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> [SOGO ASP-SS-16120 2-in-1 Vertical Cyclonic Vacuum Cleaner User Manual](#)

SOGO ASP-SS-16120

SOGO ASP-SS-16120 2-in-1 Vertical Cyclonic Vacuum Cleaner User Manual

Model: ASP-SS-16120

1. SAFETY INSTRUCTIONS

Please read all instructions carefully before using the appliance and retain them for future reference. Improper use may result in electric shock, fire, or serious injury.

- Always ensure the voltage indicated on the rating label corresponds to your mains voltage.
- Do not immerse the appliance, power cord, or plug in water or any other liquid.
- Unplug the vacuum cleaner from the power outlet before cleaning, maintenance, or when not in use.
- Do not use the vacuum cleaner to pick up liquids, hot ashes, burning cigarettes, sharp objects, or large debris.
- Keep hair, loose clothing, fingers, and all parts of the body away from openings and moving parts.
- Do not operate the vacuum cleaner with a damaged cord or plug. If the cord or plug is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons to avoid a hazard.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- Use only manufacturer-recommended attachments and accessories.

2. PRODUCT OVERVIEW

The SOGO ASP-SS-16120 is a versatile 2-in-1 cyclonic vacuum cleaner designed for efficient cleaning of various surfaces. It can be used as a vertical stick vacuum for floors or easily converted into a handheld vacuum for smaller tasks and hard-to-reach areas.

Key Features:

- **600W Motor:** Provides strong suction power for effective cleaning.
- **Cyclonic Technology:** Ensures consistent suction and efficient dust separation.
- **HEPA Filter:** Captures fine dust particles and allergens, improving air quality. The filter is washable and reusable.
- **0.8L Dust Container:** Easy to empty and clean.
- **2-in-1 Design:** Converts from a vertical vacuum to a handheld unit.
- **4.5m Power Cable:** Offers extended reach without frequent outlet changes.

- **Lightweight Design:** Easy to maneuver and store.

Components:

Familiarize yourself with the parts of your vacuum cleaner:

- Main Body (Motor Unit)
- Dust Container
- HEPA Filter
- Extension Tube (for vertical mode)
- Floor Nozzle
- Crevice Tool (accessory)
- Brush Nozzle (accessory)

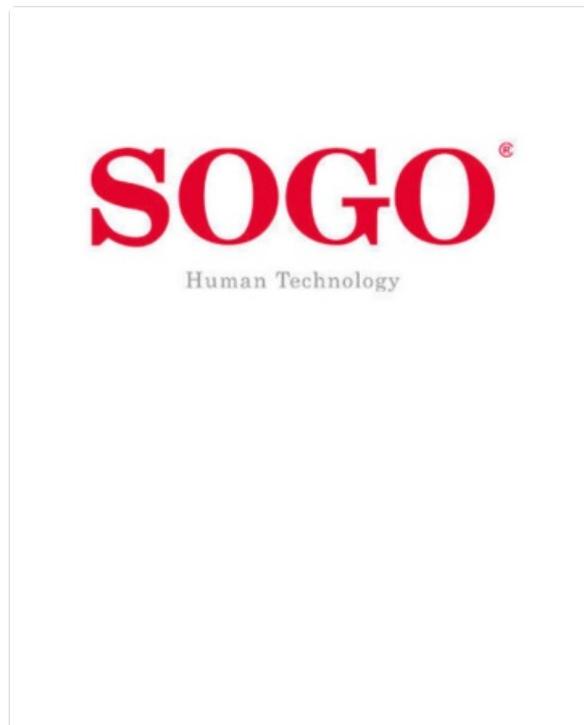


Figure 2.1: SOGO ASP-SS-16120 in vertical mode, illustrating key features.



Figure 2.2: SOGO ASP-SS-16120 in handheld mode, emphasizing its portability and filter.

3. SETUP

3.1 Assembling the Vertical Vacuum

1. Insert the extension tube into the main body (motor unit) until it clicks securely into place.
2. Attach the floor nozzle to the other end of the extension tube, ensuring it is firmly connected.
3. Ensure the dust container and HEPA filter are correctly installed in the main body.

3.2 Converting to Handheld Vacuum

1. Detach the extension tube from the main body by pressing the release button (if present) and pulling it out.
2. Attach the desired accessory (e.g., crevice tool or brush nozzle) directly to the main body's suction opening.

3.3 Connecting to Power

Before plugging in, ensure the vacuum cleaner is switched off. Insert the power plug into a suitable electrical outlet (240V).

4. OPERATING INSTRUCTIONS

4.1 Powering On/Off

Locate the power switch on the main body of the vacuum cleaner. Press the switch to turn the appliance ON. Press it again to turn it OFF.

4.2 Using the Vertical Vacuum

For cleaning floors, carpets, and rugs, use the vacuum in its vertical configuration with the floor nozzle attached. Guide the vacuum over the surface to be cleaned. The lightweight design allows for easy maneuverability.



Figure 4.1: Vertical vacuum in use for general floor cleaning.

4.3 Using the Handheld Vacuum

For cleaning upholstery, car interiors, stairs, or tight corners, convert the vacuum to handheld mode and attach the appropriate accessory. The crevice tool is ideal for narrow gaps, while the brush nozzle is suitable for delicate surfaces or removing pet hair.



Figure 4.2: Handheld vacuum in use for detailed cleaning.

5. MAINTENANCE

Regular maintenance ensures optimal performance and extends the lifespan of your vacuum cleaner. Always unplug the appliance before performing any maintenance.

5.1 Emptying the Dust Container

1. Ensure the vacuum cleaner is switched off and unplugged.
2. Locate the dust container release button or latch on the main body.
3. Remove the dust container.
4. Open the dust container over a waste bin and empty its contents.
5. Close the dust container and reattach it to the main body, ensuring it clicks securely.

5.2 Cleaning the HEPA Filter

The HEPA filter should be cleaned regularly, especially when suction power decreases. It is washable and reusable.

1. Remove the dust container as described above.
2. Carefully remove the HEPA filter from the dust container.
3. Tap the filter gently over a waste bin to remove loose dust.
4. Rinse the HEPA filter under cold running water until the water runs clear. Do not use detergents or hot water.
5. Allow the filter to air dry completely for at least 24 hours before reinserting it. Do not use a hairdryer or other heating devices.
6. Once completely dry, reinsert the filter into the dust container and reattach the container to the main body.

5.3 Cleaning the Floor Nozzle and Accessories

Periodically check the floor nozzle and other attachments for blockages (e.g., hair, threads, large debris). Remove any obstructions to maintain effective suction.

6. TROUBLESHOOTING

If you encounter issues with your vacuum cleaner, refer to the following table for common problems and solutions.

Problem	Possible Cause	Solution
Vacuum cleaner does not turn on.	No power supply.	Check if the plug is securely inserted into the outlet. Check the power outlet with another appliance.
Low suction power.	Dust container is full.	Empty the dust container.
Low suction power.	HEPA filter is dirty or clogged.	Clean or wash the HEPA filter as described in the Maintenance section. Ensure it is completely dry before reinserting.
Low suction power.	Hose, extension tube, or nozzle is blocked.	Switch off and unplug the vacuum. Inspect and remove any blockages from the hose, extension tube, or floor nozzle.
Unusual noise during operation.	Blockage in the air path or motor issue.	Check for blockages. If the noise persists after clearing blockages, discontinue use and contact customer support.

If the problem persists after trying these solutions, please contact SOGO customer support or an authorized service center.

7. SPECIFICATIONS

Feature	Specification
Brand	SOGO
Model Number	ASP-SS-16120
Power	600 W

Feature	Specification
Voltage	240 Volts
Dust Container Capacity	0.8 Liters
Filter Type	HEPA Filter
Cable Length	4.5 meters
Noise Level	80 Decibels
Product Dimensions (L x W x H)	17 x 14 x 53 cm
Item Weight	2 Kilograms
Special Feature	HEPA, Cyclonic Technology, 2-in-1 (Vertical & Handheld)
Power Source	Corded Electric

8. WARRANTY AND SUPPORT

For warranty information, please refer to the warranty card included with your purchase or contact your retailer. Information regarding the availability of spare parts is currently unavailable.

For technical support or service inquiries, please contact SOGO customer service through their official website or the contact details provided in your purchase documentation.