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Microsoft 1769

Microsoft Surface Laptop 1769 (KSR-00001) User Manual

Brand: Microsoft | Model: 1769 (KSR-00001)

INTRODUCTION

The Microsoft Surface Laptop 1769 is a thin, light, and powerful device designed for a natural typing experience and backed by Windows 10 S. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your device.



Image: Microsoft Surface Laptop 1769, showcasing its sleek design.

SETUP

Unboxing and Initial Setup

Carefully remove your Surface Laptop from its packaging. The box typically contains the device, power supply, quick start guide, and safety/warranty documents.

Connecting the Power Supply

Connect the power supply to your Surface Laptop. The magnetic tip ensures easy and secure connection. An LED indicator on the charger confirms when it is actively charging.

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Video: Demonstrates unboxing and connecting the Surface Laptop charger.

First Boot and Windows 10 S

Upon first power-on, follow the on-screen instructions to complete the Windows 10 S setup. This includes connecting to Wi-Fi, creating a user account, and configuring basic settings.

OPERATING YOUR SURFACE LAPTOP

Display and Interaction

Your Surface Laptop features a 13.5-inch touchscreen display with a 2256x1504 pixel resolution. You can interact with the device using touch gestures or the precision trackpad.

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Video: Shows the slim profile, ports, touchscreen, and trackpad in use.

Keyboard and Trackpad

The Alcantara fabric-covered keyboard provides a comfortable and quiet typing experience. The large trackpad is responsive and accurate for navigation. Backlit keys are available for low-light conditions.

Ports and Connectivity

The device includes a USB 3.0 port, a headset jack, and a Surface Connect port for charging and accessories.

- 1x USB 3.0 Port
- 1x Headset Jack
- 1x Surface Connect Port (for power and docking)

Camera and Audio

The integrated camera supports video calls and facial recognition for secure login. The speakers provide clear and balanced audio output.

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Video: Demonstrates the Surface Laptop's camera and audio capabilities during a video call.

MAINTENANCE

Device Care

To maintain the Alcantara fabric, gently wipe it with a lint-free cloth dampened with a mild soap and water solution. Avoid harsh chemicals.

Battery Longevity

To maximize battery life, avoid extreme temperatures and fully discharge and recharge the battery periodically. The average battery life is up to 14.5 hours.

General Cleaning

Use a soft, lint-free cloth to clean the screen and exterior surfaces. Avoid spraying cleaners directly onto the device.

TROUBLESHOOTING

Device Not Powering On

Ensure the power supply is securely connected to both the laptop and a working power outlet. Check for any indicator lights on the charger.

Slow Performance

Close unnecessary applications, restart the device, or check for available Windows updates.

Touchscreen Unresponsive

Restart the device. If the issue persists, check for driver updates in Device Manager.

SPECIFICATIONS

Technical Details

Feature	Detail
Standing screen display size	13.5 Inches
Max Screen Resolution	2256x1504 Pixels
Processor	3.1 GHz 8032 (Intel Core i5)
RAM	8 GB LPDDR3
Hard Drive	128 GB SSD
Graphics Coprocessor	Intel HD Graphics 620
Operating System	Windows 10 S
Item Weight	2.76 pounds
Product Dimensions	8.78 x 12.12 x 0.56 inches
Average Battery Life (in hours)	14.5 Hours
Wireless Type	802.11ac
Number of USB 3.0 Ports	1

WHAT'S IN THE BOX

- Device
- Power Supply
- Quick Start Guide
- Safety and Warranty Documents

WARRANTY AND SUPPORT

Your Microsoft Surface Laptop 1769 is covered by a limited hardware warranty. For detailed warranty information and support, please refer to the documents included in your product packaging or visit the official Microsoft support website.