
Control Type	Media Control (Inline)
Item Weight	5.6 ounces
Product Dimensions	8.25 x 7.25 x 2.25 inches
Audio Driver Size	30 Millimeters
Frequency Response	20000 Hz
Manufacturer	Poly

WARRANTY AND SUPPORT

For detailed warranty information, technical support, and access to the Plantronics Manager Pro service, please visit the official Plantronics (Poly) website or contact their customer support directly. The Plantronics Manager Pro service offers additional insights and management features for your headset.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question