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Karolama H96 Max RK3528

Karolama H96 Max RK3528 Android TV Box User Manual

Model: H96 Max RK3528 | Brand: Karolama

Introduction

This manual provides instructions for setting up, operating, and maintaining your Karolama H96 Max RK3528 Android TV Box. Please read this manual thoroughly before use to ensure proper functionality and to maximize your viewing experience.

Package Contents

Verify that all items listed below are included in your package:

- Karolama H96 Max RK3528 Android TV Box
- Power Adapter (DC 5V/2A)
- Remote Control
- HDMI Cable
- User Manual

Device Overview

Familiarize yourself with the ports and indicators on your H96 Max RK3528 TV Box.



This image displays the front of the H96 Max RK3528 Android TV Box, highlighting the digital clock, WiFi status, and USB connection indicators.



This image illustrates the side and rear ports of the H96 Max RK3528, including the Ethernet port, HDMI output, and DC power input.

Front Panel Features

- **LED Display:** Shows current time and status indicators for WiFi and USB connections.
- **USB 3.0 Port:** For high-speed data transfer with compatible devices.
- **USB 2.0 Port:** For connecting peripherals such as keyboards, mice, or external storage.

Rear Panel Features

- **DC 5V/2A:** Power input port for connecting the included power adapter.
- **HDMI Output:** Connects to your television or display for video and audio output.

- **Ethernet (RJ-45):** For a stable wired internet connection (10/100M).

Setup Guide

Step 1: Connect to TV

Connect one end of the HDMI cable to the HDMI OUT port on the TV Box and the other end to an available HDMI input port on your television.

Step 2: Connect Power

Plug the power adapter into the DC 5V/2A port on the TV Box, then plug the adapter into a standard wall outlet. The power indicator LED on the front panel should illuminate blue.

Step 3: Connect to Internet

Wired Connection (Ethernet)

Connect an Ethernet cable from your router to the RJ-45 port on the TV Box.

Wireless Connection (Wi-Fi)

After powering on, navigate to *Settings* > *Network* > *Wi-Fi*, select your preferred network from the list, and enter the password.

Step 4: Initial Boot-up

Turn on your television and select the correct HDMI input source corresponding to where the TV Box is connected. The TV Box will boot up, displaying the Android home screen.

Operating Instructions

Using the Remote Control

- **Navigation:** Use the directional arrow buttons to move between menu items and selections.
- **OK/Enter:** Press to confirm a selection or open an application.
- **Back:** Press to return to the previous screen or menu.
- **Home:** Press to quickly navigate back to the main Android home screen.
- **Menu:** Access context-sensitive options or settings within certain applications.

Navigating the Android Interface

The H96 Max RK3528 operates on Android 13.0. The home screen provides quick access to installed applications, system settings, and various media options. Use the remote control to browse and select.

Installing Applications

Access the Google Play Store (or other pre-installed app stores) from the home screen to download and install new applications. A Google account may be required for Play Store access.

Media Playback

The device supports 4K resolution, H.265 video decoding, and 3D content playback. Utilize pre-installed media players or download preferred ones for streaming or playing local media files. Connect USB storage devices to the USB 3.0 or USB 2.0 ports to access your personal media library.

Maintenance

Cleaning

Use a soft, dry cloth to gently clean the exterior surfaces of the TV Box. Avoid using liquid cleaners, solvents, or abrasive materials, as these can damage the device.

Software Updates

Periodically check for system updates to ensure your TV Box has the latest features, performance enhancements, and security patches. Navigate to *Settings* > *About Device* > *System Update*.

Storage Management

To maintain optimal performance, regularly clear application caches and uninstall any unused applications. This can be done through *Settings* > *Apps*.

Troubleshooting

No Power

- Ensure the power adapter is securely connected to both the TV Box and a functional wall outlet.
- Verify that the power indicator LED on the front panel is illuminated blue.

No Picture on TV

- Check if the HDMI cable is securely connected to both the TV Box and the television.
- Ensure your TV is set to the correct HDMI input source (e.g., HDMI 1, HDMI 2).
- Try using a different HDMI cable or a different HDMI port on your TV.

No Internet Connection

- **For wired connection:** Confirm the Ethernet cable is properly connected to both the TV Box and your router, and that your router is operational.
- **For Wi-Fi connection:** Verify that the correct Wi-Fi network is selected and the password is entered accurately in the settings. Try restarting your router and the TV Box.

Remote Control Not Responding

- Replace the batteries in the remote control with fresh ones.
- Ensure there are no physical obstructions between the remote control and the TV Box.

Slow Performance or App Crashes

- Close any background applications that are not in use.
- Clear application caches through *Settings* > *Apps* > select app > *Clear Cache*.
- Restart the TV Box by disconnecting and reconnecting the power.
- If issues persist, consider performing a factory reset via *Settings* > *System* > *Reset options* > *Erase all data (factory reset)*. **Warning: This action will delete all user data and installed applications.**

Product Specifications

Feature	Detail
Model	H96 Max RK3528

Feature	Detail
Operating System	Android 13.0
CPU	RK3528 Quad Core ARM Cortex A53
GPU	Penta-Core Mali-450 Up to 750Mhz+
RAM	4GB DDR3
Internal Storage	64GB EMMC
Ethernet	10/100M RJ-45
USB Ports	1x USB 3.0, 1x USB 2.0
Video Output	4K, H.265, 3D Support
Power Supply	DC 5V/2A
Item Weight	9.2 ounces
UPC	600291141828

Warranty and Support

For detailed warranty information or technical support, please refer to the retailer's return and warranty policy or contact Karolama customer service directly. It is recommended to retain your purchase receipt for any warranty claims.

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