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> Ventev Universal Wireless Charger (Model 214920) Instruction Manual

## Ventev 214920

# Ventev Universal Wireless Charger (Model 214920) Instruction Manual

This manual provides instructions for the safe and efficient use of your Ventev Universal Wireless Charger.

## PRODUCT OVERVIEW

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The Ventev Universal Wireless Charger is a versatile charging solution designed for smartphones. It combines a desktop charger and a phone stand, supporting both Qi and Fast Wireless Charging technologies. Its adjustable design allows for flexible device placement and viewing angles.



This image shows the Ventev Universal Wireless Charger in its upright stand configuration, ready to charge a device.

## PACKAGE CONTENTS

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Verify that all items are present in the package:

- Ventev Wireless Chargestand
- Power Cable
- Wall Adapter



This image displays all components included in the package: the Ventev Wireless Chargestand, its power cable, and the wall adapter.

## SETUP INSTRUCTIONS

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### Connecting the Charger

1. Connect the power cable to the charging pad.
2. Connect the other end of the power cable to the wall adapter.
3. Plug the wall adapter into a standard electrical outlet.

The charger is now ready for use.

## OPERATING INSTRUCTIONS

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### Placing Your Device for Charging

The Ventev Universal Wireless Charger features an adjustable design, allowing for charging in both portrait and landscape orientations, or flat on a surface.

1. Ensure the charger is connected to a power source.
2. Place your compatible smartphone on the charging puck.
3. Align the center of your phone's back with the charging puck for optimal charging.
4. A charging indicator (e.g., LED light) on the charger will illuminate to confirm charging has begun.



This image demonstrates a smartphone being charged in portrait mode on the Ventev Wireless Chargestand, with the charging indicator visible.



This image illustrates a smartphone being charged in landscape mode on the Ventev Wireless Chargestand, ideal for media viewing.

### **Multi-View Capability**

The charger's aluminum frame can be adjusted to provide two different viewing angles for your device while charging. The charging puck can also be detached from the stand for flat charging on a surface.



This image shows the Ventev Wireless Chargestand with the charging puck detached, allowing for flat charging of a device.

## SAFETY INFORMATION

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- Avoid exposing the charger to liquids or extreme temperatures.
- Do not disassemble or attempt to repair the device.
- Ensure proper ventilation around the charger during use.
- The charger includes built-in short circuit, overcharge, and overcurrent protection features.

## MAINTENANCE

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To maintain the performance and appearance of your Ventev Universal Wireless Charger:

- Wipe the surface with a soft, dry cloth.
- Do not use abrasive cleaners or solvents.
- Ensure the charging ports are free of dust and debris.

## TROUBLESHOOTING

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### Device Not Charging

- **Check Power Connection:** Ensure the charger is securely plugged into a working power outlet.

- **Device Alignment:** Re-position your phone on the charging puck, ensuring the center of the phone's back is aligned with the puck.
- **Phone Case:** Thick phone cases or cases containing metal may interfere with wireless charging. Try removing the case.
- **Compatibility:** Verify your device supports Qi or Fast Wireless Charging. Refer to your phone's user manual.
- **Indicator Light:** Observe the charging indicator light. If it flashes red, it may indicate an error or misalignment.

## Slow Charging

- **Power Adapter:** Ensure you are using the provided power adapter or one that supports 15W output.
- **Background Apps:** Close unnecessary applications on your phone that consume significant power.
- **Environmental Factors:** Extreme temperatures can affect charging efficiency.

## SPECIFICATIONS

Feature	Detail
Product Dimensions	5.27 x 3.5 x 3.75 inches
Item Weight	5.9 ounces
Item Model Number	214920
Connectivity Technologies	Wireless
Special Features	Adjustable Wireless Charger, Short Circuit Protection, Overcharge Protection, Overcurrent Protection
Input Voltage	9 Volts
Wattage	15 watts
Compatible Devices	Cellular Phones
Compatible Phone Models	iPhone 8/ 8 Plus/ X, Samsung Galaxy S9, S9+, Note 8, S8, S8+, S7, S7 Edge, Note 5, S6, S6 Edge, LG V30, G6 (US version only), G4, G3, Microsoft Lumia 1520, 1020, 930, 929, 928, 920, Google Nexus 4, 5, 6, 7 (2013), BlackBerry Priv

## WARRANTY AND SUPPORT

### Limited Lifetime Warranty

Ventev products are covered by a limited lifetime warranty against defects in material and workmanship. If a product does not perform as specified, it will be replaced. This warranty ensures your mobile devices are properly protected.

## Customer Support

For further assistance, technical support, or warranty claims, please contact Ventev customer support.

Refer to the official Ventev website for current contact details.

You can also visit the [Ventev Store on Amazon](#) for more product information and support resources.