

Genai GN-5P

Genai GN-5P Cable User Manual

Model: GN-5P | Brand: Genai

INTRODUCTION

This manual provides essential information for the proper use and maintenance of your Genai GN-5P Cable. This cable is designed for charging and data transfer for Android mobile phones, featuring a durable TPE material and a length of 1 meter.



Image: The Genai GN-5P cable, a white USB-A to Micro-USB cable, laid out to show its full length and both connectors. The cable is designed for Android phones.

SETUP

The Genai GN-5P cable is designed for plug-and-play functionality. No software installation is required for basic operation.

- Identify Connectors:** The cable has two distinct ends: a standard USB Type-A connector (larger, rectangular) and a Micro-USB connector (smaller, trapezoidal).
- Connect to Power Source/Computer:** Insert the USB Type-A connector into a compatible USB port on a wall charger, power bank, or computer.

3. **Connect to Mobile Device:** Carefully insert the Micro-USB connector into the charging/data port of your Android mobile phone. Ensure the connector is oriented correctly to avoid damage.

OPERATING INSTRUCTIONS

Charging Your Device

- Connect the USB Type-A end to a USB wall adapter or power bank.
- Connect the Micro-USB end to your Android mobile phone.
- The device should indicate that it is charging. The cable supports a maximum output power of 2.1 Amperes for efficient charging.

Data Transfer

- Connect the USB Type-A end to a USB port on your computer (PC or Mac).
- Connect the Micro-USB end to your Android mobile phone.
- Your computer should recognize the connected device. You may need to select "File Transfer" or "MTP" mode on your phone's notification panel to access its storage.
- You can now transfer files such as photos, videos, and documents between your phone and computer.

MAINTENANCE

Proper care will extend the life of your Genai GN-5P cable.

- **Avoid Bending:** Do not excessively bend or crimp the cable, especially near the connectors, as this can damage internal wires.
- **Store Properly:** When not in use, coil the cable loosely. The TPE material is designed to be tangle-free, but proper coiling helps prevent knots and stress.
- **Keep Clean:** If connectors become dirty, gently wipe them with a dry, lint-free cloth. Do not use liquids or abrasive cleaners.
- **Handle with Care:** Always pull from the connector housing, not the cable itself, when unplugging.
- **Temperature:** Avoid exposing the cable to extreme temperatures or direct sunlight for prolonged periods.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Device not charging.	Loose connection, faulty power source, damaged cable, dirty port.	<ul style="list-style-type: none">• Ensure both ends of the cable are securely connected.• Try a different USB port or wall adapter.• Inspect the cable for visible damage.• Clean the device's charging port gently.
Computer not recognizing device for data transfer.	Incorrect phone setting, driver issue, loose connection.	<ul style="list-style-type: none">• On your phone, check the USB connection mode (usually in notifications) and select "File Transfer" or "MTP".• Try a different USB port on your computer.• Restart both your phone and computer.• Ensure your computer has the necessary drivers for your phone model.

Problem	Possible Cause	Solution
Slow charging.	Low power output from source, background apps on device.	<ul style="list-style-type: none">• Use a wall adapter with higher amperage (e.g., 2.1A or higher).• Close unnecessary background applications on your phone.

SPECIFICATIONS

Feature	Detail
Brand	Genai
Model	GN-5P
Type	Charging and Data Transfer Cable
Compatibility	Android Mobile Phones (Micro-USB)
Cable Length	1 Meter
Material	TPE (Thermoplastic Elastomer)
Max Output Power	2.1 Amperes
Special Features	Tangle Free
Connector Gender	Male-to-Male (USB-A to Micro-USB)
Item Shape	Round
Package Dimensions	16.3 x 9.2 x 2.2 cm
Package Weight	51.98 g
Manufacturer	Genai
ASIN	B07CNPR6KH

WARRANTY AND SUPPORT

For information regarding warranty coverage or technical support for your Genai GN-5P cable, please refer to the warranty card included with your purchase or visit the official Genai website. You may also contact Genai customer service directly for assistance.

Please retain your proof of purchase for any warranty claims.