

IDENTIV SCR3500C

Identiv SCR3500C USB Smartfold Type C Smart Card Reader User Manual

1. INTRODUCTION

This manual provides essential information for the proper setup, operation, and maintenance of your Identiv SCR3500C USB Smartfold Type C smart card reader. The SCR3500C is an ultra-compact, PC-linked USB contact smart card reader designed for secure access and data exchange using smart cards. It supports various smart card standards, including ISO/IEC 7816, CCID, PC/SC, and EMV 2011, and is certified for GSA FIPS-201 and EMV Level 1. Its reversible Type C USB connector ensures broad compatibility with modern devices such as MacBooks, phones, and tablets.

2. SETUP INSTRUCTIONS

2.1 Unpacking and Initial Inspection

Carefully remove the Identiv SCR3500C smart card reader from its packaging. Inspect the device for any visible damage. If any damage is found, do not proceed with setup and contact customer support.

2.2 Connecting the Device

1. **Unfold the Reader:** The SCR3500C features a smart-fold mechanism. Gently unfold the reader to its operational position.
2. **Connect to Your Device:** Plug the USB Type C connector of the smart card reader into an available USB Type C port on your computer, phone, or tablet.

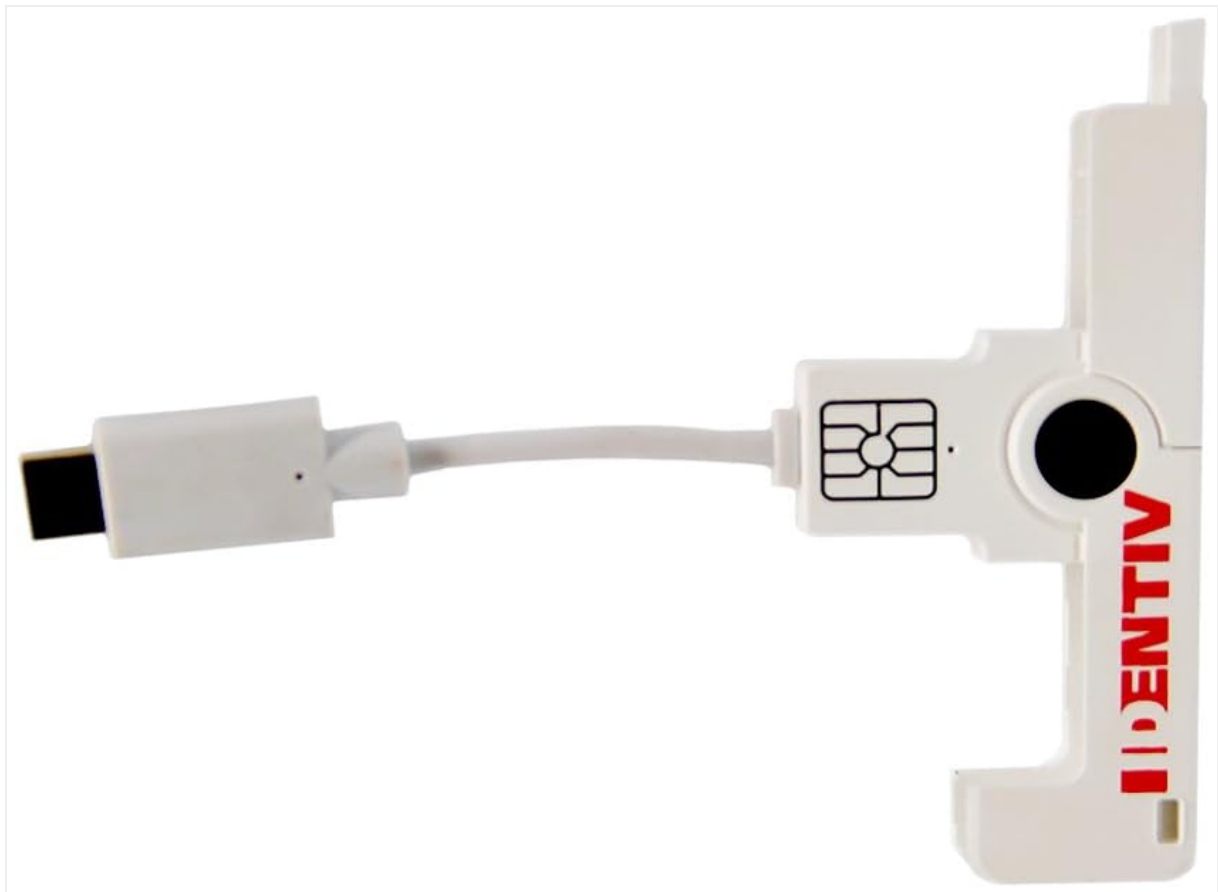


Figure 1: Identiv SCR3500C in unfolded, operational state. This image displays the Identiv SCR3500C smart card reader in its open, operational state. The device features a white body with a flexible USB-C cable extending from it. The smart card slot is clearly visible, designed for inserting standard smart cards. The 'IDENTIV' brand name is printed on the side.



**BE TAA COMPLIANT.
IT'S THE LAW.**

Figure 2: Identiv SCR3500C in folded, compact state. This image shows the Identiv SCR3500C smart card reader in its compact, folded configuration. The smart-fold mechanism allows the device to be significantly reduced in size, making it highly portable and easy to store. The USB-C connector is visible, ready for connection.

2.3 Driver Installation

The Identiv SCR3500C is generally plug-and-play with most modern operating systems (e.g., Windows, macOS, Linux, Android). Drivers are typically installed automatically upon first connection. If automatic installation does not occur, please visit the official Identiv support website for specific driver downloads for your operating system.

2.4 Software Requirements

To utilize the smart card reader for specific applications (e.g., CAC/PIV authentication, digital signatures), you may need compatible smart card utility software. Refer to your smart card provider's documentation or your organization's IT department for recommended software.

3. OPERATING INSTRUCTIONS

3.1 Inserting a Smart Card

1. Ensure the reader is connected to your device.
2. Locate the smart card slot on the reader.
3. Insert your smart card (e.g., CAC, PIV card) into the slot with the chip facing upwards and towards the reader, until it is fully seated.



Figure 3: Smart card inserted into the reader. This image illustrates the Identiv SCR3500C smart card reader with a smart card fully inserted into its designated slot. The card is securely held within the reader, demonstrating its readiness for use in authentication or data access applications.

3.2 Indicator Light

The reader is equipped with an LED indicator light. This light will typically blink or illuminate steadily when a smart card is inserted and actively communicating with your device or an application. Refer to your smart card utility software for specific indicator light behaviors.

3.3 Using with Applications

Once the smart card is inserted and recognized by your system, you can use it with compatible applications for tasks such as:

- Secure login to networks or websites.
- Digital signing of documents.
- Accessing secure government or corporate systems.

Follow the instructions provided by your specific application or system for smart card usage.

4. MAINTENANCE

4.1 Cleaning

To maintain optimal performance, keep the smart card reader clean. Use a soft, dry, lint-free cloth to wipe the exterior of the device. Avoid using liquid cleaners, solvents, or abrasive materials, as these can damage the reader.

4.2 Storage

When not in use, fold the smart card reader into its compact form for protection and easy storage. Store the device in a cool, dry place, away from direct sunlight and extreme temperatures. Avoid placing heavy objects on the reader.

4.3 Durability

The Identiv SCR3500C is designed with durable smart-fold mechanics for portability. While robust, avoid excessive force when folding or unfolding the device, and ensure proper insertion and removal of smart cards to prevent damage to the card slot or internal components.

5. TROUBLESHOOTING

5.1 Card Not Recognized

- **Check Card Insertion:** Ensure the smart card is fully and correctly inserted into the reader, with the chip facing the correct direction.
- **Verify Connection:** Confirm that the USB Type C connector is securely plugged into your device. Try a different USB Type C port if available.
- **Restart Application/Device:** Close and reopen the application attempting to use the smart card, or restart your computer/device.
- **Driver Check:** Ensure the necessary drivers are installed and up-to-date. Check your operating system's Device Manager (Windows) or System Information (macOS) for the reader's status.
- **Test with Another Card/Device:** If possible, test the reader with a different smart card or on another compatible device to isolate the issue.

5.2 Reader Not Detected by System

- **Check USB Port:** Ensure the USB Type C port on your device is functional. Try connecting another USB device to the same port.
- **Reinstall Drivers:** Uninstall and then reinstall the reader's drivers.
- **Update Operating System:** Ensure your operating system is up-to-date, as updates often include improved driver support.

5.3 Slow Performance

- **Close Background Applications:** Ensure no other resource-intensive applications are running that might interfere with the smart card operation.
- **Check System Resources:** Verify that your device has sufficient CPU and memory resources available.

6. SPECIFICATIONS

Feature	Detail
Model Number	905559-1
Connectivity	USB Type C
Smart Card Standards	ISO/IEC 7816, CCID, PC/SC, EMV 2011, GSA FIPS-201
Supported Smart Cards	5V, 3V, and 1.8V, ISO/IEC 7816 Class A/B/C
Operating System Compatibility	Mac OS (and generally Windows, Linux, Android)
Dimensions (LxWxH)	1.89 x 0.79 x 0.47 inches
Item Weight	0.32 ounces
Color	White

7. WARRANTY AND SUPPORT



7.1 Warranty Information

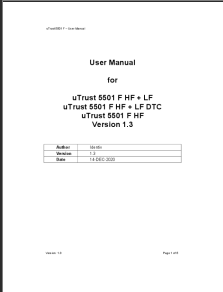

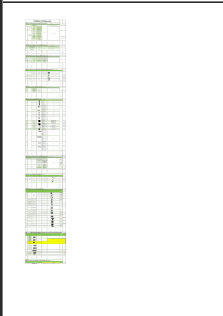

For detailed warranty information regarding your Identiv SCR3500C smart card reader, please refer to the documentation included with your product or visit the official Identiv website. Warranty terms and conditions may vary by region and retailer.

7.2 Technical Support

If you encounter issues that cannot be resolved using the troubleshooting steps provided in this manual, please contact Identiv technical support. Support contact information can typically be found on the official Identiv website or through your product vendor.

Related Documents - SCR3500C

	<p>Identiv uTrust 5501 F Series Contactless Card Reader User Manual</p> <p>User manual for the Identiv uTrust 5501 F series of USB-based contactless card readers, detailing product specifications, driver installation, communication interfaces, and regulatory compliance information.</p>
	<p>Identiv uTrust 3721 F HF+LF Smart Card Reader/Writer with Keyboard Emulation</p> <p>Datasheet for the Identiv uTrust 3721 F HF+LF, a multi-technology smart card reader/writer featuring dual frequency (125 KHz and 13.56 MHz) and multi-protocol support. Includes PC/SC and HID keyboard emulation for secure identification applications.</p>

	<p>Identiv uTrust 5501 F Series Contactless Card Reader User Manual</p> <p>User manual for the Identiv uTrust 5501 F series of USB-based contactless card readers, detailing product specifications, driver installation, communication interfaces, and regulatory compliance information.</p>
	<p>Identiv uTrust 3721 F HF+LF Smart Card Reader/Writer with Keyboard Emulation</p> <p>Datasheet for the Identiv uTrust 3721 F HF+LF, a multi-technology smart card reader/writer featuring dual frequency (125 KHz and 13.56 MHz) and multi-protocol support. Includes PC/SC and HID keyboard emulation for secure identification applications.</p>
	<p>ZKBio CVSecurity Supported Hardware List</p> <p>Comprehensive list of supported hardware modules, devices, and accessories for ZKBio CVSecurity systems, including access control, time attendance, video surveillance, parking, entrance control, and more.</p>
	<p>Strategic Communications IT Equipment and Hardware SEWP Agency Catalog</p> <p>A comprehensive catalog of IT equipment and hardware from various manufacturers, including computers, monitors, networking devices, peripherals, and accessories, offered by Strategic Communications.</p>